

# BENGOO

## USER MANUAL



TA83 Wireless Gaming Headset



### CONTENTS

Introduction	1
Product Overview	1
Headset Power/Mic Button	2
Headset Charging	3
Headset Connection	4-5
Operating Instruction	6
Technical Specifications	7
Troubleshooting Tips	8
Safety and Precautions	9
Compatibility Information	10

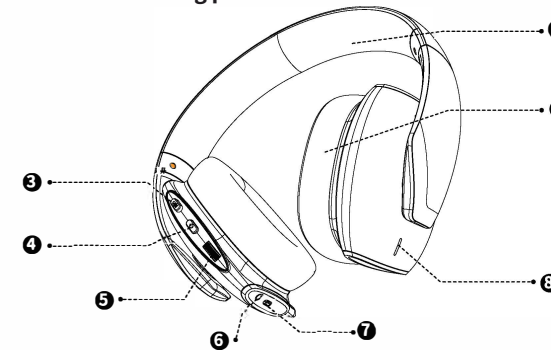
### INTRODUCTION

BENGOO TA83 wireless gaming headset, equipped with a 50mm high precision neodymium drivers and soft leatherette ear cups, which offers a particularly immersive sound quality, delivers you an extreme gaming experience and greatly highlight your gaming atmosphere. Born for every FPS! With the USB connection, it could be perfectly compatible with PC/Laptop, PS4, Mac and other devices with USB port. Extra 3.5mm cable and bluetooth function offer you more possibilities!!

### WARNING



To prevent possible hearing damage, do not listen at high volume levels for long periods.

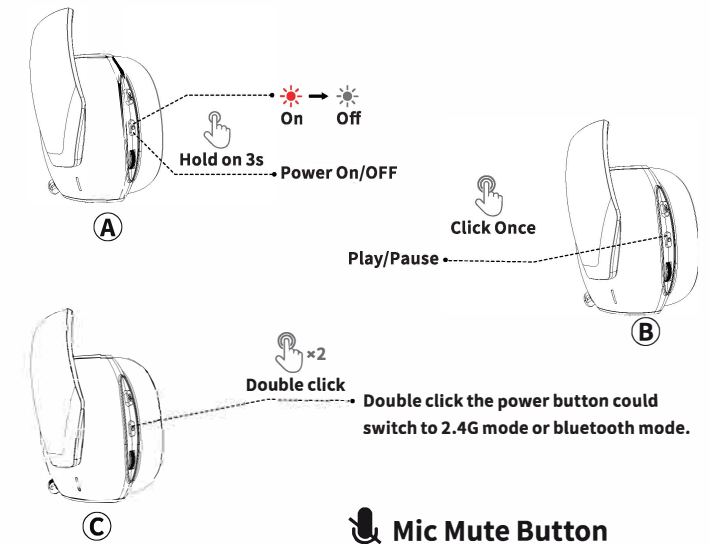


- ① Ergonomic Headband
- ② Soft Memory Ear Pad
- ③ Mic On/Off
- ④ Power Button
- ⑤ Volume Control
- ⑥ 3.5mm Port
- ⑦ Type- C Charge Port
- ⑧ Indicator Light

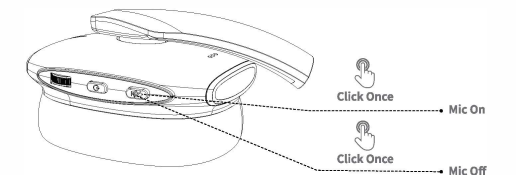
### HEADSET POWER/MIC BUTTON

#### Headset Power Button

- A. Power On/Off: Hold down the power button for 3 seconds until you hear a indicating voice
- B. Play/Pause: Click the power button once

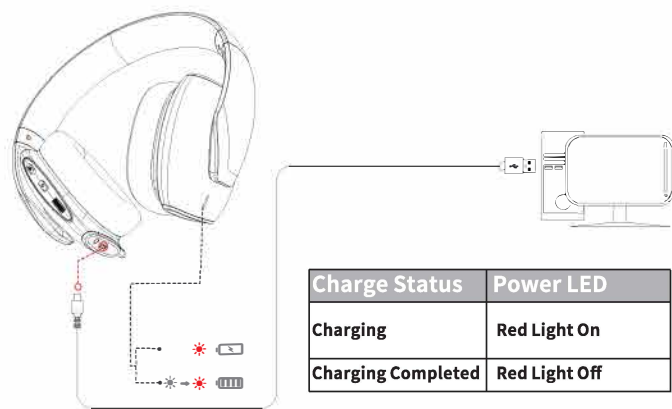


#### Mic Mute Button



### HEADSET CHARGING

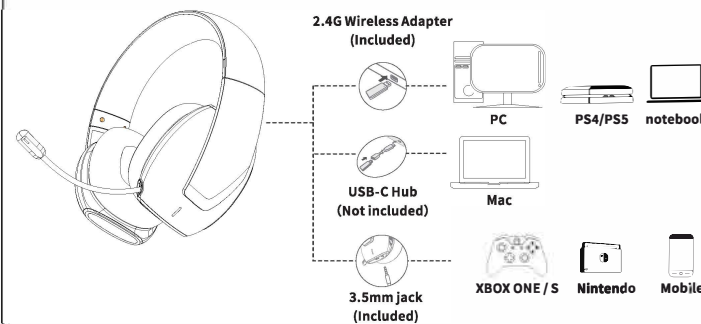
1. It is recommended to fully charge the headset before first use.
2. When the headset remaining the battery level is low, you will hear a 'battery low' on your headset.
3. Connect the Type-C cable to the charging port on the headset, and plug the other end into any USB power source.



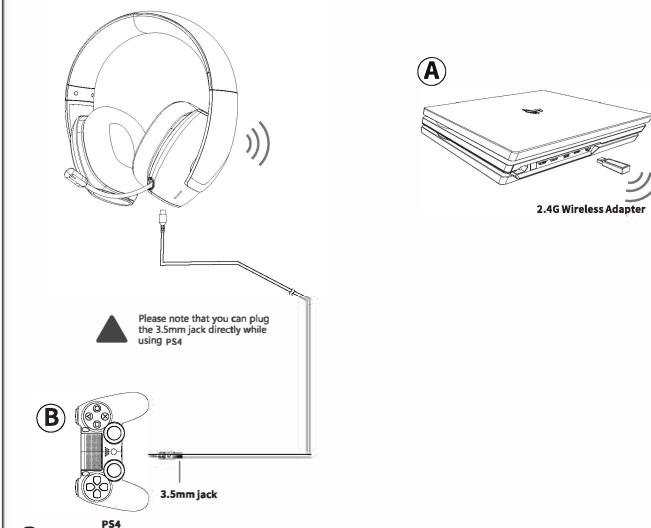
Charge Status	Power LED
Charging	Red Light On
Charging Completed	Red Light Off

▲ CONTIONS: Do not use headset while charging.

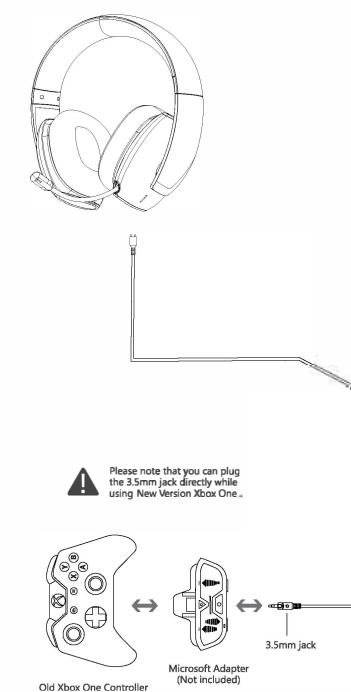
### HEADSET CONNECTION



#### PS4



### XBOX ONE/XBOX ONE S



⚠ Please note that you can plug the 3.5mm jack directly while using New Version Xbox One.

### OPERATING INSTRUCTION

- To use the wireless headset on your device (PC, PS4, PS5, laptop, Mac, XBOX ONE, Nintendo, Mobile):
1. Connect the wireless adapter (included) to a USB port on your device (PC, PS4, PS5, laptop).
  2. Plug the 3.5mm audio cable (included) into the headset, then connect your device (XBOX ONE/S, Nintendo, Mobile).
  3. Press the power button on the headset for 3 seconds to power on.
  4. When the headset ear cup LED is solid, the headset is connected.

\* Note: If it is your first time using the headset, you may need to set the headset as the default input and output device.

#### PS4

1. Plug the 2.4G Wireless Adapter into the Gamepad.
2. Shake PS4 joystick to enter the System Settings.
3. Choose "Devices", next choose "Audio Devices", and then choose "Output Device", and choose "USB Headset", right-click on 'Output to Headphones' and select "All Audio", adjust the 'volume control (headphones)'.
4. Confirm that each plug is inserted firmly and fully.

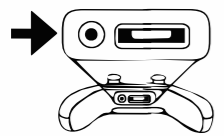
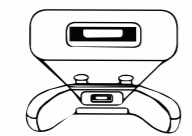
#### XBOX ONE/XBOX ONE S

1. Plug the 3.5mm cable (included) into the headset, and you could connect the headset to the Second Generation Xbox One Controllers directly.
2. While connecting to the old version Xbox One Controller, you need an extra adapter (Not Included)
  - ① Plug the 3.5mm cable into the headset.
  - ② Plug the adapter into the Xbox one Controller.
  - ③ Connect the headset to the 3.5mm port of the adapter.
3. Adjust or rotate the 3.5mm interface until both sides of the headphones have smooth sound.

### Matters Needing Attention

Please Connect the Microsoft Adapter ( Not Included ) with the 3.5mm jack for this headset to work on an old version Xbox One / Xbox One S controller

#### Information for Xbox One User

<p>Controller has a headset port: Headset Adapter Not Required</p>  <p style="text-align: center;">Works straight out of the box</p>	<p>Controller has no headset port: Microsoft Stereo Headset Adapter Required</p>  <p style="text-align: center;">Requires Microsoft Adapter (not included)</p>
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### TECHNICAL SPECIFICATIONS

Working Voltage:	5V
Battery Capacity:	32±15%ohm
Dimension:	211*105*204mm
Weight:	350±5g
Charging Time:	4-5 hours
Duration Time:	≥48 hours
Charge Interface:	Type-C

### TROUBLESHOOTING TIPS

No sound/low sound	
Possible Cause	Solution
Volume Control	Press the Volume Up button on the Ear Force Headset Audio Controller if necessary. Press the Game button of the Chat/Game Mix.
App Problem	Close the active App and re-open it alternatively
Loose Connector	Confirm that each plug is inserted

Microphone not working	
Possible Cause	Solution
Mic Button	Check the mic one-key mute button on the headset is off.
Chat Volume	Press the Chat Button on the Chat/Came Mix of the Ear Force Headset Audio Controller.
Loose Connector	Confirm that each plug is inserted firmly and fully.

Voice interrupted	
Possible cause	Solution
Setting	Check the default (input and output) sound device is selected for this headset.
Weak Signal	Check the network.

\* Any further question, please feel free to contact us through Amazon or email us via: [sales@ibengoo.com](mailto:sales@ibengoo.com), and we are here to serve you all the time.










### SAFETY AND PRECAUTIONS

Carefully read the information in this instruction manual and on the package before using this product.

#### Safety

- Observe all warnings, precautions and instructions.
- CHOKING HAZARD-Contains small parts. Keep out of the reach of small children.
- Stop using the system immediately if you begin to feel tired or if you experience discomfort or pain in your head while operating the wireless stereo headset. If the condition persists, consult a doctor.
- Avoid prolonged use of the wireless stereo headset. Take a break at about 15-minute intervals.
- Permanent hearing loss may occur if the headset is used at high volume. Set the volume to a safe level.
- Overtime, increasingly loud audio may start to sound normal but can actually be damaged to your hearing.
- If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked.
- The louder the volume, the sooner your hearing could be affected. To protect your hearing:
  - Limit the amount of time you use the headset at high volume.
  - Avoid raising the volume to block out noisy surroundings.
  - Lower the volume if you can't hear people speaking near you.
- If you feel that the headset is irritating your skin, stop using it immediately.
- Do not disassemble or insert anything into the headset because this may cause damage to the internal components or cause injury to you.
- Observe all signs and instructions that require an electrical device or radio product to be switched off in designated areas, such as gas/refuelling stations, hospitals, blasting areas, potentially explosive atmospheres or aircraft.
- The battery used in this device may present a risk of fire or chemical burn if mistreated.
- Do not disassemble, heat above 60°C, or incinerate.

### COMPATIBILITY INFORMATION

Device	Wireless			Wired		
	Headset	Mic	Mute function	Headset	Mic	Mute function
Desktop 	✓	✓	✓	✓	X <small>Requires 1-2splitter</small>	X
MAC 	✓	✓	✓	✓	✓	X
Laptop 	✓	✓	✓	✓	✓	X
Switch 	X	X	X	✓	✓	X
Xbox one/S/X 	X	X	X	✓ <small>old version needs adapter</small>	✓	X
PS4/PS5 pro/slim 	✓	✓	✓	✓	✓	X
Cell Phone (3.5mm) 	X	X	X	✓	✓	X
Tablet (3.5mm) 	X	X	X	✓	✓	X
PS3 	X	X	X	X	X	X



**BENGOO**

**TA83 Wireless Gaming Headset**  
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**FCC Warning**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Radiation Exposure Statement**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.