



# Next Gen JuiceBox

## User Manual

ENGLISH

Rev.	Date	Written by	Verified by	Approved by
02	26-08-2022	U.Apponi- V. Fontana	U.Apponi	T.Valentinetti

## Temperature

-30 C to + 40 C (ambient temperature)

## Configuration – APP

[omissis]

### 2. JuiceBox modes

Before setting up your JuiceBox, it's important to determine which mode your JuiceBox will use. JuiceBox has 2 modes: **Connect&Charge mode** and **Unlock to Charge mode**.

#### 2.1 Connect & Charge mode

This mode does not require any authentication before starting and ending a charging session. However, this mode does not permit setting up delayed charging.

- > To start charging, simply plug in your vehicle.
- > To stop charging, send a stop command (from the JuicePass app or from the vehicle) and then unplug your vehicle.

JuiceBox uses the Connect & Charge mode by default. However, it is still recommended to follow the steps in the "Getting Online" section in order to configure your JuiceBox settings, remotely manage charging sessions, and more.

#### 2.2 Unlock to Charge mode

##### NOTE

This mode is suggested when the JuiceBox is installed in areas with access that is exclusive to the user.

##### NOTE

This mode is suggested when the charger is installed in areas with public access.

In Unlock To Charge mode, the JuiceBox only charges when it recognizes an authorized user. This means that charging sessions are started and stopped using either an authorized JuicePass App account or a RFID card associated with the JuiceBox. This mode also allows setting up delayed charging.

Rev.	Date	Written by	Verified by	Approved by
02	26-08-2022	U.Apponi- V. Fontana	U.Apponi	T.Valentinetti

	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 3 di 61

# Federal Communications Commission (FCC) and Industry Canada (IC) compliance statements

## 4.1 FCC Compliance Statement

### 4.1.1 Part 15

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:


- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Enel X Way could void the user's authority to operate the equipment.

### 4.1.2 FCC ID

The equipment contains the FCC IDs 2A5OV-ST25, 2A5OV-LB1DX, RI7-LE910CXNF.

Rev.	Date	Written by	Verified by	Approved by
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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 4 di 61

## 4.2 Formal notices required by the Industry Canada (“IC”)

### 4.2.1 Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada’s licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

### 4.2.2 Declaration de Conformité

L’émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d’Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L’exploitation est autorisée aux deux conditions suivantes :

1. L’appareil ne doit pas produire de brouillage;
2. L’appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d’en compromettre le fonctionnement.

### 4.2.3 IC ID

The equipment contains the ICs 28561-ST25, 28561-LB1DX, 5131A-LE910CXNF

## 4.3 Mobile Devices

To ensure compliance with FCC and ISED RF exposure requirements this device must be installed to provide a minimum of 20cm between the device and people.

Pour garantir la conformité aux exigences d'exposition RF de la FCC et d'ISED Canada, cet appareil doit être installé de manière à laisser un minimum de 20 cm entre l'appareil et les personnes.

Rev.	Date	Written by	Verified by	Approved by
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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 5 di 61

## 3. Getting online

Your JuiceBox can be connected to Enel X's smart charging platform through either a Wi-Fi or cellular internet connection (the latter available only for JuiceBox Pro Cellular and Plus Cellular). This allows you to control your JuiceBox anytime, from anywhere, using the JuicePass app. The JuicePass app is available on the [iOS App Store](#) and [Google Play Store](#).

### 3.1. Getting JuiceBox online using cellular connectivity

1. On the top left corner of the home screen, select **3 horizontal lines > Home Charging**.

#### NOTE

In case another JuiceBox was previously configured, click on the + symbol next to **Home Charging**.

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# Menu



 Public charging

 Home charging

 Charging history

 My account

---

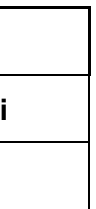
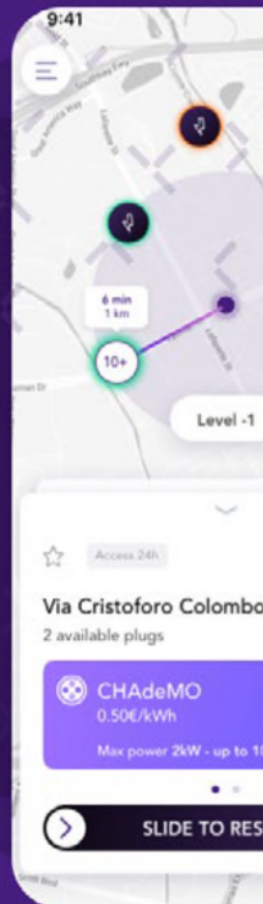
## Other

News

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JuicePass Global Network



	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 7 di 61

2) Select **START CONFIGURATION**

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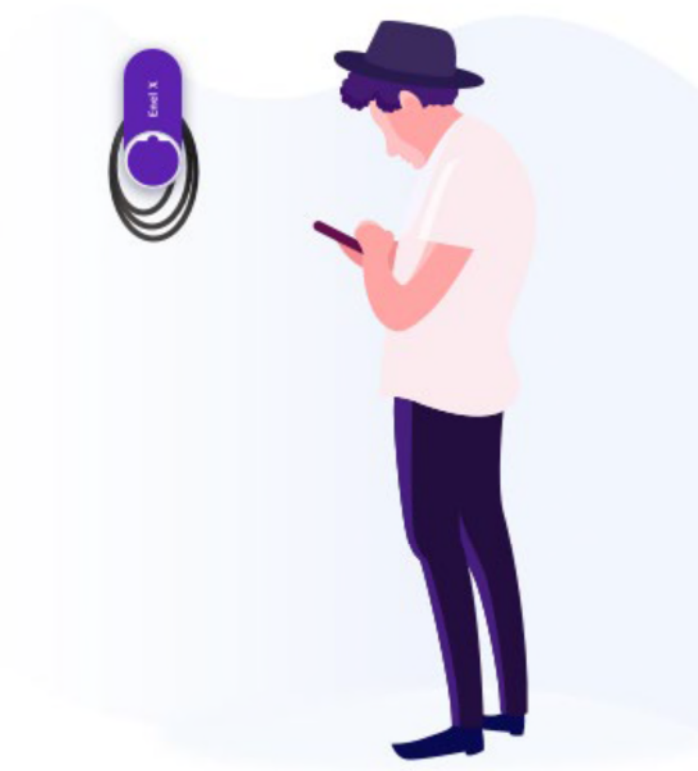
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## Add a charger

Configure your new charger in few simple steps. Make sure you are close to the charger and have good internet connection before starting configuration.




**START CONFIGURATION**

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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 9 di 61

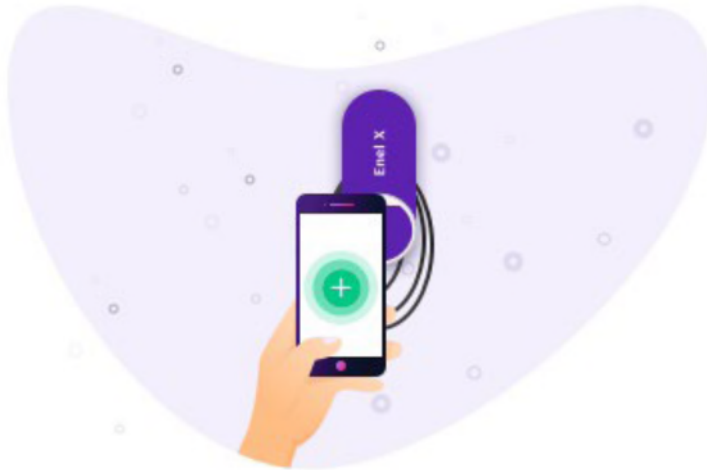
3) Select **Add via cellular connectivity** and click on the **arrow** to proceed.

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## Add charger to your account



How would you like to add this charger to your account?



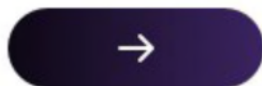
### Add via wifi

Connect the charger to my local Wi-fi network and use configure through it.




### Add via cellular connectivity

Scan the QR code or enter the serial number. Only applis to cellular enabl'd chargers.



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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 11 di 61

4) Scan or insert the serial number of your JuiceBox. Once done, click on the **arrow** to proceed.

**NOTE**

The serial number is on the label on the side of your JuiceBox.

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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 12 di 61



Rev.	Date	Written by	Verified by	Approved by
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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 13 di 61

5) In the configuration screen, follow the steps below, then click on the **arrow** to proceed.

- > Enter a unique name for your JuiceBox
- > Check the physical address of your JuiceBox (Modify the address if it is not correct).
- > Select the default power level of your JuiceBox

**NOTE**

The default power (in kW) defines the actual power delivered from the charger.

If a JuiceMeter enables Load Optimization Plus functionality the maximum power provided by the JuiceBox will be the lower number between the cap set during the JuiceMeter's installation and the power level selected through JuicePass app.

The model and maximum power information are populated automatically and **cannot** be changed.

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## Configure

Charger name \*

**Valerio's charger**

Charger address

Calle de Sagasta 14, 28004, Madrid, Sp...

Model

**BS1GTipo-2-Tipo3a**

Maximum power


**3.7 kW**

MAXIMUM POWER

3.7 kW



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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 15 di 61

6) Select the mode of use of your JuiceBox, choosing between **Connect&Charge** or **Unlock To Charge**. Then click on the **arrow** to proceed.

For more information on the modes of use, refer to the section **Charging your vehicle**

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Rev.	Date	Written by	Verified by	Approved by
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Where will this charger be installed?



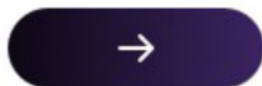
**Private garage**

Installed in a private garage and only accessible by me. No need to lock the charger.




**Public area**

This charger will be installed in a public common area. I want the possibility to lock/unlock the charger.



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02	26-08-2022	U.Apponi- V. Fontana	U.Apponi	T.Valentinetti



	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 17 di 61

If **Unlock To Charge** mode was selected, you can register a RFID card to your JuiceBox or **Skip for later**. If **Connect&Charge** mode is selected instead, you will directly access the following screen.

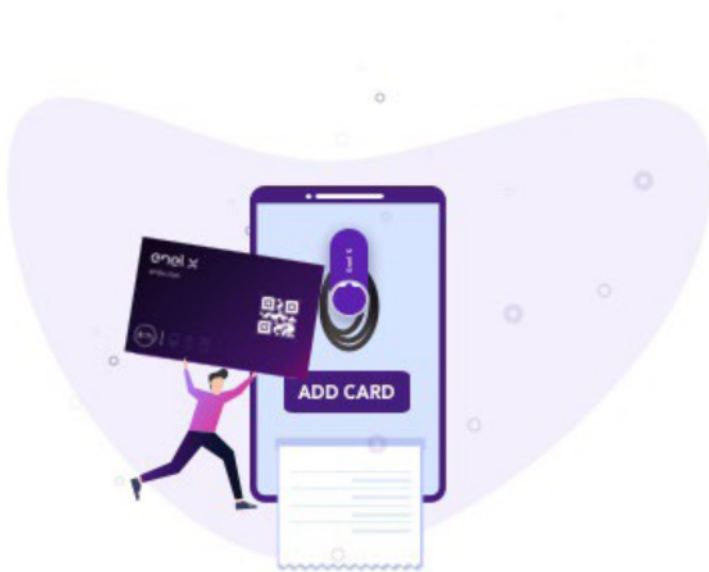
You can add a RFID card to your account at any time in the menu section **My Account**.

If the JuiceBox is set in **Unlock To Charge** and no RFID card is registered, it is still possible to start a charging session with a start command from the JuicePass app (refer to the section **Charging your vehicle**).

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Juicebox added successfully.  
Use your JuicePass card to  
charge

Did you know that you can use your phone  
or an RFID card to unlock your JuiceBox

OK

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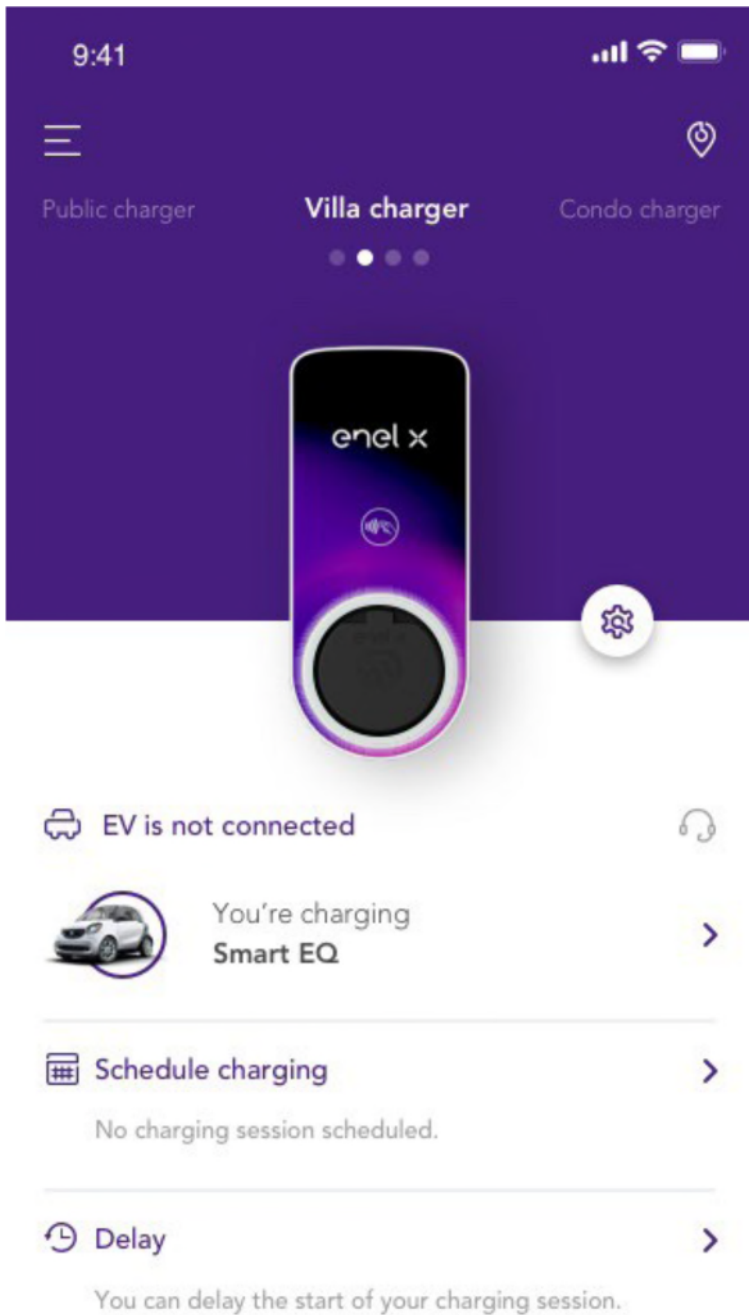
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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 19 di 61


You did it! The JuiceBox is now online and ready to charge

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Rev.	Date	Written by	Verified by	Approved by
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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 21 di 61

DRAFT

Rev.	Date	Written by	Verified by	Approved by
<b>02</b>	<b>26-08-2022</b>	<b>U.Apponi- V. Fontana</b>	<b>U.Apponi</b>	<b>T.Valentinetti</b>
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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 22 di 61

## 3.2. Association with a second account using cellular connectivity

1. On the top left corner of the home screen, select **3 horizontal lines** > **Home Charging**.

**NOTE**

In case another JuiceBox was previously configured, click on the symbol + next to **Home Charging**

DRAFT

Rev.	Date	Written by	Verified by	Approved by
<b>02</b>	<b>26-08-2022</b>	<b>U.Apponi- V. Fontana</b>	<b>U.Apponi</b>	<b>T.Valentinetti</b>


# Menu



 Public charging

 Home charging

 Charging history

 My account

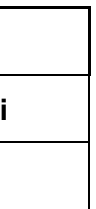
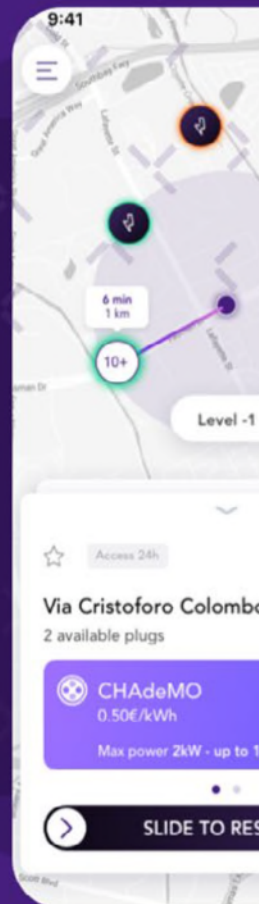
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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 24 di 61

2) Select **START CONFIGURATION**

DRAFT

Rev.	Date	Written by	Verified by	Approved by
<b>02</b>	<b>26-08-2022</b>	<b>U.Apponi- V. Fontana</b>	<b>U.Apponi</b>	<b>T.Valentinetti</b>
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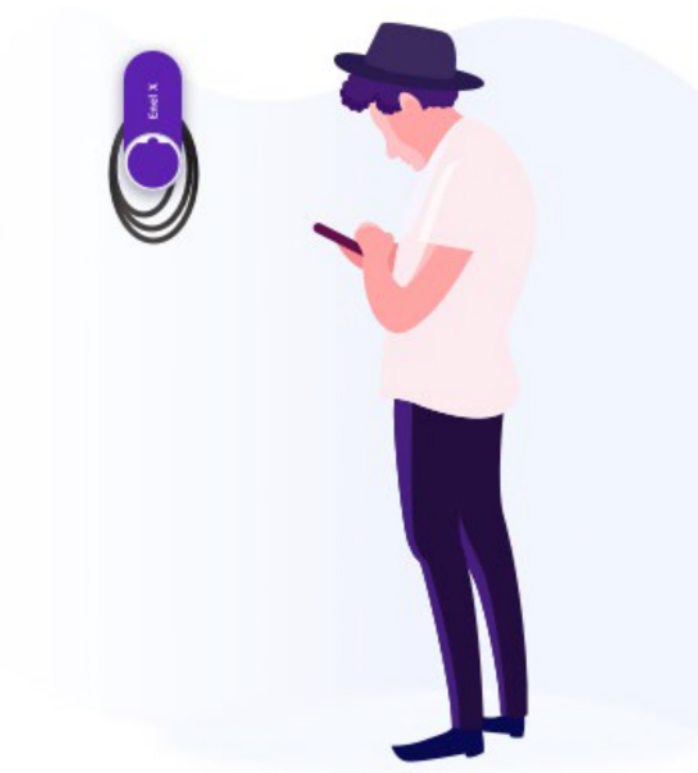


9:41



## Add a charger

Configure your new charger in few simple steps. Make sure you are close to the charger and have good internet connection before starting configuration.



**START CONFIGURATION**

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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 26 di 61

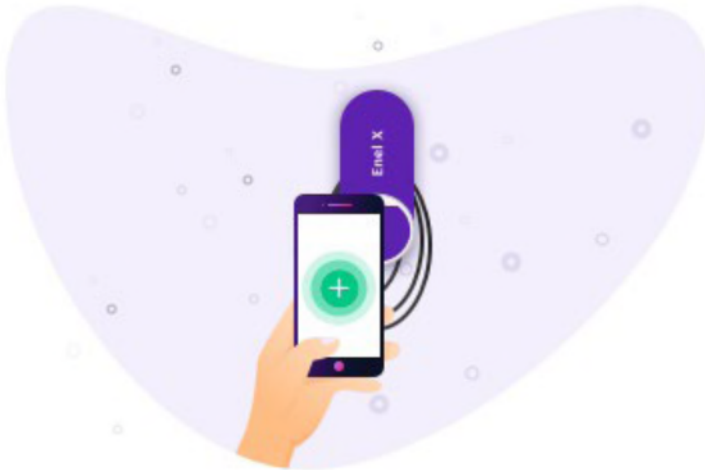
3) Select **Add via Wi-Fi** and click on the arrow to proceed.

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Rev.	Date	Written by	Verified by	Approved by
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## Add charger to your account



How would you like to add this charger to your account?



### Add via wifi

Connect the charger to my local Wi-fi network and use configure through it.




### Add via cellular connectivity

Scan the QR code or enter the serial number. Only applis to cellular enabl d chargers.



Rev.	Date	written by	verified by	Approved by
02	26-08-2022	U.Apponi- V. Fontana	U.Apponi	T.Valentinetti

	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 28 di 61

4) Select **Add a charger already connected to a network**

DRAFT

Rev.	Date	Written by	Verified by	Approved by
<b>02</b>	<b>26-08-2022</b>	<b>U.Apponi- V. Fontana</b>	<b>U.Apponi</b>	<b>T.Valentinetti</b>
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## WiFi

Connect new charger to WiFi




**CONNECT NOW**

or

**Add** charger already connected  
to a network?

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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 30 di 61

5) Identify the charger by scanning the local network, or scanning the serial number of the JuiceBox in QR code format.

DRAFT

Rev.	Date	Written by	Verified by	Approved by
<b>02</b>	<b>26-08-2022</b>	<b>U.Apponi- V. Fontana</b>	<b>U.Apponi</b>	<b>T.Valentinetti</b>
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## Charger already connected to network

How would you like to proceed with connecting to  
your charger?

Scan the local network >

Scan charger's QR code >

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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 32 di 61

6) Enter the PIN code needed to complete the process. The PIN code should be shared by the user whom first associated the JuiceBox to his/her account.

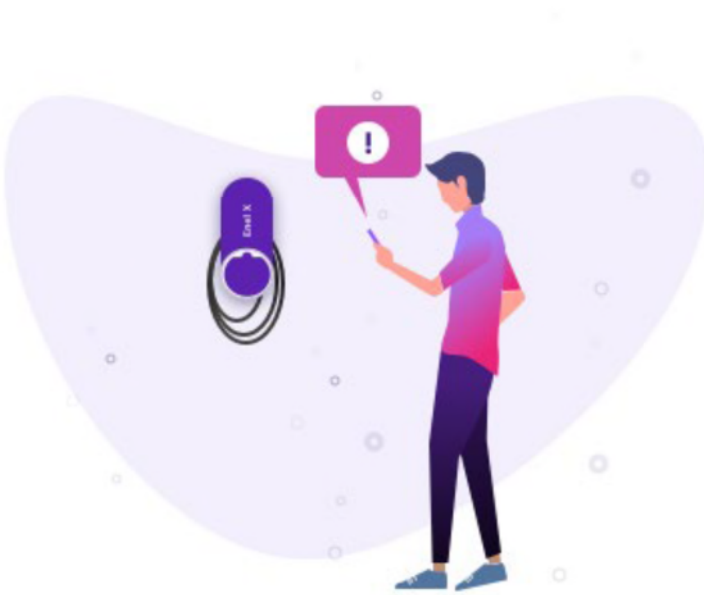
The PIN code can be retrieved at any time by a user already associated in the settings menu of the JuiceBox, in the section **Sharing**.

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Rev.	Date	Written by	Verified by	Approved by
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### Please take a look

This charger is already added to an account. Please provide the PIN code


PIN code

123456

**ADD TO ACCOUNT**

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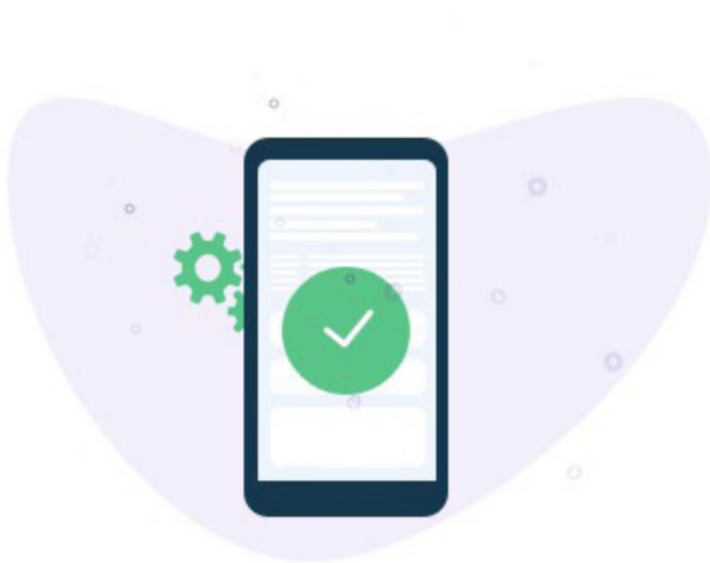
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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 34 di 61

You did it! Your JuiceBox is now connected to your account

DRAFT

Rev.	Date	Written by	Verified by	Approved by
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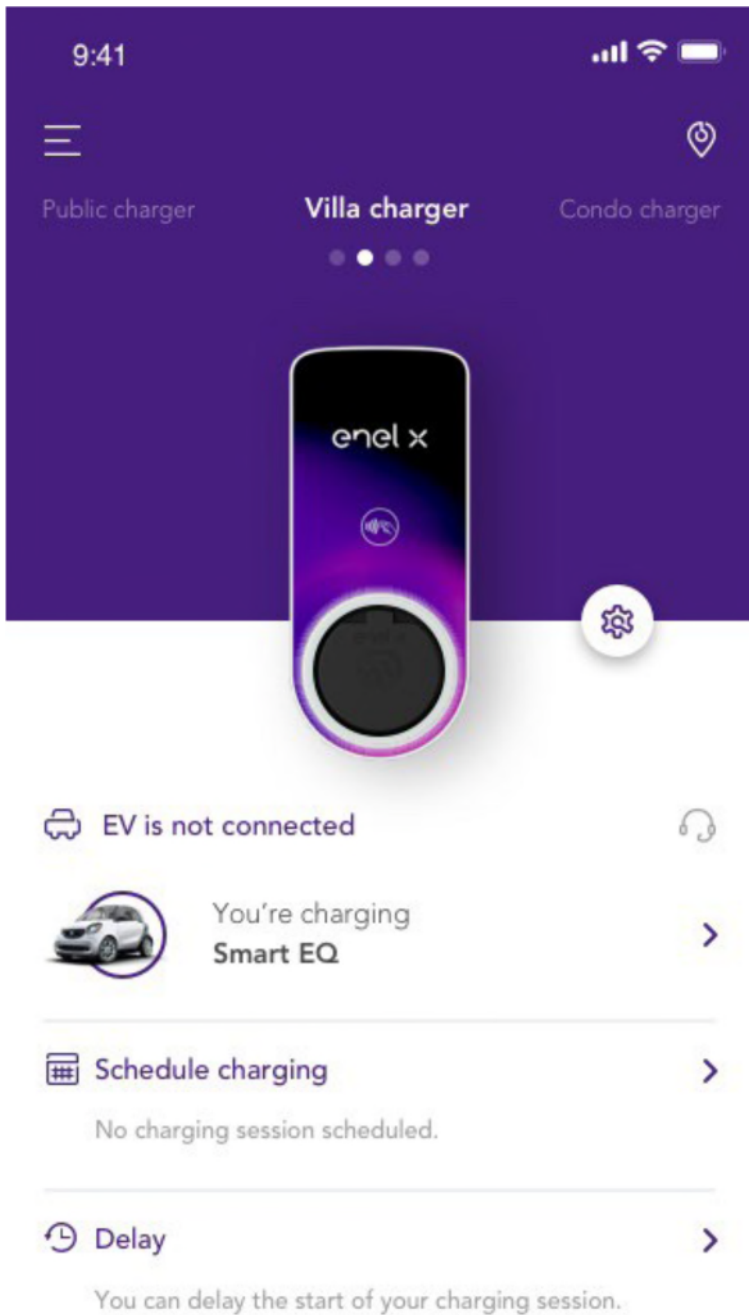
## Success

Congratulations!  
Your charger setup is Complete!

**NEXT**

Rev.	Date	Written by	Verified by	Approved by
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## 4. Charging your vehicle

### 4.1. Connect&Charge mode

This section describes how to charge a vehicle with a JuiceBox set in Connect&Charge mode.

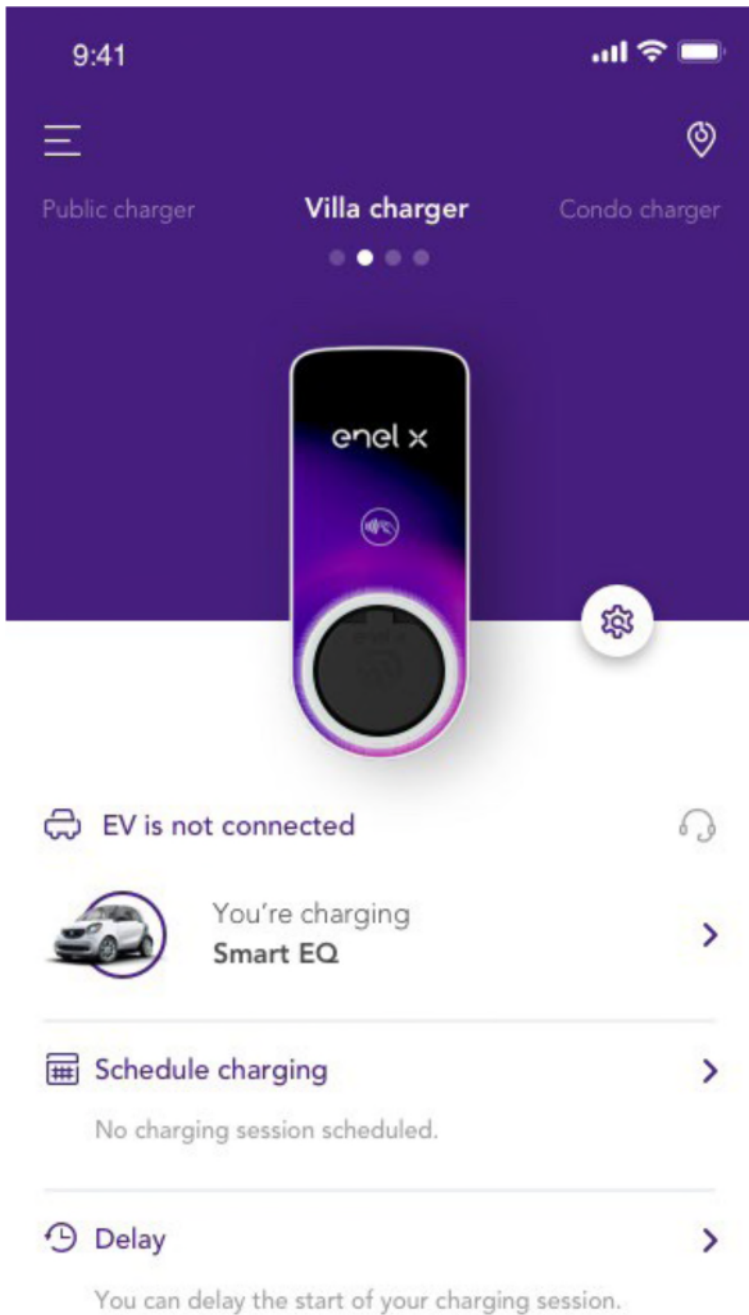
To start charging, connect your vehicle to the JuiceBox:

> **Cable version:** Connect the JuiceBox charging cable to your vehicle

Use the JuicePass app to monitor your charging session. To do this, access the **Home charging** section.

DRAFT

Rev.	Date	Written by	Verified by	Approved by
<b>02</b>	<b>26-08-2022</b>	<b>U.Apboni- V. Fontana</b>	<b>U.Apboni</b>	<b>T.Valentinetti</b>

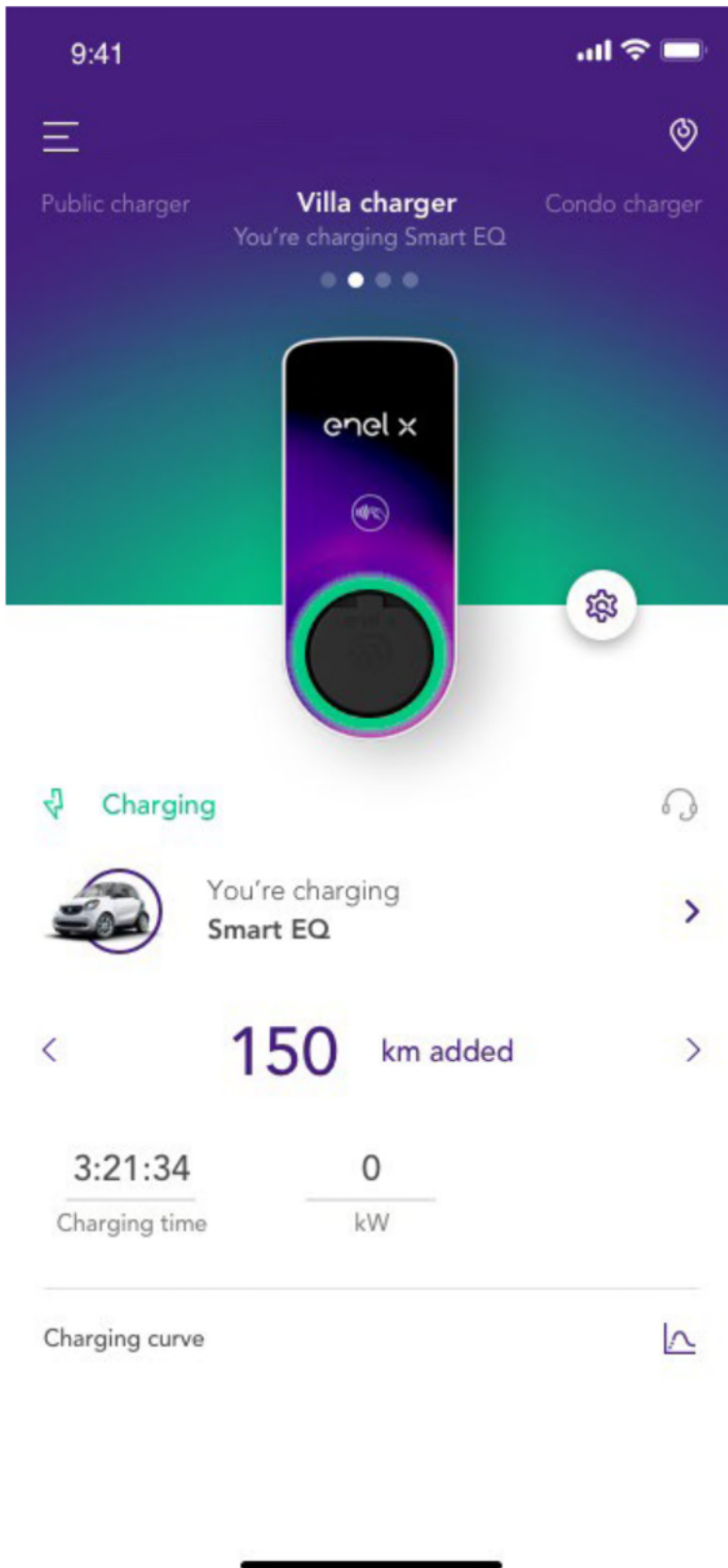


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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 39 di 61

DRAFT

Rev.	Date	Written by	Verified by	Approved by
<b>02</b>	<b>26-08-2022</b>	<b>U.Apponi- V. Fontana</b>	<b>U.Apponi</b>	<b>T.Valentinetti</b>
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02	26-08-2022	U.Apponi- V. Fontana	U.Apponi	T.Valentinetti



	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 41 di 61

To stop charging, send a STOP command from your vehicle, then disconnect your vehicle from the JuiceBox.

## 4.2 Unlock to Charge mode

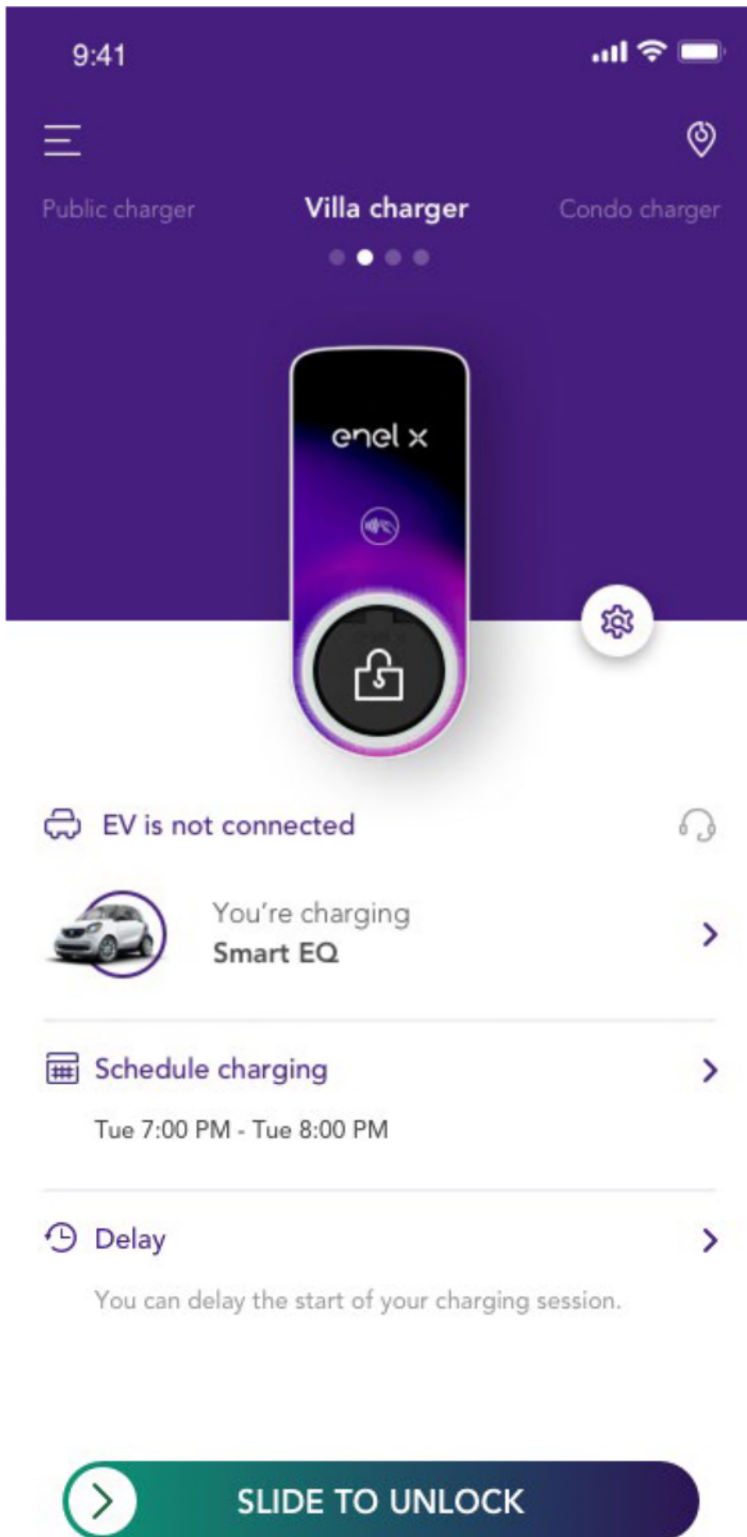
This section describes how to charge a vehicle with a JuiceBox set in **Connect&Charge** mode, using either app JuicePass or a RFID card.

### 4.2.1. USING THE JUICEPASS APP TO START CHARGING IMMEDIATELY


To start charging, access the **Home charging** section in JuicePass app and **Slide to unlock**.

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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 43 di 61

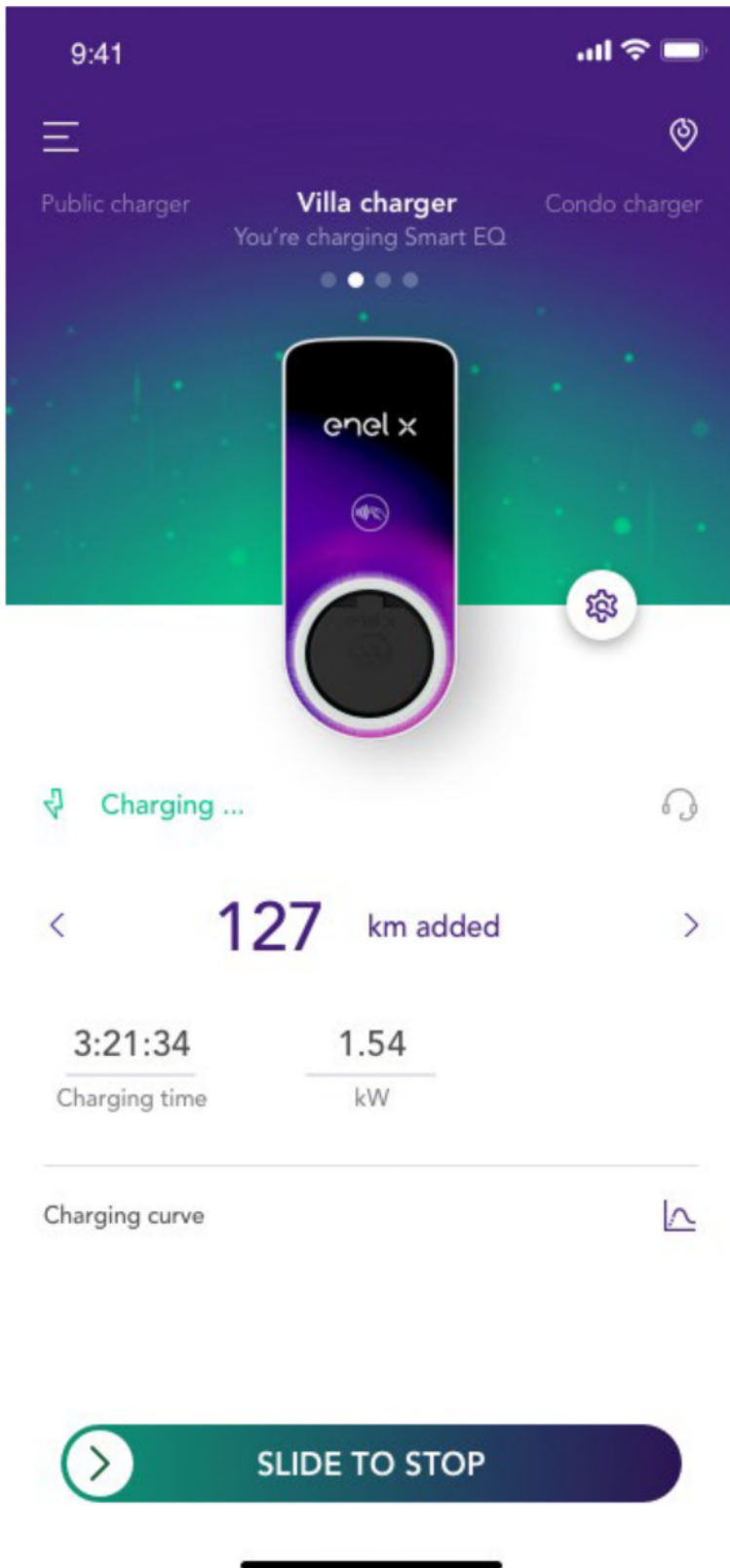
Plug in your vehicle within 90 seconds to start charging.

> **Cable version:** Connect the JuiceBox charging cable to your vehicle

Once started, you can monitor your charging session on the screen.

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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 45 di 61

To stop charging, select **Slide to stop** in the JuicePass app. Charging stops automatically and the charging cable can be removed.

It is also possible to issue a STOP command from the vehicle.

#### 4.2.2. USING A RFID CARD TO START CHARGING IMMEDIATELY

##### NOTE

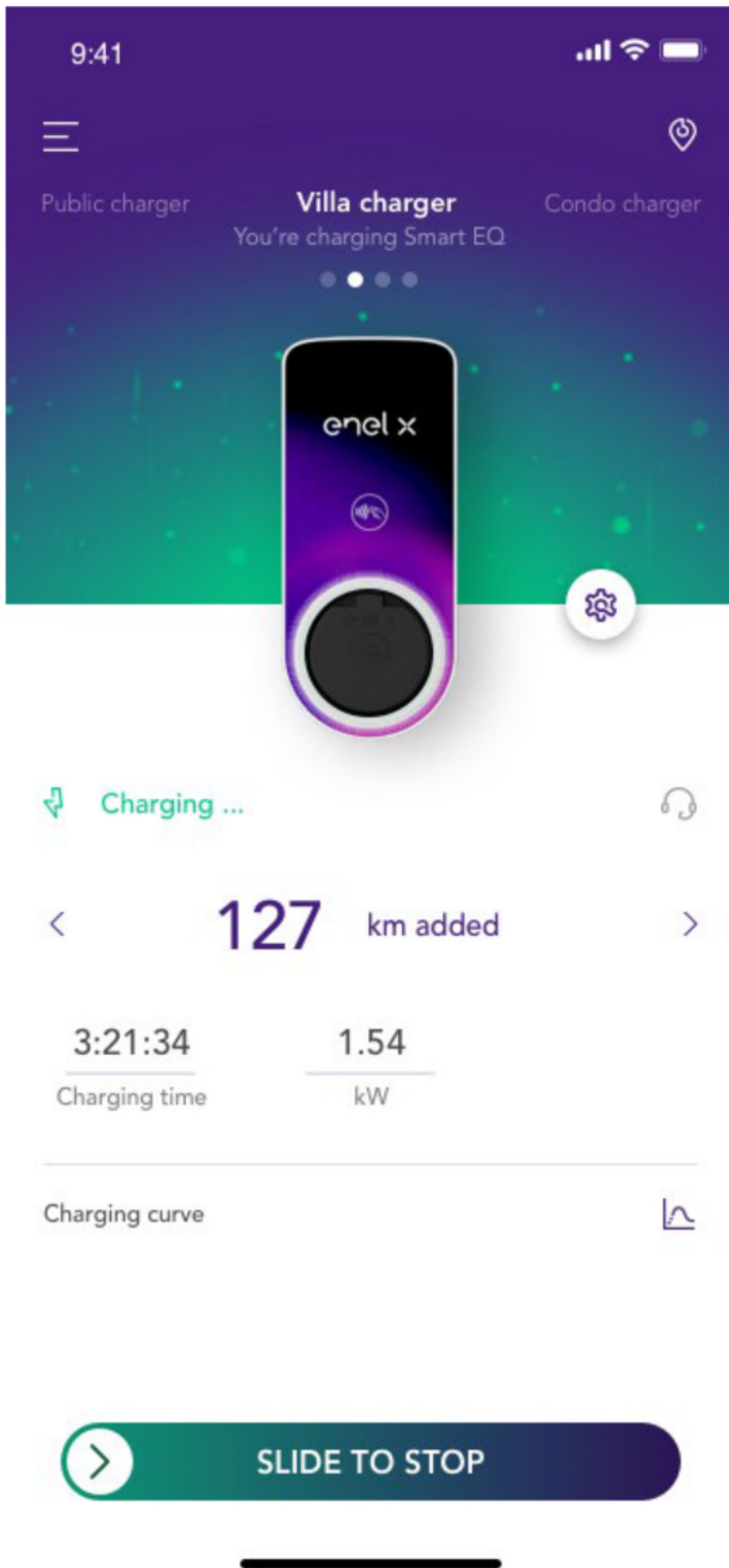
Your RFID card is added to your account in the **Getting Online** section. If it is not the case, you can pair a RFID card with the JuiceBox at any time, in the menu section **My Account**.

To start a charging session, tap your card against the RFID reader on the JuiceBox. Plug in your vehicle within 90 seconds of RFID authorization:

> **Cable version:** Connect the JuiceBox charging cable to your vehicle

Use the JuicePass app to monitor your charging session. To do this, access the **Home charging** section.

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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 47 di 61

To stop charging, tap your card against the RFID reader on the JuiceBox. Charging stops automatically and the charging cable can be removed.

**NOTE**

It is also possible to issue a STOP command (from the JuicePass app or from the vehicle).

## Charging history

To see the history of the charging sessions performed in the past, select **3 horizontal lines** > **Charging history**. The list of your charging sessions will appear.

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# Menu



 Public charging

 Home charging

 Charging history

 My account

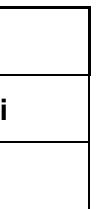
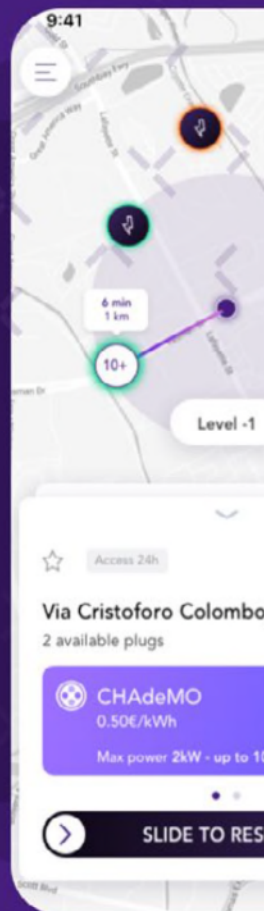
## Other

News

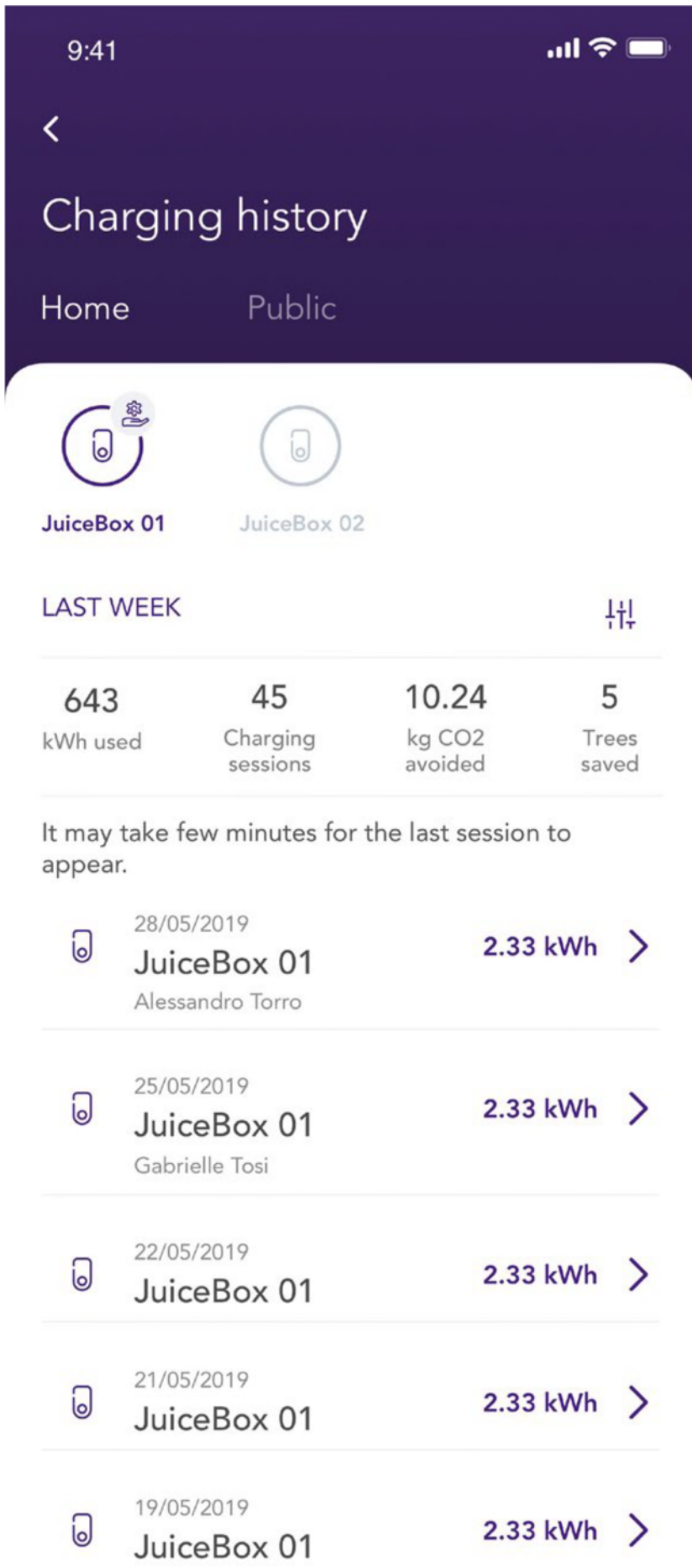
Need help?


Rate this app

JuicePass Global Network







	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 50 di 61

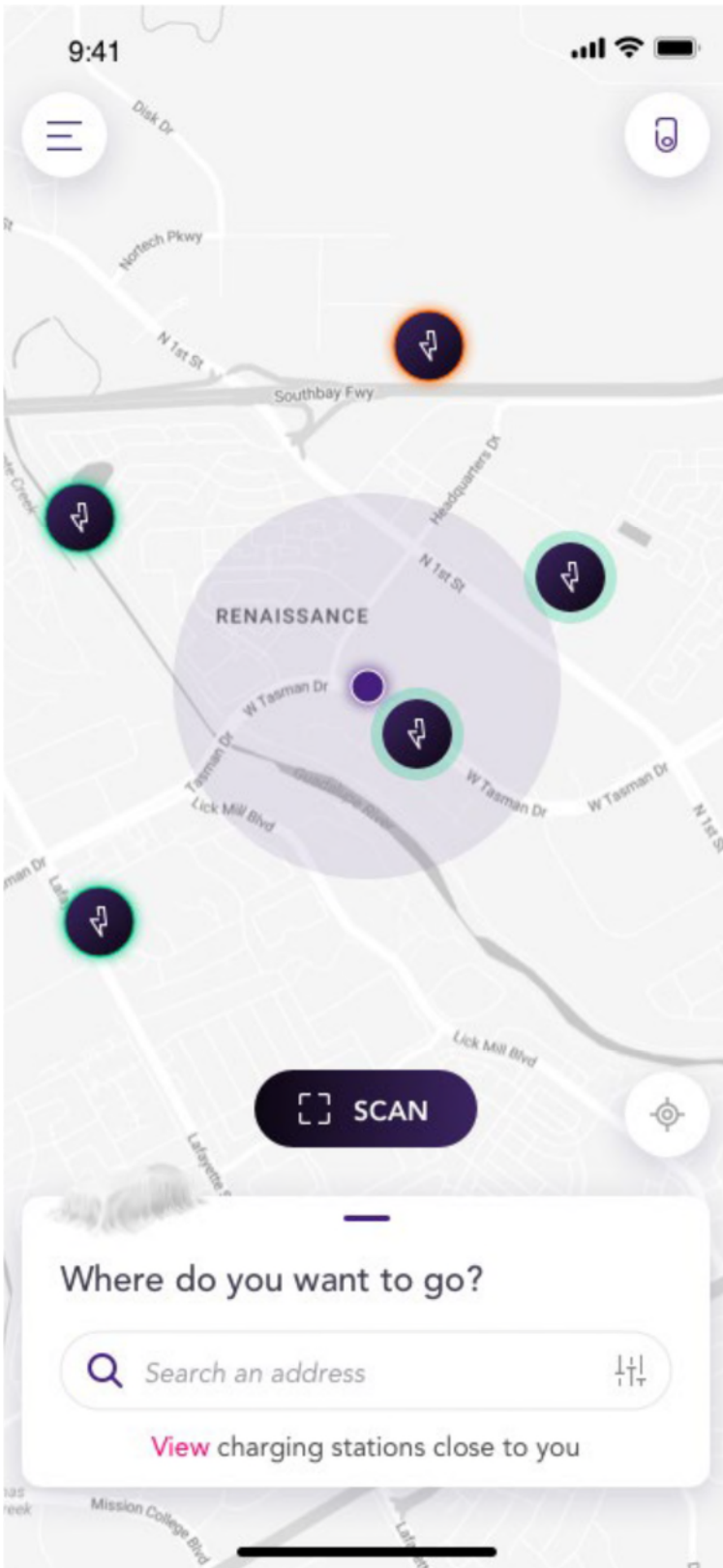
## 6. Settings

You can access the JuiceBox page in either of the two ways:


1. On the top right corner of the home screen, click on the JuiceBox icon.

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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 52 di 61

On the top left corner of the home screen, select **3 horizontal lines** > **Home Charging**.


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# Menu



 Public charging

 Home charging

 Charging history

 My account

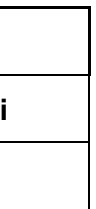
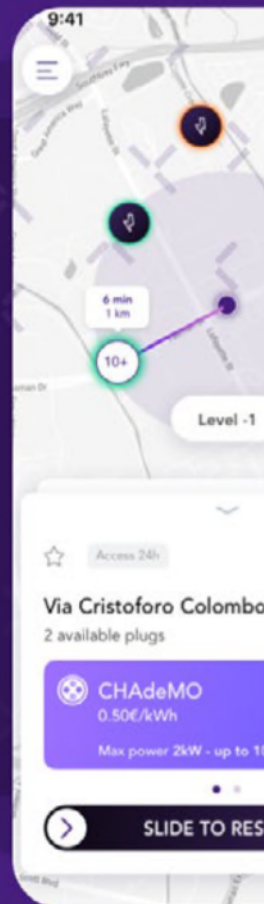
## Other


News

Need help?

Rate this app

JuicePass Global Network

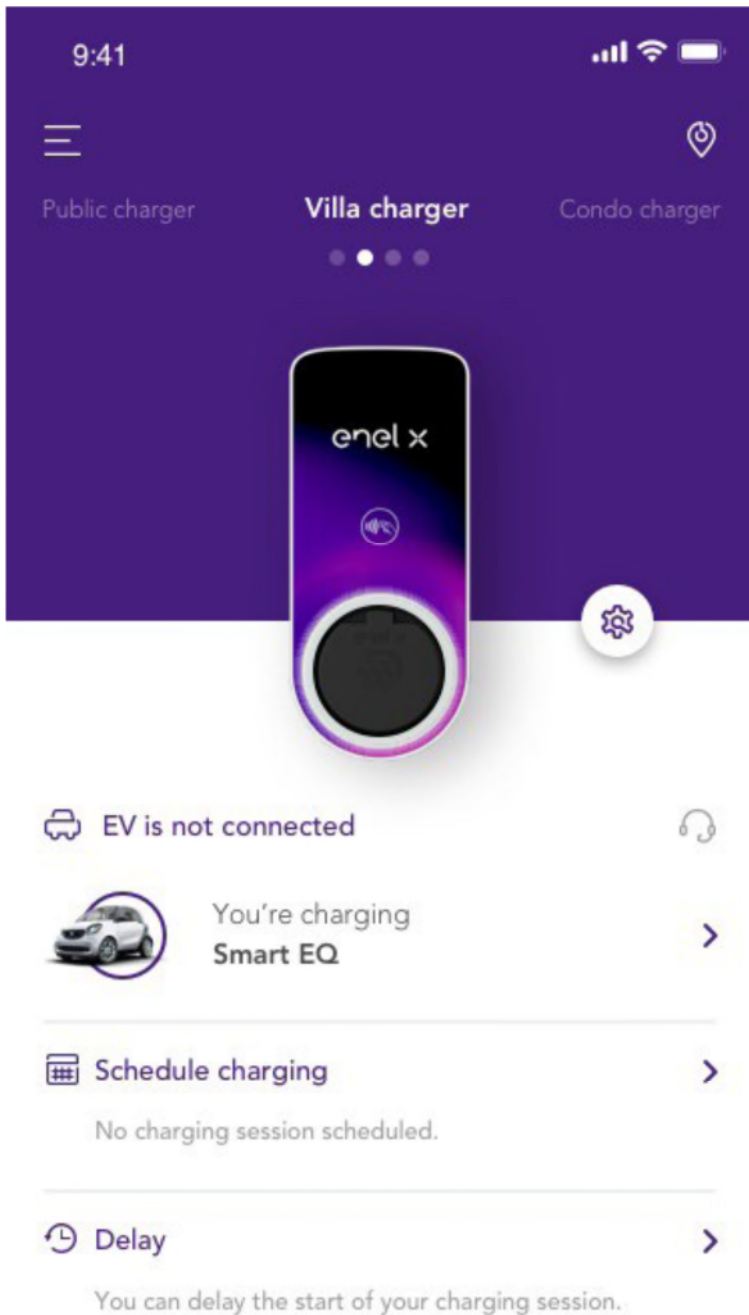


	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 54 di 61

To access the **Settings** menu of the JuiceBox, click the gear icon next to the image of the JuiceBox. The settings menu provides access to the actions listed below:

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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 57 di 61

9:41



<  
Settings

JuiceBox info >

Configuration >

Smart charging >


Sharing >

Unpair >



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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 58 di 61

**JuiceBox info:** the name of the JuiceBox and its address

> **Configuration:** select the mode of use and the default power of the JuiceBox

If a JuiceMeter enables Load Optimization Plus functionality (available only for JuiceBox Pro), the maximum power provided by the JuiceBox will be the lower number between the cap set during the JuiceMeter's installation and the power level selected through JuicePass app.

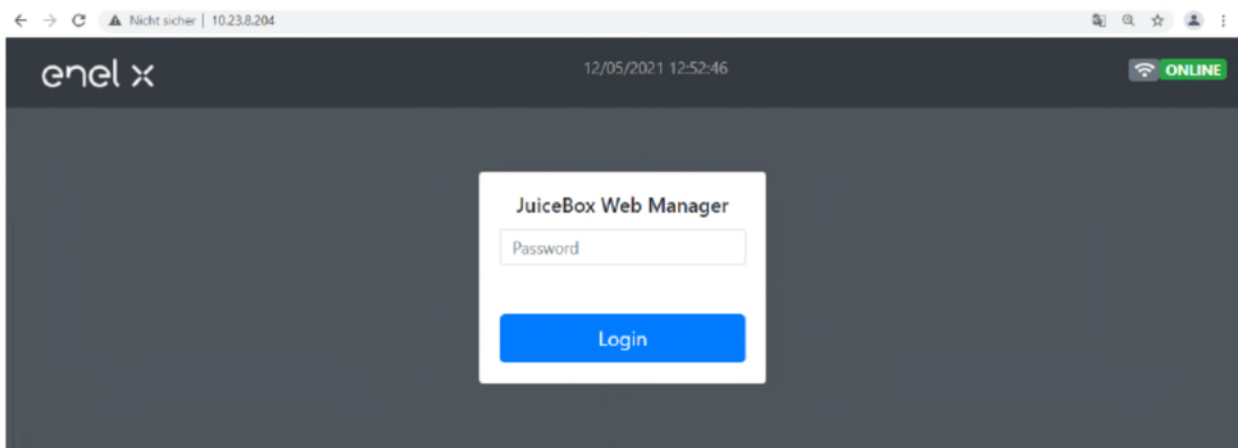
**Scheduled charging (Smart charging):** set a recurrent charging time frame, selecting time and day of the week

> **Sharing:** retrieve the PIN code that allows an additional user to associate the JuiceBox to his/her account

> **Unpair:** unpair the JuiceBox and remove it from your account

## Configuration – Web Page

1) Navigate 10.10.10.1



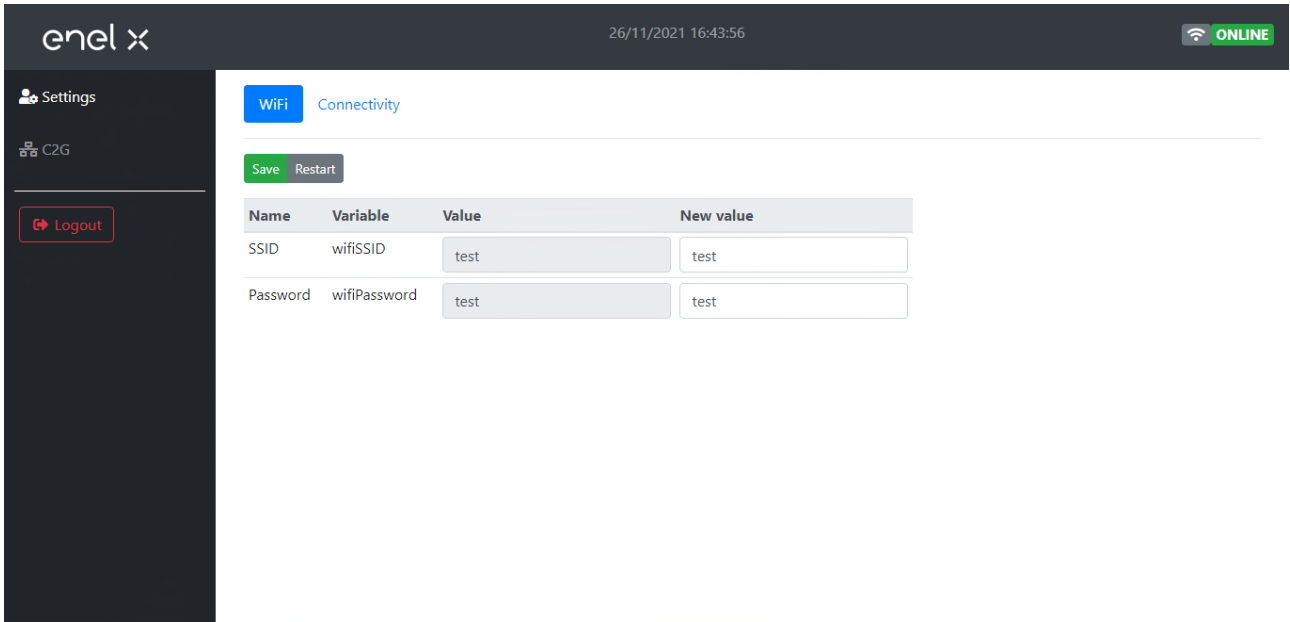
2) Insert PW: 00000 into login form

If login is successful you see:

58

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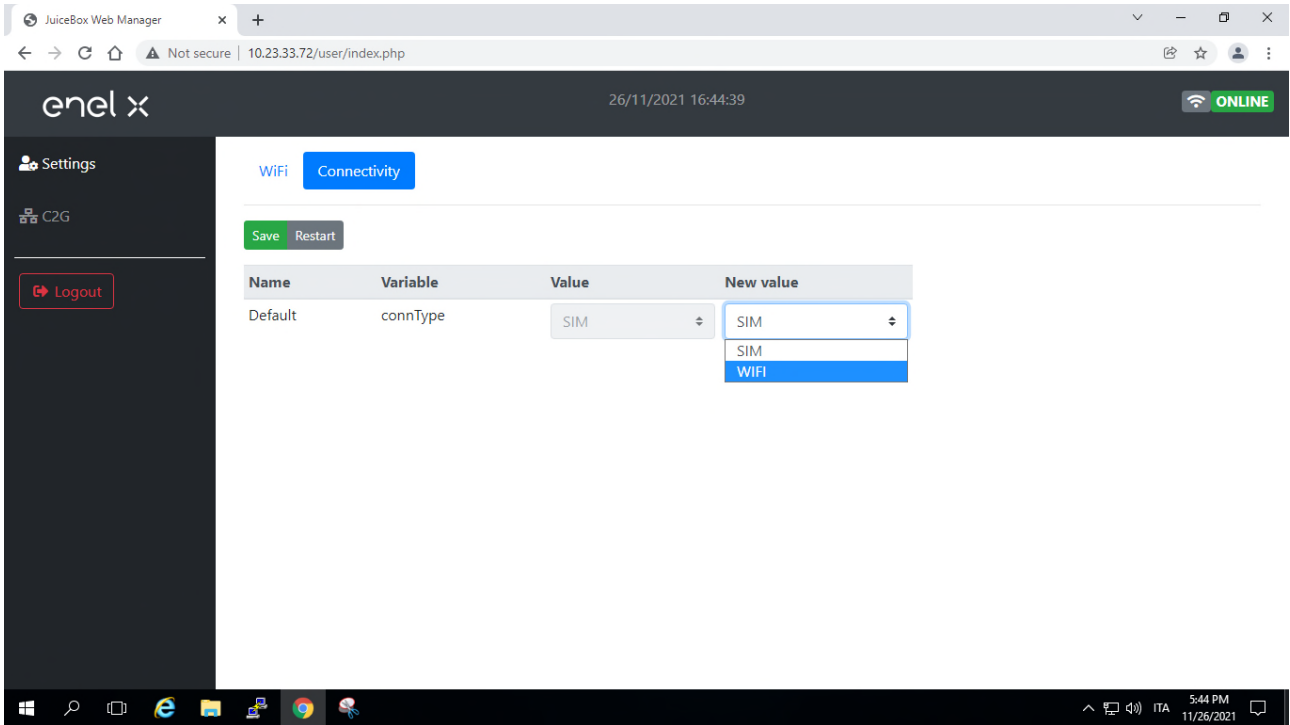
3) Insert your network

- SSID:
- Wi-fi PW

4) Click on Save button

Note: If Jbox has only WI-FI you have to click on Restart Button, otherwise you have to open connectivity

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5) Click Save and then Reboot button

## LED indicator

Color	Pattern	Meaning
White	Solid	Online
White	Blinking	Online, waiting for cable insertion (90-second duration)
Purple	Solid	Offline
	Blinking	Offline, waiting for cable insertion (90-second duration)
Green	Solid	Charging complete (vehicle not drawing power)
	Solid	(3-second duration): Start/stop command received from app or RFID card
	Blinking	Charging
Yellow	Blinking	Stand-by
Red	Fast Blinking	Safe state (Error)

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	<b>User Manual</b>	
	<b>JB 3.0 UL</b>	Pag. 61 di 61

	Solid (3-second duration)	RFID not authorized, or vehicle was not plugged in in time
Blue	Solid	Start Up initialization

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Rev.	Date	Written by	Verified by	Approved by
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