



User Manual

ZUKA SOSUL Wireless Stereos
FCC ID : 2A3XR-ZUKASOUL
IC ID : 28030-ZUKASOUL

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Welcome to the Zuka Family!

Thank you for choosing our products. The Zuka in-earstereos are fashionably inspired, has a stylish design, powerful functions, and high compatibility, which can provide you with a hands-free experience while listening to music and or making/receiving calls. It is the best choice for office use, outdoor activities and driving.

Bluetooth Wireless Technology

With the Bluetooth wireless technology, you can connect the Zuka in-earstereos to its compatible communication devices without using cables. The Bluetooth wireless connection allows you to use a cell phone without holding it against the Zuka in-earstereos, but the maximum distance between them cannot exceed 10 meters (about 30 feet). The Bluetooth wireless connection may be interfered by obstacles (such as walls) or other electronic devices.

In some areas, use of the Bluetooth wireless technology may be subject to some constraints. Please consult your local authority or service provider for details.

Please fully charge the Zuka in-earstereos before use (refer to the Charging Instructions section of this book for charging instructions). Select a mobile phone or other Bluetooth terminal device compatible with the Zuka in-earstereos for pairing (refer to the Basic Operations for the pairing method).

Tips: Do not use credit cards or other magnetic storage media close to the Zuka in-earstereos to avoid losing storage information due to degaussing.

The Zuka in-earstereos pairing and connection method

For the convenience of user operation, the left and right stereo sound interconnection pairing settings between the two Bluetooth Zuka in-earstereos have been completed before you purchase this product!

●Dual-ear mode: Initial use of Zuka in-earstereos

1. Take out both left and right Zuka in-ear stereos from the charging box when using it for the first time. Tear off the film. Put both Zuka in-ear stereos back into the charging box. The two in-ear stereos indicator lights is on. The Zuka in-ear stereos is activated.

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2. Open the cover of the charging box and the Zuka in-ear stereos is automatically powered on and enters pairing mode, with a prompt tone.
3. Turn on the phone's Bluetooth and search for Zuka in-earstereos device. After finding the Zuka in-earstereos, click Pair to complete the connection.

Basic Operations

Automatic power on/off: Open the lid of the charging box, the Zuka in-earstereos will automatically turn on and the TWS connection is successful. The Zuka in-earstereos automatically shut down after 3 minutes of pairing timeout. Put the Zuka in-earstereos back into the charging box and close the charging cover. The Zuka in-earstereos will automatically shut down after disconnecting the phone and enter the charging state.

Manual TWS pairing: When the left and right Zuka in-earstereos are turned on and enter the pairing state, touch the Zuka in-earstereos' (L) and (R) twice to enter the TWS pairing. At this time, the white light flashes twice (2 flashes per second). After

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the pairing is successful, the white lights of the left and right Zuka in-earstereos will flash quickly and constantly.

Connection: After the left and right Zuka in-earstereos are paired, open the cover of the charging box, the white LED of the Zuka in-earstereos is flashing quickly. Search for the pairing name on your mobile phone, click Connect, and the phone will have an electronic alert tone if it is successfully connected.

Receive a call: When there is an incoming call, you can double-tap either the left (L) Zuka in-earstereos or the right (R) to receive the call.

Terminate a call: During a call, you can double-tap the left (L) Zuka in-earstereos or right (R) to terminate the call.

Cancel outgoing call: When the call is made, double-tap the left (L) Zuka in-earstereos or right (R) to cancel the outgoing call.

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Music play/pause: When the music is being played, you can double-tap the left (L) Zuka in-earstereos or right (R) to pause the music, or repeat the same action to start playing the music again.

Previous Track: Long touch the left (L) Zuka in-earstereos for 3 seconds.

Next Track: Long touch the right (R) Zuka in-earstereos for 3 seconds.

Game mode: Touch the Zuka in-earstereos 3 times to turn on the low-latency mode, accompanied by a "beep-beep" tone, repeat the operation to turn off the low-latency mode, accompanied by a "beep-beep-beep" tone.

Automatic re-connection: After the Zuka in-earstereos are powered on, they are automatically re-connected to the last paired device.

iOS battery level display: After the Zuka in-earstereos are connected to the iOS, the battery level of the Zuka in-earstereos can be displayed.

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Charger and Battery

Before using any charger to charge the Zuka in-earstereos, check whether the specifications of the charger meet requirements. The recommended output voltage of the charger is DC5V+/-0.25V, and the recommended output current is 100 mA to 500 mA. An over-high charging voltage may damage the Zuka in-earstereos.

Warning: Use the recommended charger ONLY. Use of other types of chargers may violate the warranty terms of the equipment and results in danger. If the charging cable is delivered with the Zuka in-earstereos, connect the cable to a certified charger or computer to charge the Zuka in-earstereos.

Charging the Battery

The Zuka in-earstereos use embedded charging battery that cannot be removed. Do not attempt to remove the battery from the Zuka in-earstereos or the charging box; otherwise, the Zuka in-earstereos may be damaged. If the Zuka in-earstereos is not used in a long time, keep it in a cool and well-ventilated place, and charge the Zuka in-earstereos once every two months.

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When the white LED light of the connected Zuka in-earstereos flashes with a "beep" tone, it indicates that the Zuka in-earstereos power is low. If you continue to use it, it will automatically shut off. At this time, you need to put the Zuka in-earstereos back into the charging box to charge.

If both the Zuka in-earstereos and charging box are out of power, plug in the cable of the charger into the TYP-C USB port on the charging box, and plug the charger into the AC socket. The charging box and Zuka in-earstereos will be charged simultaneously.

The Zuka in-earstereos are charged in the charging box through two metal contacts. The white LED lights of the Zuka in-earstereos are on when charging. It may take about 2 hours to fully charge the battery. When the battery is fully charged, the white LED lights will turn off. The Zuka in-earstereos are ready for use at this time. While the charging box is charging, the white LED light flashes. It may take about 2 hours to fully charge the battery. After the battery is fully charged, the white LED light will stop flashing and remain on. At this time, disconnect the charger from the power socket and the charging box.

A fully charged battery of Zuka in-earstereos can provide about 4 hours of talk time, or 95 hours of standby time. The actual talk time and standby time may vary with cell phones, settings, use methods, and environment.

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NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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Troubleshooting

Problem Description	Cause	Solution
The Zuka in-earstereos cannot be powered on.	The Zuka in-earstereos is out of power.	Put the Zuka in-earstereos into the charging box. (If the charging box is also out of power, charge the box with the charger first.)
The Zuka in-earstereos cannot be charged.	The Zuka in-earstereos metal contacts are not well connected to the charging box pins.	Take out your Zuka in-earstereos and adjust the metal contact angle, and then put it back into the charging box. Ensure that the metal contacts are well connected to the charging box pins.
The Zuka in-earstereos cannot be powered off.	The Zuka in-earstereos program is in error due to an incorrect operation.	Put the Zuka in-earstereos into the charging box and reset the Zuka in-earstereos.
The Zuka in-earstereos cannot be searched or pairing fails.	The Zuka in-earstereos does not enter the pairing state.	Enable the Zuka in-earstereos to enter the pairing state.
	The Bluetooth application of the cell phone is in error.	Power off and then on the cell phone to pair the cell phone with the Zuka in-earstereos.

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After-Sales Service

Zuka Sound Inc. provides the "repair, replacement and return warranties" service to all its products strictly according to laws and regulations, and the warranty period is one year after purchase date. Please contact us at info@zukasound.com for any issues regarding manufacturer's warranty.

If you find any quality problem when using our products, please contact Zuka Sound Inc. at info@zukasound.com as soon as possible for timely replacement. The after-sales service is not provided for the following cases:
1.The Fragile label is altered or torn up.
2.The product is damaged due to contact with liquid or water.
3.The cover or other components of the product are seriously distorted due to external forces.
4.The product is damaged due to improper operations or storage.
5.The product is damaged due to an accident or negligence.
6.The product is damaged due to commercial use of the product in abnormal conditions.
7.Any other situations similar to the preceding ones.

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Tips

1.To extend the service life of the battery, you are advised to charge the Zuka in-earstereos at least once a month.
2.Please use the charger provided by company to charge the Zuka in-earstereos. Use of other low-quality chargers may cause danger and void warranty.
3.Adjust the volume to an appropriate levels when using the Zuka in-earstereos.
4.DO NOT wear the Zuka in-earstereos when sleeping; otherwise, the device may be damaged or cause injuries to you.
5.When driving, you are advised to use the Bluetooth Zuka in-earstereos to ensure your driving safety. It is dangerous to directly use cell phones when driving.
6.Keep the Zuka in-earstereos away from under age children. Small components of the Zuka in-earstereos may cause suffocation or other injuries to under age children.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device must accept any interference, including interference that may cause undesired operation of the device.
(2) L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1) L'appareil ne doit pas produire de brouillage;
(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

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