

**2.0 Channel Bluetooth Soundbar
KY-2020D**

support@mzeibo.com

Step 1. Check parts and know their function

Page 1/2 will briefly describe the functions of buttons and cables.

Body Button Description

Short press to turn on, long press for 2 seconds to turn off. Short press to switch modes. (BT-HDMI-AUX-OPT-BT)
In Bluetooth mode, short press to play/pause songs.
Short press to increase the volume step by step, long press to switch to the previous song. (In the Bluetooth mode, the volume is increased to the maximum and the indicator light flashes quickly)
Short press to decrease the volume step by step, long press to switch to the next song

Step 2. Assemble 2 soundbars

When you just open the outer box, you will find 2 separate small soundbars and . You can choose 2 usages/usage A and B to use it .

A: assemble 2 separate small soundbars together to be a long soundbar.
B: assemble 2 separate small soundbars on the base to be a tower soundbar.

Combined installation method:

- Align one section of the soundbar with the other section as shown in Figure 1.
- Align the two soundbars and press Δ to lock and unlock.
- Press Δ to lock the two soundbars to complete the combination.

Base Installation 1

Base installation method:

- Align the soundbar with the base as shown in Figure 1.
- Lock and unlock the soundbar and the base according to the Δ method.
- Lock the soundbar and the base according to the Δ method, and the installation is complete.

Base Installation 2

Base installation method:

- Align the soundbar with the base as shown in Figure 1.
- Lock and unlock the soundbar and the base according to the Δ method.
- Lock the soundbar and the base according to the Δ method, and the installation is complete.

Install the soundbars to the base

Base installation method:
Connect the two soundbars with the base installed with the connecting wire of the base to complete the vertical assembly.

Base are included in the box.

Step 3. Power on

- First, Connect the power cord to the DC IN port on the back of the soundbar.
- Next, Plug the other end of the power cord into an AC (mains) power outlet.

Step 4. Turn on

Press power button on the soundbar remote to turn it on, LED will flash BLUE and hear a beep (in default mode - Bluetooth mode). Remote control key description you may want to know:

INSTALL THE REMOTE BATTERIES

1. Open the battery compartment cover on the back of the remote.

Step 5. Connect soundbar with TV

1. Insert one connection according to your TV slots, such as Bluetooth/HDMI(ARC)/OPT/AUX.
2. The next pages are about connection steps for HDMI/OPT/AUX/Bluetooth.
3. You can find the specific page according to the title of this page and follow the steps of specific connection.
4. for wired connection: Insert 1 cable to TV and 1 cable to soundbar.

4. TV Settings (Different TV has different paths)

Depending on the method of external audio, go to your TV's sound settings

The most commonly set paths for different TVs:
Path 1 Smart/Home > Settings > Sound > Sound Out > External Speaker/External Audio > HDMI/ARC > Digital Output > PCM
Path 2 Settings > Sound > Sound Output > Audio Out > HDMI/ARC > Digital Output
Audio Form > PCM

Option 1 (preferred): HDMI eARC or ARC

1. Insert one end of the HDMI cable into your TV's HDMI eARC or ARC port.
2. Insert the other end of the cable into the HDMI (eARC) port on the soundbar.
3. Short the Power On button on soundbar to switch modes (or press the "ARC" button on the remote control, after the soundbar LED indicator turns orange, connection finished).

Option 2: Optical

If you want to use OPT connection please keep reading, if you want to use other connections, please refer to other pages.

1. Remove the protective cap on both ends of the optical cable.

CAUTION: Inserting the plug with the cap attached or in the wrong direction can damage the plug and/or the port.

2. Insert one end of the optical cable into your TV's Optical OUT port. After inserting, you should see a red LED light on both ends of the port and cable.

3. Hold the plug at the other end of the optical cable.

4. Align the plug with the soundbar's OPTICAL port, and insert the plug carefully.

7. TV Settings(Different TV has different paths.)

Depending on the method of external audio, go to your TV's sound settings

The most commonly set paths for different TVs:
Path 1 Smart/Home > Settings > Sound > Sound Out > External Speaker/External Audio > Optical/Digital Sound Out > PCM
Path 2 Settings > Sound > Sound Output > Audio Out > Optical > Digital Output Format > PCM or Passthrough

Option 3 : AUX

1. Insert one end of the Aux cable into your TV's AUX port.
2. Insert the other end of the cable into the AUX port on the soundbar.
3. Press the "AUX" button on the soundbar's remote to switch modes until LED shows white. If LED shows other color, please press AUX button again until it shows white.

Option 4: Bluetooth

1. press the Δ button on the soundbar's remote into Bluetooth mode. The LED turns blue and flashes and you hear a beep.
2. On your device, turn on the Bluetooth feature.
NOTE: The Bluetooth menu is usually found in the Settings menu.
3. Select "KY-2020" from the list of Bluetooth devices.
When connected, the LED light will remain blue.

Troubleshooting

No Sound

- 1. Check the power adapter is properly connected to an electrical outlet.
- 2. Check the DC plug is properly connected to the DC IN socket.
- 3. Unplug the power adapter for at least one minute and reconnect.

No HDMI eARC port on your TV

- 1. Use your TV's HDMI eARC port.
- 2. Use the optical cable to connect the soundbar to your TV.

No HDMI eARC, HDMI ARC, or optical port on your TV

- 1. Please connect the TV using Bluetooth, 3.5 audio cable or RCA

Soundbar doesn't power off

- 1. The soundbar may be in standby mode. On the remote, press the Power button Δ to wake the soundbar. Press Δ again to power off the soundbar.

Intermittent or no audio from soundbar

- 1. Press the Power button on the soundbar or remote control to turn on the sound bar. The power indicator lights up green.
- 2. Disconnect the HDMI cable from your TV's HDMI eARC (or ARC) port and reconnect it.
- 3. Make sure that the soundbar's HDMI cable is inserted into a port on your TV labeled HDMI eARC (or ARC). If your TV doesn't have an HDMI eARC port, connect to the HDMI ARC port. If your TV has a HDMI ARC port, connect to the HDMI eARC port.
- 4. If the soundbar is connected to your TV's HDMI eARC (or ARC) port, make sure the CEC (Consumer Electronics Control) is enabled in your TV's system menu. Your TV may refer to CEC and CEC by a different name. Refer to your TV's owner's guide.
- 5. Disconnect the HDMI cable from your TV's HDMI eARC (or ARC) port and reconnect it.
- 6. Unplug the power cords for the soundbar, wait 30 seconds, and plug them firmly into a live AC (mains) outlet.
- 7. Make sure that the soundbar's HDMI cable is inserted into a port on your TV labeled HDMI eARC (or ARC). If your TV doesn't have an HDMI eARC port, connect to the HDMI ARC port. If your TV doesn't have an ARC port, connect to the soundbar using the optical cable.
- 8. Disconnect the HDMI cable from your TV's HDMI eARC (or ARC) port and reconnect it.
- 9. Make sure that the soundbar's HDMI cable is inserted into a port on your TV labeled HDMI eARC (or ARC). If your TV doesn't have an HDMI eARC port, connect to the HDMI ARC port. If your TV doesn't have an ARC port, connect to the soundbar using the optical cable.
- 10. Make sure that the soundbar's HDMI cable is inserted into a port on your TV labeled HDMI eARC (or ARC). If your TV doesn't have an HDMI eARC port, connect to the HDMI ARC port. If your TV doesn't have an ARC port, connect to the soundbar using the optical cable.
- 11. Make sure that the soundbar's HDMI cable is inserted into a port on your TV labeled HDMI eARC (or ARC). If your TV doesn't have an HDMI eARC port, connect to the HDMI ARC port. If your TV doesn't have an ARC port, connect to the soundbar using the optical cable.

Sound is not coming from TV speaker

- 1. Press the Power button Δ to power on/off the source.

Poor audio quality

- 1. Make sure the soundbar is connected to a live AC (mains) outlet.
- 2. Make sure all cables are properly connected.
- 3. Check the state of the soundbar.
- 4. Move the soundbar within the recommended range of your mobile device for proper operation.

Safety Instructions

- 1. Do not pull the plug out of the socket by the power cord, and do not wrap the power cord around the appliance.
- 2. If an extension cord is used, its capacity needs to be suitable for the power consumed by the appliance.
- 3. Connect the power adapter to an easily reachable electrical outlet so that in case of an emergency the appliance can be unplugged immediately. Put the power adapter out of the electrical outlet to completely switch off the appliance. Use the power adapter as the disconnection device.
- 4. Never use an appliance that is damaged. Disconnect the appliance from the power supply contact your supplier if it is damaged.
- 5. Do not use the soundbar to repair the appliance yourself, in the event of any malfunction, repairs are to be conducted by qualified personnel only.
- 6. Warning! The appliance should not be used near water. Do not operate the appliance with wet hands or while standing on a wet floor.
- 7. Do not open the appliance casing under any circumstances. Do not insert any foreign objects into the inside of the casing.
- 8. Never use accessories which are not recommended by the manufacturer. They could pose a serious risk to the user and might damage the appliance. You must therefore use original accessories only.
- 9. The appliance is only suitable for use of moderate degrees of latitude. Do not use in the tropics or in particularly humid climates.
- 10. Keep the appliance away from any hot surfaces and open flames. Always operate the appliance on a level, stable, clean and dry surface. Protect the appliance against heat and cold, dust, direct sunlight, moisture, dripping and splashing water.
- 11. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or by those who lack experience and knowledge, unless they have been given supervision and instruction concerning the use of the appliance by a person responsible for their safety.
- 12. Children should be supervised to ensure that they do not play with the appliance.
- 13. This appliance is classified as protection class II if it is not connected to a protective ground.
- 14. Regularly check the power plug and power cord for damage. If the power cord is damaged, the adapter cannot be used and must be replaced.
- 15. Avoid damage to the power cord. Do not cut, squeeze, bend, or scour on sharp edges. Keep the power cord away from hot surfaces and naked flames.
- 16. Lay the cables in such a way that nobody can inadvertently pull them or trip over them.

After getting the package

1. Open the box
Check at the cables/base/power adapter/remote, if anything wrong, please contact support@mzeibo.com

2. Install the 2 small soundbars
When you get the package, the soundbars are similar to 2 small soundbars. You can choose to assemble them into a large horizontal speaker, or attach them to the base and use them independently.

3. Power On and Connect the soundbar with your TV
Keep reading the next page to power on and connect.

Step 3. Power on

1. First, Connect the power cord to the DC IN port on the back of the soundbar.
2. Next, Plug the other end of the power cord into an AC (mains) power outlet.

Step 4. Turn on

Press power button on the soundbar remote to turn it on, LED will flash BLUE and hear a beep (in default mode - Bluetooth mode). Remote control key description you may want to know:

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4. TV Settings (Different TV has different paths)

Depending on the method of external audio, go to your TV's sound settings

The most commonly set paths for different TVs:
Path 1 Smart/Home > Settings > Sound > Sound Out > External Speaker/External Audio > HDMI/ARC > Digital Output

Option 1 (preferred): HDMI eARC or ARC

1. Insert one end of the HDMI cable into your TV's HDMI eARC or ARC port.
2. Insert the other end of the cable into the HDMI (eARC) port on the soundbar.
3. Short the Power On button on soundbar to switch modes (or press the "ARC" button on the remote control, after the soundbar LED indicator turns orange, connection finished).

7. TV Settings(Different TV has different paths.)

Depending on the method of external audio, go to your TV's sound settings

The most commonly set paths for different TVs:
Path 1 Smart/Home > Settings > Sound > Sound Out > External Speaker/External Audio > Optical/Digital Sound Out > PCM
Path 2 Settings > Sound > Sound Output > Audio Out > Optical > Digital Output Format > PCM or Passthrough

Option 3 : AUX

1. Insert one end of the Aux cable into your TV's AUX port.
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3. Press the "AUX" button on the soundbar's remote to switch modes until LED shows white. If LED shows other color, please press AUX button again until it shows white.

Option 4: Bluetooth

1. press the Δ button on the soundbar's remote into Bluetooth mode. The LED turns blue and flashes and you hear a beep.
2. On your device, turn on the Bluetooth feature.
NOTE: The Bluetooth menu is usually found in the Settings menu.
3. Select "KY-2020" from the list of Bluetooth devices.
When connected, the LED light will remain blue.

Troubleshooting

No Sound

- 1. Check the power adapter is properly connected to an electrical outlet.
- 2. Check the DC plug is properly connected to the DC IN socket.
- 3. Unplug the power adapter for at least one minute and reconnect.

No HDMI eARC port on your TV

- 1. Use your TV's HDMI eARC port.
- 2. Use the optical cable to connect the soundbar to your TV.

No HDMI eARC, HDMI ARC, or optical port on your TV

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Soundbar doesn't power off

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Intermittent or no audio from soundbar

- 1. Press the Power button on the soundbar or remote control to turn on the sound bar. The power indicator lights up green.
- 2. Disconnect the HDMI cable from your TV's HDMI eARC (or ARC) port and reconnect it.
- 3. Make sure that the soundbar's HDMI cable is inserted into a port on your TV labeled HDMI eARC (or ARC). If your TV doesn't have an HDMI eARC port, connect to the HDMI ARC port. If your TV doesn't have an ARC port, connect to the soundbar using the optical cable.
- 4. Make sure that the soundbar's HDMI cable is inserted into a port on your TV labeled HDMI eARC (or ARC). If your TV doesn't have an HDMI eARC port, connect to the HDMI ARC port. If your TV doesn't have an ARC port, connect to the soundbar using the optical cable.
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- 3. Connect the power adapter to an easily reachable electrical outlet so that in case of an emergency the appliance can be unplugged immediately. Put the power adapter out of the electrical outlet to completely switch off the appliance. Use the power adapter as the disconnection device.
- 4. Never use an appliance that is damaged. Disconnect the appliance from the power supply contact your supplier if it is damaged.
- 5. Do not use the soundbar to repair the appliance yourself, in the event of any malfunction, repairs are to be conducted by qualified personnel only.
- 6. Warning! The appliance should not be used near water. Do not operate the appliance with wet hands or while standing on a wet floor.
- 7. Do not open the appliance casing under any circumstances. Do not insert any foreign objects into the inside of the casing.
- 8. Never use accessories which are not recommended by the manufacturer. They could pose a serious risk to the user and might damage the appliance. You must therefore use original accessories only.
- 9. The appliance is only suitable for use of moderate degrees of latitude. Do not use in the tropics or in particularly humid climates.
- 10. Keep the appliance away from any hot surfaces and open flames. Always operate the appliance on a level, stable, clean and dry surface. Protect the appliance against heat and cold, dust, direct sunlight, moisture, dripping and splashing water.
- 11. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or by those who lack experience and knowledge, unless they have been given supervision and instruction concerning the use of the appliance by a person responsible for their safety.
- 12. Children should be supervised to ensure that they do not play with the appliance.
- 13. This appliance is classified as protection class II if it is not connected to a protective ground.
- 14. Regularly check the power plug and power cord for damage. If the power cord is damaged, the adapter cannot be used and must be replaced.
- 15. Avoid damage to the power cord. Do not cut, squeeze, bend, or scour on sharp edges. Keep the power cord away from hot surfaces and naked flames.
- 16. Lay the cables in such a way that nobody can inadvertently pull them or trip over them.

Troubleshooting

Problem	Solution
Poor audio quality	- Reduce the volume of your source device. - Audio cables: Make sure the soundbar button on the remote control to restore the volume.
Bluetooth connection:	- Bring the Bluetooth device closer to the sound bar and make sure that no obstacles are disturbing the connection.
Remote control does not work	- Ensure that the batteries are correctly inserted; if necessary, replace the batteries. - Bring the remote control closer to the sound bar and make sure there are no obstacles in between. Ensure the remote control is within 16.5 feet (5 meters) of the system. - Aim the remote control directly at the infrared receiver of the system.
System doesn't read	- It is malfunction probably due to electrostatic discharge. - Unplug the power adapter for at least one minute and reconnect.
Bluetooth device cannot be connected to the sound bar	- Bring the Bluetooth device closer to the sound bar. - Switch off your device and/or sound bar, then back on, repeat the pairing process. - Make sure the sound bar is not connected another Bluetooth device. - Make sure that you have selected KY-2020 from the Bluetooth device list on your device. - Ensure you are using the correct device. - If the device is still not connected, try the following: - Remove the soundbar from the list of "paired devices" on your phone/tablet. - Turn the sound bar off and then on again. - Pair it again with your phone/tablet. It should now successfully establish the pairing. - Note: If none of the above solutions works, the Bluetooth device may be malfunctioning. Try another Bluetooth device. If not even the new device can be connected, the sound bar may be malfunctioning. In this case, Please contact us.

Technical Data

FCC Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, this equipment should be installed and operated with minimum distance between 20cm the radiator your body. Use only the supplied antenna.

IC Information

EN: This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

FR: L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. Son utilisation est soumise aux deux conditions suivantes:

1. L'appareil ne doit pas causer d'interférences.
2. L'appareil doit accepter toute interférence, y compris celles qui peuvent entraîner un fonctionnement indésirable de l'appareil.

Cleaning and Maintenance

Warning!

- Before cleaning, ensure to switch the appliance off and disconnect the power adapter from the electrical outlet.
- Do not use petrol, alcohol or other abrasive cleaners to clean the exterior.

Notes:

- Clean the exterior with a lightly damp cloth.
- Do not allow liquids to spill into any openings.
- Use the original packaging if it is necessary to transport the appliance.

Preparation

You can place the sound bar on a horizontal surface or mount it on a wall. When mounting it on a wall, pay attention to the following:

- The supplied wall mount brackets can be used to fix the sound bar to a wall. The wall mount brackets are designed for use on vertical walls constructed of solid concrete or bricks.
- When installing on a cinderblock wall, first verify that the blocks have a minimum of 1 inch (2.5 cm) of actual concrete wall thickness to be used for the wall plug.
- If you are uncertain about the construction of your wall, please consult a qualified contractor or installer for assistance.
-