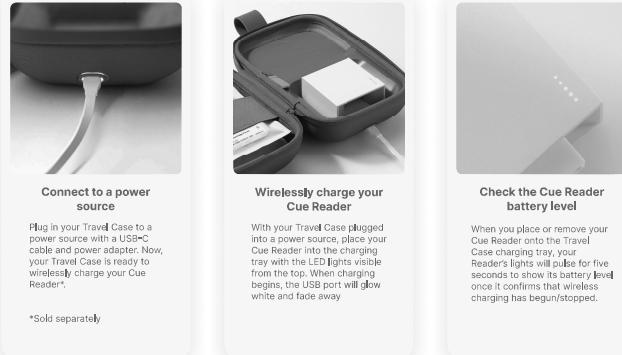


Cue® Travel Case Quick Start Guide

Get Started with Your Cue Travel Case

The Cue Travel Case is a safe, convenient way to store and protect your Cue Reader. It can hold two Cue Readers and four Cue test cartridge pouches, and keep your accessories organized with a mesh pocket. Equipped with wireless charging capabilities, simply plug in your Travel Case so your Cue Reader is ready to use anytime you need.



Your Cue Reader must be updated to firmware version 1.3.0 or later to use wireless charging. To protect your Reader, wireless battery charging may slow or pause depending on the surrounding temperature. Charging performance may vary from Reader to Reader. For best charging performance, keep your Travel Case and Reader in a cool environment.

Questions? Call (833) CUE-TEST or email support@cue.me to connect with Cue Customer Support.

Troubleshooting

The USB port of your Travel Case will glow to indicate errors and alerts. If you are experiencing issues, please begin troubleshooting by ensuring there is nothing between the charging surfaces of your Travel Case and Cue Reader. You may also try removing the Cue Reader from the charging tray, and replace it after 10 seconds. For more assistance, please call (833) 283-8378 or email support@cue.me. FAQs for all Cue products can be found [here](#).

If the Reader won't charge in the tray:

- Check that the Travel Case is plugged in to power.
- Check the Cue Health App to confirm your Reader is updated to version 1.3.0 or later.
- Check that the Travel Case recognizes the Reader. The USB port should glow **WHITE** for 5 seconds when the Reader begins charging.
 - Make sure the Reader is right-side-up with the Reader LEDs visible in the tray.
 - Make sure there are no foreign objects in the tray.

If the USB port turns RED at any point:

- Remove the Reader from the tray and check to make sure there are no metallic objects in the tray or magnetically stuck to the bottom of the Reader. Wait 10 seconds, then put it back.
- Unplug the Travel Case from power. Wait 10 seconds, then plug the Travel Case back in.
- If the RED light persists, contact support from the Cue Health App or call (833) CUE-TEST.

Warnings

- Do not attempt to run a Cue test while the Cue Reader is charging in the Travel Case.
- Wireless charging is compatible only with the Cue Reader.
- Only use the Cue power adapter and Cue charging cable.
- Never use a damaged USB cable or power supply.
- When charging, keep the Travel Case open and on a flat surface.
- Do not put metallic objects in the charging tray.
- Do not submerge or expose the Travel Case to liquids.
- Do not use or store near an open flame.
- Do not pull the power cord excessively when unplugging.
- Stay within electrical ratings.
- Do not put any objects between the Cue Reader and charging tray. Doing so may damage or disrupt the function of the Travel Case.
- Do not attempt to wirelessly charge a malfunctioning Cue Reader.
- Refer to the Cue Health Monitoring System User Manual and your test's Instructions for Use for storage conditions of the Cue Reader and test cartridges.

Technical Specifications

Model Number	C0220
Operating Frequency	115kHz - 205kHz
Input Power	5V, 1.0 A
Wireless Output	1.85W Max
Dimensions	5.9 in x 9.8 in x 4.7 in (150 mm x 250 mm x 120 mm)
Weight	15.2 oz (431 g)
Operational / Storage Temperature	59°F (15°C) to 86°F (30°C)
Operational / Storage Humidity	Up to 80% RH, non-condensing
IP Class	IP44

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas provoquer d'interférence, et (2) l'utilisateur de l'appareil doit accepter toute interférence radioélectrique subie, même si celle-ci brouille le fonctionnement. Le présent appareil est conforme de ce matériel aux normes ou aux limites d'intensité de champ RF, telles qu'établies par l'industrie et la réglementation de radiofréquences et la conformité d'acquérir les informations correspondantes.

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada. CAN ICES-003 (B)NMB-003(B)

Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

