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C.a.  
Nemko North America, Inc.  
303 River Road  
Ottawa, Ontario, Canada

Monterubbiano, 12<sup>th</sup> February 2024

**Subject:** Request for permanent confidentiality for internal photos and user manuals of ETS90-N-CA

We recently obtained FCC authorization for our Ticket Vending Machine ETS90-N-CA (FCC Identifier 2A9NH-ETS90-N-CA. on 01/17/2024).

This Equipment is currently not sold in the USA.

During the process of obtaining equipment authorization, we had requested permanent confidentiality for basic documentation. We would now like to request that the following types of documents that are currently visible on the FCC site also be made permanently confidential for security and privacy reasons:

- Internal photos
- User's manual

We realized in retrospect that this documentation, accessible to all, could make it easier for malicious intruders by providing useful indications for an act of vandalism to break in and steal the money contained in the machine (cash and coins).

The photos and the user manuals on FCC web site explicitly show the details of the locking mechanisms, the internal structure of the cabinet and the arrangement of the devices.

Furthermore, since the internal modules of the machine and custom technical solutions are explicitly visible, this could provide useful indications for competitors.

The special conditions justifying this request for permanent confidentiality refer to the following points of the document:

EQUIPMENT AUTHORIZATION CONFIDENTIALITY REQUEST PROCEDURES of April,08/2016 Issued by  
Federal Communications Commission Office of Engineering and Technology Laboratory Division

- 3 a) 2. Device not accessible to the public
- 3 b) User manuals are only provided to people that have signed an NDA.

The ETS90-N-CA is not accessible to the public, only personnel who have signed an NDA can open it for routine and extraordinary maintenance operations.

The machine is accessible internally by opening the front door only if you have all the following items to unlock the system lock:

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#### SIGMA S.p.A.

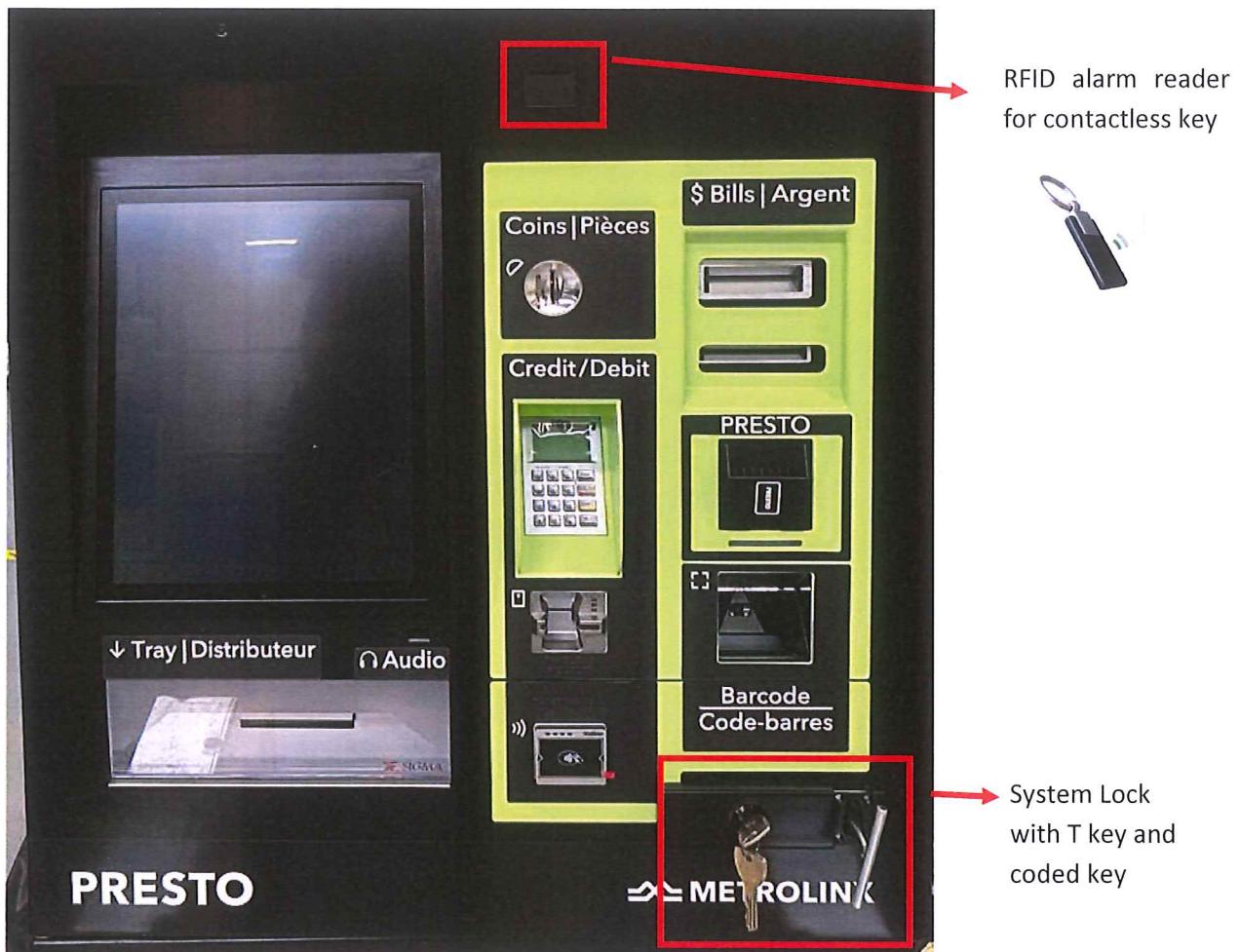
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Share Capital € 7.875.000,00 i.v.  
Registration N° 01590580443  
REA Registration of Fermo 159200



- T-Key
- Mechanical Coded Key
- Contact-less key



The machine ETS90-N-CA is equipped with an alarm system that can only be deactivated if the contactless key is brought close to the alarm RFID reader shown above.

Manuals are only supplied to installation and maintenance companies that have signed an NDA.

Sincerely,

Signed: 

Printed name: Cesaroni Alvaro

Title: President

Company Name: SIGMA S.p.A.