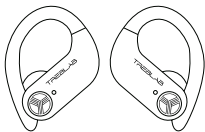# TREBLAB

X3-Pro

User's Manual
Please read this manual
before using the product

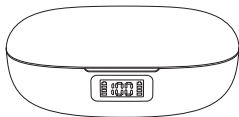## Thank you for choosing the TREBLAB X3-Pro!

Our earbuds provide superior sound quality and exceptional mobility thanks to their light-weight construction and convenient hands-free wireless operation. Before using this product, please read this manual.
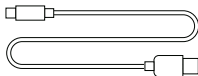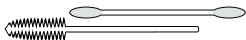
WHAT'S IN THE BOX

X3-PRO

1. TREBLAB X3-Pro earphones
2. Charging case
3. TREBLAB logo sticker
4. User's manual & quick start guide

5. Silicone ear-tips
6. Charging cable
7. Cleaning set

BUTTONS AND PARTS

CHARGING CONTACTS

MICROPHONES

STATE INDICATOR
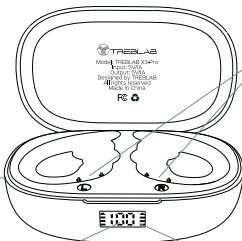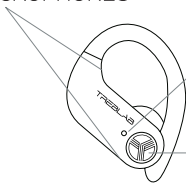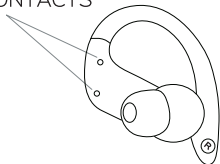
TOUCH PANEL

TREBLAB

CHARGING PINS

Model TREBLAB X3Pro
Input 5V/IA
Output 5V/IA
Designed by TREBLAB
All rights reserved
Made in China

CHARGING PORT (TYPE-C)

POWER BANK PORT (TYPE-A)

CASE BATTERY LEVEL INDICATOR

EARBUDS CHARGING INDICATORS

Function	Operation
Power on	Take the earbuds out of the case or touch the **Touch panels** of both earbuds and hold for 2 seconds.
Power off	Put the earbuds back into the case and close it or touch the **Touch panels** of both earbuds and hold for 4 seconds when no media is played.
Pause / Play	Touch either earbud's **Touch panel** once.
Next track	Double-touch the right earbud's **Touch panel**.
Previous track	Double-touch the left earbud's **Touch panel**.
Volume +	Touch the right earbud's **Touch panel** and hold until you reach the required volume level.
Volume -	Touch the left earbud's **Touch panel** and hold until you reach the required volume level.

Answer a phone call	Touch either earbud's **Touch panel** during the incoming call.
Reject a phone call	Touch either earbud's **Touch panel** and hold for 1 second during the incoming call.
Hang up	Touch either earbud's **Touch panel** and hold for 1 second when on a call.
Voice assistant activation	Touch either earbud's **Touch panel** three times.
Gaming mode	Touch either earbud's **Touch panel** four times.
Disconnect	Touch either earbud's **Touch panel** five times when the earbuds are connected to the source device.
Factory reset	Touch either earbud's **Touch panel** five times when the earbuds are not connected to the source device.

HOW TO ENSURE A PROPER FIT

Ear-tips in different sizes

XXS

XS

S

M

L

Using appropriate size ear-tips is critical to isolate external noise and achieve a snug, secure fit. It is common for a user to have two different sized ear canals, so try on one ear-tip at a time to find the best fit for each ear.

To get the best possible fit with your **X3-Pro** earbuds, gently push the earbuds into your ears and adjust the headset until it fits comfortably. You should notice a drop in ambient noise when the ear-tip has been placed correctly. With a proper fit, you'll notice more range when listening to music.

To change the silicone ear-tips:
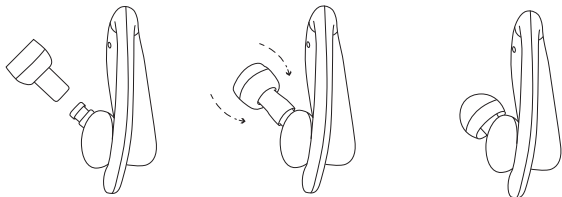
1. Turn over the upper cover on the ear-tip.
2. Rotate and firmly push the ear-tip tube to cover the ear-tip pillar.
3. Turn the upper cover of the ear-tip back on the nozzle.

CHARGING

There are three things to keep in mind:

1. The X3-Pro's case is not compatible with 90W+ chargers.

2. The X3-Pro model comes with protective stickers on the charging contacts of each earbud. Remove these stickers prior to charging the earbuds.

3. After use and before charging, wipe the earbuds carefully to remove any moisture from the charging contacts.
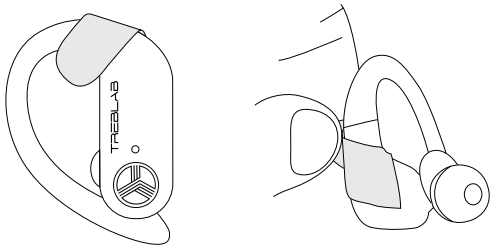
To charge the case

You can check the current charging case battery level by looking at the charging case battery level indicator on the front of the charging case when putting the earbuds to charge. We recommend charging the case when the battery level reaches 10%.

To charge the case, connect one side of the supplied charging cable into the Type-C charging port (on the left side of the case) and the other side into the power source or simply put the case onto the wireless charger. While charging, one digit on the charging case battery level indicator will be flashing slowly showing the current battery level of the case. Once fully charged, you will see the "100" digit on the charging case battery level indicator and all of the digits will be steady. It takes about 3 hours to fully charge the case using a wire or a wireless charger.

Be sure to use a 5V DC, 0.5 - 1A adapter or charger. Using a power source with lower power will increase the overall charge time.

To charge the earbuds with the charging case

When the earbuds' battery is running low, you will hear the "Battery Low" voice prompt.

Put the left and right earbuds into the slots in the charging case. The earbuds will turn off automatically. The case will immediately start charging the earbuds. You will see the white state indicators on the earbuds and the earbuds charging indicators on the case will start the movement. When the earbuds are fully charged, the white state indicator will go off. It takes about 2 hours to charge the earbuds.

POWER BANK MODE

TREBLAB X3-Pro charging case can be used as a power bank to charge your smartphone or tablet.

To use this feature, connect your device to the charging case by plugging your device's charging cable into the USB Type-A power bank port on the right side of the case. The case battery level indicator will light up for 10 seconds showing the current battery percentage and will go off.

NOTE: There is no indication signal when the smart device is fully charged. Please pay attention to your device's battery indicator during the charging.

SETTING UP YOUR TREBLAB X3-Pro

To turn the earbuds on

1. Take the earbuds out of the case, the earbuds will turn on automatically.

2. Another option to turn them on is to touch the **Touch panels** of both earbuds and hold for 2 seconds. You will hear the "Power on" and "Pairing" voice prompts, meaning that the earbuds are ready to pair with the source device. The blue state indicator will light up on both earbuds and, a few seconds later, the state indicator will start flashing blue/white on one of the earbuds.

3. You will hear the "Connected" voice prompt after connecting to the device.

To turn the earbuds off

1. Put both earbuds into the slots in the charging case.

2. Alternatively, touch the **Touch panels** of both earbuds and hold for 4 seconds when there is no media played. You will hear the "Power off" voice prompt. The white state indicator will light up for 1 second and go off on both earbuds.

PAIRING

You can pair the **X3-Pro** earbuds with your device either together or separately. Using only one earbud at a time will help you to extend the overall playtime. Please read the instructions below to make the pairing process smooth and easy.

To pair both earbuds

1. Open the case lid and take the earbuds out of the case. The blue state indicator will light up on both earbuds and, a few seconds later, the state indicator will start flashing blue/white on one of the earbuds.

2. Activate the wireless communication function on your smart device, scan/search for **TREBLAB X3-Pro**, and click CONNECT.

3. If prompted by your device to connect, select Yes.

4. You will hear the "Connected" voice prompt indicating that the earbuds are connected. The state indicator will go off.

When you turn the earbuds on, they will try to reconnect with the recently connected device. If the reconnection

does not happen automatically, the earbuds will try to find the next device in the pairing list. You can only connect and play audio from one device at a time. But you can save up to 6 connected devices in the pairing list.

NOTE: The earbud, which state indicator is flashing blue/white during the pairing, is the main one. For better performance, keep your smart device closer to the main earbud.

To pair one earbud only

1. Take one earbud out from the charging case. The state indicator should start flashing blue/white indicating that it is in the pairing mode.

2. Activate the wireless communication function on your smart device, scan/search for **TREBLAB X3-Pro**, and click CONNECT.

3. If prompted by your device to connect, select Yes.

4. You will hear the Connected voice prompt indicating that the earbuds are connected. The state indicator will go off.

AUDIO PLAYBACK

To pause and resume the playback, touch either earbud's **Touch panel** once.

To change tracks on X3-Pro, double-touch the right earbud's **Touch panel** to play the next track and double-touch the left earbud's **Touch panel** to play the previous track.

To adjust the volume, touch the right earbud's **Touch panel** and hold to increase the volume and touch the left earbud's **Touch panel** and hold to decrease the volume.

PHONE CALLS MANAGEMENT

The **TREBLAB X3-Pro** can be used to make and receive calls when connected wireless. Audio playback will be paused during the calls.

To answer a call:	Touch either earbud's **Touch panel** once during the incoming call.
To reject a call:	Touch either earbud's **Touch panel** and hold for 1 second during the incoming call.
To end a call:	Touch either earbud's **Touch panel** once when on a call.

GAMING MODE

TREBLAB X3-Pro earbuds support the gaming mode to reduce the audio latency up to 60ms. This allows to achieve better video/audio synchronization and improve your gaming and video watching experience.

1. To enable the gaming mode, touch the **Touch panel** four times on either earbud. You will hear the ascending sound prompt and feel the lower latency while gaming/watching videos.
2. To disable the gaming mode, touch the Touch panel four times on either earbud again. You will hear the descending sound prompt and the latency will go back to the standard 200ms.

NOTE In the gaming mode, the connection range is much shorter than in standard one, so, if you are experiencing some connection issues or drops, please make sure to disable the gaming mode.

VOICE ASSISTANTS SUPPORT

TREBLAB X3-Pro earphones are compatible with most of the voice assistants. To use a voice assistant, touch either earbud's **Touch panel** three times.

RESET TO THE FACTORY SETTINGS

You can reset the X3-Pro earbuds to the factory default settings by cleaning up the pairing list with the last 6 connected to **X3-Pro** devices.

Make sure that the earbuds are disconnected from the source device. Tap five times on both earbuds' **Touch panel**. The red state indicator will light up on both earbuds and the earbuds will turn off automatically.

The earbuds' memory is returned to the factory settings now.

CLEANING

It is recommended to clean the earbuds once every two weeks as earwax can accumulate and clog the protective screen located on the earbud nozzle or even the ear-tip opening.

To clean the earbuds, you will need three things:
- Cotton swab
- Eyelash brush or alike
- Alcohol

1. Take off the silicone ear-tip from the earbud.
2. Soak the cotton swab in alcohol and clean the ear-tip opening using it.
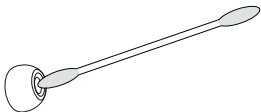
3. Repeat the steps for another eartip.
4. Soak the eyelash brush (or alike) into the alcohol.
5. Clean the protective screen on the nozzle with forward and backward movement.
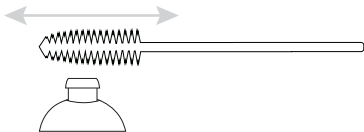
6. Repeat the procedure for another earbud's nozzle.
7. Let the ear-tips and nozzles dry before putting the ear-tips back on.

TROUBLESHOOTING

Problem	Solution
Can't turn the earbuds on	Please make sure the earbuds are charged, if not – charge them and try again.
Earbuds do not charge	Please check if there is a protective tape on the charging contacts of both earbuds. If yes, please remove it and try to charge the earbuds once again.
	Clean the charging contacts on the earbuds with a slightly damp cotton swab when they are turned off (we recommend using alcohol or a specially designed cleaning fluid sold for electronics).
	Check if the earbud slots in the charging case are free of debris.
	Try charging the case with another Type-C cable, power source, adaptor (if available).

Device doesn't find TREBLAB X3-Pro	Make sure the **X3-Pro** buds are not paired with any other device, as they can pair only with one device at a time.
	If **X3-Pro** are in pairing mode and one of the earbuds flashes blue/white, but still is not found by your device, please restart your device and the headset.
	Reset your earbuds to the factory settings by following the steps from the section "RESET TO THE FACTORY SETTINGS". Try to pair again.
Frequent disconnection and noise	Make sure that the distance between your device and the earbuds is less than 33 feet / 10 meters.
	Make sure that nothing is blocking the signal between your device and your **X3-Pro** earbuds.
	If the earbuds are on, but disconnected from the device for longer than 10 minutes,they will automatically turn off to save power.

Can't connect the earbuds to the device	Make sure the **X3-Pro** earbuds are not paired with any other device, as they can pair only with one device at a time.
	Make sure that the distance between your device and the headphones is less than 30 feet/10 meters.
	Disconnect the device from your earbuds and remove **X3-Pro** from your device's pairing list.
	Reset your earbuds to the factory settings by following the steps from the section "RESET TO THE FACTORY SETTINGS". Try to pair again.
I cannot find a wireless driver for on my laptop	Make sure your laptop supports wireless connection. If it doesn't, you will need an external wireless USB adapter compatible with your laptop. For further details, consult with your laptop manufacturer.

SAFETY RULES

- Never disassemble or modify your **X3-Pro** for any reason. Doing this may cause the device to malfunction or even become combustible. The damage to your device can void your manufacturer's warranty.

- Do not charge the earbuds when they are wet. Make sure to dry off the earbuds before charging.

- Avoid exposing the **TREBLAB X3-Pro** to extreme temperatures (below 37°F / 3°C or above 112°F / 45°C). Extreme temperatures can deform the components inside the **X3-Pro**, reducing the battery life and the lifespan of your new earbuds.

- Avoid putting the device's LED lights close to the eyes of children or animals.

- Do not use your **X3-Pro** during a thunderstorm. Thunderstorms could cause them to seriously malfunction and increase the risk of electric shock.

BATTERY INFORMATION

- Your device is powered by rechargeable batteries.

- Unplug the charging case from the electrical plug when not in use.

- If left unused, a fully charged battery will lose its charge over time.

- We recommend that you fully charge your earbuds twice a month to ensure the battery's integrity.

- Please do not leave the device (and the charging case) in hot or cold places, such as inside a closed car in the summer or winter as this will reduce the capacity and life of the batteries.

- Do not expose the batteries to fire as they may explode.

- Batteries may also explode if damaged.

RECYCLING

Your damaged or broken earphones can be recycled and we encourage you to do so to keep our planet clean. Where can you go to do this?

In the **US**, there are a couple of options:
https://www.call2recycle.org
https://search.earth911.com
https://recyclenation.com/find
https://www.cta.tech/Consumer-Resources/Greener-Gadgets

In **Canada**, please visit the links below:
https://thinkreuse.net
https: //www.call2recycle.ca

In the **UK**, please visit the links below:
https://www.recycle-more.co.uk/
https://www.recyclenow.com/local-recycling

SPECIFICATIONS

Speaker unit:	Ø14mm, 32Ω
Charging port:	USB Type-C
Power bank port:	USB-A
Dimensions:	Earbuds: 47 x 38.2 x 23 mm / 1.85 x 1.5 x 0.9 in
	Case: 99.8 x 62.8 x 40.8 / 3.92 x 2.47 x 1.6 in
Weight:	Earbuds: 9.4 g / 0.02 lb / 0.33 oz
	Case: 111.3 g / 0.24 lb / 3.92 oz

THANK YOU

We truly appreciate that you chose **TREBLAB** as your trusted brand of wireless earphones. Our team sincerely hopes that you enjoy the great sound and seamless usability the **TREBLAB X3-Pro** provides.

We love making our customers happy by providing true value with our products. If for any reason you are not completely satisfied with your purchase or have any questions, please let us know by contacting us at http://treblab.com/contact_us.

We care about our customers above all and are always here to serve you.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Radiation Exposure Statement
The device has been evaluated to meet general RF exposure requirement in portable exposure condition without restriction.

TREBLAB

1 YEAR WARRANTY

Parts and Labor Warranty

Please visit www.treblab.com to register YOUR product.

Manufactured by Productech

Wireless Earbuds
X3-Pro

FC ♲   Made in China

⚠ WARNING: Cancer and Reproductive Harm - www.P65Warnings.ca.gov