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# 1. Introduction



ComeBack Mobility™ is the Weight-Bearing Real-time Feedback Service that monitors your post-recovery rehabilitation by measuring the objective weight you put on the affected leg in the clinic and at home.

## 1.1. Contact Information

For additional information, including safety, difficulties in proper usage, damage, or loss of components, please contact ComeBack Mobility Customer Support. You may call and/or SMS/text at the following number: (929) 877-2383. Also, email us at [support@comebackmobility.com](mailto:support@comebackmobility.com).

## 1.2. Conventions

The following conventions are used in this manual:

- A  **WARNING** highlights a safety-related issue. ALWAYS comply with this information to prevent injury.
- A  **PRECAUTION** highlights a product reliability issue. ALWAYS comply with this information to avoid product damage.
- A **NOTE** clarifies procedural information.
- A **MEANING** explains the light Indications

## 1.3. Why should I follow this manual?

This manual contains information to ensure this product's safe, effective, and compliant use. Keep and consult the terms and conditions set forth by this manual as necessary. Failure to properly position the device will compromise the performance and lead to inaccurate results.

Adherence to a weight-bearing program is a primary determinant of treatment success. A weight-bearing tracking service ensures your rehabilitation's objective progress and detects non-adherence early on. Otherwise, non-adherence may reduce functional abilities or a lower quality of life.

## 1.4. Intended Use

The Smart Crutch Tips™ is intended to measure the weight applied to the affected limb during rehabilitation as an attachment to crutches or cane. The device alerts the patient and therapist with visual and voice notifications if the weight exceeds or does not reach a pre-determined level. ComeBack Mobility™ produces objective monitoring of gait outcomes using accurate weight analysis. All information is sent to the patient's smartphone in the CBM Patient App. You can track in real-time the load, the progress of rehabilitation, and the number of steps that need to be taken.

## 1.5. Contraindications


Age and body mass are common contraindications to Smart Crutch Tips use. The device is NOT suitable for people weighing <88 lb and >308 lb (<40 kg and >160 kg). Generally, children need to be at least seven years old to manage crutch navigation safely.

Additionally, any musculoskeletal or neurological condition that reduces mobility, strength, or sensation can be a contraindication to crutch tips' short-term or long-term use.

ComeBack Mobility Smart Crutch Tips SHOULD NOT be used in cases of

- Activity limitations due to medical disorders, medication, or emotional conditions.
- Vascular insufficiencies or infection.
- Severe cognitive disabilities.

## 1.6. Warnings and Precautions

ComeBack Mobility Service monitors weight applied on the affected leg during the motion and provides visual and voice feedback via the  “ComeBack Mobility – Patient” App. Smart Crutch Tips will not prevent or reduce injury. Proper rehabilitation and activity modification are also essential to a safe treatment program. Therefore, if you feel pain or discomfort while using the device, you should stop using it immediately and consult a physician and/or medical provider.

### 1.6.1 Warnings













- The Smart Tips **INCREASE THE HEIGHT** of the crutch or cane 4.25” inches when mounted on crutches or cane. Make corresponding adjustments to accommodate the total height of crutches with tips is comfortable. See 6.3. *Appendix: Walking Aids compatible with Smart Crutch Tips*.
- NEVER modify, service, or repair the device. It can affect the function of the device.
- NEVER immerse the Smart Tips in water or any liquids. It causes permanent damage or stops functioning.
- DO NOT use Smart Tips on sand, dirt, or soft surfaces.
- DO NOT store tips near an open flame. It can damage the surface.
- DO NOT change the rubber tip on the Smart Crutch Tips because it may not fit properly.
- DO NOT use Smart Tips while running or jumping. They should only be used under the exercise options provided in the software.
- DO NOT drop or hit the device's body on hard surfaces. The rubber tips are the only part of the device designed for weight resistance.
- DO NOT use additional force if the crutch stick does not insert slightly into the device. Repeat until the crutch stick reaches the bottom of the device. Only then – tighten the fixing nut.














### 1.6.2. Precautions














- The device is suitable for individuals weighing 88 lb to 308 lb (40 kg to 160 kg).
- Avoid exposing the device to temperatures exceeding 104 °F or below the -4 °F (>40 °C and <-20 °C). It will affect the accuracy and sensitivity of the product.
- Keep Smart Tips away from children. It contains some tiny particles that can cause adverse reactions if children inhale.
- Avoid contact with animals.












## 1.7. Definitions

The symbols located on the equipment are defined in this section

Symbol	Definitions
	About us
	Add
	Back
	Battery is charged
	Battery Status Indicator
	Blue light: put more weight
	Call
	Cane mode
	Checkbox
	Checkmark select
	Close
	Close Step Statistic

	Connected device
	Contact Support
	Crutches mode
	Delete
	Delivery date
	Disconnect the device
	Edit
	Error
	Hide password
	High-level of pain
	General
	Identify the level of pain
	Identify the level of temperature

	Instruction
	Left Tip battery low
	Log out
	Low-level of pain
	My data
	My program
	Next
	Notification settings
	Open next page
	Open Step Statistic
	Precaution sign
	Profile
	Profile photo

	Red light: put less weight
	Right Tip battery low
	Rehabilitation day
	Select one option
	Settings
	Show password
	SOS button
	Step indicator
	Indication is absent: Step is correct
	Warning sign
	Weight

## 1.8. Weight-Bearing & Activity Tracking

The ComeBack Mobility Service provides

1. The assistance to maintain adherence to the weight-bearing program using light indicators from smart tips and the app;
2. Transferred data allow a medical provider/physician to monitor your rehabilitation progress remotely;
3. Continuously analyzing every step helps a doctor to adjust the prescribed weight-bearing program.

### 1.8.1. Objective Assessment

Comeback Mobility™ is the only Weight-Bearing Real-time Feedback Service (approved by US regulators by Jan 2023) that monitors your rehabilitation by measuring the objective weight you put on the affected lower extremity. Rehabilitation is performed according to a rehabilitation program prescribed by a physician and/or medical provider. It may span multiple weeks and may have one or more phases. During each stage, a different partial weight-bearing (load) target may be prescribed for the injured lower extremity.

### 1.8.2. Walking Aids

Comeback Mobility Smart Crutch Tips are compatible with crutches and canes. During the rehabilitation recovery, the walking aid transfers body weight from the legs to the torso and arms. Mainly used to assist individuals with lower extremity injuries and/or neurological impairments.

## 1.9. Device Description

Smart Tips are installed on crutches or canes instead of the default ones. The Smart Tips are intended to measure the weight applied to the affected limb during the rehabilitation recovery as an attachment to crutches or a cane. The service tracks a load of every step, analyzes it in the



“ComeBack Mobility – Patient” App, and sends data to your physician and/or medical provider.

## 2. Patient App Installation & Operation

### 2.1. App Download

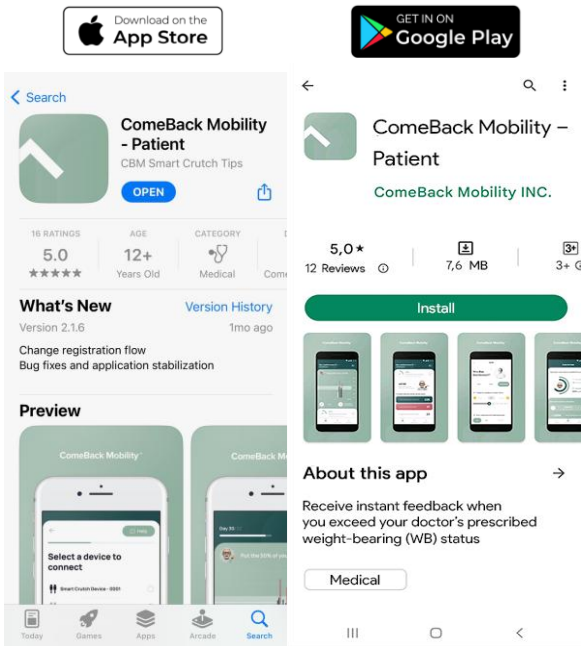


Figure 1 – App Store and Play Market App Pages



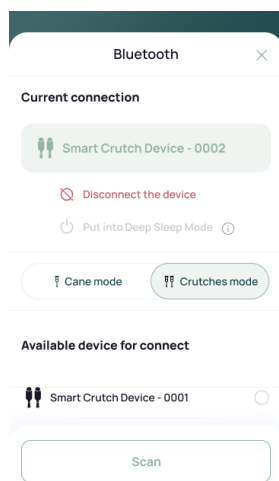
1. Download the  “**ComeBack Mobility – Patient**” App from the App Store or Google Play Market (Fig. 1). You can use the link in the SMS/text from your physician.
  - If you need a detailed guide on how to find the application in App Store or Google Play Market, follow *Appendix 6.4. The App Installation for iOS or Android*.
2. Install the  “**ComeBack Mobility – Patient**” and follow the instructions in the App.
3. Enter your body weight and height. You will be able to modify them afterward.
  - **NOTE:** Incorrect weight will cause the device to give incorrect recommendations while walking.







Figure 2 — Smart Crutch Tips are Not Connected



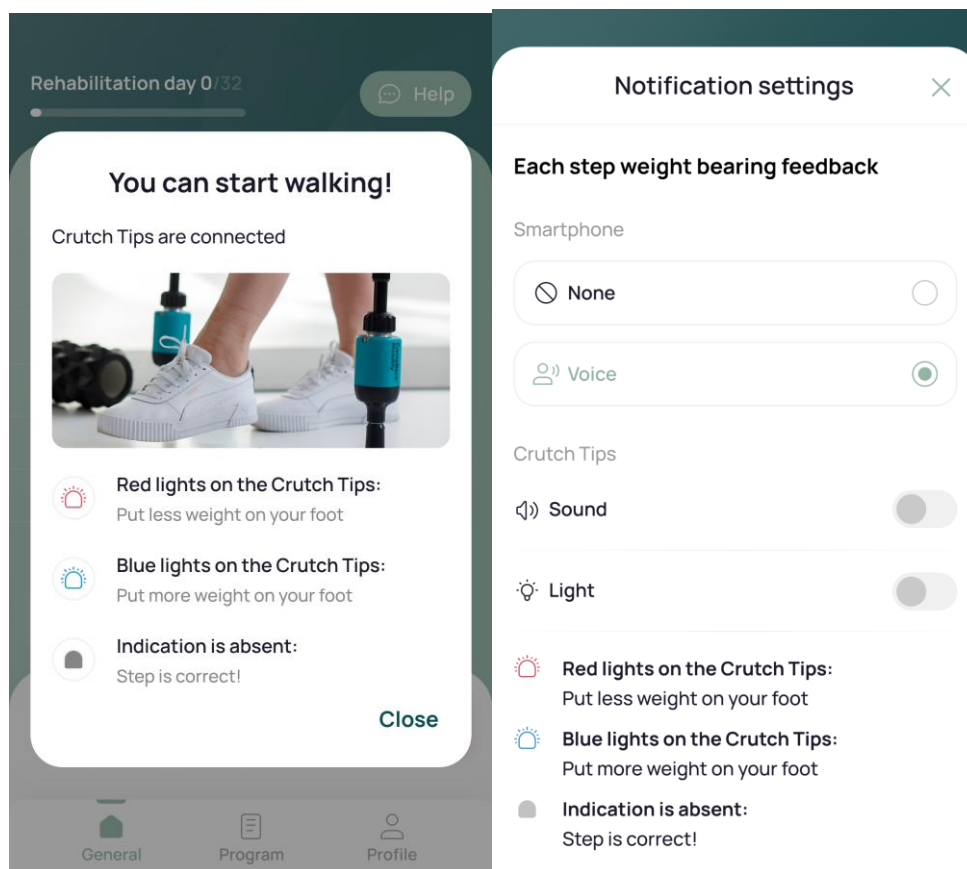
**Figure 3 — The Device List**

## 2.2. Initial Connect


Once you have Smart Crutch Tips in front of you:

1. Open the  **"Comeback Mobility - Patient"** App.
2. Tap the **"Connect"** button (Fig. 2).
3. Turn On Bluetooth to Allow  **"Comeback Mobility - Patient"** to Connect to Accessories – if necessary.
4. Find your Smart Crutch Tips in the device list, select it and tap the **"Connect"** button, choose  **"Crutches"** or  **"Cane"** mode, and get the program ready (Fig. 3).

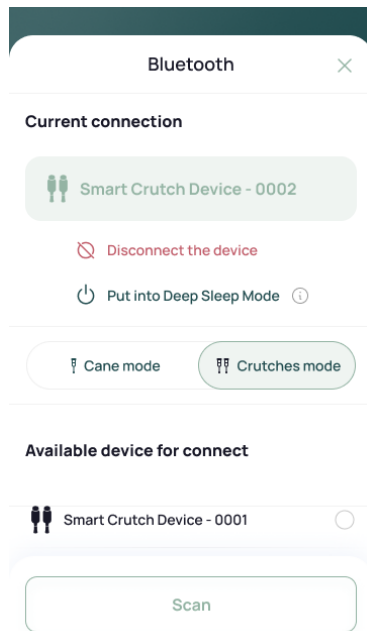
## 2.3. Smartphone Notifications



**Figure 4 – Alerts and Notifications Settings**

Both notifications — the voice steps alert on your smartphone and the visual and sound alerts on the Smart Crutch Tips are turned on by default. You can change it by clicking the  **“Notification settings”** button on the general screen (Fig. 4).

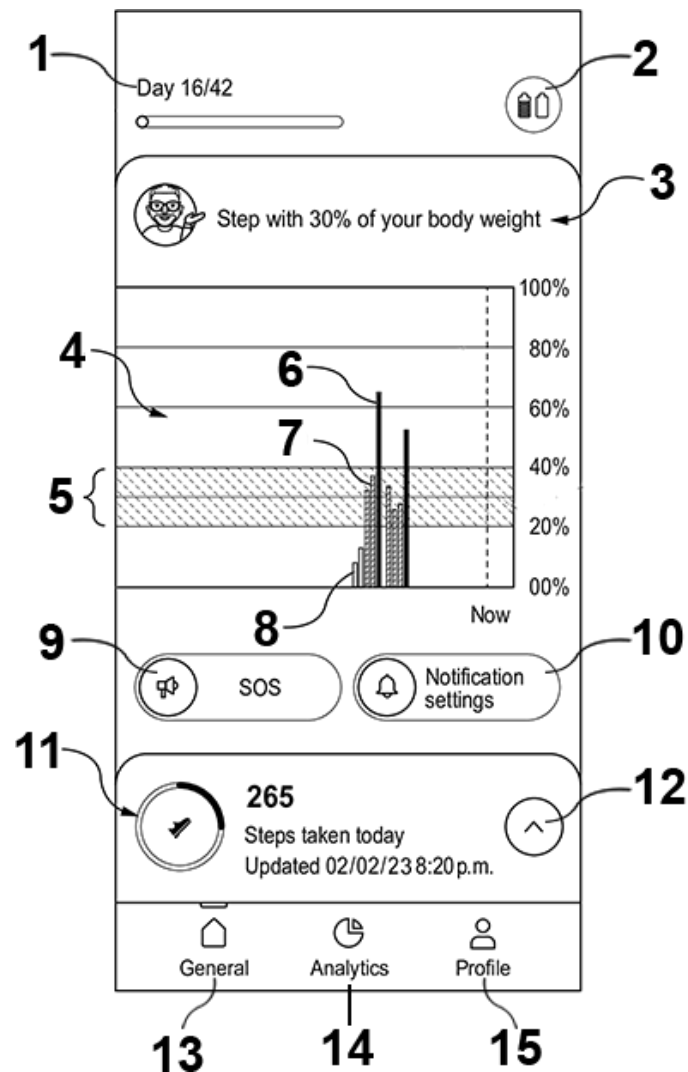
## 2.4. Deep Sleep Mode



**Figure 5 – The device list with available Deep Sleep Mode**

For battery-saving during storage periods or pauses between activities, you may activate Deep Sleep Mode (Fig. 5). The device can be put into Deep Sleep Mode only if it is charged to 80% or more and is set to Crutches mode. To activate the device again, connect it to the charger.

## 2.5. General Screen Instruction (App Version 2.2.0)



**Figure 6 – General Screen**

- |  |  |
|--|--|
| 1. Day of the Rehabilitation                             | 8. Steps with an insufficient load appear as the white bar.                    |
| 2. Battery level.  | 9. SOS Button allows informing your medical professional about pain and edema. |
| 3. Currently prescribed weight-bearing.                  | 10. A step-counts indicator.   |
| 4. Recent use history.                                   | 11. Notification settings.   |
| 5. Current prescribed weight-bearing range.              | 12. Open Step Statistic  |
| 6. Steps with an excessive load appear as the red bar.   | 13. Your General Screen  |
| 7. Steps with a prescribed load appear as the green bar. | 14. Go to My Program   |
|  | 15. Go to My Profile   |

## 3. Smart Crutch Tips Installation & Operation

### 3.1. Smart Crutch Tips Components

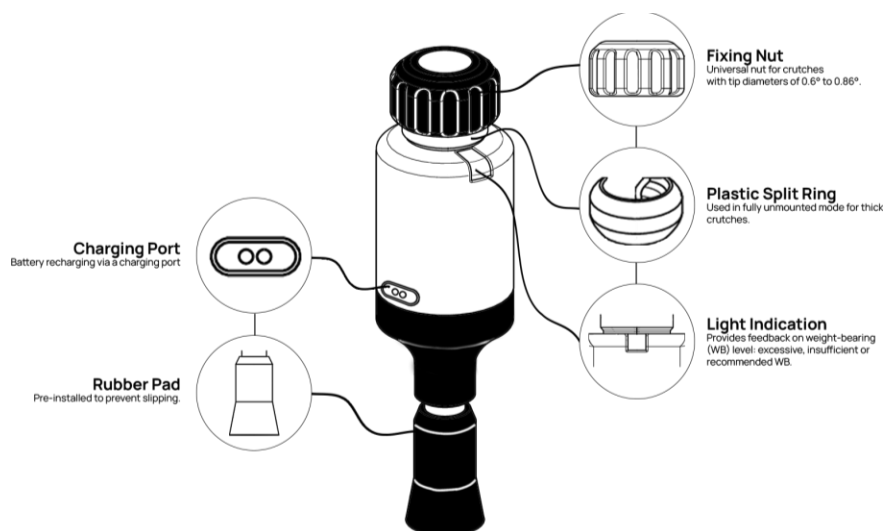


Figure 7 – Device Components

### 3.2. Smart Crutch Tips Mounting

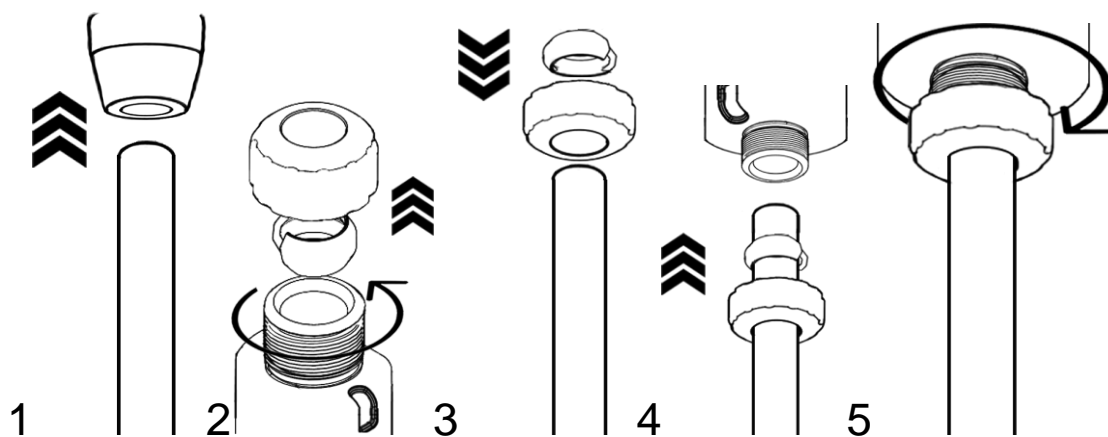


Figure 8 – Smart Crutch Tips Installation Guide



1. Remove the rubber tips from the crutches or cane.



2. Unscrew the fixing nut on Smart Crutch Tips and take off the split ring.
3. Put the fixing nut on a crutch/cane threaded upwards, followed by the rubber split ring.
4. Insert a crutch or cane into the Smart Crutch Tip completely.
5. By hand, firmly tighten the fixing nut.

## 3.3. Daily Walking With Smart Crutch Tips

**NOTE:** Smartphone notifications must be enabled: *Section 2.3. Smartphone Notifications.*


Check the visual and/or voice feedback, which will inform you whether the step you made is within the range of the weight-bearing program. See 6.1.1. *Appendix: Light Indications.*


If you step too hard, the device will make  **Three Red Flashings** and three quiet beeps, and the  **Mobile App** will make a voice warning. It means that you need to put less weight on the affected lower extremity and more weight with your hands on crutches or a cane.

Otherwise, if you step too slightly, you will see  **Three Blue Flashings**, and one beeping and the  **Mobile App** makes the appropriate alert. This time, it means that your step is below the weight range.

You should adjust the load to the current weight-bearing program to hear no voice and visual alerts to put the recommended weight on the affected lower extremity.

### 3.3.1. Light Indications for Each Step

 Three red flashings — excessive weight-bearing.  
**MEANING:** you need to put less weight on the affected lower extremity and more weight with your hands on crutches or a cane.

 Three blue flashings — insufficient weight-bearing.  
**MEANING:** you need to put more weight on the affected lower extremity and less weight with your hands on crutches or cane.

## 3.4. Charging The Smart Crutch Tips



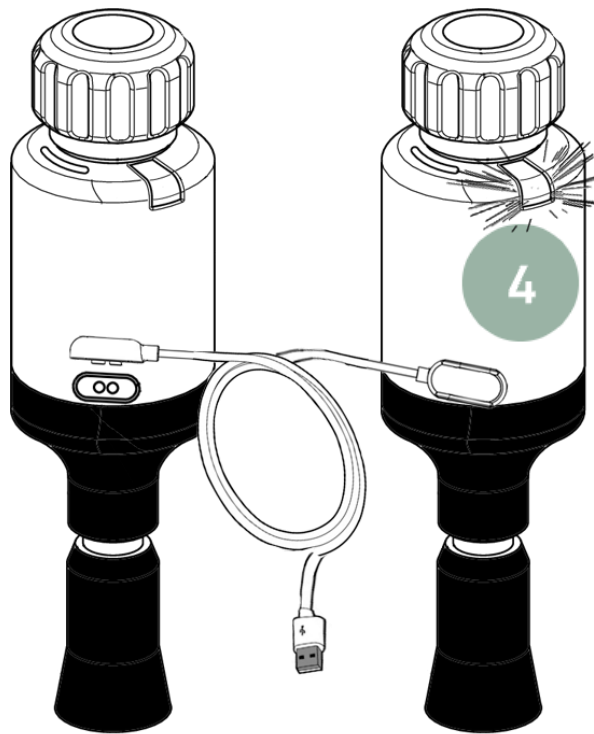
**WARNING:** Before disconnecting the magnetic connectors from the Smart Crutch Tips, ensure the power supply is turned off (pull the charging brick out of the socket).

### 3.4.1. Precautions for charging the device

- Usage is not possible when the device is charging.
- Only use this device with the adapter, cord, and accessories you received from your DME provider.
- Charging the device from 0 to 100% takes from five to seven hours at room temperature – from 59 °F to 86 °F (from 15 °C to 30 °C).

### 3.4.2. Charging the device

1. Get a charging cable and charging brick from the cloth bag.
2. Connect provided charging cable to any charging brick and plug it in.



**Figure 10 – Incorrect Charging Cable Connections**

**Figure 9 – Charging Indications**

**Figure 11 – Charging Components**

3. Join magnetic connectors to Smart Crutch Tips until tight magnetization (Fig. 9).
4. A **White Blinking** light and two beeps indicate charging has started (Fig. 10).

### 3.4.3. Battery Indications

#### Power-saving mode



Three alternate blue and green flashing and beeping indicate that the energy-saving mode is turned off and the devices are ready for use.

**MEANING:** When the Smart Crutch Tips remain stationary for 2 minutes, the energy-saving mode is activated automatically.

#### Battery Charge Level



Three yellow flashings — tips charge level 20% – 10%.

**MEANING:** Recommend charging crutch tips.



Steady red light — tips charge level 10% – 0%

**MEANING:** Tips have been discharged. The device must be charged to continue to use.






White flashing — charge is in progress.

**MEANING:** The device is charging.

## 4. Care & Maintenance

### 4.1. Checklist to ensure correct daily work

- Continue to use crutches or canes as a walking aid with installed Smart Crutch Tips.
- Check the Bluetooth connection with Smart Crutch Tips in Connected Device: *Section 2.2. Initial Connect.*
- Check the turned-on notifications in the  **“ComeBack Mobility – Patient”** App: 2.3. *Smartphone Notifications.*
- Ensure the mobile sound volume is at the appropriate level for you to hear the voice guidance.
- DO NOT close the  **“ComeBack Mobility – Patient”** App.
- Check Battery Level. To check the battery power, navigate to the  **Battery Status Indicator** in the upper right-hand corner of the device's display. See 3.4.3. *Battery Indications.*
- Recharge the device if necessary:
  - Section 3.4 *Charging The Smart Crutch Tips.*
- After usage, inspect the equipment for damage and clean it if necessary.

### 4.2. Cleaning Instruction

ComeBack Mobility requires minimal maintenance. Occasional cleaning of the exterior with a dry towel.

#### CAUTION:

- Do not insert tools, swabs, or cleaning materials into the device track.
- Do not use abrasive or solvent-based cleaners.
- Do not expose the product to excessively high or low temperatures.
- Do not leave the product in direct sunlight for an extended time.
- Do not immerse the device in water or rinse it under the tap.
- Do not immerse the tips in water or other liquids.

### 4.3. Storage and Handling

Recommended temperature range during use: from -4°F to 104°F (from 20 °C to 40°C).

Storage: from -4°F to 86 °F (from -20°C to 30°C).

### 4.4. Disposal

The manufacturer dispenses and replaces a used battery.



**WARNING:** DO NOT dispose of a battery or device. If any problems with the battery occur, contact the Customer Service.

## 4.5. Expected service life

The ComeBack Mobility Smart Crutch Tips have an expected service life of 3 years. To maintain the device's condition, please follow the user manual.

## 4.6. Return Procedure

Keep all components until the end of the rehabilitation program. The Smart Crutch Tips must be returned to the DME provider no later than three business days after the end of the rehabilitation program. To return the device properly, enclose all pertinent documents in *4.7. Accessories section*, including the original user guide and all listed equipment. Don't hesitate to get in touch with support service in case of damage or loss of any package list or components.

### 4.6.1. The following items **MUST** be returned



**Fig.12 – Components to Return after Rehabilitation**

## 4.7. Accessories

Name	Quantity
<b>Packing List</b>	
Charging Cable for 2 devices	1
Charging Brick	1
Cloth Bag	1
User Manual	1
Prepaid shipping label for return	1
<b>Device Components</b>	
Smart Crutch Tips	2
Fixing Nut	2
Plastic Split Ring	2
Rubber Tip	2

## 5. Troubleshooting

Problem	Potential cause	Solution
Cannot attach the medical device Smart Crutch Tips to the crutch securely	1. Cannot remove the rubber tip from the crutch.	1. Using a rotating motion, remove the rubber tip from the crutch.
	2. The diameter of the crutch rod is not in the range of 0.67 - 0.91 inches (17-23.1 mm).	2. Check the diameter with the crutch dealer or the specification. Use a crutch with a shaft diameter of 0.67 to 0.91 inches (17 to 23.1 mm).
	3. When tightening (screwing), the plastic nut goes off the thread.	3. Unscrew the nut and tighten it again along the thread without applying excessive force.
	4. The thread on the plastic nut is damaged.	4. Contact Customer Service at (929) 877-2383 or via Patient App.
	5. The plastic split ring is not installed.	5. Install the plastic split ring according to <i>Section 3.2 Smart Tips Mounting</i> .
Crutches are inconvenient to use with the installed Smart Crutch Tips because they are too high	When the attachment (tip) is installed, the height of the crutch increases by 4.25" inches.	Adjust the crutch height by reducing the rod length or using shorter crutches. Check the 6.3 <i>Appendix: Walking Aids compatible with Smart Crutch Tips</i> .
The smartphone cannot find the Smart Crutch Tips to connect or cannot connect to them	1. The Smart Crutch Tips are connected to another smartphone.	1. Disconnect the Bluetooth connection from the other Smartphone and try to reconnect The Smart Crutch Tips again to yours.
	2. The Bluetooth option is disabled on the Smartphone.	2. Turn on (Enable) Bluetooth on your Smartphone.
	3. Your Smartphone cannot support Bluetooth v4.	3. Get a device that supports Bluetooth v4 and newer.
	4. The battery is empty.	4. Connect The Smart Crutch Tips to the charger. If there is no white light indication on the tips within 10 minutes, please, contact the service center.
	5. The Smart Crutch Tips are damaged.	5. Contact Customer Service at (929) 877-2383 or via Patient App and check 6.1.4. <i>Tips are faulty (out of order)</i> .
The app doesn't show steps	1. The Smart Crutch Tips are not connected to the mobile device.	1. Connect The Smart Crutch Tips to your Smartphone according to <i>Section 2 Installation &amp; Operation</i> .

	2. Pair mode is selected, but only one attachment (Smart Crutch Tip) is used.	2. Turn off devices in the app. Then after 4 minutes, connect by setting the pairing mode. Use both Smart Crutch tips.
	3. Pair mode is selected, but one of the Smart Crutch tips is fully discharged.	3. Put the discharged Smart Crutch tips on charge for at least 5 hours.
	4. The Cane mode is selected, but the left Smart Crutch Tip is used.	4. Use the right Smart Crutch Tip.
	5. The Smart Crutch tips are discharged.	5. Put tips on charge.
	6. The Sensor is damaged: the alternate red and blue flashing 30 times with sound indications.	6. Contact Customer Service at (929) 877-2383 or via Patient App.
	7. The Smart Crutch Tips were used at temperatures <-4 °F or >104 °F.	7. Use tips at a temperature not lower than -4 °F or higher than 104 °F.
	8. The foreign body (dust, dirt, sand) got inside Smart Crutch Tips.	8. Contact Customer Service at (929) 877-2383 or via Patient App.
Received a low battery notification	Low battery power.	You have less than an hour before the battery is completely discharged. Connect The Smart Crutch Tips to the charger.
The Smart Crutch Tips are not charging on the charger	1. The charger cable is broken.	1. Contact Customer Service at (929) 877-2383 or via Patient App.
	2. The charging contacts are not clean.	2. Wipe the charging contacts with a moistened alcohol tissue or use alcohol wipes.
	3. Insufficient charger power, less than 2A.	3. Connect The Smart Crutch Tips to the charger power at least 5V 2A.
The app doesn't receive notifications	1. The Smart Crutch Tips are not connected to the Smartphone.	1. Connect The Smart Crutch Tips to your mobile device.
	2. Notifications on your Smartphone are turned off for this app.	2. Turn on (Enable) notifications on your mobile device settings.
Receive an error message when updating through the CBM Patient App.	1. Failed to update via the CBM Patient App.	1. If you cannot update The Smart Crutch Tips successfully more than three times, contact Customer Service at (929) 877-2383 or via Patient App.
Smartphone voice notification is absent	1. Smartphone voice notification is disabled in app settings.	1. Enable the smartphone voice notification function in the app settings.
	2. The Smart Crutch Tips are out of the range of the Bluetooth-enabled device.	2. Bring the device or Smartphone to the reliable range between Bluetooth and The Smart Crutch Tips.

	3. The Smartphone's sound is off or muted.	3. Turn up the sound volume on the Smartphone.
	4. The CBM Patient App is closed.	4. Open the CBM Patient App. The notifications are absent when the App is closed.
The Smart Crutch Tips sound or light notifications are absent	1. The step is within the recommended range of the weight-bearing program.	1. Continue to step within the recommended range.
	2. The Smart Crutch Tips are not connected to the mobile device.	1. Connect The Smart Crutch Tips to a mobile device.
	3. The Smart Crutch Tips sound notification is disabled in app settings.	2. Enable The Smart Crutch Tips to sound notification function in the app settings.
	4. The Smart Crutch Tips light notification is disabled in app settings.	3. Enable The Smart Crutch Tips light notification in the app settings.
	5. The Smart Crutch Tips are damaged.	4. Contact Customer Service at (929) 877-2383 or via Patient App and check <i>6.1.4. Tips are faulty (out of order)</i> .

## 6. Appendices

### 6.1.1. Appendix: Light Indications



Three red flashings — excessive weight-bearing.

**MEANING:** you need to put less weight on the injured leg, and more weight with your hands on crutches or a cane.



Three blue flashings — insufficient weight-bearing.

**MEANING:** you need to put more weight on the injured leg and less weight with your hands on crutches or cane.

### 6.1.2. Power-saving mode



Three alternate blue and green flashing and beepings indicate that the energy-saving mode is turned off and the devices are ready for use.

**Meaning:** When the Smart Crutch Tips remain stationary for 2 minutes, the energy-saving mode is activated automatically.

### 6.1.3. Battery Charge Level



Three yellow flashings — tips charge level 20% – 10%.

**MEANING:** Recommend charging crutch tips.



Steady red light — tips charge level 10% – 0%.

**MEANING:** Tips are discharged. The device must be charged to continue to use



White flashing — the charge is in progress.

**MEANING:** The device is charging.

### 6.1.4. Tips are faulty (out of order)



Alternate red and blue flashing 30 times upon awakening from sleep

**Meaning:** Crutch tips cannot be used. Please contact Customer Support via the Patient App or call (929) 877-2383.

## 6.2 Appendix: Smart Crutch Tips Specifications

Parameter name	Description
Brand	ComeBack Mobility
Model	Smart Crutch Tip V1.0
Classification	The medical device class 2
What's in the Cloth bag	1. Two Smart Crutch Tips V1.0
	2. USB-Magnetic charging cable
	3. CBM-charging
	4. Paper User Manual
App	App "CBM-Patient" for iOS & Android App "CBM-Doctor" for iOS & Android for working features and customization
Rehabilitation program	Autonomous rehabilitation program on the device - 10 days (without connection to the program)
BLE Pairing	Automatically pairs with BLE-enabled devices
Firmware	"Firmware over the air" OTA
Version BLE	5.1
The BLE range	196,85 "/5 m
Buzzer volume	81 dB
Low Energy frequency range	from 2402 to 2480 MHz for the center frequencies of the channels
Current consumption	Right tip: Main mode 1250 uA $\pm$ 10%   Sleep mode 480 uA $\pm$ 20%   Deep Sleep 30 uA $\pm$ 10%
	Left tip: Main mode 1250 uA $\pm$ 10%   Sleep mode 480 uA $\pm$ 20%   Deep Sleep 30 uA $\pm$ 10%
The power source of the device	Two Ni-MH AA 2100 mAh batteries Duration of work: 7 days + 200+ battery charge cycles

Charging	Charged through a USB-Magnetic charging cable and CBM-charging connection in about 5-7 hours (5 V / 2 A)
USB-Magnetic charging cable	Length- 39,4"/ 1 m Two magnetic connectors
CBM-charging	The power Adapter, output voltage, and current are 5V/2A. The power Adapter be used for charging two series connected Ni-Mh LSD batteries via a linear charger
Waterproof	IP54 rating protects the product from dust and against water jets, water splashed on the case from any direction will not have any harmful effects
Tensiometric sensor	DYHW-116 Load Cell, 220 lbs / 100 kg.
Load Cell Accuracy	+/- 0.5% F.S.(error from the maximum measuring range)
Smart Crutch Tips	+/- 1,2% F.S.(error from the maximum measuring range)
The mechanical part of the Main body	Aluminum base Plastic case Pa6 Manual assembly of parts
Product dimensions (L x H x D)	8.5 x 2.5 x 2.3" / 216 x 63 x 57mm
Light indication	LED RGB 0.2 /5 mm Three colors: Red, Green, Blue
Brightness by colors	300mcd Red, 2200mcd Green, 800mcd Blue
Sound indication	Piezoelectric buzzer without generator circuit
DeviceNet weight	343 g/0,756lbs
Packaging dimensions (L x H x D)	10,5x 2.5x7.3"mm / 270 x 63 x 200mm
Increases the height of the crutch	4.7" /12 cm
Fits crutches and canes with diameters	0.67- 0.91" / 17-23.1mm
Service life with normal wear and tear	36 months
Operating temperature regime	5°F to 86°F / -15°C to +30°C

Gross weight	970g /2,138lbs
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## 6.3. Appendix: Walking Aids compatible with Smart Crutch Tips

Figure 11 – Compatible Crutches



Figure 12 – Compatible Canes

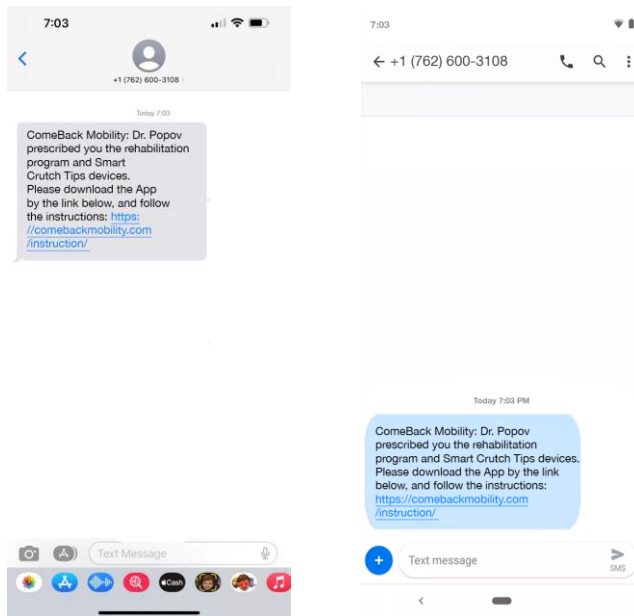
List of compatible crutches	Supported
MediChoice Crutches, Aluminum, Adjustable	Yes
McKesson Underarm Crutches Aluminum Frame Youth/Adult/Tall Adult 300 lbs.	Yes
Medline MDS80534HW Push-Button Aluminum Crutches	Yes
PCP Aluminum Crutches, Push Button Adjustable Height, Lightweight	Yes
KMINA	Yes
Carex Folding Aluminum Underarm Crutches	Yes
Crutches for Adults or Kids - Color Aluminum Crutch Universal Size	Yes
Hugo Mobility 721-780 Adjustable Adult Crutches For Walking	Yes
in-Motion Pro Crutches   Foldable   Ergonomic Handles   Spring Assist Technology   Articulating Tips	Yes
Adjustable Adult Crutches for Walking	Yes
The Life Crutch - Universal Crutch  Ergonomic Handles   Articulating Tips	Yes
Universal Crutches for Adults and Teenager, Adjustable Height for 4'7" to 6'7", 300 LBS Capacity Aluminum Lightweight Crutches with Underarm Pads	Yes
Drive Medical RTL10433 Adjustable Crutches for Walking	Yes

Drive Medical Aluminum Crutch with Comfortable Underarm Pad and Handgrip, Gray, Tall Adult	No
Medline MDS80534HW Push-Button Aluminum Crutches	No


## 6.4. Appendix: The App Installation for iOS or Android

### 6.4.1. Install the ComeBack Mobility Patient App via SMS from your doctor

1. Click on your doctor-prescribed program link in the SMS from ComeBack Mobility (Fig. 13).

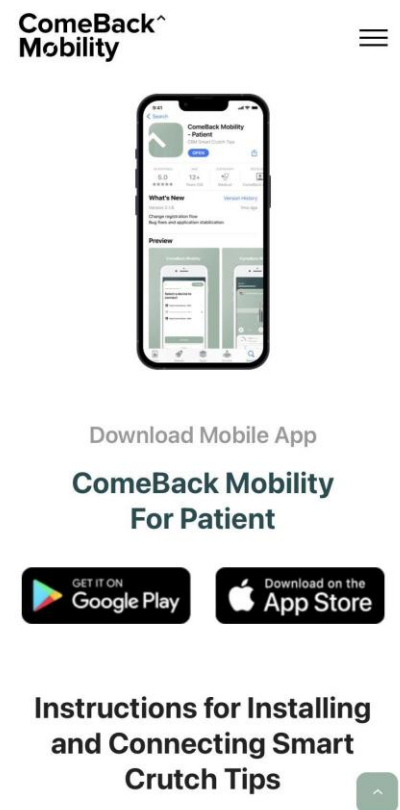


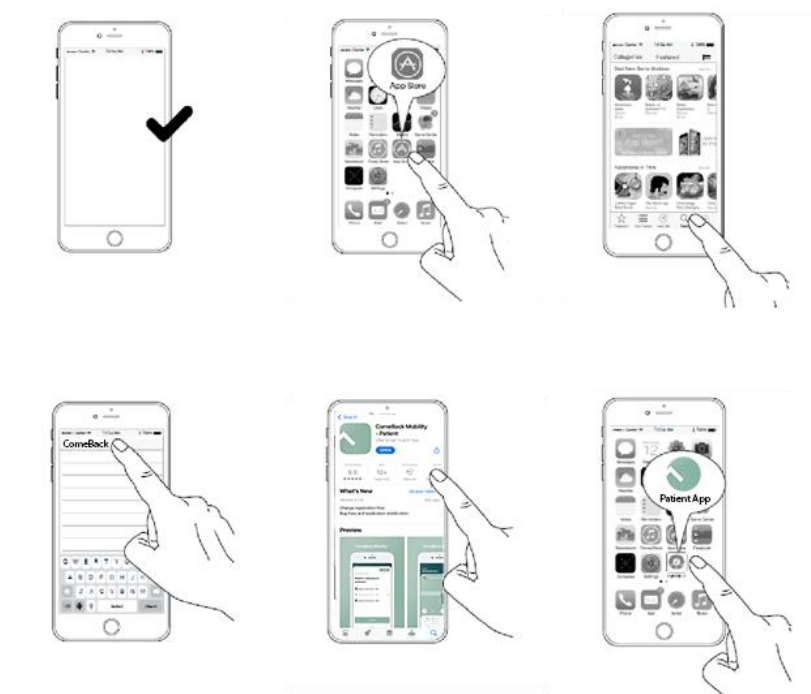
**Figure 13 – SMS from Physician/Medical Provider**

2. Depending on your smartphone, click on Google Play or App Store Icon and download the  “ComeBack Mobility – Patient” App (Fig. 14).

**Figure 14 – Instruction on website comebackmobility.com**

### 6.4.2. Install the iOS ComeBack Mobility Patient App

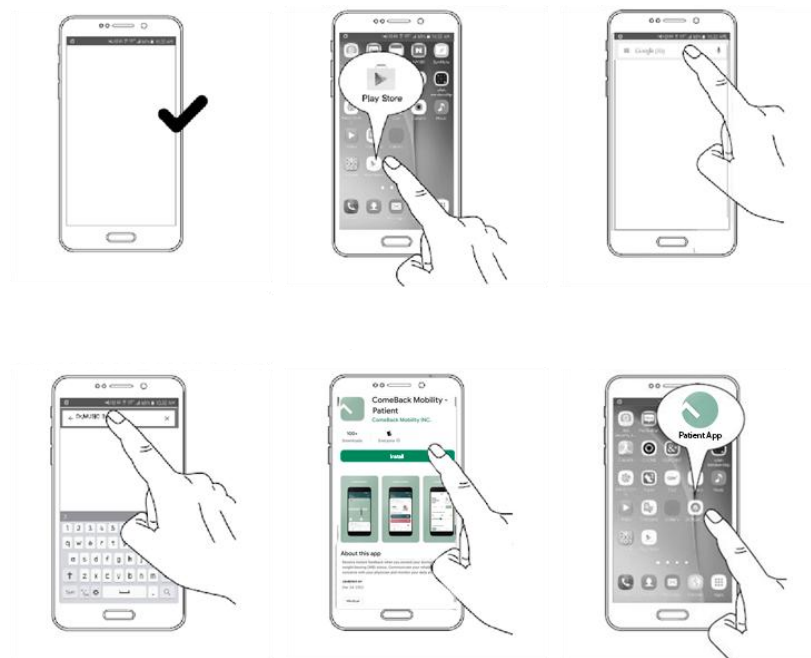




1. Check whether the supported device or not (> iOS 6)
2. Access the App Store
3. Press the Search button
4. Type the “ComeBack Mobility – Patient” App in the search
5. Download the App
6. Run the **“ComeBack Mobility – Patient”** App.

**Figure 15 – Installation Guideline for iOS**

### 6.4.3. Install the Android ComeBack Mobility Patient App



1. Check whether the supported device or not (> Android 5)
2. Access the Play Store
3. Press the Search button
4. Type the “ComeBack Mobility - Patient” App in the search
5. Install the App
6. Run the **“ComeBack Mobility - Patient”** App.

**Figure 16 – Installation Guideline for Android**

## 6.5. Safety Information

### 6.5.1. FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- a) Reorient or relocate the receiving antenna.
- b) Increase the separation between the equipment and receiver.
- c) Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- d) Consult the dealer or an experienced radio/TV technician.

In order to maintain compliance with FCC regulations, shielded cables must be used with this equipment. Operation with non-approved equipment or unshielded cables is likely to result in interference to radio and TV reception.

ComeBack Mobility™ has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment.

### 6.5.2. Interference statement

This device complies with Part 15 of the FCC Rules and Industry. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

### 6.5.3. Wireless notice

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines and radio frequency (RF) Exposure rules. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.