

Flex S1

User Manual

Welcome

Thank you for choosing our products. Our bluetooth headset has a stylish design, powerful functions, and high compatibility, which can provide you with a hands-free experience while making calls and listening to music. It is the best choice for office use, outdoor activities and driving.

Bluetooth Wireless Technology

With the Bluetooth wireless technology, you can connect the earphone to its compatible communication devices without using cables. The Bluetooth wireless connection allows you to use a cell phone without holding it against the earphone, but the maximum distance between them cannot exceed 10 meters (about 30 feet). The Bluetooth wireless connection may be interfered by obstacles (such as walls) or other electronic devices.

In some areas, use of the Bluetooth wireless technology may be subject to some constraints. Please consult your local authority or service provider for details.

Please fully charge the headset before use (refer to the Charging Instructions section of this book for charging instructions). Select a mobile phone or other Bluetooth terminal device compatible with the headset for pairing (refer to the Basic Operations for the pairing method).

Tips: Do not use credit cards or other magnetic storage media close to the headset to avoid losing storage information due to degaussing.

Bluetooth headset pairing and connection method

1. When the headset is turned off, press the power-on button for about 3 seconds, and the headset will automatically enter the pairing state with a voice prompt “Power On”. The white light flashes for 0.5 seconds/time, and the pairing time is about 180 seconds. After the pairing timeout, the white light will be turned on for 2 seconds to automatically turn off.
2. Turn on the Bluetooth software on your phone, search for the headset.
3. Find the Bluetooth headset, pair and connect.



Basic Operations

- Power on: When the headset is turned off, press the power-on button for about 3 seconds, and the headset will automatically enter the pairing state with an “Power On” voice prompt. The white light flashes for 0.5 seconds/time, and the pairing time is about 180 seconds. After the pairing timeout, the white light will be turned on for 2 seconds to automatically turn off.
- Connecting: After the headset enters the pairing state, search the headset on the cell phone, and click Connect. Then, the voice prompt "Connected" is played.
- Releasing a Call: Press the MFB button once to release an on-going call, with an electronic prompt tone.
- Rejecting a Call: When there is an incoming call, you can press the MFB button twice to reject the call, with an electronic prompt tone.
- Conversation Transfer: during a conversation, press and hold the **MFB** button for 1 second then release, call will be transferred with an electronic prompt tone.
- Answering a Call: When there is an incoming call, press the MFB button once to answer the call, with an electronic prompt tone.

- Automatic Re-Connecting: When powered on, the headset is automatically connected with the cell phone that the headset has previously paired with.

- Last Number Redialing: At the standby state, press the MFB button twice to redial the last number dialed, with an electronic prompt tone.

- Music On/Pause: Press the MFB button once to play music, and press again to pause the music.

- Volume Up: Press the volume + button once to increase the volume by one grade. If the volume reaches the maximum, an electronic prompt tone is heard.

- Volume Down: Press the volume - button once to decrease the volume by one grade. If the volume reaches the minimum, an electronic prompt tone is heard.

- Previous Song: Press and hold the volume - key for one second.

- Next Song: Press and hold the volume + key for one second

- Three-Way Calling: If a call (B) is coming in during an on-going call (A), you can press the MFB button to release A and answer B. Or, you can press the MFB button twice to hold A and answer B, and press the MFB button twice again to switch between A and B. Then, you can press the MFB button to release the current call and recover the held call.

- iOS Battery Indicator: After the headset is successfully connected to an iOS device, the device displays the current battery status of the Bluetooth headset.

- When the headset is turned on, press the power button for about 5 seconds, and the white light stays on for 2 seconds, with an “Power Off” voice prompt.

- Enabling/Disabling Voice Control: Press and hold the MFB button for one second then release, an electronic prompt tone is heard and voice control is enabled. Press and hold the MFB button for one second then release again to disable voice control.

- 1-to-2 Multipoint Connecting: Pair the headset with cell phone A, and disable the Bluetooth function of A. Pair the headset with cell phone B and after connect successfully, then enable the Bluetooth function of A. If your cell phone supports the automatic re-connection function, the Bluetooth headset will be automatically connected to A. Alternatively, you can press the headset to re-connect to A. At this time, the Bluetooth headset can be concurrently connected to A and B.

- Low-battery alarm: A voice prompt “Low Battery, Please Charge” is played every 5 minutes until the headset is powered off.

Charger and Battery

Before using any charger to charge this earphone, check whether the specifications of the charger meet requirements. The recommended output voltage of the charger is DC5V \pm 0.25V, and the recommended output current is 100 mA to 500 mA. An over-high charging voltage may damage the earphone.

Warning: Use the recommended charger whenever possible. Use of other types of chargers may violate the warranty terms of the equipment and results in danger. If the charging cable is delivered with the earphone, connect the cable to a CCC-certified charger or computer to charge the earphone.

Charging the Battery

The earphone uses embedded charging battery that cannot be removed. Do not attempt to remove the battery from the earphone or the charging box; otherwise, the earphone may be damaged. If the earphone is not used in a long time, keep it in a cool and well-ventilated place, and charge the earphone once every two months.

1. If low-battery alarm is on, the headset battery is low. If the headset continues to work, it may be automatically powered off. At this time, you need to charge the headset by connecting the cable of the charger to the charging port on the headset.
2. Connect the charger to an AC power socket to charge.

Troubleshooting

Problem Description	Solution
Can't charge, can't boot	First, make sure that the charging box is fully charged, and try to replace the charging cable or charger. Pick up the earphone and put it back in the charging box after adjusting the angle. After plugging in the power supply, check whether the earphone has an indicator light
Headphones are noiseless and sound quality deteriorates	Listen to the voice prompt when you turn it on, reconnect your phone, and change the sound source for listening. If the Bluetooth headset is connected to the computer, due to the complexity of the computer system and hardware and imperfect driving, it may be necessary to manually select the audio device protocol or use other devices to connect and play.
Unable to switch songs, adjust the volume	using the default player or trying another phone can improve this problem.
Bluetooth headset cannot be found, mobile phone cannot be connected, and Bluetooth connection is unstable.	Try to put the phone close to the headset, check whether to enter the pairing state or confirm whether the pairing operation is correct, clear the Bluetooth list of the phone and try to pair again.
Unable to connect Bluetooth	Please reset the pairing information.
When wearing earplugs or slightly pressing headphones, you can hear the crackling sound, and the bass and treble are not significant	Please replace the smaller earmuffs to eliminate the abnormal sound when wearing them. Replacing larger earmuffs can enhance low frequency, while replacing smaller earmuffs can highlight high frequency.

Tips

- 1. To extend the service life of the battery, you are advised to charge the earphone at least once a month.*
- 2. Adjust the volume to an appropriate degree when using the earphone.*
- 3. DO NOT wear the earphone when sleeping; otherwise, the earphone may be damaged or cause injuries to you.*
- 4. When driving, you are advised to use the company Bluetooth earphone to ensure your driving safety. It is dangerous to directly use cell phones when driving.*
- 5. Keep the earphone away from kids. Small components of the earphone may cause suffocation or other injuries to kids.*

FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a

residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.*
- Increase the separation between the equipment and receiver.*
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.*
- Consult the dealer or an experienced radio/TV technician for help.*

Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.