

# User Manual





## Overview



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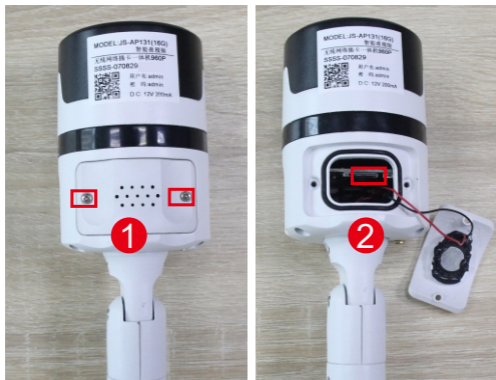
1. IR LED Lights
2. High Definition Lens
3. Light Sensor
4. Micro SD card Slot
5. Wi fiAntenna



3 2 1

- 1.Reset Button
- 2.Ethernet Cable Port
- 3.Power Cord Port

# How to Insert the Micro SD Card



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- 1.Remove the screws
- 2.Find the Micro SD Card Slot



3.Insert the micro sd card into the slot of camera. (Please make sure that you use a 16GB-128GB high speed micro sd card, class 10 or above).

# Camhipro APP

## 1. Software Download

1. Search “Camhipro” in the app store (For IOS users) or Google Play (For Android users).
2. Scan the QR code below to download.

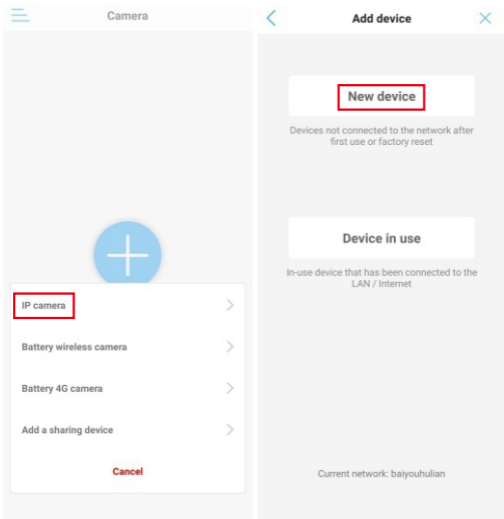


## 2. Add camera to network with the following method

### 2.1 Wire Installation:

Please power on the camera, press the reset button for about 8-10 seconds (You will hear a loudly strange sound, that means the camera finish resetting), please connect one end of the Ethernet cable to your WIFI router, and the other end of the Ethernet cable to the Ethernet port of your camera.

1. Enter the app, click Add device, choose “IP camera”, the app will enter into the following page:







Confirm power



Confirm access network ca...



Power on the device and wait for about 30 seconds to confirm that the device is working.

Power is on, next step

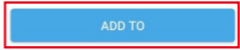
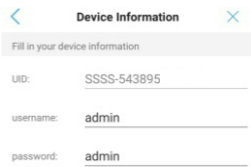
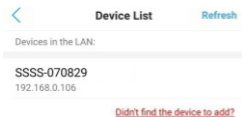


If the device has a network port, it is recommended to add a network cable to add; the network port light on the network cable socket flashes

Connected network cable

Not connected to the network cable

2. Choose “Connected network cable”, and the app will search for the UID of the device in the current LAN automatically. Select the UID to be added and click the add button, the device will automatically search nearby WIFI signals to enter the wireless configuration interface.



Then enter WIFI password, click “Configure wireless and add”, after WIFI configuration is successful, jump to the device list interface ; if you don’t want to configure WIFI at present, click the “don’t configure yet, add directly” button directly, add camera after confirmation.

**Wireless configuration**

Current device UID: **SSSS-070829**

Please choose the WiFi network you use frequently, configure it to the device, so that you can use the camera better every day.

WiFi name: \_\_\_\_\_ >

WiFi password: \_\_\_\_\_

[What are the requirements for wireless devices?](#)

**Configure wireless and add**

Not configured yet, add directly

**Name setting**

The device has been added successfully! Give it a name.

name: **Camera**

quick selection:

**Living room** **Bedroom** **Doorway** **Baby room**

**Store** **Corridor** **Hall** **Office**

**confirm**

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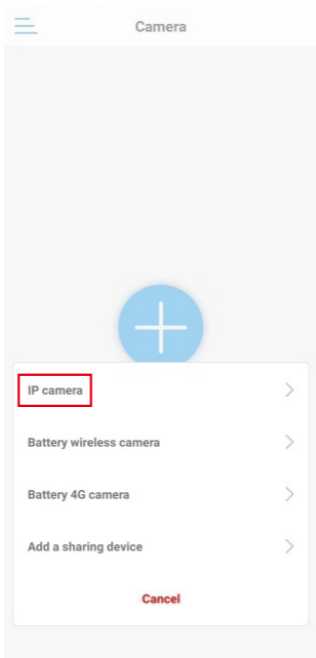
**Note: Please confirm that the device and mobile phone are connected to the same LAN.**

## 2.2 Wireless Installation:

Please power on the camera, and press “reset” button for about 8s~10s, you will hear a loudly strange sound, that means the camera finish resetting. Open your phone’s wifi, you will find “IPCAM-xxxxxx”, the password is “01234567”.

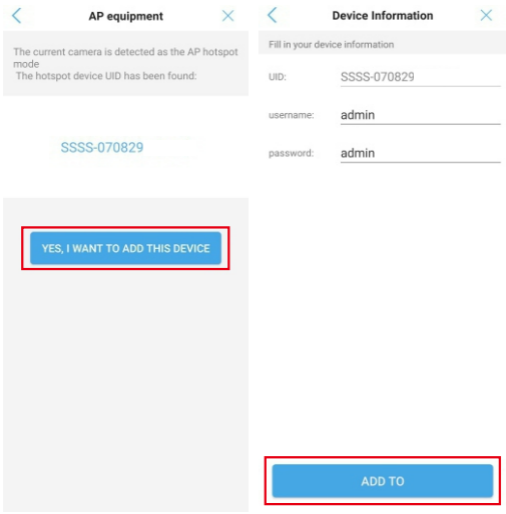
**Note: if your phone can not connect camera’s wifi successfully, please delete camera’s wi fion your phone and then refresh wifi page, choose camera’s wifi and enter password again.**

1. Enter the app, click Add device, choose "IP camera", the app will enter into the following page:



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2. Click "Yes, I want To Add This Device," the app will show device information, the default password is "admin", click "ADD TO", app will enter into wireless configuration, choose the wi finetwork you use frequently, enter Wifi's password then click "Configure wireless and add", you will hear a loudly strange sound after 10-15s, that means the camera is working in wi fimode .



**Wireless configuration**

Current device UID: **SSSS-070829**

Please choose the WiFi network you use frequently, configure it to the device, so that you can use the camera better every day.

WiFi name: \_\_\_\_\_

WiFi password: \_\_\_\_\_

[What are the requirements for wireless devices?](#)

**Configure wireless and add**

Not configured yet, add directly

**Name setting**

The device has been added successfully! Give it a name.

name: **Camera**

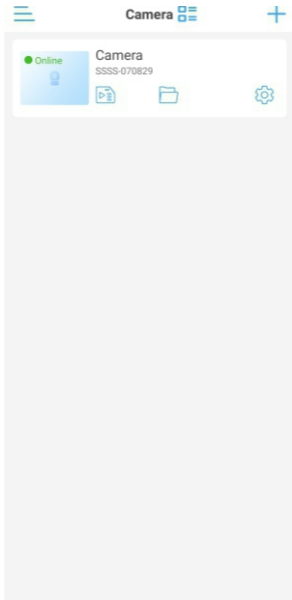
quick selection:

Living room   Bedroom   Doorway   Baby room

Store   Corridor   Hall   Office

**confirm**

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**Note:**

- (1) Please install the WIFI Antenna first if you want to connect the camera via Wifi.
- (2) The default resolution of the video is SD, please choose HD resolution.





## 3.Computer Installation

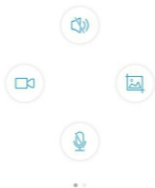
Please contact us at our after service email to download the software on your computer if you need. You can see all connected cameras via this software at the same time.

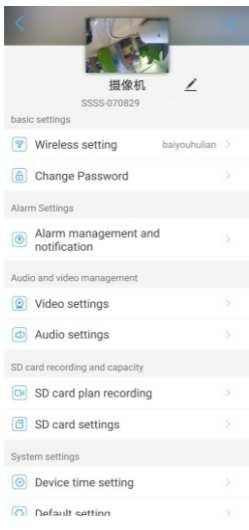
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## 4. Add a device in use

### 【 Scan QR code 】

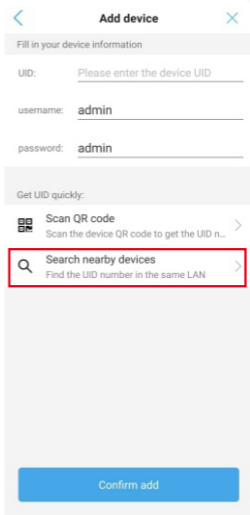
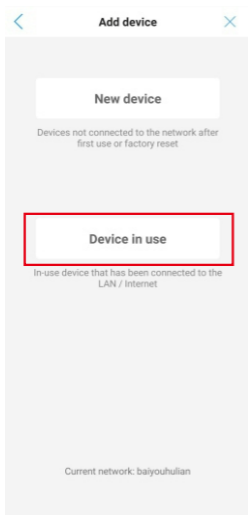
Enter the camera interface on the app, choose the added camera, click  in the upper right corner of the page, and then click  in the upper right corner of the page, a QR code will be produced, scan this QR code by the other phone to add this camera on the app.



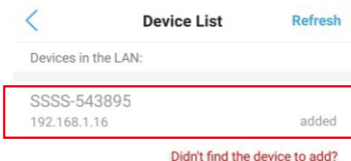


## 【Search nearby devices】

1. Access the APP, click on "+" and choose "IP camera", you will enter the following page:




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2. Click on "Device in use" - "Search for nearby devices", the list of devices will automatically show you (the devices must use the same WiFi network as your phone has connected).


3. Choose the device you want to add, it will enter the camera information automatically, and then click "Add to" to finish adding the device.

## 5.Delete camera

On the device list interface, long press the camera to delete or click  the setting button to enter the camera setting interface, click the delete device button to delete the added camera.

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## 6.Camera parameters

When the camera is online, click the icon  on the camera list interface or live interface to enter the camera parameter setting interface.

## 7 .Videos/pictures search and view

7.1 Remote video playback and download  
(Means videos are saved on SD Card)

### [ Remote video playback and download ]

Click the camera list interface button  to enter the remote recording list interface, the APP will search the latest 6 hours of recording files by default. Click the video file on the video list interface, and then click Download, the video file will be downloaded automatically. The downloaded video file will be saved in the local video interface.



## Camera

SSSS-070829

Time playback

File playback

Search time interval:

2020-05-19 11:01:55 - 2020-05-19 17:01:55

Descending ▾



2020-05-19 16:44:08 - 16:54:14

Plan recording

00:10:06

28 MB



2020-05-19 16:34:01 - 16:44:08

Plan recording

00:10:07

32 MB



2020-05-19 16:23:55 - 16:34:01

Plan recording

00:10:06

26 MB



2020-05-19 16:13:49 - 16:23:55

Plan recording

00:10:06

39 MB



2020-05-19 16:03:43 - 16:13:49

Plan recording

00:10:06

18 MB



2020-05-19 15:53:37 - 16:03:43

Plan recording

00:10:06

30 MB



2020-05-19 15:43:31 - 15:53:37

Plan recording

00:10:06

12 MB



2020-05-19 15:33:25 - 15:43:31

Plan recording

00:10:06

12 MB



2020-05-19 15:23:19 - 15:33:25

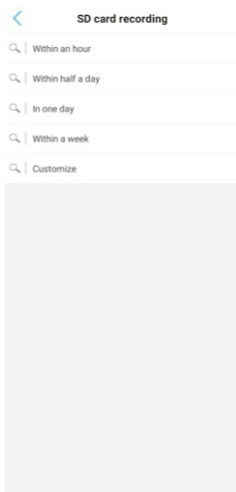
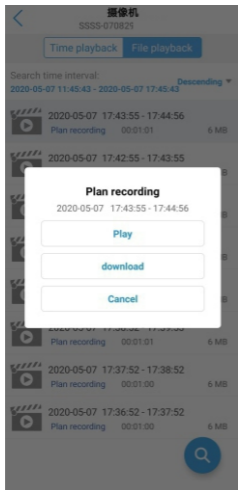
Plan recording

00:10:06

12 MB





2020-05-19 15:13:13 - 15:23:19




## 7.2. Local video playback and download

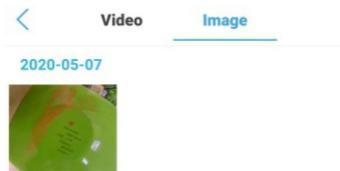
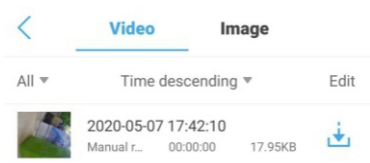
(Means video are saved on phone album)

Find the camera you want to view on the camera list interface, click the icon , select the video page, and the video files will be displayed. You can sort the video files according to the size and duration of the video files. Click the button to save the video file to the mobile phone album. Click the edit button  to delete the selected video file.

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## View local snapshots

Click the picture page in the local file interface, the local snapped pictures will be displayed, the pictures are sorted according to the snapshot time, click the preview thumbnail to view the pictures, and click the button  to delete or save the pictures to the album.





# FAQ

Q: How to reset the camera to factory default setting?

A: Hold the reset button for about 10 seconds to reset camera. Camera's default password: admin (To improve the security, it is highly recommended that you modify the password of the camera).

Q: Any tips for WiFi connection?

A: Camera support only 2.4G frequency signal, and 802.11b/g/n WiFi network.

B: The WiFi password should be less than 16 digits, and can not contain special characters, such as @ ¥ ! etc. , suggest you to make a password that contains only letters and number.

Please upgrade the APP to the latest version.

Q : No vision at night time?

A: ① Check if the IR function is enabled or not;

② Check if the IR LED is on or not;

③ Reset the camera back to factory setting;

④ Upgrade the camera to the latest firmware.

Q: Camera's picture is blurred?

A: ① Login the camera's web interface, adjust the picture quality to HD mode;

② Clean the camera lens with a cotton swab.

③ The WiFi signal will cause this problem, because it may have low download speed. Please check your WiFi download speed.

#### FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- - Reorient or relocate the receiving antenna.
- - Increase the separation between the equipment and receiver.
- - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- - Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.