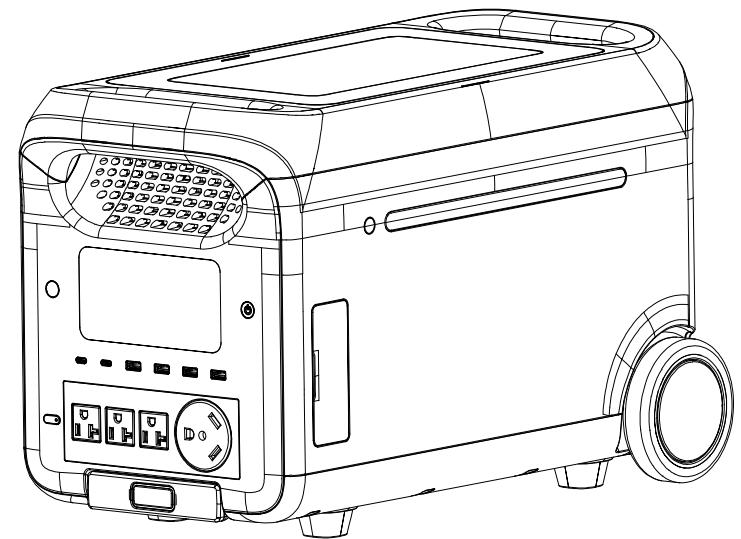


PS09703

User Manual



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1. PS09703 parameters

General

Net weight	≈34kg
Dimension	536*303*343mm
Capacity	2560Wh, 51.2V
Wi-Fi	supported

Output

AC output (x4)	AC output (x3): 100-120V~ (50/60Hz), 20A 2400W AC output (x1): 100-120V~ (50/60Hz), 25A 3000W AC output (bypass mode): 100-120V~ (50/60Hz) 15A 1800W
Maximum load	3000W, bypass mode: 1800W
USB-A (x2)	5V= 2.4A (constant voltage),12W Max./output
USB-A quick charge (x2)	5V= 3A 9V= 2A 12V= 1.5A (constant voltage), 18W Max./output
USB-C (x2)	5/9/12/15V= 3A 20V= 5A (constant voltage),100W Max./output
Car charger	12.6V= 10A, 126W Max.
DC5521 output (x2)	12.6V= 3A

* Car charge and DC5521 share power, 126W Max.

Input

AC input power	1800W Max., 15A
AC input voltage	100-120V~ 50Hz/60Hz
PV charge	13-45V= 12A, 800W Max.
Car charging input	12V/24V battery supported, 8A by default

Battery

Cell Type	lithium iron phosphate battery (LiFePO ₄)
Life cycle	remaining capacity still over 80% after 3,600 cycles
Protection type	over temperature protection, low temperature protection, over discharge protection, over charge protection, over load protection, short circuit protection, over current protection

Operating temperature

Optimal operating temperature	20~30°C
Discharge ambient temperature	-20~45°C
Charge ambient temperature	0~45°C
Storage ambient temperature	-20~45°C (20~30°C preferred)

*Whether the product can be charged or discharged is subject to the actual battery pack temperature.

Others

Battery Expansion	2560Wh, support 6 expansion battery packs at most, separate selling.
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2. Safety guidelines

2.1 Utilisation

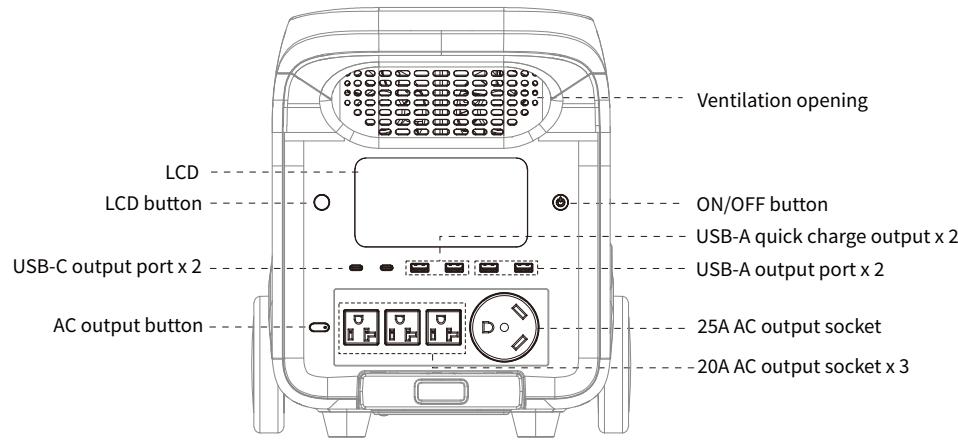
1. Ne laissez pas un PS09703 fonctionnel être proche de la source de chaleur, comme le feu ou le chauffage. 2 N' entrez pas en contact PS09703 avec un liquide.
3. N'utilisez pas PS09703 dans un environnement électrostatique ou à fort champ
4. ontez pas le PS09703 de quelque manière que ce soit et ne le percez pas avec un objet
Ne court-circuitez pas le PS09703c un fil ou d'autres objets métalliques.
6. N'utilisez pas de pièces ou d'accessoires d'origine. Pour le remplacement de pièces ou d'accessoires, veuillez visiter le canal de vente officiel pour obtenir des informations sur l'achat.
7. Lorsque vous utilisez PS09703 veuillez suivre strictement la température de fonctionnement définie dans ce manuel d'utilisation. Si la température est trop élevée, la batterie peut prendre feu ou même exploser. Si la température est trop basse, les performances du PS09703 seront sérieusement compromises, même une utilisation normale sera affectée.
8. N'empilez pas d'objets lourds sur PS09703.
9. N'arrêtez pas le ventilateur de force et n'exposez pas le PS09703 dans un environnement non ventilé ou poussiéreux lorsqu'il fonctionne.
10. Veuillez éviter les collisions, les chutes et les vibrations violentes. En cas d'impact grave, coupez immédiatement l'alimentation. Veuillez fixer fermement le PS09703 pendant le transport pour éviter les vibrations et les chocs.
11. Si le PS09703 tombe accidentellement dans l'eau, placez-le dans un endroit sûr et large et éloignez-vous jusqu'à ce qu'il soit sec. Le produit séché ne doit pas être réutilisé. Éliminez-le correctement conformément au chapitre 2.2 du présent manuel d'utilisation. Si le PS09703 est en feu, veuillez utiliser l'équipement d'extinction d'incendie dans l'ordre recommandé : eau ou brouillard d'eau, sable, couverture anti-feu, poudre sèche, extincteur au dioxyde de carbone.
12. S'il y a de la saleté, utilisez un chiffon sec pour l'essuyer.
13. Placez le PS09703 avec précaution pour éviter tout dommage. Si le PS09703 est renversé et gravement endommagé, éteignez immédiatement le PS09703 et placez la batterie dans un endroit spacieux et gardez-la à l'écart des matériaux et des personnes inflammables, et mettez-la au rebut conformément aux exigences des lois et réglementations locales.
14. Gardez PS09703 hors de la portée des enfants et des animaux domestiques.
15. Conservez le PS09703 dans un endroit sec et ventilé.
16. En milieu humide (bord de mer, eau, etc.), il est recommandé d'équiper le PS09703 d'un sac résistant à l'humidité. Si de l'eau est trouvée à l'intérieur du produit, ne pas l'utiliser/recommencer. Veuillez prendre des contre-mesures pour éviter les chocs électriques avant de toucher PS09703. Placez-le dans un espace ouvert sûr et étanche et contactez immédiatement le service client.
17. Il n'est pas recommandé d'utiliser PS09703 pour alimenter l'équipement médical d'urgence lié à la sécurité, y compris, mais sans s'y limiter, l'appareil respiratoire de qualité médicale (version hospitalière CPAP: Continuous Positive Airway Pressure), le poumon artificiel (ECMO, Extracorporeal Membrane Oxygenation). Il peut être utilisé pour alimenter la version domestique CPAP à domicile et ne nécessite pas de surveillance professionnelle continue. Veuillez suivre les conseils de votre médecin et consulter le fabricant pour toute restriction sur l'utilisation de l'appareil. Pour l'équipement médical général, veuillez faire attention à l'état de puissance pour vous assurer que le courant ne s'épuise pas.
18. Les alimentations génèrent inévitablement des champs électromagnétiques lors de son utilisation, ce qui pourrait affecter le dispositif médical implantable ou le fonctionnement normal du dispositif médical personnel, tels que les stimulateurs cardiaques, les implants cochléaires, les appareils auditifs, les défibrillateurs, etc. Si l'un de ces dispositifs médicaux est utilisé, veuillez consulter le fabricant pour connaître les restrictions d'utilisation afin de vous assurer que le PS09703 est utilisé à une distance sûre des dispositifs médicaux implantés tels que les stimulateurs cardiaques, les implants cochléaires, le sida auditif, les défibrillateurs, etc.
19. Lorsque la centrale électrique est connectée à un réfrigérateur, elle peut s'arrêter automatiquement en raison de la propriété de fluctuation de puissance du réfrigérateur. Lors de la connexion de l'alimentation à un réfrigérateur qui stocke des médicaments, des vaccins ou d'autres objets de valeur, il est recommandé de régler la sortie AC sur « Jamais éteint » dans l'APP, afin d'assurer une alimentation continue. Les utilisateurs doivent faire attention à la consommation d'énergie.

2.2 Jeter

1. Si les conditions le permettent, assurez-vous de décharger complètement la batterie, puis placez le PS09703 dans le bac de recyclage de la batterie spécifié. PS09703 contient des batteries, qui sont dangereuses. Il est strictement interdit de les jeter dans les poubelles ordinaires. Pour plus de détails, suivez les lois et réglementations locales sur le recyclage et l'élimination des piles.
2. Si la batterie ne peut pas être complètement déchargée en raison d'une défaillance du produit, ne jetez pas la batterie directement dans le bac de recyclage de la batterie. Contactez une entreprise professionnelle de recyclage de piles pour une élimination plus poussée.
3. La batterie ne démarre pas après une décharge excessive. Veuillez vous en débarrasser tel qu'il a été jeté.

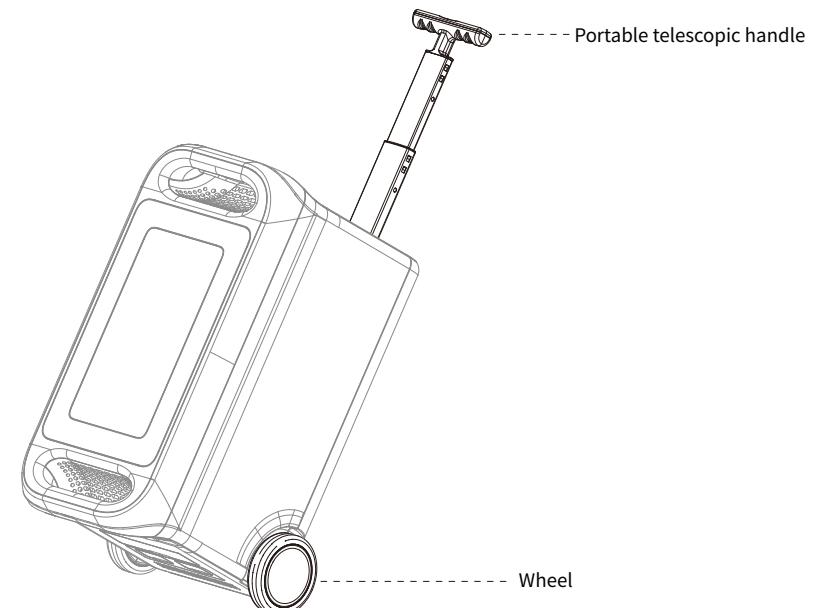
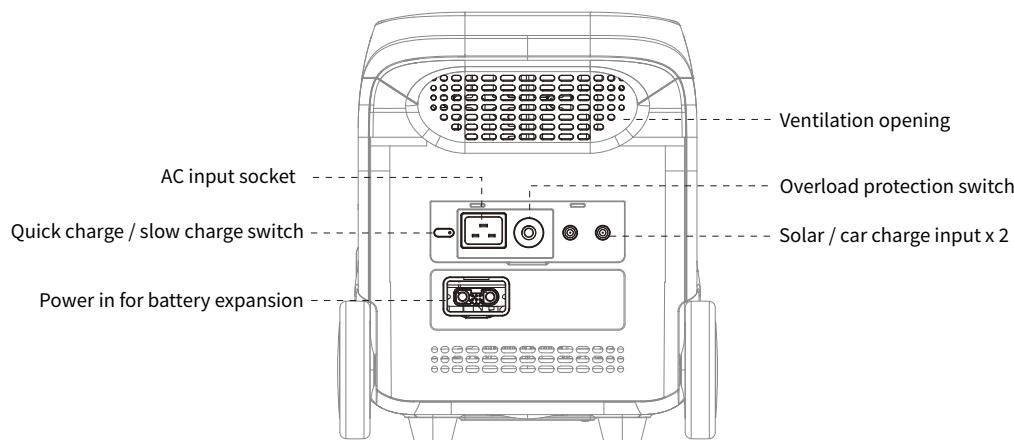
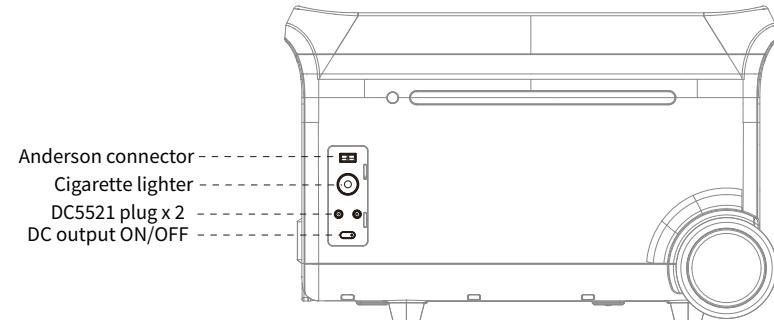
3. Guideline for users

3.1 Product overview



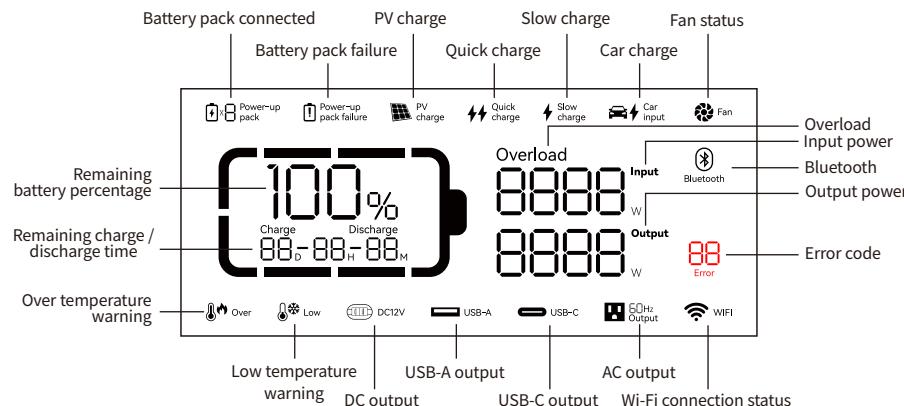
3. Guideline for users

3.1 Product overview



3. Guideline for users

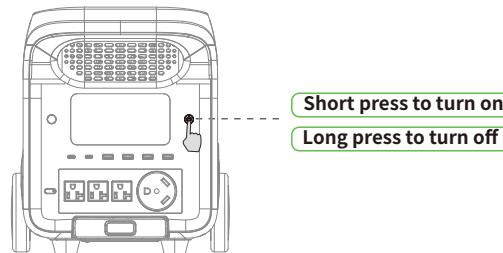
3.2 LCD screen



Battery capacity: When PS09703 is being charged, SOC icon will flicker. **Wi-Fi connection status:** The flickering icon indicates that PS09703 is ready for pairing. The icon will keep flickering if a mobile phone and PS09703 are connected by hotspot. After network connection succeeds, the icon will always be on. If connection fails, the icon will be off.

* Please refer to clause 5 for more details regarding error message.

3.3 Use

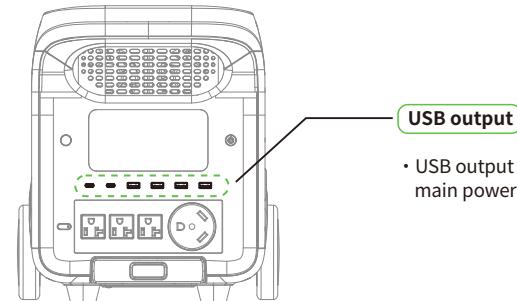


On and off

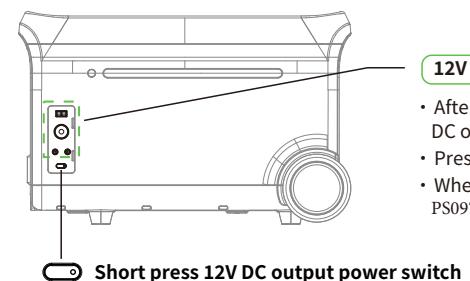
- Press the main power switch to turn on the device, then the screen will be lit and the main power indicator will enter the breathing light mode.
- If no operation is performed to PS09703 for 5 minutes, PS09703 hibernation state and the LCD will automatically turn off. When there is load change or operation to PS09703, the LCD screen will be automatically lit. Press the main power switch to turn on or turn off the LCD.
- Press and hold the main power switch will turn off PS09703.
- The default standby time is 2 hours. If other output power switches are not turned on and not any loads are connected, PS09703 will automatically shut down after 2 hours. Standby time can be set on the APP.

3. Guideline for users

3.3 Use



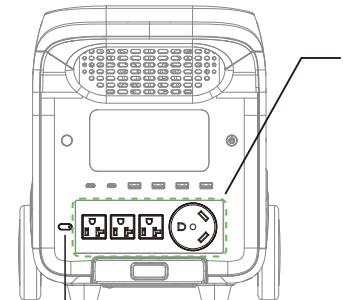
- USB output is enabled by default after the main power switch is turned on.



Short press 12V DC output power switch

12V DC output

- After the main power switch is turned on, press the 12V DC output power switch to enable the DC output port.
- Press the 12V DC output power switch again to turn it off.
- When the 12V DC output power switch is turned on, PS09703 does not shut down automatically.



Short press AC output power switch

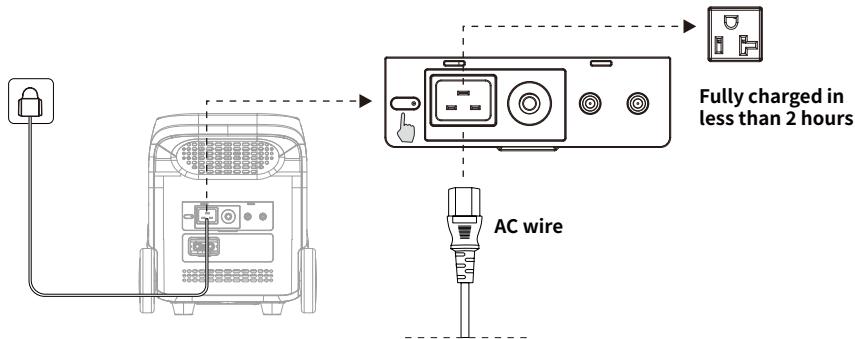
AC output

- After the main power is on, press the AC output power switch to enable the AC output port. Press the AC output power switch again to turn it off.
- The default standby time of the AC output is 1 hour. After 1 hour without any loads, the AC output power switch will be automatically off.
- When the AC output is not in use, turn it off to save power consumption.

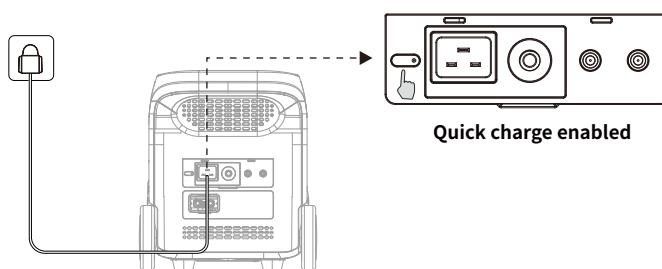
3. Guideline for users

3.4 AC charging

Quick charging technology is designed for AC charging. You can control the charging power via the AC charging speed switch. The slow charge mode is on by default when PS09703 is turned on, and can be switched to quick charge mode by the button. Quick and slow charging mode switching can also be set by APP. If the current is continuously higher than 20A, the charging input port will start the self-protection function, and the charging overload protection switch will automatically trip. Press the charge overload protection switch to restore charging after confirming no fault.



Quick charge and slow charge can be switched by the button.

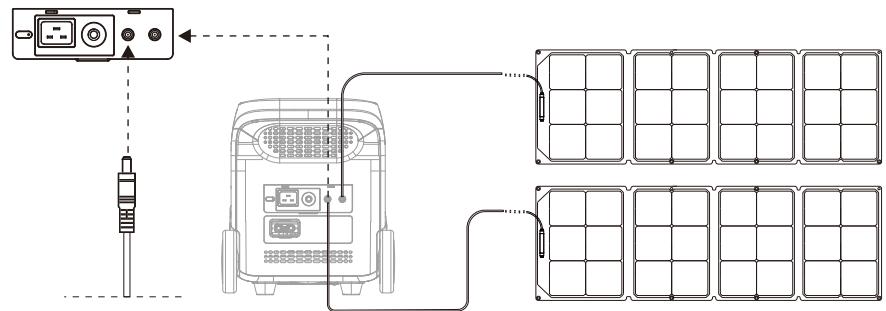


The charging power range can be adjusted by APP.

Please use the standard AC charging Cable for fast charging. AC Charging Cable should directly plug into 15A (or above) wall-mounted socket. We take no responsibilities for any damage caused by using unofficial AC charging cable, and other failures to follow instructions.

3. Guideline for users

3.5 PV charging



Users can use solar panels to charge PS09703 as shown in the picture.

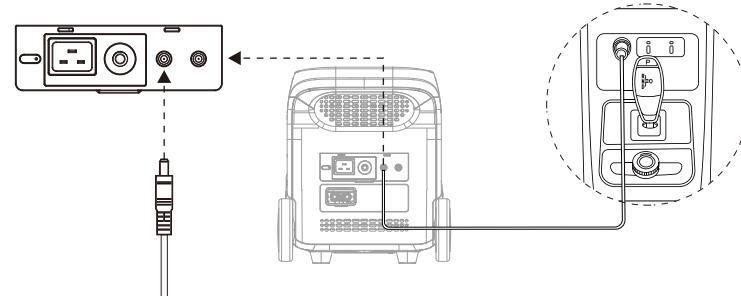
Dual solar panels supported.

*Solar charging cable (DC7909)

- Please follow the user manual to connect the solar panels.
- Before connecting the solar panel, check whether its output voltage is within SR03KWL-SG1-US specifications to avoid damage to PS09703.

3.6 Car charging

PS09703 can be charged by a car charging port. It should be charged after the car starts, so as to avoid the car battery loss and failure to start. At the same time, ensure good connection between the car charging port and cigarette lighter. We take no responsibilities for any loss caused by improper operation.



3. Guideline for users

3.7 Battery expansion

PS09703 supports connection with 6 expansion battery packs at the same time for larger capacity. Please refer to the user manual of battery pack for details.

Notes

1. Before connecting the battery pack, please make sure both PS09703 and battery pack are off.
2. After the battery pack is connected, check if battery icon is shown in the displays of both PS09703 and battery pack.
3. While in charging, please do not connect or remove the battery pack. If connection or need to connect or

cloth gently and carefully.

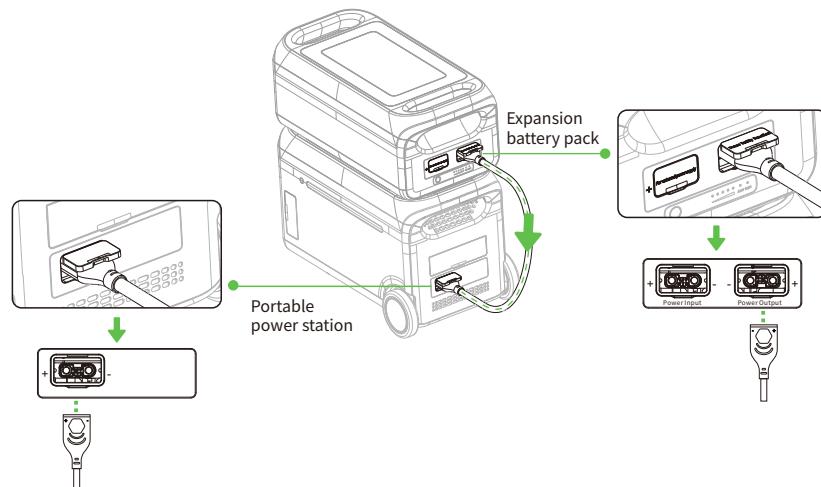
remove it, turn off PS09703 prior to operation.

4. Please do not touch the metal terminals. If there is foreign matter on the metal terminals, clean it with a dry cloth.

Scenarios of battery pack connection

Scenario 1

- ① Turn off the power station and expansion battery pack.
- ② Plug one end of the cable to expansion port of power station, the other end to Power Output of battery pack.
- ③ After parallelization, press power button  of power station to enable the power station and battery pack to show current capacity. The power station shows the paralleled quantity, and capacity is expanded.
- ④ After parallelization, connect ports of the power station for charging or discharging (refer to clause 3.3, 3.4, 3.5 and 3.6).

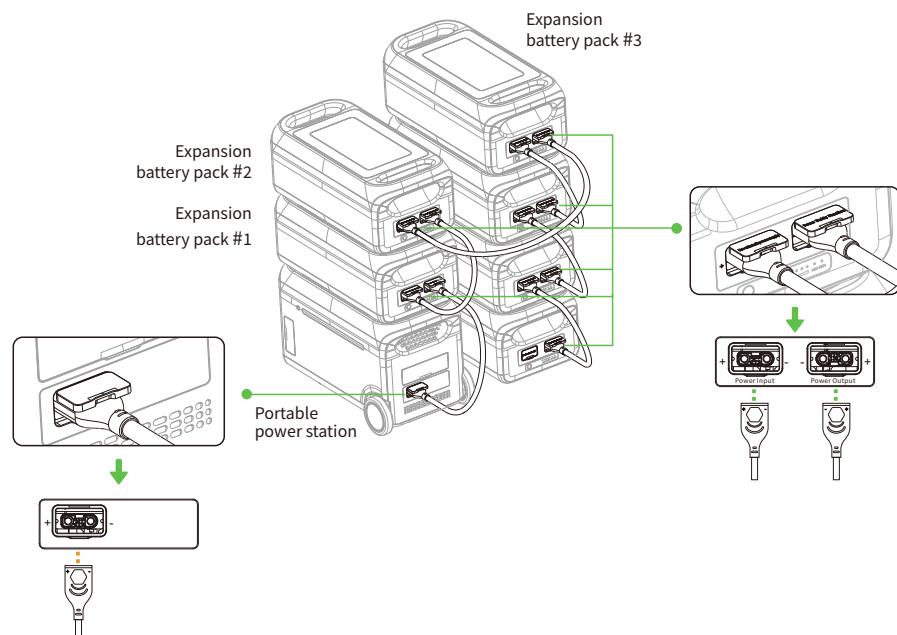


Remark: There are + and – symbols on battery packs and cables in case of reverse polarities.

3. Guideline for users

Scenario 2

- ① Turn off the power station and expansion battery packs.
- ② Plug one end of cable #1 to expansion port of power station, the other end to Power Output of battery pack #1. Plug one end of cable #2 to Power Input of battery pack #1, the other end to Power Output of battery pack #2. Plug one end of cable #3 to Power Input of battery pack #2, the other end to Power Output of battery pack #3. 6 battery packs can be parallelized at most.
- ③ After parallelization, press power button  of the power station to enable the power station and battery packs to show current capacity. The power station shows the paralleled quantity, and capacity is expanded.
- ④ After parallelization, connect ports of the power station for charging or discharging (refer to clause 3.3, 3.4, 3.5 and 3.6).



Remark: There are + and – symbols on battery packs and cables in case of reverse polarities.

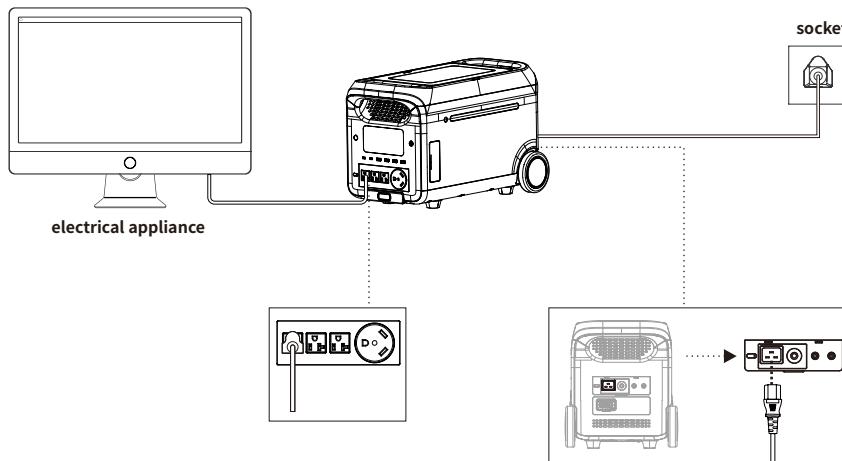
3. Guideline for users

3.8 APP

You can control and view information and data about this product by App.

3.9 UPS function

This product supports the UPS function. When you connect the electrical appliance with PS09703 by AC cable, the output enables the appliance to work. In such case, power is from grid instead of battery. When power grid is off, the power station can switch to battery-supplying mode within 14mS. Such function is unprofessional UPS, which does not support switch in 0mS, so do not connect it to equipment with strict UPS requirement, such as data server and workstation or please confirm compatibility after tests, and suggest only use one device instead of multiple devices at the same time so as not to cause overload to the power station. We shall not be liable for abnormal work or data loss arising from operation not following this user manual.



4. FAQs (Frequently Asked Questions)

1. What kind of battery is used?

Lithium iron phosphate battery (LiFePO₄).

2. What equipment can be connected to the AC output ports?

The AC output has high rating power and maximum power, which enables it to supply power to most household appliances. Suggest check the equipment power prior to connecting and make sure power of all equipment lower than rated power.

3. How to know the supply time?

Time shows in the LCD, which can be referred to for estimation for equipment with stable power consumption.

4. How to know it is charging?

When in charge, the LCD shows remaining charging time. The SOC flickers, and input power is shown.

5. How to clean the unit?

Clean the unit with a dry, soft and clean cloth or tissue.

6. How to store the unit?

Turn it off, and keep it in a dry and ventilated place. Do not expose it close to water. For long-term storage, suggest discharge to 0% and charge to 100% every 3 months to extend the service life.

7. Can it be taken on board?

No.

5. Error messages & solutions

Icon	Fault Description	Solution
 Error	Error code always on	Serious battery fault Turn on and off, contact after sales if still not fixed.
 Error	Error code always on	ΔV too big Auto shutdown, fault will be cleared after reboot.
 Error	Error code always on	BMS voltage fault
 Over Error	High temperature icon flickers Error code always on	Battery OTP (over temperature protection) fault Auto shutdown, temperature recovery enables starting up.
 Low Error	Low temperature icon flickers Error code always on	Battery UTP (under temperature protection) fault Auto shutdown, fault will be cleared after reboot.
 Error	Error code always on	OCP (over current protection) fault Auto shutdown, fault will be cleared after reboot.
 Over Error	High temperature icon flickers Error code always on	OTP fault Auto shutdown, delayed start.
 Error	Error code always on	Pre-charge fault Auto shutdown, fault will be cleared after reboot.
 Error	Error code always on	Battery under voltage fault Auto shutdown and charge, contact after sales if still not fixed after multiple charging failures.
 Error	Error code always on	Abnormal parallelization Check the connection cable. Contact after sales if still not fixed. Single power station function is not affected.
 Error	Error code always on	Abnormal INV battery voltage Auto recover after fault is cleared.
 Error	Error code always on	Grid voltage or frequency fault The fault is cleared when the grid returns to normal.
 Error	Error code always on	Abnormal INV BUS voltage Auto recover after fault is cleared.
 Error	Error code always on	Abnormal INV output
 Error	Overload icon always on Error code always on	INV discharge overload Remove over-power device. Auto recover after fault is cleared.
 Error	Overload icon always on Error code always on	Charge overload Auto recover after fault is cleared.
 Error	Error code always on	INV Tz
 Error	Error code always on	Battery short Fault will be cleared after reboot.
 Error	Error code always on	INV output short
 Over Error	High temperature icon flickers Error code always on	MOSFET OTP fault Auto recover after product is cooled down.

If there is a warning occurs during the use of this product, and the warning icon still does not disappear after restarting the device, please stop using it immediately (do not try to charge or discharge).

5. Error messages & solutions

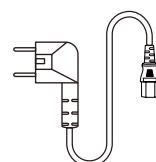
Icon	Fault Description	Solution
 Error	Error code always on	Fan stop Turn on and off, contact after sales if still not fixed.
 Error	Error code always on	Discharge soft start fault Auto recover after fault is cleared.
 Error	Error code always on	Charge soft start fault
 Low Error	Low temperature icon flickers Error code always on	MOSFET UTP fault Turn on and off, contact after sales if still not fixed.
 Error	Error code always on	Anderson hardware OCP fault Remove PV charge, auto recover after connecting PV and turn on.
 Error	Error code always on	Anderson software OCP fault Turn off output, manual recover after fault is cleared.
 Error	Error code always on	PV hardware OCP fault Remove PV charge, auto recover after connecting PV and turn on.
 Error	Error code always on	PV1 software OCP fault Stop PV1 charging, auto recover after connecting PV and turn on.
 Error	Error code always on	PV2 software OCP fault Stop PV2 charging, auto recover after connecting PV and turn on.
 Error	Error code always on	Car charge output OCP fault Turn off output, manual recover after fault is cleared.
 Error	Error code always on	PV output OVP (over voltage protection) fault Stop PV. Auto recover after fault is cleared.
 Error	Error code always on	PV1 input OVP fault Stop PV1. Auto recover after fault is cleared.
 Error	Error code always on	PV2 input OVP fault Stop PV2. Auto recover after fault is cleared.
 Over Error	High temperature icon flickers Error code always on	Anderson OTP fault Turn off output, manual recover after fault is cleared.
 Over Error	High temperature icon flickers Error code always on	PV1 OTP fault Stop PV1. Auto recover after fault is cleared.
 Over Error	High temperature icon flickers Error code always on	PV2 OTP fault Stop PV2. Auto recover after fault is cleared.
 Over Error	High temperature icon flickers Error code always on	Car charge output OTP fault Turn off output, manual recover after fault is cleared.
 Error	Error code always on	Abnormal communication Turn on and off, or change operation environment. Contact after sales if still not fixed.
 USB-A Error	USB icon flickers Error code always on	Abnormal USB Auto recover after removing abnormal USB.
 USB-C Error	Type C icon flickers Error code always on	Abnormal type C Auto recover after removing abnormal type C.

If none of the above information can solve problem you encounter, please contact the customer service for consultation.

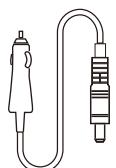
6. What's in the box



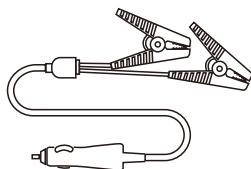
PS09703



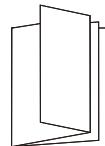
AC cable



Car charge cable



Car battery jumper cable



User manual

Disclaimer

Before using the power station PS09703, please read this user manual to ensure understanding and proper use. After reading the user manual, please keep it well for future reference. Improper operation may cause serious injury to yourself or others, or result in product damage and property loss. Once using PS09703, you are deemed to have understood and accepted all terms and contents herein. Users promise to be responsible for their actions and all consequences arising therefrom. We shall not be liable for any loss arising from user's not following this user manual.

In compliance with laws and regulations, the company reserves the right of final interpretation of this document and all related documents of this product. Subject to update, revision or termination without prior notice, please visit the official website for the latest product information.

ISED Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.

2. This device must accept any interference, including interference that may cause undesired operation of the device.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement. L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF. L'appareil peut être utilisé dans des conditions d'exposition portable sans restriction.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.