





OTC  
AUDIEN  
**ion**<sup>PRO</sup>  
USER MANUAL

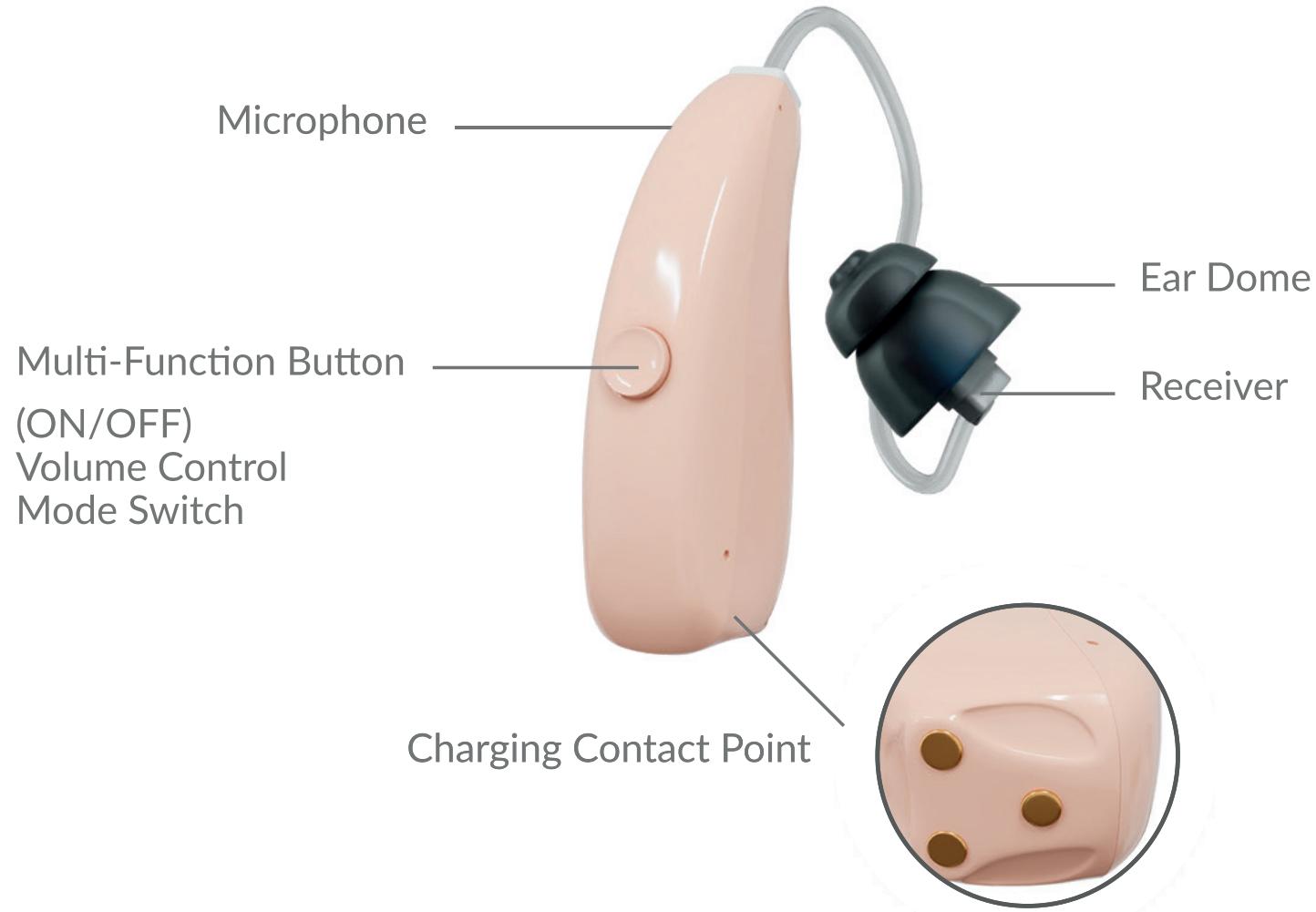
It's time to  
hear again.

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## DEVICE DIAGRAM

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Charge Case Indicator Light



Charging Case at 100% battery



Charging Port

## **This product has a recommended companion app available for download here:**



 Download on the  
App Store



 GET IT ON  
Google Play

Using the app to control & operate your device will give the best performance. To connect your device to Bluetooth® & fully customize your audio settings, access the app by scanning the QR code or going to your device's app store and manually downloading the Audien Hearing app.

**Follow the steps provided in the Audien Hearing app for device set up. If you need assistance connecting your ion Pro to your phone, call customer support (205-255-1112). Make sure to use a different phone from the device your are setting your hearing aid up on.**

## **The Audien ion Pro has multiple functions**

There are 3 operating functions for the Audien ion Pro hearing aid.

1. Hearing aid function
2. Hands free/call from your mobile device
3. Streaming audio from your mobile device

### **Other App Features:**

- Turn background noise reduction on and off
- Turn whistling suppression on and off
- Adjust the transparency level while streaming audio

## PACKAGE CONTENTS



**Audien ion Pro  
Hearing Aids**



**Ear Domes**



**Wax Guard  
Replacement Kit**



**Cleaning Brush**



**Wall Adapter &  
USB-C Cable**



**Charging Case**

## Choosing The Right Ear Dome

Choosing the dome type & size most suitable for your ear canal will ensure minimal feedback during insertion & a better experience using the Audien ion Pro. Take the time to find your optimal fit.

There are 2 types of Ear Domes

Rounded : (S,M,L)

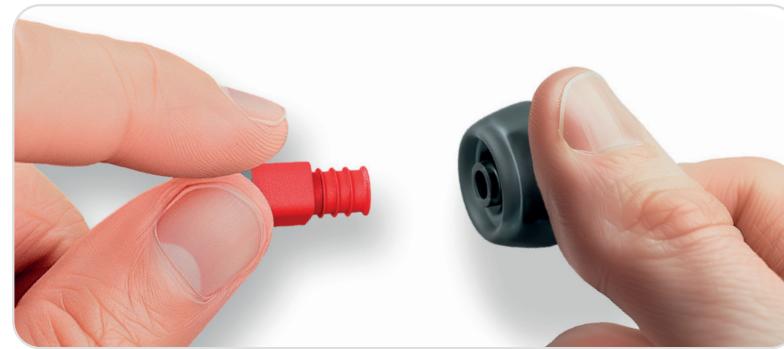
Coned: (One Size)



The medium size of the rounded Ear Dome comes pre-installed on your Audien ion Pro.

## Fitting the Ear Dome

**Remove Ear Domes:** Pinch the Ear Dome with your thumb, index and middle finger to separate the Ear Dome from the connector. Hold the connector, not the wire.



**Fit Ear Domes:** Select an appropriate Ear Dome according to the size of your ear canal, hold the Ear Dome and fit it into the connector of the hearing aid.



# Powering ON/OFF



Remove the small plastic sticker from bottom of each hearing aid & place back into case to enable initial startup.

**Power on:** Remove the hearing aids from the Charging Case and they will automatically power on after 6 beeps.



ON



**Power off:** Place the hearing aids into the Charging Case and they will automatically power off.



OFF

When the Charging Case is not nearby, turn off the device by holding the multi-function button for 6 seconds. Power on by holding the multi-function button for 3 seconds.

## Wearing the Audien ion Pro



**Step 1:** Insert the Ear Dome into your ear canal.



**Step 2:** Gently wrap the Audien ion Pro over your ear until it rests securely behind your ear.



**Step 3:** Push the Ear Tube into your ear canal until it is snug and comfortable.

## Using The Multi-Function Button

Volume & mode adjustment can be easily accessed within the app. Please refer to the app for additional features.



## Environmental Modes Hands-On Adjustment

Press & hold the hearing aid multi-function button for 2 seconds to switch between modes. The number of beeps demonstrates which mode your device is in. If you continue after mode 3, the device will cycle back to mode 1.

- 1 Crowd
- 2 Conversation
- 3 TV