

kenuo 科诺
AI LEARNING MACHINE
QUICK START GUIDE

Charger Adaptation Requirements

- For charger adaptation, please refer to the input voltage/current value on the back of the product you purchased.
- This product only supports chargers with the above specifications, and the chargers must meet Chinese national standards.
- If the machine is not used for a long time, please charge the product once every three months, and then place it on the tip of the machine after it is fully charged.
- For a machine that has been placed for a long time, the first time it is used, it needs to be pre-charged with a charger for more than 30 minutes before the charging status is displayed.

Name and content of hazardous substances in the product

Part Name	Harmful Substance					
	(Pb)	(Hg)	(Cd)	(Cr(VI))	(PBB)	(PBDE)
Main machine	x	o	o	o	o	o
accessories	o	o	o	o	o	o

This form is prepared in accordance with the provisions of SJ/T 11364.
o: Indicates that the content of the hazardous substance in all homogeneous materials of the part is below the limit requirement specified in GB/T 26572.
x: Indicates that the content of the hazardous substance in at least one homogeneous material of the part exceeds the limit requirement specified in GB/T 26572.

Precautions

This product is a high-precision digital electronic product, please read carefully and strictly observe the following precautions. This machine is composed of high-precision integrated circuits, please do not disassemble it by yourself to avoid strong collision. Do not tear off the protective film on the touch screen, and it is strictly forbidden to click the touch screen with sharp objects (such as pen nails), which will damage the screen.

If the machine crashes due to improper operation, it can be reset by pressing the reset hole with the card pin.

Do not store the machine in environments with high temperature, high pressure humidity, strong static electricity and magnetic fields.

Never use aggressive chemical solvents when cleaning the machine.

When the unit indicates that the battery is low, you should charge it as soon as possible.

When playing words, sentences, music, and videos, please adjust the volume to an appropriate position to avoid excessive volume affecting battery life and hearing.

When unplugging the earphone and USB plug, it is strictly forbidden to pull out the cable by force, and the plug should be pulled out.

When the touch screen is in use, do not pinch or touch objects with your hands! Otherwise, it will affect normal use or not answer.

[Note] The pictures listed in this manual are for reference only, and product specifications and functions are subject to change without notice.

first boot wizard

This wizard will help you quickly select the language, time zone, set up WIFI network, user and computer name and other information. You can follow the prompts in the wizard and make user-friendly settings to start your premium experience.

key definition

- Power button: In shutdown state, press and hold the power button for 3 seconds to turn it on in the power-on state, short press the power button to turn off the screen to sleep, when you need to activate the screen, short press the power button again.
- In the power-on state, press and hold for 3 seconds to enter the shutdown interface, and press and hold for 10 seconds to force power off.
- Volume up key: Volume can be increased.
- Volume down key: Volume can be reduced.

USB OTG function

The USB OTG function can support the connection between this product and other mobile devices (U disk, mobile hard disk, 3G network card, mouse, etc keyboard,) for data exchange.

- To use the USB OTG function, the mobile device must be connected to this product through an OTG cable.
- When using the USB OTG function, the battery power of this product must be kept above 50%; the connection of high-power mobile devices should use an independent power supply device.

virtual key bar

- HOME button: Click to return to the main interface directly.
- Back button: Click to return to the previous interface.
- Background: Click to view, switch, and close background programs.
- Menu key: Click to bring up menu options.
- Screenshot: Click to save the picture of the current screen.
- Volume up key: Short press or long press to increase volume.
- Volume down key: Short press or long press to decrease volume.

Pull down the notification bar

- User: Click to switch the current user.
- Settings: Click to call up system settings.
- Battery: Click to bring up battery settings.
- Wi-Fi: Tap to turn Wi-Fi on or off.
- Bluetooth: Tap to turn Bluetooth on or off.
- Profile: Tap to adjust volume.
- Airplane Mode: Tap to turn Airplane Mode on or off.
- Auto-rotate: Tap to toggle lock screen orientation on or off.
- Location: Click to turn on or off the location function.
- Cast Screen: Tap to toggle search for wireless display devices on or off.

Wi-Fi wireless connection

- Click the "Settings" function icon to enter the setting list interface, click to select the "WLAN" or "Wi-Fi" item to enter the Wi-Fi setting menu.
- Slide the switch to turn on the Wi-Fi function, and the system will automatically scan the attached Wi-Fi hotspot signal.
- Select and click the Wi-Fi signal that can be connected, enter the corresponding password, and click "Connect".

Card and mobile network connection

- After inserting the SIM card in the off state, boot into the system.
- Click the "Settings" icon to enter the settings list interface, click to select the "Data usage" menu.
- Slide the switch and turn on "Mobile Data Network".
- The card slot is in the cover of the right shell, and the card can be loaded by opening the cover. Note: the chip is facing down.

Bluetooth connection

- Click the "Settings" function icon to enter the setting interface, click to select "Bluetooth".
- Slide the switch to turn on Bluetooth, the system will automatically scan the Bluetooth signal of the accessory.
- Click on the Bluetooth that can be connected, in the pop-up "Bluetooth pairing request", click "Pair".
- When the other device is confirmed, the connection is successful.
*Only for models that support this function.

display setting

Click the "Settings" function icon to enter the setting list interface, click to select the "Display" menu.

- Brightness: Swipe the progress bar to adjust the brightness of the screen background display.
- Sleep: You can set the time when the system is not operating, the system automatically shuts down the screen and sleeps.
- Automatic rotation: You can set to lock the current screen orientation, or automatically rotate the screen orientation according to the device orientation.

sound settings

Click the "Settings" function icon to enter the setting list interface, click to select the "Beep and Notification" menu.

- Swipe the progress bar to adjust the volume of media, alarm clock and ringtones.
- Notification ringtones can be set as notification ringtones!
- Phone ringtones can be set as ringtones for incoming calls.
- Other sounds: You can turn on or off the screen lock sound, touch sound.

screen orientation

battery status display

Click the "Settings" function icon to enter the setting list interface, click to select the "Language and input method" menu.

- Language: switchable system language.
- Input method: The system default input method can be set.

Can't turn on, can't charge

- There is a small hole next to the power button and poke it with a toothpick, then press and hold the power button for ten seconds to power on.
- Charge the tablet for more than 30 minutes, and then press the power button.

user

Click the "Settings" function icon to enter the setting interface, click to select the "User" menu.

- It can support multiple user logins.
- Each user can set up exclusive personal applications and content.

location information

Click the "Settings" function icon to enter the setting list interface, click to select the "Location Information" menu.

- Slide the switch to turn on or off the positioning function.
- Click "Mode" to select the positioning method.

Security Settings

Click the "Settings" function to enter the settings list interface, click to select the "Security" menu.

- Screen lock method: You can choose the screen lock method of sliding, pattern, PIN code and password respectively.
- Unknown sources: Slide the switch to set whether to allow the installation of local applications.

language and input

Click the "Settings" function icon to enter the setting list interface, and click the "Language and input method" menu.

- Language: switchable system language.
- Input method: The system default input method can be set.

Account management

Click the "Settings" function icon to enter the settings list interface, click to select the "Account Management" menu.

- Add Account: You can add accounts for applications in the system.
- Management functions such as synchronizing data can be performed on existing accounts.

reset

- Click the "Settings" function icon to enter the settings interface, click the "Backup and reset" menu, and select "Restore to factory settings".
- Restoring the factory settings will clear all user data, please pay attention to backup.

date and time

Click the "Settings" function icon to enter the setting list interface.

- The system automatically synchronizes the date and time when it is connected to the network. Swipe to turn off function, set date and time manually.
- Automatically determine the time zone: After swiping the function, it will automatically synchronize the time zone when connected to the network.
- 24-hour format: swipe to open the function, it can be displayed in 24-hour format.

common problem

The machine cannot be turned on

Check whether the battery is charged, forcibly turning on the battery without power will damage the battery. After connecting the power adapter, turn it on again to check.

If it still cannot be turned on after charging, please contact customer service.

The touch screen is not working properly

In the charging state, and there is a strong source of interference in the power environment, disconnect the charger, connect to the computer, and the ground wire of the computer is not well grounded. If there is strong interference, other software may cause the system to die. Press and hold the shutdown button to shut down and then restart.

abnormal charging

When the battery is exhausted and cannot be charged, plug in the charger, insert a sharp object such as a pin into the RESET reset hole to reset or press and hold the power button for 6 seconds to release, and then charge for more than 4 hours.

The screen keeps flickering after booting

Insufficient battery, please charge.

Check if there is a tick option in "Settings" - "Developer Options".

No sound from headphones

No sound from speakers and headphones: check if the volume is set to 0

Please check whether the headset is connected well and whether there is any problem with the connecting line.

Crashes or doesn't turn on

If the machine crashes during use, insert a sharp object such as a card pin into the RESET reset hole to reset or press and hold the power button for 6 seconds to shut down. Can't connect to computer.

Check if the USB cable is properly connected to the computer, and confirm if "Turn on the USB storage device."

Please try not to use the front USB of the computer for connection. The downloaded video cannot be played. This machine is compatible with most video files on the Internet. However, due to the different video formats, encoding methods, resolutions and other parameters provided by the Internet, some video files may not be played or play abnormally. Use third-party video conversion software to convert the file format within the range supported by this machine on the computer, and then copy it to this machine for playback.

Can't connect to Wi-Fi

The password for the wireless network was entered incorrectly.

The distance from the router is too far.

There is a problem with the setting of the wireless router, such as using a Chinese screen name, there are other restrictions

An encrypted wireless network like "Telecom My E Home" is used.

Can't access the learning system

If the machine is reset to factory settings, or the relevant registration information of the learning system is cleared, so that it cannot enter the learning system, connect to Wifi and then enter.

88*103

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept

any interference received, including interference that may cause undesired operation.

15.21 Information to the user.

Any changes or modifications not expressly approved by the party responsible for compliance

could void the user's authority to operate the equipment. 15.105 Information for the user.

Note: This equipment has been tested and found to comply with the limits for a Class B digital

device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable

protection against harmful interference in a residential installation. This equipment generates, uses

and can radiate radio frequency energy and, if not installed and used in accordance with

theinstructions, may cause interference to radio communications. However, there is no guarantee

that interference will not occur in a particular installation. If this equipment does cause harmful

interference to radio or television reception, which can be determined by turning the equipment off

and on, the user is encouraged to try to correct the interference by one or more of the following

measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connecting the equipment to a socket on a circuit different from that to which the receiver is connected.
- Contact with the provider or a radio / TV technician for help.

Specific absorption rate (SAR):

This Tablet PC meets the government's requirements for exposure to radio

waves. The guidelines are based on standards developed by independent scientific organizations through periodic

and thorough evaluation of scientific studies. The standards include a margin of safety designed to ensure the safety

of all people regardless of their age or health.

The FCC Statement of Exposure to RF and the SAR limit for the United States (FCC) is 1.6 W/kg average for each

gram of tissue. This device was tested for typical operations of use on the body, with the back of the tablet at 0mm

from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a

distance of 0mm between the user's body and the back of the tablet. The use of belt clips, covers and similar

accessories must not contain metallic components in their assembly. The use of accessories that do not meet these

requirements may not meet FCC RF exposure requirements and should be avoided.

Functioning in the body

This device was tested for typical operations of use in the body. To comply with RF exposure requirements, a

minimum separation distance of 0mm must be maintained between the user's body and the telephone, including the

antenna. Third-party accessories such as belt clips, covers and similar accessories used with this device should not

contain metallic components, accessories that do not meet these RF exposure requirements and should be avoided

from use on the body. Use only the supplied antenna or an approved antenna.