

Adjusting Volume Using The Multi-Function Button

To adjust the volume on your hearing aid manually, short press the multi-function button to increase the volume. The hearing aid will long beep once for each volume increase and double beep when maximum volume is reached.

Quick double press the multi-function button to decrease the volume. The hearing aid will short beep for each volume decrease and double beep when the minimum volume is reached.

Action	Function
Short press	Volume increase
Quick double press	Volume decrease

We recommend using the app to control & operate your device for best & easiest performance.

Hearing aid function:

Action	Function
Short press	Volume increase
Quick double press	Volume decrease
Long press (2 seconds)	Change environmental mode

Streaming: (streaming needs to be initiated on your mobile phone)

Action	Function
During streaming – Short press	Volume increase
During streaming – Quick double press	Volume decrease
Long press (2 seconds) – Long press	Pause streaming



Hands free calling function:

Action	Function
Incoming call – Short press	Answers call
During call – Short press	Volume increase
During call – Quick double press	Volume decrease
Long press (2 seconds)	Hang up call



Other controls:

Action	Function
Long press (3 seconds)	Power on
Long Press (6 seconds)	Power off
Long Press (10 seconds)	Reset hearing aid defaults (Remove phone pairing record)

Charging the Charging Case

CHARGE TIME: 2 HOURS

Step 1

Plug the USB-C cable into the charging port and connect the charging adapter to an outlet. For first time use, it is recommended to charge for 3 hours.



Charge Case Indicator Light

CHARGING CASE INDICATOR KEY



NO POWER

When there is no light, it means there is no charge going to the Charging Case or hearing aids.



CHARGING

When plugged in, blinking lights indicate the Charging Case is charging.



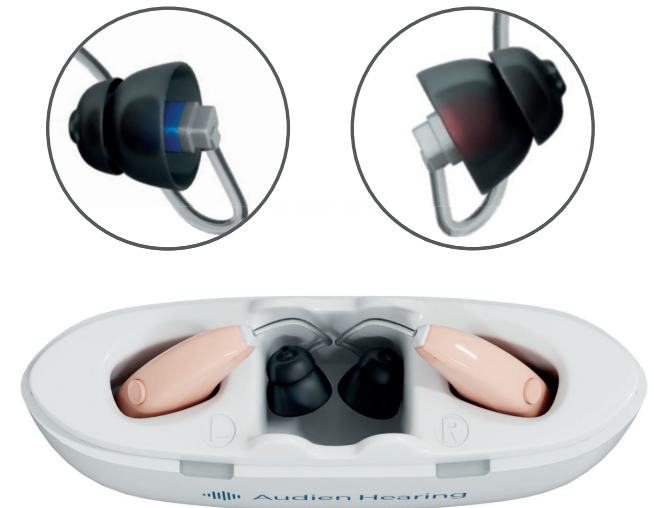
CHARGED

















When all 4 lights are fully lit, the Charging Case is fully charged.

Charging The Units

Step 2

Insert the Audien ion Pro units into the Charging Case. The left ear unit (**blue tip**) should be in the charging port marked L. The right ear unit (**red tip**) should be in the charging port marked R.



CASE BATTERY LEVEL		
   	25%	
   	50%	
   	75%	
   	100%	

★ Hearing aid contains up to 16 hours of use after full charge. The Charging Case can charge the hearing aids up to 2 times after being fully charged.



When the hearing aids are charging, the two Hearing Aid Indicator Lights are on.

4 white lights indicate the charge level of the Charging Case.



When the Charging Case is plugged in, blinking white lights indicate the Charging Case is being charged.



When all 4 white lights are lit, the Charging Case is fully charged.

Connecting to Bluetooth



To connect your device to Bluetooth and fully customize your audio settings, access the app by scanning the QR code or going to the app store and manually downloading the Audien Hearing app. Follow the steps provided in the app.

If you need assistance connecting your ion Pro to your phone, call customer support **(205-255-1112)**. Make sure to use a different phone from the device your are setting your hearing aid up on.



Cleaning The Ear Domes

Remove the Ear Domes from the hearing aid, clean any earwax or debris with the provided Cleaning Brush.



Cleaning Your Audien ion Pro

Use the Cleaning Brush or soft cloth to clean the body of the Audien ion Pro, including the push buttons, charging contacts, shell, etc. Do not use alcohol, water or other cleaning solvents to clean the Audien ion Pro as it may damage them.

Regular cleaning is necessary. You may visit audienhearing.com to order new domes and other accessories.

Replace Ear Domes

Hold the Ear Dome and sound tube connector with your left and right hands respectively to separate the Ear Dome from the sound tube. You may contact us by email at: support@audienhearing.com to order new domes and other accessories.



Ear Dome



Take the Ear Dome off & make sure to clean any ear-wax buildup under the Ear Dome.

Product Care Continued:

- Keep your Audien ion Pro and Charging Case clean. Extreme temperatures (hot or cold), moisture, and foreign substances may damage the Product.
- Regular cleaning is necessary.
- Charging contacts should always be kept clean and dry.
- Using the provided cleaning brush keep the charging ports clear of dust or dirt.
- Avoid getting your hearing aids wet.