



# T20

True Wireless Earbuds

User Manual

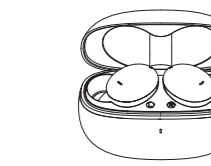


SCAN QR CODE FOR EXTENDED WARRANTY

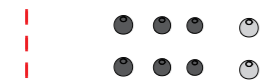
**15-MONTH WARRANTY**  
ACTIVATE WITHIN 14 DAYS  
[tranya.com/pages/register-product](http://tranya.com/pages/register-product)  
Email: [support@tranya.com](mailto:support@tranya.com)

V20211206

## PACKAGE LIST



Wireless Earbud \* 2  
Magnetic Charging Case \* 1



Ear Tips \* 6 (S/M/L)



User Manual \* 1



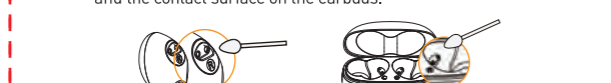
Type-C Charging Cable \* 1

## IMPORTANT NOTES

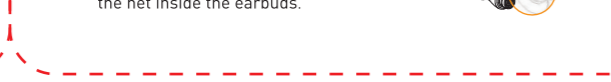
- Register your product on [tranya.com](http://tranya.com) to get an EXTRA three-month warranty for free.
- Before using the T20 wireless earbuds, please charge both the case and earbuds.
- We provide six pairs of rubber eartips. The translucent eartips are better used for deep bass mode since they are softer, while the black ones are more suitable for normal mode. Please choose the best fit for you.



- If both earbuds don't sync together, please reset the earbuds.
- If the earbuds don't charge, please clean the charging slot on the case and the contact surface on the earbuds.



- If the sound becomes low without control, please use tweezers to take out/remove the net inside the earbuds.



## TOUCH CONTROL

Play/Pause Tap once (L/R)

Previous/Next track Tap three times (L/R)

Volume down/up Tap twice (L/R)

Activate Siri/other voice control software Press and hold for 1 second (L/R)

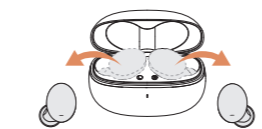
Reject/End a call Press and hold for 1 second (L/R)

Answer a call Tap once (L/R)

## SWITCH SOUND EFFECTS

Two different sound effects on the T20: Normal Mode and Bass Boosted Mode. The Normal Mode is for those who prefer a sound with bright vocal and crisp treble. The Bass Boosted Mode is for those who prefer a warm, heavy bass.

## POWER ON

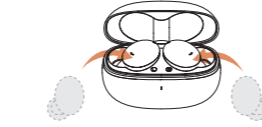


Automatically

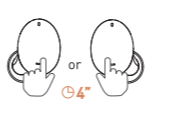


Manually  
(Long press and hold BOTH earbuds for 4 seconds)

## POWER OFF



Automatically



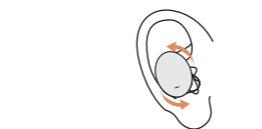
Manually  
(Long press and hold EACH earbud for 4 seconds)

Note: When the charging case is at low battery or out of power, the earbuds will not automatically power on/off, please turn them on/off manually.

## WEARING

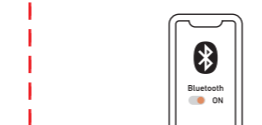


Step 1 Put the earbuds into your ears.



Step 2 Rotate the earbuds to auricle side to fit snugly.

## CONNECT THE EARBUDS



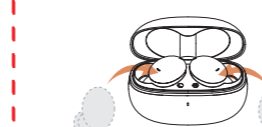
Step 1 Power on the earbuds and turn on the Bluetooth in your phone.



Step 2 Select "Tranya T20" and confirm.

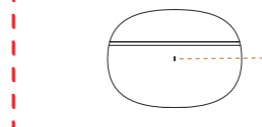
## CHARGING

### 1 Charging the Earbuds



The light will be off when it is fully charged.

### 2 Charging the Case



The light will be off when it is fully charged.

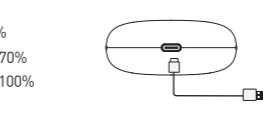
## HOW TO RESET THE EARBUDS

### If your earbuds stop syncing with each other, please follow the below steps to reset the earbuds:

1 Remove the two earbuds from the charging case, then turn them off.



2 Make sure the earbuds are off, then keep your fingers in the touch area up to 8 seconds, until the red LEDs start flashing.



3 The earbuds will sync together and enter the pairing mode automatically.

## FAQ

Q: Why does signal interruption occur in some places, such as along the railway and the airport?

A: There are usually lots of underground cable lines along the places mentioned above, which might cause electromagnetic interference and result in the signal interruption.

Q: My earbuds don't charge, what can I do?

A: Please try to follow the below steps:  
1. Clean the charging slot. 2. Clean the charging connector on earbuds.



## FAQ

Q: Why my earbuds don't power on/off automatically?

A: The earbuds would not power off automatically when the case is at low battery or out of power. Please recharge the case. And you can long press for four seconds to power on and long press for four seconds to power off the earbuds.

Q: Will the Bluetooth mouse cause the signal interference?

A: Perhaps. When your Bluetooth mouse and earbuds are connected to the same device, it might happen.



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For more information, please visit:

[tranya.com](http://tranya.com)

For any assistance, email us:

[support@tranya.com](mailto:support@tranya.com)

Made in China



This device complies with Part 15 of the FCC Rules and with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:  
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.  
Cet appareil est conforme à la partie 15 des règles de la FCC et aux normes RSS exemptées de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas causer d'interférences nuisibles, et (2) cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant entraîner un fonctionnement indésirable.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
-- Reorient or relocate the receiving antenna.  
-- Increase the separation between the equipment and receiver.  
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
-- Consult the dealer or an experienced radio/TV technician for help.

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.  
cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du cnr - 102 et conformité avec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.  
Cet équipement est conforme aux limites d'exposition aux rayonnements du Canada établies pour un environnement non contrôlé.  
Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement. This equipment should be installed and operated with minimum distance 0mm between the radiator & your body.  
L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF. Cet équipement doit être installé et utilisé avec une distance minimale de 0 mm entre le radiateur et votre corps.