

WIRELESS HEADSET

M99-A

USER MANUAL

Need any help?
We're happy to assist you whenever you need us.

Email us at: support.us@gstxtd.com
We're both the seller and manufacturer and can help you solve the problem at the fastest speed to save your own headache!

Contents:

- How to Contact Us with Product Issues? 3
- What's in the Box 4
- How to Wear? 5
- Product Overview 6
- Basic Operation 7
- Voice Prompts Guide 8
- Basic Specifications 8
- LED Indicator 9
- Bluetooth Pairing and Connection 10
- A. Getting Paired 10
- How to Pair with A Computer 11
- B-1. How to Pair? 11
- B-2. Precautions when Connecting to A Computer 12
- B-3. Zoom & Other Meeting Apps Setting 12
- C. Reconnect 13
- Pairing with 2 Devices Simultaneously 13
- Charging the Device 14
- Charge the Headset Directly 14
- Charge the Headset via the Charging Base 15
- FAQs 16
- FAQs 17
- IC Caution 18
- FCC Statement 19
- Warranty 20

How to Contact Us with Product Issues?

Thank you for choosing M99-A Bluetooth Headset!

This user manual will provide you with all of the information you need to get started with your headset.

If you have any problems setting up or using your Bluetooth headset or have any problem with your product or need any help, please do not hesitate to contact us by emailing at: support.us@gstxtd.com. We will work to provide you with any help needed, or send you a replacement or refund within 24 hours.

Please read this manual carefully before using the product and keep it properly.

Alternatively, solutions to common problems can be found in the FAQs section at the end of this manual.

What's in the Box

Package Contents:

- Wireless Headset × 1
- Type-C Charging Cable × 1
- Charging Base × 1
- User Manual × 1

How to Wear?

A proper fit on your head is important for both comfort and optimal sound quality. Here are some guidelines:

- Reversible wearing style: The M99-A can be worn on the left or right by flipping the microphone to the other side (300° limit).
- Position the stabilizer T-pad above your ear.
- Lengthen or shorten the headband until the ear cushion fit comfortably over your ear.

Product Overview

- Multi-Function Button(MFB)
- Battery Level Percentages of Charging Base
- Charging Port
- LED Indicator
- Digital Power Display of Headset
- Charge Base Interface
- Volume-/Next Track
- Microphone
- Charging Contacts

Basic Operation

- Power on (during playing music) / (when call is incoming)
- Power off (during a call)
- Volume up / (in charging mode)
- Volume down
- Mute Button (during a call) / (standby status)
- Play/Pause
- Reject a call
- Volume down
- Mute on/off
- Siri

Voice Prompts Guide

Status	Voice Prompt
When the headset is turned on	"Power on"
When the headset is turned off	"Power off"
When the headset enters pairing mode	"Pairing"
When the headset is successfully connected	"Connected"
When the headset is disconnected	"Disconnected"
When the headset is out of range	"Long distance". Then "Disconnect"
When the battery is low	"Low battery. Please charge"
When the microphone is muted	"Mute on"
When the mute is canceled	"Mute off"
When a phone call is received	Announce your ringtone

Basic Specifications

Operating Range	Up to 33 ft/10 m (Obstacle-free Environment)
Supporting Protocols	A2DP/HFP/HSP/AVRCP
Charging Time	2-3 hours
Talk Time	110 hours (50% volume)
Music Time	130 hours (50% volume)
Standby Time	90 days
Battery Capacity	350mAh
Charging Base Capacity	750mAh
Operating Temperature	-10°C to 50°C (14°F to 122°F)
LED Indicator	Red/Blue LED Light
Headset Net Weight	107g

Note : Actual use time will differ from environment and usage.

LED Indicator

- Battery Level Percentages of Charging Base
- Digital Power Display of Headset Display how much battery is left for the headset

The charging base is equipped with LED battery life indicators and digital power display which helps identify the battery level of both the headset and charging base.

The LED will stay lit when charging is at full capacity. Battery level percentages are shown as in the figure above.

Bluetooth Pairing and Connection

A. Getting Paired

- Turn on the headset, the headset will enter pairing mode.
- Turn on the Bluetooth of your devices and search for the model name "M99-A" to connect. When pairing is complete, you will hear a voice prompt saying "connected".

NOTE:

- Power On Automatically**
Pick up the headset from the charging base, the headset will automatically power on.
- Power On Automatically**
Unplug the charging cable of the headset when charging, the headset will automatically power on.

<div> <h3>How to Pair</h3> <p>The headset can pair with the computer without using the dongle (not included in the package).</p> <p>If your computer doesn't have Bluetooth, first download a universal driver (according to the model of your computer) on a browser or contact your computer manufacturer. When Bluetooth is installed successfully you will have a little gray Bluetooth icon in the bottom right corner of your computer. You will hear the voice guide say "Pairing".</p> <p>On your PC, select Start -> Settings -> Bluetooth & other devices -> Add Bluetooth or other device -> Bluetooth -> click on the model number M99-A of your device. A window will pop up indicating the Bluetooth connection is complete. You will hear "connected" at the same time.</p> <p>Right-click the Speakers icon at the bottom right, then click Open Sound settings.</p> <p>Select [M99-A] as your default output device (Speaker).</p> <p>Select [M99-A] as your default input device (Microphone).</p> <p>Make sure that M99-A has been selected as both default output and default input device. Then close Settings.</p> </div> <div> </div>	<div> <h3>Precautions when Connecting to A Computer</h3> <p>The microphone and the speaker of the headset may be disabled or not set as the default device on your computer. We need to avoid the problem of having no sound when pairing the headset with your computer:</p> <ol style="list-style-type: none"> Make sure the headset is paired with the computer successfully. Check the sound settings of your PC to make sure sound is played by the correct output and input after the headset is connected with your computer. <p>Please follow the steps below to set:</p> <ol style="list-style-type: none"> Right-click the Speakers icon at the bottom right, then click Open Sound settings. Select [M99-A] as your default output device (Speaker). Select [M99-A] as your default input device (Microphone). Make sure that M99-A has been selected as both default output and default input device. Then close Settings. </div> <div> </div>	<div> <h3>Pairing with 2 Devices Simultaneously</h3> <p>Multipoint technology lets you pair a second phone and answer calls or listen to music from either phone.</p> </div> <div> <h3>Charging the Headset</h3> <p>The headset contains a lithium ion rechargeable battery. Charge the headset using the supplied TYPE-C USB cable.</p> <p>Please charge the M99-A at once when the red LED flashes quickly and the headset reminds you with "battery low". It takes 2-3 hours to fully charge your headset. The LED flashes blue for 5 seconds then turns off once charging is complete.</p> <p>Two ways to charge the Headset:</p> <h4>A. Charge the Headset Directly</h4> </div>	<div> <h3>Charge the Headset via the Charging Base</h3> <p>Place the M99-A on a base. The battery icon will be lit when connected to the charging base. The LED will flash blue when using the USB connection if the internal base battery needs charging.</p> </div> <div> <h3>Notes!</h3> <ul style="list-style-type: none"> Make sure charging cable and are fully before charging. Warning! Charging voltage is 4.2V-5V. No more than 5V Voltage over 5V will damage the battery. Charging input: 5V DC/above 500mA Use a certified TYPE-C charging cable and charger to prevent any damage. To use for the headset later, we do not recommend you charge it via a charger or power bank. The headset can be used when charging but we don't recommend using it when charging for better results. 1 for your safety, 2 for sound quality. When charging, fluctuations in voltage and current can result in poor sound quality. Please turn off the headset when you are not using it to care for the headset better. Please charge the M99-A at least once every 2 months when not in use. There is a built-in battery in the charging base. You can do this, but to be care for your headset better and use it longer, it's best not to put your/any Bluetooth headset in the car (or you can store it in a cool and avoid overexposure in harsh sunlight) if the weather is too hot because the temperature inside the car is very high, which might affect the service life of the headset battery due to high temperature. </div>	<div> <h3>FAQs</h3> <p>Q: How do I contact you if I have any problems with the headset or need any help?</p> <p>A: We don't hesitate to contact with you if you have any concerns. Simply email us at support.us@jixted.com, and we're always here to help you.</p> <p>Q: How do I reconnect? What do I do if it fails to reconnect?</p> <p>A: The device will contact a pairing record from any previous successful connection. Turn on the headset, the M99-A will automatically enter pairing mode and reconnect. If this fails, please pair and connect again. The headset can be reconnected in 5 minutes if it will power off automatically. If it will power off automatically if disconnected for over 5 minutes. If it is disconnected outside the operational range, you will hear a voice prompt say "Long Range", then "Disconnected".</p> <p>Q: What do I do if the headset is unable to pair? What do I do if the headset can not be reconnected?</p> <p>A: Please clear all data on the Bluetooth list of your device. Then, reset the headset (in charging mode, press and hold the "MFB" for 3 seconds to clear the pairing records and test again). If you still have problems that include not being able to pair with your computer, please try to update the Bluetooth driver of your computer. If you still cannot solve the problem, please don't hesitate to email us at support.us@jixted.com and we will assist you further.</p> <p>Q: Why there is no sound when pairing the headset with a computer?</p> <p>A: 1. Please make sure the headset is connected with the computer successfully. 2. Please check the sound settings of your PC to make sure sound is played via the correct output and input after the headset is connected with your computer. The microphone and the speaker of the headset may be disabled or not set as the default device on your computer.</p> <p>Please follow the steps below to set: Right-click the Speaker icon at the bottom right of your desktop, then click Open Sound settings. Select [M99-A] as your output device (Speaker). Select [M99-A] as your input device (Microphone). Make sure that [M99-A] has been selected as both the output and input device, then close Settings.</p> </div>	<div> <h3>FAQs</h3> <p>Q: Why can't one participant not hear the voice of the other when using a conferencing app such as Zoom or Teams with the headset?</p> <p>A: Please make sure the headset has connected with the computer successfully. 1. Please make sure the headset is paired with the computer successfully. 2. Please make sure the headset is connected with the computer successfully. 3. Please check the sound settings of the platform you are using. Make sure the mic and speaker are both set to M99-A & the microphone of these conferencing platforms is not muted.</p> <p>Q: Why can't I mute?</p> <p>A: The headset can only mute phone calls, not calls from apps or websites on your phone or computer. If you are pairing the headset to a PC, using a USB dongle (not included in the package), you can mute calls from some conferencing platforms as well.</p> <p>Q: Why can't I answer or hang up a call when single clicking the MFB?</p> <p>A: The headset can only mute phone calls, not calls made through apps or websites on your phone or computer. If you are pairing the headset to a PC, using a USB dongle (not included in the package), you can mute calls from some conferencing platforms as well.</p> <p>Q: How do I delete/reset pairing records?</p> <p>A: In charging mode, press and hold the "MFB" for 3 seconds to clear the pairing records. The LED will flash blue 3 times, which indicates the pairing record has been cleared, and the M99-A will no longer connect automatically. If you still cannot solve the problem, please don't hesitate to email us at support.us@jixted.com and we will assist you further.</p> <p>Q: What's the password for pairing?</p> <p>A: The device prompts you for a password/NIN, try each of the following: 1234, 8888, 1111, or 1234. Note, most phones do not prompt you for a password.</p> <p>Q: Why does the headset power off automatically?</p> <p>A: It will power off if it does not connect to any device for over 5 minutes, or if the battery voltage is lower than 3.1 volts.</p> <p>Q: How do I make a three-party call?</p> <p>A: When there is a new incoming call during a call you have already answered: 1. Single press the MFB to answer the new call and hang up the current call. 2. Double press the MFB to keep the current call and accept the new call. 3. Press and hold the MFB for 1 second to hold the new call and hold the headset, then close Settings.</p> <p>Press a three-party call, press and hold the MFB for a second to hold audio between the current call and the field call.</p> </div>	<div> <h3>IC Caution:</h3> <p>-English- This device complies with Industry Canada licence-exempt RSS standards. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.</p> <p>The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.</p> <p>-French- Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation a autorisée aux deux conditions suivantes: (1) L'appareil ne doit pas produire de brouillage, et (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'empêcher temporairement le fonctionnement.</p> <p>Le matériel a été évalué pour répondre aux exigences générales d'exposition aux radiofréquences. Le dispositif peut être utilisé dans des conditions d'exposition portables illimitées.</p> </div>	<div> <h3>FCC Statement</h3> <p>Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: —Reorient or relocate the receiving antenna. —Increase the separation between the equipment and receiver. —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. —Consult the dealer or an experienced radio/TV technician for help.</p> <p>This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.</p> <p>The device has evaluated to meet general RF exposure requirement. The device can be used in portable exposure without restriction.</p> </div>	<div> <h3>WARRANTY</h3> <p>Contact us via email at support.us@jixted.com or Facebook with your Amazon order number to activate below benefits:</p> <ol style="list-style-type: none"> Lifetime Warranty Extension Support refunding or replacing at Amazon's cost for defective products even if Amazon's one-year return window is expired 24/7 technical support for any issues. <p>Email: support.us@jixted.com Facebook: jixteded</p> </div>
---	--	--	--	--	--	---	---	---

2023-07-25	V1.3	更新内容
2023-07-25	V1.4	更新内容