



# **iC See**

# Surveillance camera

Quick Operation Guide

V2024-4.0

Differences between pictures and products exist.  
Please refer to the actual products.

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Please use the "★" stars that match first according to the method on pages 1-6.

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# Multi-language manuals

\*Scan the QR code to get the required manual



説明書



Guidance notes



Notes d'orientation



Leitfaden



Note guida



Notas orientativas



ガイダンス・ノート



가이드 노트

# APP Download and Installation

## Method One

You Can Use Any 'Scan' Program To Scan The 'QR Code' Be To Download The APP.

### Note For Android System

Please Click 'Regular Download' ,Neither 'Safe Download' 'High-Speed Download'



Scan the "QR code" to download

## Method Two

iOS System: Search 'iCSee' in APP Store(Fig.1 )

Android System: Search 'iCSee' in APP market(Fig.2 )

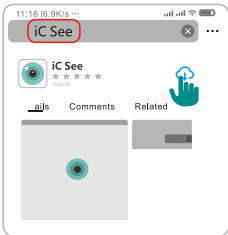


Fig.1 [iOS System]

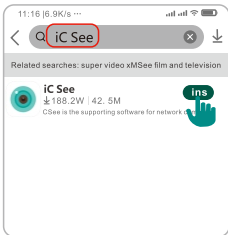


Fig.2[Android System]

## Register New Account and Login

1. Open APP 'iCSee' ,click 'Sign Up' ,and sign up a new account with your phone number/email(**Fig.3**)
2. After registering successfully,enter the username/email and password you just registered to login.
3. You can also use WeChat,Facebook,Line or 'Visitor Login' to login in the APP.

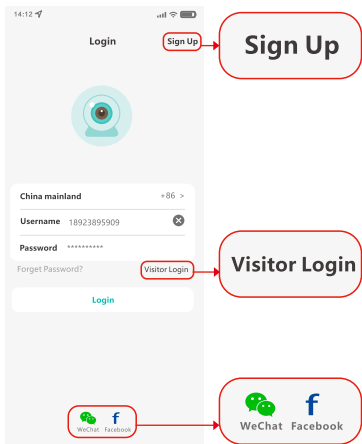
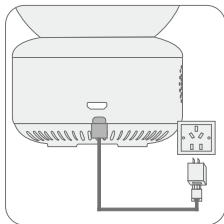


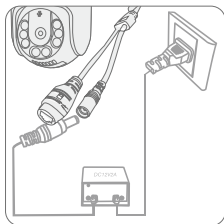
Fig.3

## Camera power-on operation

- Please understand the camera connector and buttons clearly before use.
- Before pairing, power up the device and once you hear the camera say "Start Quick Setup", This indicates a successful wakeup and you are ready to move on to the next step.



5V device power supply  
operating instructions

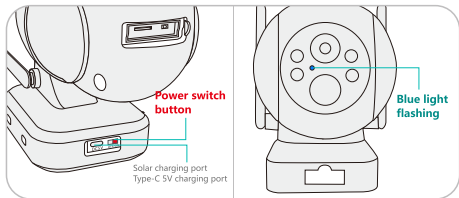


12V device power supply  
operating instructions

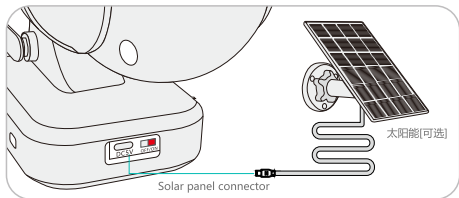
## Battery camera switch operation

- Please understand the camera connector and buttons clearly before use.
- Before pairing, turn on the power button of the device. Once you hear the camera say "Starting Quick Setup", which indicates a successful wakeup, you can proceed to the next step.

**Note: For [Battery Camera] operation instructions, constant power products ignore this page!**



## Solar panel charging indicator diagram



## (WiFi Camera) WiFi Connection

**Attention: Before configuration, please turn on the camera power first, wait for successful startup and reset before connecting to the network**

1. The paired mobile phone must be connected to your router WiFi network;  
(Only 2.4GHZ is Supported)
2. Click the '+' Sign(Fig.4) in the upper right corner of main APP interface,click 'WiFi Camera' (Fig.5) and follow the device voice prompt(Click 'Next' ).
3. To 'Router Setting' interface to choose the WiFi Router and enter the password (Fig.6),Click 'Confirm' to enter 'Scan Code Pairing instruction' interface.

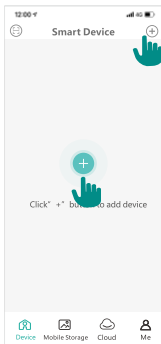


Fig.4



Fig.5

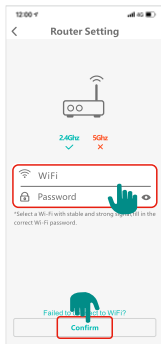


Fig.6



## (WiFi Camera) WiFi Connection

4. After Scanning the code, set the password according to the prompt, and proceed to the next step
5. After pairing, newly added camera will be showed in the list, connecting successfully (Fig.7)
6. Click to view, operate, and make settings (Fig.8)

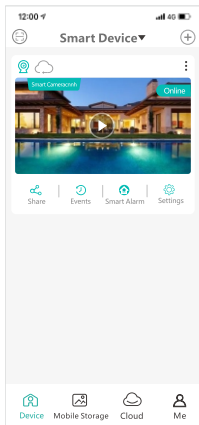


Fig.7

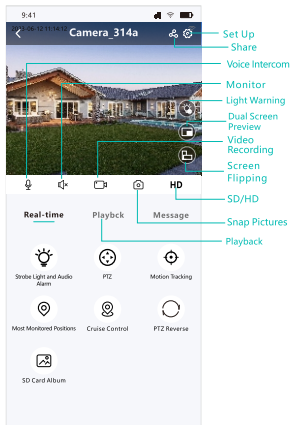


Fig.8

## Fast networking pairing

- ▲ Please power on the device first, and then configure the network.
- ▲ After logging in the APP program, the "Quick Pairing Window" pops up as (Fig.10), please click to confirm. Quick Pairing.

**Note: If the Quick Pairing window does not pop up, it means the device does not support Quick Pairing.**

1. The paired mobile phone must be connected to your router WiFi network;  
**(Only 2.4GHZ is Supported)**
2. Click the '+' sign (Fig. 9) on the upper right corner of the APP Home screen to enter the automatic device search interface. When using the current device, please click **"Confirm"** (Fig.10) to proceed to the next step and set the router password Code;
3. To 'Router Setting' interface to choose the WiFi Router and enter the password (Fig.11), Click **'Confirm'** to enter 'Scan Code Pairing instruction' interface.

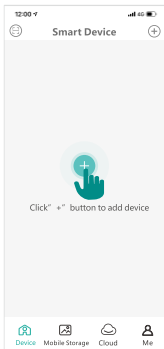


Fig.9

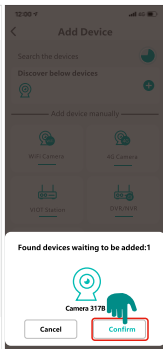


Fig.10

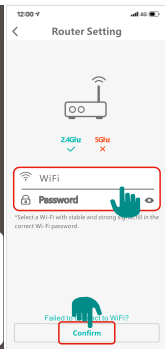


Fig.11

## Fast networking pairing

4. After Scanning the code, set the password according to the prompt, and proceed to the next step
5. After pairing, newly added camera will be showed in the list, connecting successfully (Fig.12)
6. Click to view, operate, and make settings (Fig.13)

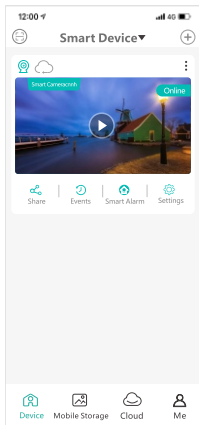


Fig.12

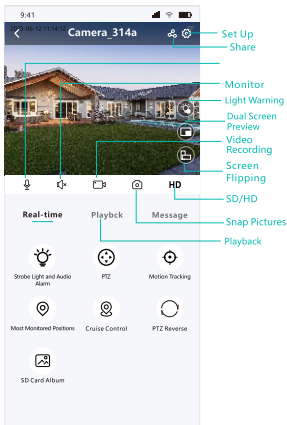


Fig.13

## To set up mobile tracking

- Click the "Mobile Tracking" (Fig.14) switch button in the preview interface to turn on the corresponding function;
- **Motion tracking:** when it's on, as long as an object enters the camera's illumination range, camera will track the moving trajectory (Fig.15);
- **Watch Point:** set a fixed position, when the camera is operating or tracking, it will automatically return to the set position after staying for a period of time (Fig.15);

**Note:** Mobile tracking and smart humanoid alert can't be used at the same time;

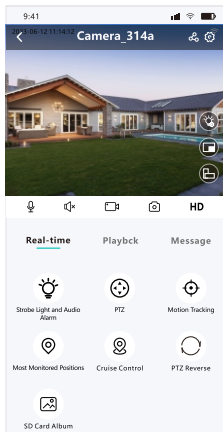


Fig.14

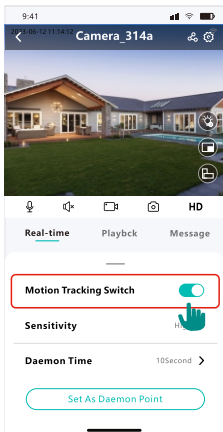


Fig.15

## To set up dual-light perimeter alarm

- Open the 'iCSee' app, click on 'Real-time Playback', and then click on the "Light Alarm" or the "Bulb" icon in the screen to open the alarm mode settings (Fig.22);

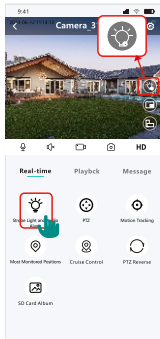


Fig.16

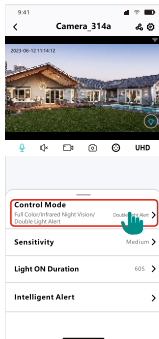


Fig.17

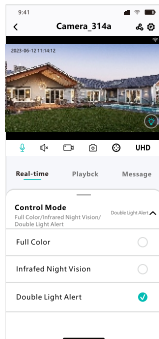


Fig.18

- **Starlight Full-color:** When the light is insufficient, the white light will start, and the image will be colorful ( Fig.18);
- **Infrared Night Vision:** When the light is insufficient, the infrared light is activated and the image becomes black and white (Fig.18);
- **Dual-light Alert:** When the light is insufficient, the infrared light will be activated. When someone enters the monitoring screen, the white light will be triggered and the image will be colorful. After a few seconds when the person walks away, the infrared mode will be switched on and the image will become black and white (Fig.18).

## Set the humanoid warning alarm function

**Note:** Mobile tracking and intelligent humanoid alert cannot be enabled simultaneously.

● Open "iCSee", click real-time playback of the device, and then click "Settings" at the top right button (Fig.19). Enter "Settings"-Intelligent Alarm (Fig.20), open the interface to make relevant settings (Fig.21).

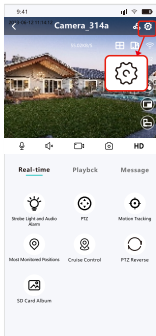


Fig.19

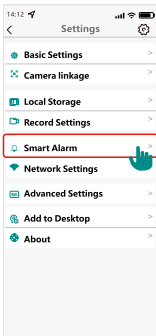


Fig.20

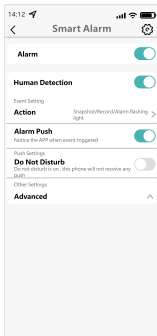


Fig.21

**Function introduction:**

- **Notification:** Must be turned on to receive alarm trigger information.
- **Humanoid detection:** only judge and detect people to trigger an alarm;(Fig.21)
- **Show Tracking:** When the human figure appears on the screen, the human figure can be tracked and reminded;
- **Rule setting:** select the designated area [Warning Line],when someone enters the divided area, the alarm can be triggered;(Fig.21)

## How to view playback

Open the "iCSee" application, click "Playback" (Fig.22), on the Live Video page) Click Cloud Play or Local Play to watch the video recorded in the cloud/memory card.

**Note: Cloud video storage new users need to renew the use of 30 days after the free trial, there is noCompulsory payment.**

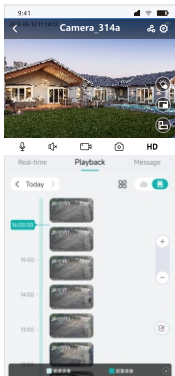


Fig.22

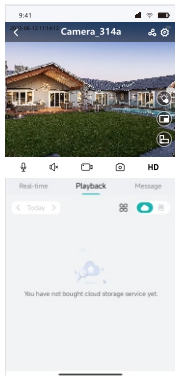


Fig.23

- Select the video date; (Fig.23)
- Timeline: Slide up or down on the timeline to play the video.
- General/Event: Click to display normally recorded video or alarm video. (Fig.23)
- Hour/Minute: Switch the unit of the timeline (Fig.23)

## How to view the device serial number

**Note: Mobile tracking and intelligent humanoid alerts cannot be enabled at the same time.**

● Open "iCSee", click on the device for live playback, and click the right key "Settings" at the top (Fig.24)

Enter "Settings" - "About Device" (Fig.25), open the interface to make related settings (Fig.26)

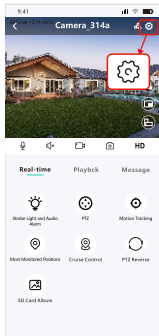


Fig.24

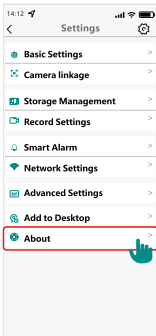


Fig.25

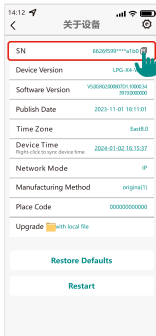


Fig.26



## How to share devices

- Open "iCSee" application, click "My"-"Share Management" (Fig.27) to enter the sharing management interface; click the "Share" icon and then click the device you want to share (Fig.28); open the interface to make relevant settings (Fig.29).
- Two sharing methods: sharing by scanning the QR code or sharing by logging into your account to add devices.

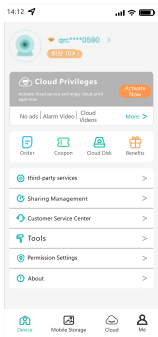


Fig.27

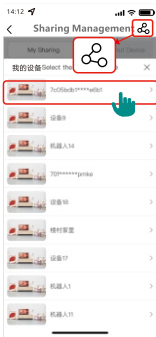


Fig.28

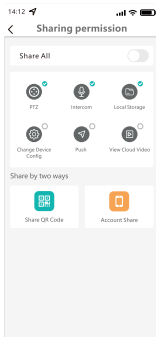


Fig.29

## Online Customer Service Consultation

- Open the "iCSee" application and click on the icon to the right of "Devices" (Fig.41) to enter the Customer Service Center.
- Select the device or click Consult Online Customer Service (Fig.31).

**Note: Before inquiring, please inform the customer service staff of the purchasing platform in order to expedite the resolution process.**

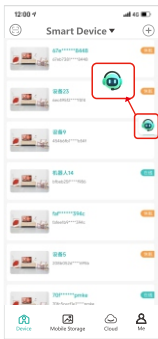


Fig.30



Fig.31



Fig.32

- If you encounter any problems, please promptly submit your device feedback, we will solve the problem for you as soon as possible.

## Q&A with Frequent Electric Camera:

Q: Does the wireless surveillance camera support 24/7 continuous recording?

A: Yes, it supports 24/7 continuous video recording, you can choose SD card storage, or cloud storage for storage, cloud storage needs to be paid to use.

Q: Can the device support automatic motion tracking?

A: Hello, the device can support automatic tracking, only need to open the "mobile tracking" function in the APP program, you can use the mobile tracking normally.

You just need to turn on the "Motion Tracking" function in the APP program, then you can use Motion Tracking normally.

Q: Does the device have a battery?

A: Hi, there is no battery, it needs to be connected to a 12V-2A power adapter to work normally.

Q: Does the camera support 5Ghz Wifi?

A: No, the camera doesn't support 5Ghz WiFi, it only supports 2.4Ghz. Outdoors, 2.4G WiFi has a stronger ability to connect through walls than 5G WiFi.

Q: Is there any privacy risk in cloud storage?

A: The cloud storage is partnered with Amazon Cloud and the storage location is where you purchase it. The surveillance camera utilizes military-grade encryption, so no one can access the camera if you don't share the device with others.

Q: What are the specifications of the micro SD card used for local storage?

A: It is recommended to use a micro SD card for the camera with the specification of "8-128GB, format FAT32, Class10". Otherwise, you will be prompted that the SD card is not supported and needs to be formatted. Please remove the card and format it to FAT32 using your computer.

Q: Can I share it to another cell phone?

Open the APP of the first cell phone, select the device you need to share, click share and a sharing QR code will be generated. Then another cell phone can scan the shared QR code.

Q: How to solve the problem of device disconnecting from network connection/offline/unable to start?

1. First of all, make sure the distance between the router and the camera, usually within 10 meters. If the distance is too far, try to move the device. If the distance is too far, you can try to move the device to within 5 meters for testing.

2. You can reboot the router device, clear the device cache, re-activate the router once, and re-assign the IP address.

3. Check if there is any traffic restriction, if so, please release the restriction.

4. You can reset the device and reconnect it.

Q: How to restore factory settings? How to reset?

A: Open the rubber plug on the head of the camera, press and hold the reset button on the camera for 5-10 seconds, when you hear: Restoring factory settings, please do not power off, then you can release it and wait for reboot.

Q: How to contact the seller if you have any questions

A: You can find us in the lower right corner of iCSee APP device center program online customer service, we can help you solve any problems. Please feel free to find us.

## FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.-- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.