

170 mm

130 mm

ÅKILLOQUE

S02PRO

User Manual

Thanks for purchasing our product. If you need help, please contact us! service@killoque.com

HOW TO REGISTER

- Scan the Smart Life QR Code to download the app or search "Smart Life" in APP Store (iOS) and Google Play (Android) for download.
- Account Registration
Register a new account (Email Address) or log in with an existing account.

Notes: The Smart Life App is required to operate the lock. After the lock is properly installed, make sure this step performed by the lock owner.

HOW TO SET UP THE DOOR OPENING DIRECTION IN APP

If the bolt doesn't come out in 40 seconds, that means the system fails to identify left or right hinge door. In this case, please follow the below instructions:

- Adjust the spindle and the Interior Panel Knob to a vertical position according to the user manual (Part INSTALLING EXTERIOR PANEL and INSTALLING INTERIOR PANEL).
- Press "more" on the setting page, and click "lock_motor_direction" to choose Right Hinge or Left Hinge according to your door.

ADD FINGERPRINT

Press "Add" and follow the instructions to add fingerprints.

Warm tips:

- Keep your fingers and sensing area clean and dry before inputting your fingerprint.
- For improving the fingerprint recognition rate of the elderly, children or people with light fingerprints, it is necessary to create more fingerprint files and input different angles of their fingerprints.
- For your privacy, your fingerprints will be stored in the device only.

ADD CODE

Code Input: Tap "Add code" and Enter a 6-8 digit password and set a code name.

Warm tips:

- Password Privacy: Save your password as the app won't display it.
- After you set the password, you must "Save" it to take effect.
- Please end with "0" for the correct password entry, or it will fail.

15614 202488 65783
RANDOM DIGITS

Note: If an error occurs for five consecutive times during unlock verification, the system will be locked for 120 seconds.

MORE SETTINGS

If you need to realize the remote control, you need to prepare a tuya gateway and connect the lock.

If you turn off the auto lock, press the "key" or touch the fingerprint identification area when you need to lock outdoors.

TECHNICAL PARAMETERS

Name	Parameter description
Shared Capacity (Fingerprint & Code)	100 PCS
USB power supply	Type-C/5V 2A
Voltage range	4.5V-6.5V
Stand-by current	$+90\mu A$
Working current	$+1500mA$
Working temperature	14°F-131°F

TECHNICAL PARAMETERS

Action	Voice Prompt	Indicator
Fingerprint added successfully	Added succeed	Stay green for a while
Unlocking successfully	Unlock	Blinks green once (fingerprint)/inactive
Locking successfully	Lock	Blinks green once (fingerprint)/inactive
Unlocking failure	Failed	Stay red for a while
Entry 5 consecutive times	System locked	Inactive
Lower power warning	Long Beep	Inactive
Resetting	Initialization successful	Stay blue for a while

PRODUCT DESCRIPTION

Exterior

Interior (cover removed)

Labels: Cylinder, Numeric keys, Fingerprint, Type-C power port, Turnpiece, Reset button, AA*4 Battery, Knob, speaker hole, Battery cover.

PAIRING YOUR LOCK

- Turn on your phone's bluetooth and stay near the lock (within 3 meters). Click "Add Device" on the App.
- Successful connection! You can click this icon to rename the lock or just click "Done" to complete the pairing. At the same time the lock will identify left or right hinge door automatically, and the bolt will come out in 40 seconds, which means the lock system is well prepared.

MEMBER MANAGEMENT

Select "Member Management" and tap "+" to add/share/cancel members.

APP LOCK/UNLOCK

Drag to the left side to lock.
Drag to the right side to unlock.

RESTORE FACTORY SETTINGS

- Press and hold the Reset Button with the pin for 5 seconds to restore factory setting.
- You can also restore factory setting by removing device through app as shown.

FAQ

Q: Why can't I find the lock in the app during pairing?
A1: Tap on the fingerprint sensor to wake up the lock before pairing.
A2: Check your phone's Bluetooth is on.

Q: Does S02 work with third-party accessories for example deadbolt latch?
A1: It is recommended to use the original accessories for best performance and stability.

Q: What should I do when I can't lock/unlock through app.
A1: Check you are within the Bluetooth range of the lock.
A2: If it doesn't work after A1 check, please delete the lock and add again on the app.

Q: How to remotely control the lock?
A: It need to be connected a gateway to realize remote control via Smart Life app.

Q: Speaker has not noise when unlocking and locking even though the lock has power.
A1: Please check whether turn on the mute mode on the Smart Life App.
A2: If it doesn't work after A1 check, the speaker might be broken and contact after-sales as soon as possible.

Q: If the batteries run out, how can I unlock the lock?
A1: Power on the lock by connecting the lock to a power bank via the type-c power port on the bottom of the exterior handleset.
A2: Use the mechanical key or rotate the thumb turn and knob of interior assembly to left.

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Installation Manual

Tips: To request for installation tutorial video, please send email with title "S02 PRO Installation Video" to service@killoque.com.

1 CHECK THE DOOR'S DIMENSIONS

Step 1: Measure to confirm that the door is between 35mm-40mm thick.
Step 2: Measure to confirm that the hole in the door is 54mm.
Step 3: Measure to confirm that the backset is either 60-70mm.
Step 4: Measure to confirm that the hole in the door edge is 1" (25 mm).
Step 5: Measure to confirm that the distance between the two 54mm holes of the door is 140mm or 102mm.
Note: If drilling a new door, use the supplied template.

2 Install the Latches

A: Hold the latch in front of the door hole so that the latch is flush with door edge.
B: If the backset of your door is 2-3/4" (70mm), please adjust the latch A&B as shown.
C: Insert the latch A&B into the door and tighten screw A to secure them.

Warning: Make sure the square-shaped hole of latch is centered in the door hole and places vertical position.

3 Install the Strike Plate

Install the strike plate A&B into door frame with 4 pcs screw A.

Warning: The bevel of the latch shall be aligned to the bevel of the strike plate.

4 Remove Battery Cover & Mounting Plate

A: Dig the groove on the interior assembly to remove the battery cover as shown.
B: Loosen the 3 pcs screw B on the interior assembly and remove mounting plate.

Warning: Before installation, make sure the Latch A is fully retracted (in the unlocked position).

5 Install Exterior Deadbolt

A: Insert the torque blade through the square-shaped hole in the latch and the standoffs going through the circular holes on the latch, with the deadbolt latch fully retracted (in the unlocked state).
B: If the door thickness is between 35-40mm, you need to break off the end of torque blade as shown.

Warning: Keep the torque blade in the vertical position. Do not overtighten screws.

6 Install the mounting plate

Keep the mounting plate parallel to door edge and secure it with 4 pcs screw B.

Warning: Do not overtighten screws.

7 Install Handleset

A: Install the handleset onto the door with the standoffs going through the circular holes on the latch, spindle must be rotated aligning to the square-shaped hole.
B: Tighten the screws installed in the previous step.
C: Insert the spacer to the standoff on the lower of handle and secure it with a screw A.

Warning: Don't press the thumbpiece of handle.

8 Install Interior Assembly

A: Connect the control wire male plug to female socket. Then place the wire as shown.
B: Insert spindle and torque blade into interior assembly with aligning two holes of it.

Warning: Do not load batteries until lock is completely installed.

9 Install Interior Assembly

A: Attach interior assembly to mounting plate and tighten 3 pcs screw B.
B: Install 4 AA battery into battery compartment and close the battery cover.

Warning: Please install the batteries correctly according to positive and negative poles as shows.

Packing list

Exterior Handleset *1	Interior assembly *1	Exterior Deadbolt *1	Screw A *8
Latch A *1	spacer *1	pin *1	Screw B *5
Latch B (deadbolt) *1	keys *2	strike Plate *1	charging cable *1
Strike Plate B *1			

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.