# **GWE10**

# Dimension: 95.25 mm (w) x 95.25 mm (h)

# Printed on both sides (white gloss paper, 100g)



# YEAR LIMITED WARRANTY

The AT&T brands are used under license. Any repair, replacement, or warranty service, and all questions about this product should be directed to Concept 101 LLC at www.att.com/electronics or call 1(888) 920-8680 from the USA or Canada. Concept 101 LLC warrants that the product will be free from defects in material, parts and workmanship for the period of one (1) year from date of purchase. Concept 101 LLC agrees that it will, at its option, replace the defective product with either a new or remanufactured product equivalent to your original purchase during the warranty period. Please be advised the returned product must carry the proof of purchase.

#### **Exclusions and limitations**

Concept 101 LLC does not warrant that the product will work properly in all environmental conditions, and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose other than the purpose identified within this user's manual. Concept 101 LLC has made every effort to ensure that this user's manual is accurate and disclaims liability for any inaccuracies or omissions that may have occurred. Information in this user's manual is subject to change without notice and does not represent a commitment on the part of Concept 101 LLC. Concept 101 LLC reserves the right to make improvements to this user's manual and/or to the products described in this user's manual at any time without notice. If you find information in this guick start guide that is incorrect, misleading, or incomplete, please contact us through our website.

### **Important Safety Instructions**

- 1. Always clean the unit using a dry cloth, do not use liquids or any
- 2. Do not use attachments not recommended by the manufacturer.
- 3. The unit should not be used near water. For example: near a bathtub, washbowl, kitchen sink, laundry tub, swimming pool or in a wet basement.
- 4. The unit should be situated away from heat sources such as radiators, heat registers, stoves or other appliances (including amplifiers) that produce heat.
- 5. Do not place the unit on an unstable table, stand, tripod, or bracket. This may result in serious personal injuries and damage to the unit.
- 6. If the unit is to be left unused for an extended period of time, such as a month or longer, the power cable should be unplugged from the unit to prevent damage or corrosion.
- 7. Do not place the wireless charging cover solely on the wireless charger. Doing so may overheat the charger and cause fire. It may result in damaging the device or may result in serious burns.

### Compliance with FCC Regulations

The equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio / television technician for

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. RF Exposure Information The device has been evaluated to meet general RF exposure requirement. The device can be used in

This device complies with part 15 of the FCC Rules. Operation is subject to the following two

portable exposure condition without restrictio FCC ID: 2A3ZO-EBT6-22547



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GWE10

True Wireless Sports Earbuds with Charging Case

# Welcome

### Thank you for buying AT&T GWE10!

Please read this guick start guide before using the device to ensure safe and proper use.

#### Features

- Wireless 5.0 Technology, Truly wireless earbuds with HD High Fidelity sound.
- Charging case supports Type-C charging cable.
- Touch control function, easy to control without a mobile phone.

### **Specifications**

Wireless Version	5.0	Charging Time	1.5 hours
Frequency	20Hz – 20KHz	Stand By	30 hours
Working Distance	10m / 30Ft	Earbuds Working Time	3 hours
Input	Type- C 5V/1A		
Earbuds Battery Capacity	2 x 30mAh	Charging Box Battery Capacity	300 mAh (Charging erabuds 5 Times)

#### What's included

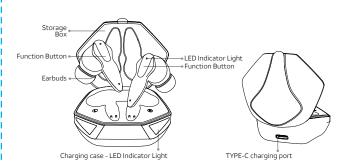






Type-C Cable

### Product Appearance



# **Charging the Case**

Connect the charging case via Type-C cable to charge the case. During charging, the LED light will flash red. When charging is complete, the LED light will turn off.

# Charging the Earbuds

Place the earbuds into the charging case. The earbuds will be turned off automatically and will start to charge.

# **Operating Instructions:**

### Turning ON/Auto Power

Remove both earbuds simultaneously and insert in your ears. Once the earbuds are taken out of the charging case the earbuds will power ON. Automatically and after 2 seconds the earbuds will pair together. And now the earbuds are ready to pair to your device.

Note: In the event, the earbuds do not turn on, Tap function button for 2 seconds and you will hear an ascending audible tone.

- Put both earbuds simultaneously in the charging case. The earbuds will power OFF.
- Or tap the function button on the earbud for about 5 seconds. You will hear a descending audible tone and the earbuds will power OFF.
- · If the earbuds are away from your Bluetooth® paired device for more than 5 minutes, the earbuds will power OFF.

### Pairing to Your Device

Turn on the Bluetooth® feature on your device. The device will search for all Bluetooth® devices (see the user guide of your phone for instructions). Select GWE10 from Bluetooth® device list. Once selected, the device will pair with your GWE10 earbuds.

### Phone Calls

#### Answering the Call

Tap the function button to answer the incoming call.

#### Disconnecting the Call

To disconnect the call, press any function button for 1 sec to disconnect.

#### Listening to Music

Make sure your earbuds are connected to the device, once connected select the music from your device to play.

#### Play/Pause

While playing, tap any side function button once to pause and then tap again to play.

Tap the Right function button 2 times to increase the volume.

Tap the left function button 2 times to decrease the volume.

Tap the right function button for 3 sec to play the next song.

Tap the left function button for 3 sec to play the previous song.

# Troubleshooting

Trouble	Solution	
Mobile device can not find the earbuds	Check the earbuds are powered on.	
Cannot turn the units on	Charge the units for 1- 2 hours.	
Turning off automatically	Possible low battery. Charge the earbuds.	
Noise when connected to a mobile device	Low battery, charge the earbuds. Obstruction between the device and earbuds. Distance between the Phone and earbuds is beyond signal range.	