



REV	Change Description	Changed By	Date
A0			20240113

IMPORTANT
PLEASE DO NOT RETURN TO STORE
If You're Having Trouble, We're Here to Help!

STOP

Call us 24/7 at 1-855-292-4087
E-mail us at atsupport@saxar.com or visit us at alteclansing.com

REGISTER YOUR PRODUCT
To receive news, exclusive deals, OTA or firmware updates, warranty information and more please register your product at
alteclansingsupport.com

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ALTEC LANSING WELCOME
Thank you for purchasing an Altec Lansing product. Download our App to unlock all the features our products have to offer!

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12 Month Limited Warranty
All Altec Lansing products come with 12 month limited warranty from the date of its original purchase.

24 Hour Customer Support
We have 24 customer support experts about your experience with Altec Lansing. If you need assistance, please call us at 1-855-292-4087 or e-mail atsupport@saxar.com
www.alteclansing.com

ALTEC LANSING JUST LISTEN.

Sport Active QWS Earphones with Charging case
MZX1020
QUICK START GUIDE

In the Box

Sport Active QWS Earphones with Charging case
USB-C Charge Cable

A Closer Look

ENC Mic, Touch Controls, Calls Mic, LED Indicator, Sound hole, Charging Pin, L, R, LED Indicator, USB-C Charging Port

Charging

About 2 Hours Full Charge

- Battery level <25%, 1st light flash
- Battery level <25%, 2nd light flash
- Battery level <50%, 3rd light flash
- Battery level <75%, 4th light flash
- Battery level <100%, all lights are on

*Lights Will Flash When Charging

Bluetooth® Pairing

First open Bluetooth of phone, then open the charging case (earphones case), phone will search and find the pairing name: "AL Sport Active". click it, will have a voice "Connected" from your phone after connected successfully.

Keep both earphones in case, press the button and hold for 5s, red light flash. During the pairing process, earphones automatically start to pair, the default volume after pairing.

Note: can't do factory setting if only put one earphone in case.

Wearing Your Earphones

Pick up earphones 0.5s from charging case, wear them on ears.

Correctly wear left and right earphones on left and right ear, make them matching with ear vents. Turn head left or right, earphones fit better.

Controlling Music/Voice Assistant

- Double-clicking left earphone to reduce volume
- Double-clicking right earphone to increase volume
- Click left or right earphone, play or pause
- Triple-clicking right earphone
- Triple-clicking left earphone

In the state of connecting with phone, press the 2s wake up voice assistant.

FCC Statement

FCC Statement: This device complies with the part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not received and used in accordance with the instructions, may cause harmful interference to radio communication systems, which can be determined by testing the equipment of an individual user. If you are having trouble with this interference, you may wish to consult the manufacturer's user manual for troubleshooting information. To reduce the risk of fire or electric shock, do not use this equipment near water.

Caution: The equipment may produce a small amount of heat that to which the user is not exposed.

Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement: The device has been tested and found to comply with FCC exposure limits. The device can be used in the portable exposure condition without restriction.

Altec Lansing, Irvine, CA 92617
CALL 1-855-292-4087 FAX 949-444-4000
ALTECLANSING.COM FCC ID: A684-N023208

Calls

Click on an earphone for answering a call
Press on an earphone for 2s to reject or hang up or cancel a call

For additional user materials and warranty information, please visit alteclansing.com

est. FIRST

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FIRST ANGLE PROJECTION		DES BY	2024/1/23	海豚通讯 (东莞) 有限公司 Dolphin Electronics (DongGuan) Co.,LTD	
GENERAL TOLERANCE LINE DIMS	ANG DIMS	CHK BY			PART NAME
0-6 ±0.05	X ±1° XX ±0.5° XXX ±0.3°	APR BY		MODEL NAME	TW305 (MZX1020)
6-15 ±0.08		SURFACE	/	DRAWING NO.	Y7001XXX
15-30 ±0.12					
30-50 ±0.15					
50- ±0.20					
UNIT:mm	ORIGINAL SIZE:A4	SCALE 4:1	SHEET 1/1	MATERIAL	/