



Letter Of Thanks

Dear Customer: Hello!

Gratitude for the source of benefit. We know that every progress and success we achieve cannot be separated from the customer's concern, trust and support. Your understanding and trust are a powerful driving force for our progress; and your care and support is an inexhaustible source of our growth.

The road to Taobao is full of ups and downs. If you receive an item, for any reason, there is something dissatisfied, first we apologize to you. Please contact us in time, I believe that our after-sales will be handled properly for you and let you be satisfied. We look forward to receiving your praise, if you are satisfied with our goods and services, your trust and satisfaction is our driving force.

In the years to come, we will continue to bring comfort and enjoyment to the listeners, and to improve the after-sales service system. I believe that our cooperation will be more enjoyable and I hope to continue to receive your support!

——Wish you a happy life!



Pre-sale WeChat



After-sales WeChat

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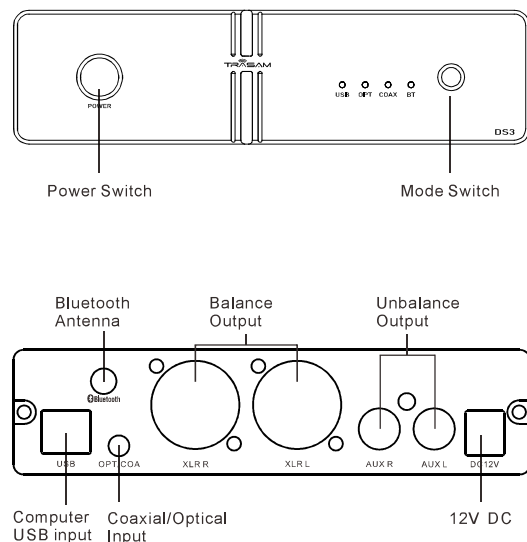
V1 . 0

User Manual

(Please read this manual carefully before use)

Guangzhou Trasam Audio Equipment Co., Ltd

Panel Schematic



Product Parameters

Input interface: USB Coaxial Bluetooth
 Output interface: Stereo lotus unbalance output, XLR balance output
 Distortion: <0.0003%
 Signal to noise ratio: 120dB
 Switching mode: Button switching
 Maximum output level: 2V
 Sampling rate: Coaxial: 96kHz-24bit/USB decoding: 192kHz-24bit
 Panel material: 6mm alloy wire drawing
 Dimensions: 136*105*35mm

Precautions

- 1、When USB is connected to the computer for the first time, you need to install the driver,and it can be used after the installation is completed.
- 2、If there are other problems, please scan the code to contact customer service, and we will serve you sincerely.

Troubleshooting

Phenomenon	Cause Analysis	Approach
Computer USB playback is silent	Drive problem	Detect if the system audio has an XMOS device,and the DAC front mode needs to be selected as USB.The XMOS driver can be reloaded once the DAC is not recognized.
	Playback software	Try to change the different playback software (FB2000 / Cool Dog / Thousands)Play the software settings output as XMOS☒
	Rear wiring	Try to connect different headphones and amplifier speakers to check if they are in place and set correctly.
Optical fiber coaxial playback silent	Setting problem	The player (computer/TV/DVD...)settings correspond to digital output, Select the corresponding mode in front of the DAC (optical fiber/coaxial)
	Channel problem	DAC is a stereo device, output mode / playback source needs to be selected as PCM stereo
USB playback has noise	Power interference	DAC for a separate power outlet(keep the power of computer or speaker far away)
	Equipment interference	Place the DAC farther away from other electronic playback devices
USB play card or pop	Song problem	Try different playback software (FB2000/CuGou /QianQian) with different song detection
	CPU usage is too high	Try to shut down other software to play the song separately.
Do not play the wiring to start the noise (beep...)	Wiring ground problem	Change other audio cables and reinsert them
	Signal interference	The DAC is not connected to the input, and the direct output is connected to the amplifier to detect if there is a problem.
Sound quality is not good	Sound source quality problem	Recommended use high quality lossless music as the sound source
	Downtime problem	The new machine needs a period of time to take the aging process to achieve good results (accumulated more than 76 hours)
	Player selection	The computer recommends using F00BAR2000 playback software (required for fans), load and install AS 10 and select as output mode.

The above problems or methods have not been solved, please contact us Taobao after-sales customer service, and we will deal with the problem in time!

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.