



RoHS



# USER MANUAL

WIRELESS CARPLAY ADAPTER

# Hieha



[WWW.Hieha.com](http://WWW.Hieha.com)

## Customer Service:

Thank you for your purchase and your support. If you have any issues with your order, please contact our customer department at the following email address:

**support-us@hieha.net**

Do not hesitate to get in touch with us if you meet any difficulties installing the unit. We are always available to answer any of your questions and more than happy to take your suggestions.

## Product Specification:

Voltage:5V

Current: 210mA

Working temperature:-25-85°

## Package Contents:

CarPlay Adapter \* 1

User Manual \* 1

Type-C to A USB cable \*1

Type-C to C USB cable \*1

## Function:

Convert the original car wired CarPlay to wireless CarPlay

## Installation Steps:

1. Please connect the wireless CarPlay adapter to your car unit USB port.
2. Turn on the Wifi function.
- 3 Pair SmartBox-XXXX device , allow contacts and and sync
4. Press " Use CarPlay" and activate CarPlay.

## Tips:

1. Make sure that the wireless CarPlay adapter is connected to the USB or Type-C interface of the original car screen with the iPhone interconnection function.
2. Before the wireless CarPlay adapter is paired and used, make sure to disconnect the WiFi between your iPhone and the original car screen to avoid interference.
3. If you have any questions about connecting this wireless CarPlay adapter, please contact Hieha technical support team for a solution.

# Support Upgrade Online:

1. Please connect the wireless CarPlay adapter to a USB power adapter.
2. Turn on your iPhone's WiFi and join the WiFi devices named "smartBox\_xxxx".
3. Enter the password '88888888' and find the IP address 192.168.1.101 in your Safari.
4. After accessing the IP page, you can download the firmware online from your iPhone, which needs to connect to the "smartBox-xxxxx" network until the upgrade is completed.

1

19:02 5G

**Problem Description**

Car Make E.g. Toyota

Model Name E.g. Camry XLE

Year E.g. 2020

Detailed description of the problem:

Please enter text here

Submit

2




**Online Update**

New version is available  
22051021.1344.1

Update

**Update Notes**

AA 192.168.1.101

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## **Warm Tips:**

- \* Generally, it takes 3-4 minutes to upgrade new firmware, and the orange/green light will keep flashing until the upgrade is successful.
- \* Do not power off during the upgrade process.
- \* If the wireless CarPlay adapter works normally, please DO NOT UPGRADE.

## **Attention:**

1. Before connecting, please make sure that the WiFi of the mobile phone are not connected to other devices. If there is a connection, please disconnect the WiFi of other devices on the mobile phone. Before changing the mobile phone connection, please turn off the WIFI of the mobile phone that has been connected to the device before.
2. If the connection is unsuccessful, please unplug the box and try again. If there is a problem with the connection, please restart the car head unit or reset the head unit to the factory settings.

3. After the CarPlay connection is successful, the WIFI of the mobile phone will be disconnected from our device. At this time, if the WIFI of the mobile phone is connected to other audio devices, the sound will Not come from the original car speaker.
4. The wireless carplay function may not be enabled when the car is started again. At this time, you can re-establish the connection by plugging and unplugging the box.
5. This product does not support all original cars with wired CarPlay function.
6. If WiFi are connecting to other devices, please ignore the WIFI of other devices on the mobile phone, and connect the WiFi of this carplay adapter. If you can't connect, please ignore the WIFI name of this product, and keep the WIFI off for 5 seconds, and then reconnect to the WIFI
7. The device WiFi does not need to enter a password. The backup password is 88888888. The iOS15 version may need to enter the WiFi password. If the password is not entered or the WiFi is occupied by other devices, the connection will not succeed.
8. If you are in the process of connecting, the mobile phone pops up "Allow CarPlay" and you select "Later", the connection will not be successful, you need to select "device name" on the mobile phone "General" = "CarPlay" = "CarPlay" open

## FCC Compliance:

1. This device should be installed and operated with minimum distance 20cm between the radiator&your body.
2. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
  - (1) This device may not cause harmful interference, and
  - (2) This device must accept any interference received, including interference that may cause undesired operation.
3. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
4. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.