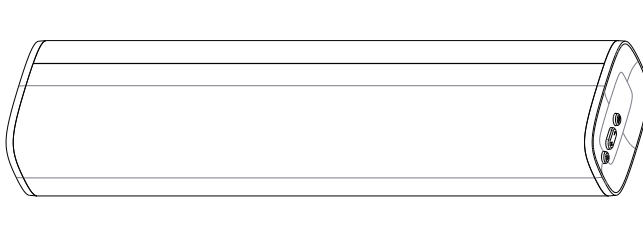


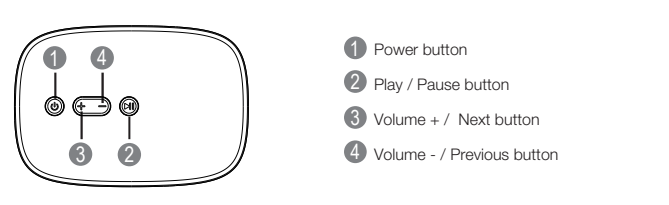
# User Guide



support@meizo.com

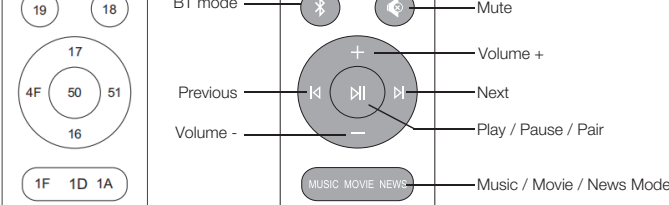
## Step 1. Check parts and know their function

Page 1/2 will briefly describe the functions of buttons and cables.



- 1 Power button
- 2 Play / Pause button
- 3 Volume + / Next button
- 4 Volume - / Previous button
- 5 HDMI ARC (TV) socket
- 6 OPT socket
- 7 AUX socket
- 8 DC IN socket

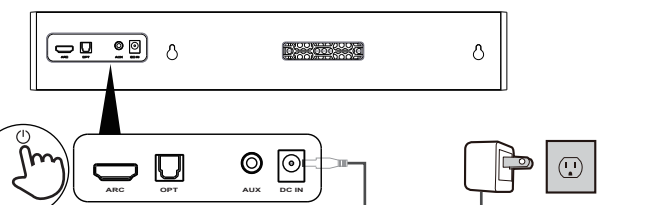
## Body button description



- 1 Power button
- 2 Play / Pause button
- 3 Volume + / Next button
- 4 Volume - / Previous button
- 5 Previous button
- 6 Next button
- 7 Play / Pause / Pair button
- 8 Music / Movie / News Mode button
- 9 HDMI (ARC) Mode button

## Step 3. Power on

1. First, Connect the power cord to the DC IN port on the back of the soundbar.
2. Next, Plug the other end of the power cord into an AC (mains) power outlet.



**Power Off (For Your Information)**

1. When you need to turn off the soundbar after using, you can refer to here.
1. First, Turn off the soundbar by pressing the power button on the remote or the power button on soundbar.
2. Next, Turn off the TV.

## Step 4. Turn on

Press power button on the soundbar remote to turn it on, the LED will flash blue. (In default mode - Bluetooth mode)

Remote control key description you may want to know:

ARC: Before plug the HDMI cable, please press this button to set the soundbar into HDMI mode. You can check the LED color (orange) to know if the mode is set.

OPT: Before plug the OPT cable, please press this button to set the soundbar into OPT mode. You can check the LED color (green) to know if the mode is set.

AUX: Before plug the AUX cable, please press this button to set the soundbar into AUX mode. You can check the LED color (white) to know if the mode is set.

! Press this button to set the BT mode, you can check the form below to know the status.

Mode	Status
AUX Mode	LED: stay white
Bluetooth Mode	BT mode LED: flash blue BT connected LED: stay blue BT disconnected LED: flash blue
OPT Mode	LED: stay green
HDMI (ARC) Mode	LED: stay orange

## INSTALL THE REMOTE BATTERIES

1. Open the battery compartment cover on the back of the remote.
2. Insert the two AAA 1.5V batteries. Match the H and Z symbols on the batteries with the + and - markings inside the compartment.
3. Put the battery compartment cover back into place.

\*According to local transportation rules, batteries are not allowed in the package. Please prepare 2 AAA batteries for the remote control. Thank you for understanding.\*

## Step 5. Connect soundbar with TV

1. choose 1 connection according to your TV sets, such as Bluetooth/HDMI(Arc)/OPT/AUX.
2. the next pages are about connection steps for HDMI(OPT)/AUX/Bluetooth.
3. You can find the specific page according to the title of each page and follow the steps of specific connection.
3. for wired connection, insert 1 cable to tv rather than all cables.

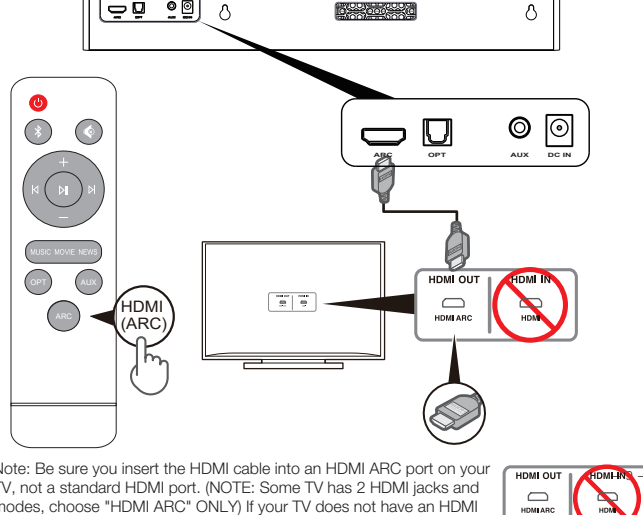
### Option 1 (preferred): HDMI eARC or ARC

If you want to use HDMI connection please keep reading if you want to use other connections, please refer to other pages.

1. Insert one end of the HDMI cable into your TV's HDMI eARC or ARC port.
2. Insert the other end of the cable into the HDMI (eARC) port on the soundbar.
3. Press the "ARC" button on the soundbar's remote to switch modes until LED shows orange. If LED show other color, please press ARC button again until it show orange.

**Note:**

1. Insert one end of the HDMI cable into your TV's HDMI ARC port, not a standard HDMI port.
2. If your TV doesn't have an HDMI ARC port, it means you can't use HDMI Connection/need to try other connections because your TV don't support HDMI (ARC).
3. Some TVs has 2 HDMI jacks and modes, choose "HDMI ARC" ONLY.

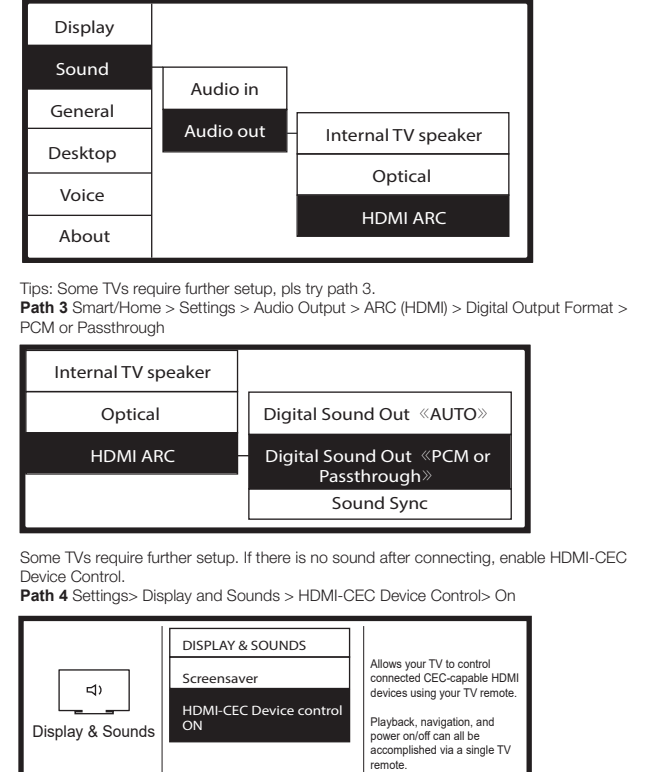


## 4. TV Settings (Different TV has different paths)

After connecting, please set the TV sound mode according to your TV model. Please refer to page 12-15 for different TV settings. Here are some common setup paths:

**Path 1 SmartHome > Settings > Sound > External Speaker/External Audio > HDMI(Arc) > Digital Sound Out > PCM**

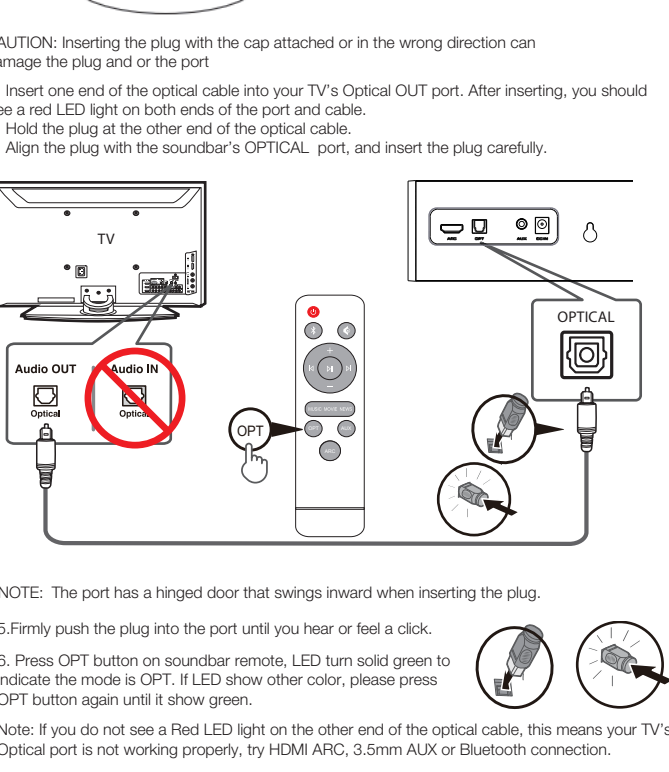
**Path 2 Settings > Sound > Sound Output > Audio Out > HDMI(Arc) > Digital Output Audio Form > PCM**



## Option 2: Optical

If you want to use OPT connection please keep reading if you want to use other connections, please refer to other pages.

1. Remove the protective cap on both ends of the optical cable.
2. Insert one end of the optical cable into your TV's Optical OUT port. After inserting, you should see a red LED light on both ends of the port and cable.
3. Hold the plug in the wrong direction of the optical cable.
4. Align the plug with the soundbar's OPTICAL port, and insert the plug carefully.

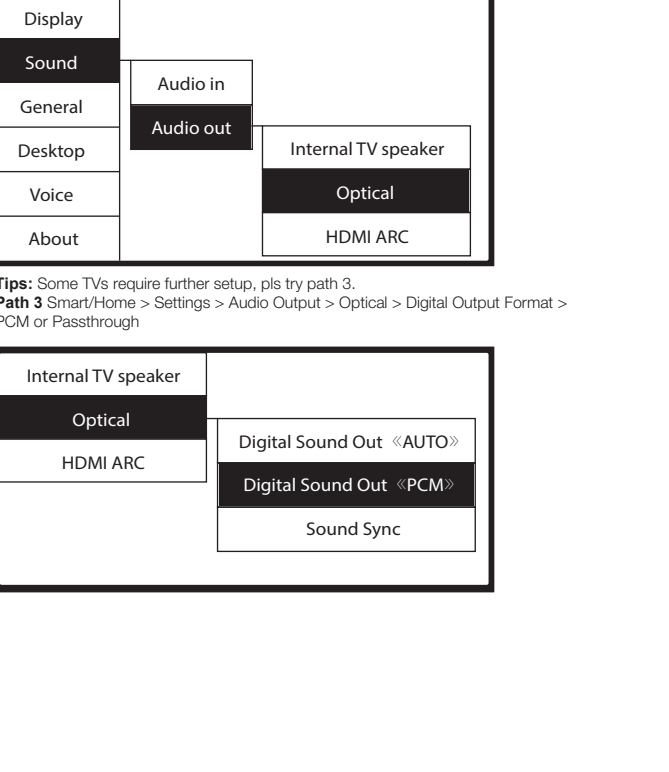


## 7. TV Settings (Different TV has different paths.)

After connecting, please set the TV sound mode according to your TV model. Please refer to page 12-15 for different TV settings. Here are some common setup paths:

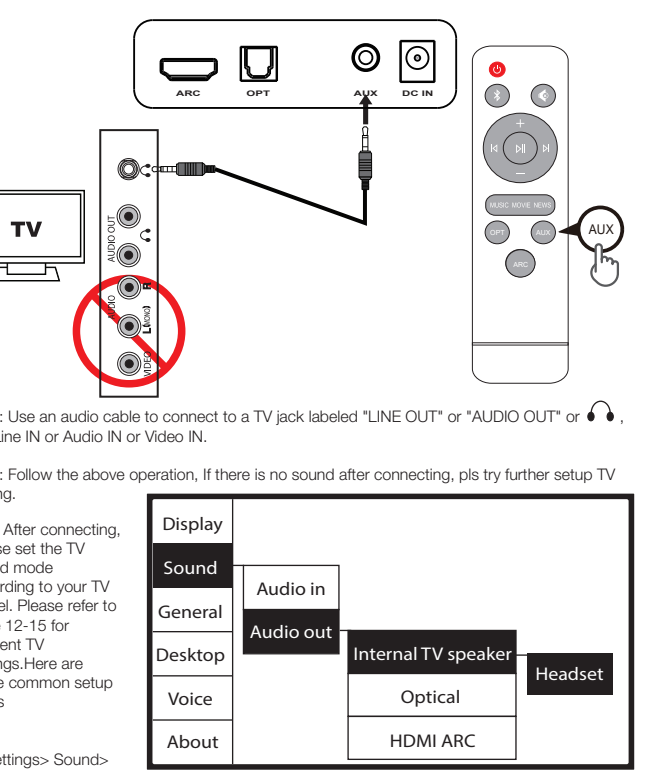
**Path 1 SmartHome > Settings > Sound > Sound Out > External Speaker/External Audio > Optical > Digital Sound Out > PCM**

**Path 2 Settings > Sound > Sound Output > Audio Out > Optical > Digital Output Audio Form > PCM**



## Option 3: AUX

1. Insert one end of the Aux cable into your TV's AUX port.
2. Insert the other end of the cable into the AUX port on the soundbar.
3. Press the "AUX" button on the soundbar's remote to switch modes until LED shows white. If LED show other color, please press AUX button again until it shows white.



## Option 4: Bluetooth

1. Press the "BT" button on the soundbar's remote into Bluetooth mode. The LED turns blue, and light flashes.
2. On your device, turn on the Bluetooth feature.
3. Select "KY-Mini" from the list of Bluetooth devices.

**NOTE:** The Bluetooth menu is usually found in the Settings menu.

**NOTE:** When connected, the LED light will remain blue.

**TV: Long press the "BT" button for 3 seconds to disconnect Bluetooth, then quickly press it again to reconnect (Bluetooth mode only).**

**TV: Long press the "BT" button for 3 seconds to disconnect Bluetooth, then quickly press it again to reconnect (Bluetooth mode only).**

**LIFETIME WARRANTY**

For VIP Tech Support or free Lifetime warranty for soundbar and remote.

**TRV THESE SOLUTIONS FIRST**

- Make sure the soundbar is connected to a live AC (mains) outlet.
- Secure all cables.
- Check the status of the soundbar.
- Move the soundbar within the recommended range of your mobile device for proper operation.

**OTHER SOLUTIONS**

If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact VIP customer service.

## AUDIO SETTINGS

Fire TV stick

1. Settings > Display & Sounds > Dolby DIGITAL OUTPUT > Dolby Digital Plus Off
2. Settings > Display & Sounds > Audio Output > TV Speakers > select OFF

Fire TV Cube

1. Settings > Display & Sounds > Surround sound > PCM
2. Settings > Display & Sounds > Audio Output > TV Speakers > select OFF

Toshiba Fire TV

1. Settings > Display & Sounds > Audio Output > TV Speakers > select OFF
2. Settings > Display & Sounds > Audio Output > Digital Audio Format > select PCM

Insignia Fire TV

1. Settings > Display & Sounds > Audio Output > TV Speakers > select OFF
2. Settings > Display & Sounds > Audio Output > Digital Audio Format > select PCM
3. Settings > Display & Sounds > HDMI CEC Device Control > ON

TCL ROKU TV

1. Settings > Audio > TV Speakers > select Off
2. Settings > Audio > Digital Audio Format > select Stereo

Hisense ROKU TV

1. Settings > Audio > TV Speakers > select Disabled
2. Settings > Audio > Digital Audio Out > select Stereo

ONN ROKU TV

1. Settings > Audio > TV Speakers > select Disabled
2. Settings > Audio > Digital Audio Format > select Stereo

Roku TV Stick

1. Settings > Audio > HDMI > select PCM > Stereo
2. Settings > Audio > Audio Mode > select Stereo

Samsung TV

1. Settings > Sound > Sound Output > select Receiver (HDMI)
2. Settings > Sound > Sound Output > Expert Settings > HDMI eARC Mode > Auto
3. Settings > Sound > Sound Output > Expert Settings > Digital Output Audio Format > PCM
4. Settings > Sound > Sound Output > Expert Settings > Digital Output Audio Delay > 0

Vizio TV

1. Settings > Audio
2. Settings > Audio > TV Speakers > Off
3. Settings > Audio > Volume Leveling > Off
4. Settings > Audio > Surround Sound > Off
5. Settings > Audio > Analog Audio Out > Off
6. Settings > Audio > Advanced Audio > Digital Audio Out > PCM

Sony TV

1. Settings > Display & Sounds > Audio Output > Speakers > Audio System
2. Settings > Display & Sounds > Audio Output > eARC Mode > On
3. Settings > Display & Sounds > Audio Output > Digital Audio Out > PCM
4. Settings > Display & Sounds > Audio Output > Pass Through Mode > Off

Hisense TV (Powered by Android)

1. Settings > Sound > Speakers > select ARC
2. Settings > Sound > Advanced Settings > Digital Audio Out > select PCM

Sharp TV

1. Settings > sound > Advanced audio settings > TV Speaker & ARC > select ARC
2. Settings > sound > Advanced audio settings > Digital Audio Out > select PCM

Sharp TV (Powered by Android)

1. Settings > devices preferences > sound > Digital Output > select PCM
2. Settings > devices preferences > sound > Speakers > External audio system

LG TV

1. Settings > Sound > Sound Out > HDMI ARC
2. Settings > Sound > Additional Settings > Digital Sound Out > PCM

Panasonic TV

1. Menu > Audio Settings > Advanced Audio > TV Speakers > select OFF
2. Menu > Audio Settings > Advanced Audio > HDMI > select DIGITAL
3. Menu > Audio Settings > Advanced Audio > Digital Audio Out > select PCM

**Note:** When you use apps such as NETFLIX, HULU, or AMAZON PRIME or your smart TV, please turn off Dolby and DTS functions in the app sound settings or choose STEREO output to ensure that the soundbar will be compatible with your TV.

## Troubleshooting

Problem	Solution
Poor audio quality	- Reduce the volume of your source device. <b>Audio cable connection:</b> - Double clicking the boost button on the remote control to restore the volume. <b>Bluetooth connection:</b> - Bring the Bluetooth device closer to the sound bar and make sure that no obstacles are disturbing the connection.
Remote control does not work	- Ensure that the batteries are correctly inserted; if necessary, replace the batteries. - Bring the remote control closer to the sound bar and make sure there are no obstacles in between. Ensure the remote control is within 16.5 feet (5 meters) of the system. - Aim the remote control directly at the infrared receiver of the system.
System doesn't react	- It is malfunction probably due to electrostatic discharge. - Unplug the power adapter for at least one minute and reconnect.
Bluetooth device cannot be connect	- Bring the Bluetooth device closer to the sound bar. - Switch off your device and/or sound bar, then back on, repeat the pairing process. - Make sure the sound bar is not connected another Bluetooth device. - Make sure that you have selected Sine Audio from the Bluetooth device list on your device. - Ensure you are using the correct device. <b>Note:</b> If the device is still not connected, by the following: - Remove the sound bar from the list of "paired devices" on your phone/tablet. - Turn the sound bar off and then on again. - Plug the RCA cable into your phone/tablet. It should now successfully establish the pairing.
No Sound	- Press the Power button on the sound bar or remote control to turn on the sound bar. The power indicator lights up green. - Press MUTE button on the remote control to restore sound. - Ensure that the sound device has correct volume settings and is playing a track. - Plug the audio cable into a connector on your TV labeled Line Out or Audio Out, not Line In or Audio In. <b>Digital audio (SPDIF) connection:</b> - Plug the optical cable into a connector on your TV labeled Coaxial Out or Digital Out, not Optical In or Digital In. - Activate PCM (Pulse Code Modulation) in the audio settings menu of your source device (see your source device's user manual). <b>Connect to the headphone socket of TV:</b> - Increase your TV's volume to maximum. - Turn on your TV speakers. Refer to your TV's user manual for more information.

## Troubleshooting

Problem	Solution
No Sound	- Restart your mobile device. - Make sure you're using a compatible Bluetooth mobile device. - Make sure that the soundbar's HDMI cable is inserted into a port on your TV labeled HDMI eARC (Enhanced Audio Return Channel), not a standard HDMI port. If your TV doesn't have an HDMI eARC port, connect to the HDMI ARC port. If your TV doesn't have an ARC port, connect to the soundbar using the optical cable. - If the soundbar is connected to your TV's HDMI eARC (or ARC) port, make sure that Pulse Code Modulation (PCM) or Consumer Electronics Control (CEC) is enabled in your TV system menu. Your TV may refer to PCM and CEC by a different name. Refer to your TV owner's guide. - Disconnect the HDMI cable from your TV's HDMI eARC (or ARC) port and reconnect it. - Unplug the power cords for the soundbar, wait 30 seconds, and plug them firmly into the AC (mains) outlet.
Sound is not coming from TV speaker	- Make sure that the soundbar's HDMI cable is inserted into a port on your TV labeled HDMI eARC (Enhanced Audio Return Channel), not a standard HDMI port. If your TV doesn't have an HDMI eARC port, connect to the HDMI ARC port. If your TV doesn't have an ARC port, connect to the soundbar using the optical cable. - Disconnect the HDMI cable from your TV's HDMI eARC (or ARC) port and reconnect it. - Unplug the power cords for the soundbar, wait 30 seconds, and firmly plug them into the AC (mains) outlet. - Turn off your TV speakers. Refer to your TV owner's guide. - Decrease your TV volume to its lowest setting. - If the soundbar is connected to your TV's HDMI eARC (or ARC) port, make sure that Consumer Electronics Control (CEC) is enabled in your TV system menu. Your TV may refer to CEC by a different name. Refer to your TV owner's guide.
Soundbar and source don't power on/off simultaneously	Press the Power button on TV to power on/off the source.
Poor audio quality	- Press the movie, music or news button on the remote control to select a suitable sound mode. - Set the volume of the sound bar to 75 percent of maximum. (Note: the maximum volume drop 3 levels is 75 percent). - Secure cable connections on the sound bar and TV (or other connected sources). - Try with different source devices. If the problem still exists, check the cable connections. - Ensure that the cables connected to the source devices are correct plugged in and the plugs are fully inserted.

## Technical data

**Power supply**

Input: 100 ~ 240 V~, 50/60 Hz  
Output: 21 V ~ 1.5 A  
Remote control: 2 x 1.5 V AAA batteries (supplied NO)

**Sound bar**

Output power: 28 W x 2 (66 W)  
Speaker impedance: 4 Ω  
Frequency response: 90 Hz ~ 20 kHz  
Signal to noise ratio: 65 dB  
Dimensions (W x H x D): 420 x 100 x 69 mm

**Bluetooth**

Bluetooth version: 5.0  
Operating range: > 30 feet (10 meters)

## Cleaning and Maintenance

**Warning!**

- Before cleaning, ensure to switch the appliance off and disconnect the power adapter from the electrical outlet.
- Do not use petrol, alcohol or other abrasive cleansers to clean the exterior.

• Clean the exterior with a lightly damp cloth.  
• Do not allow liquids to spill into any openings.  
• Use the original packaging if it is necessary to transport the appliance.

**Radiation Exposure Statement**

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations  
Cet équipement est conforme Canada limites d'exposition aux radiations dans un environnement non contrôlé. Cet équipement doit être installé et utilisé à distance minimum de 20cm entre le radiateur et votre corps.

## FCC Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
- Reorient or relocate the receiving antenna.  
- Increase the separation between the equipment and receiver.  
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, this equipment should be installed and operated with minimum distance between 20cm the radiator your body. Use only the supplied antenna.

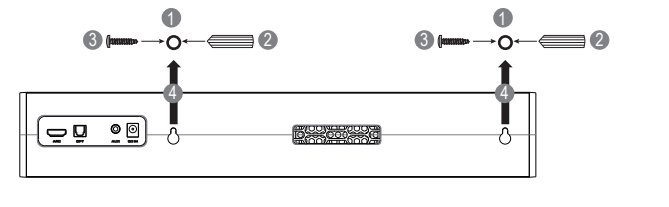
## IC Information

EN  
This device contains licence-exempt transmitter/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:  
1. This device may not cause interference.  
2. This device must accept any interference, including interference that may cause undesired operation of the device.

FR  
L'émission/l'absorption éventuelle de licence contenue dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'opération est autorisée aux deux conditions suivantes:  
1. L'appareil ne doit pas produire de brouillage.  
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## Wall mounting

1. Punch two holes in the wall according to the distance between the two holes on the Sound Bar.
2. Insert the green cap into the punched hole.
3. Twist the screws into the cap.
4. Mount the soundbar on the screws.



**Preparation**

You can place the sound bar on a horizontal surface or mount it on a wall. When mounting it on a wall, pay attention to the following:

- The supplied wall mount brackets can be used to fix the sound bar to a wall. The wall mount brackets are designed for use on vertical walls constructed of solid concrete or bricks.
- When installing on a brick/block wall, first verify that the blocks have a minimum of 1 inch (2.5 cm) of actual concrete wall thickness to be used for the wall plugs.
- If you are uncertain about the construction of your wall, please consult a qualified contractor or installer for assistance.
- Ensure that the screws you use are strong enough to support the weight of the sound bar and long enough to sufficiently grip the wall.
- Additional tools (not included) are required for the installation.
- Do not over-tighten screws.
- Use an electric stud finder to check the wall type before drilling and mounting.
- During mounting, keep away children and pets.

Make sure the sound bar is mounted in reach of a wall outlet.

## Safety Instructions

1. Follow all safety instructions!
2. Keep the user manual for further use.
3. Before connecting the appliance to the main power supply, check that the power supply voltage and current rating corresponds with the power supply details shown on the appliance rating label.
4. Never use an appliance that is damaged! Disconnect the appliance from the power supply contact your supplier if it is damaged or not connected, by the following:  
- Do not open the appliance casing under any circumstances. Do not insert any foreign objects into the inside of the casing.  
- Never use accessories which are not recommended by the manufacturer. They could pose a safety risk to the user and might damage the appliance. You must therefore use original accessories only.
5. The appliance is only suitable for use at moderate degrees of latitude. Do not use in the tropics or in particularly humid climates.
10. Keep the appliance away from any hot surfaces and open flames. Always operate the appliance on a level, stable, clean and dry surface. Protect the appliance against heat and cold, dust, direct sunlight, moisture, dripping and spilling water.
11. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or by those who lack experience and knowledge, unless they have been given supervision and instruction concerning the use of the appliance by a person responsible for their safety.
12. Children should be supervised to ensure that they do not play with the appliance.  
1. This device may not cause interference.
13. This appliance is classified as protection class II and must not be connected to a protective ground.
14. Regularly check the power plug and power cord for damage. If the supply cord is damaged, the adapter cannot be used and need to be replaced.
15. Avoid damage to the power cord. Do not crush, scrape, bend, or scour on sharp edges. Keep the power cord away from hot surfaces and naked flames.
16. Lay the cables in such a way that nobody can inadvertently pull them or trip over them.

## Safety Instructions

17. Do not pull the plug out of the socket by the power cord, and do not wrap the power cord around the appliance.
18. An extension cord is used, its capacity needs to be suitable for the power consumed by the appliance.
19. Connect the power adapter to an easily reachable electrical outlet so that in case of an emergency the appliance can be unplugged immediately. Pull the power actuator out of the electrical outlet to completely switch off the appliance. Use the power adapter as the disconnection device.
20. Disconnect the power adapter from the electrical outlet when not in use and before cleaning.
21. Always switch the appliance off before disconnecting the power adapter.
22. Only use this product with the supplied power adapter.
23. **Attention!** In the event of a malfunction as a result of electrostatic discharge and momentary electrical surges, unplug the appliance and plug it in again.
24. Make sure that no electrical wires, water gas or other lines are located around the installation location.
25. Ensure that there is sufficient ventilation. Keep a minimum distance of 4 inches (10 cm) between the appliance and other objects or walls.

**Battery safety instructions**

26. Do not expose batteries to extreme temperatures, like direct sunlight or fire.
27. Do not place the remote control on any heat source. Leaving battery acid may cause harm.
28. Always insert batteries correctly with regard to the polarities (+ and -) marked on the battery and the battery compartment.
29. **Caution!** Danger of explosion if batteries are incorrectly recharged.
30. Replace batteries only with the same or equivalent type.
31. Batteries should be kept, remove them with a cloth from the battery compartment.
32. Dispose of batteries according to the regulations. If battery acid has leaked avoid contact to skin, eyes and mucous membranes. Rinse affected areas immediately after contact with the acid and wash with plenty of clean water. Visit a physician.
33. Do not allow children to replace batteries without adult supervision.
34. Batteries shall be stored in well-ventilated, dry and cool conditions.
35. Remove the batteries if you will not be using the appliance for an extended period of time.

**Danger of explosion!** The battery may not be disassembled, thrown into fire, or short-circuited.