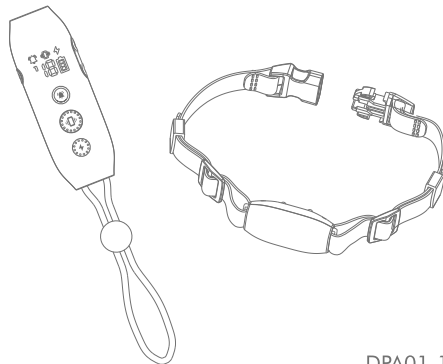


# PET TRAINING COLLAR

## User Manual

Please read the quick start before beginning

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DPA01-1  
Version:V01

Thanks for choosing our products!

Vielen Dank, dass Sie sich für unsere  
Produkte entschieden haben!

## Thanks for choosing our products!

This dog training collar is designed to make your dog's life safe, happy and harmonious with humans.

### **Warning** Not for aggressive dogs.

Aggressive dogs can cause serious injury or even death to their owners or others. If you are unsure if this product is suitable for your dog, consult your dog's veterinarian or a qualified dog trainer before using it.

### **Caution** Be careful when using the leash for training.

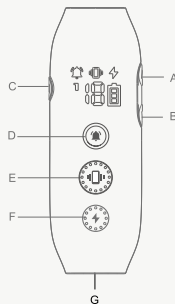
Pay attention to both you and your dog's safety when learning and training on a leash. You should use a strong leash which is long enough for a dog to chase but not long enough to run into roads or other dangerous areas. Meanwhile, make sure you are strong enough to hold on to your dog during a chase.

### **Caution** Be careful of skin damage.

Please read the instructions carefully and use the product correctly according to the instructions and wear the dog's collar correctly for your dog. Wearing a collar too long or too tight both can cause the dog's skin lesions which range from redness to compression ulcers, also known as bedsores.

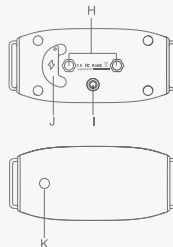
- Dog Collar should not be worn for more than 12 hours per day.
- The position of the collar around the dog's neck should be adjusted as often as possible every 1 to 2 hours.
- Don't connect the lead wire on the electronic collar in case of causing too much electrostatic column pressure.
- Stop using the collar immediately until the skin recovers if a rash or ulcer occurs during the collar use.
- Please take your dog to a doctor immediately if the condition does not improve after 48 hours.
- Please keep the product away from your children as it is not a toy.
- This product is only suitable for training healthy dogs.

## Brief introduction



### Remote

- A: Short press to increase the shock level
- B: Short press to decrease the shock level
- C: On/Off Button  
(long press to turn it off, short press to turn it on)
- D: Ringtone Button
- E: Vibration Button
- F: Shock Button
- G: Charging Port



### Receiver Collar

- H: The threaded hole of electrostatic column
- I: On/Off Button  
(Short press to turn it on, long press to turn it off, long press for 5 seconds to enter pairing mode under power-off mode)
- J: Charging Port (with cover)
- K: LED indicator lights  
(Green light flashing: the receiver is in working condition and with sufficient electricity;  
Red light flashing: the receiver is low battery and need to be charged)

## Product Settings

**Before using the dog training collar, the product should be set according to the following steps:**

1. Charge the Remote and Receiver Collar.
2. Match the Remote and Receiver Collar (factory paired)
3. Prepare the Remote and press the "on" button to open it.
4. Prepare the Receiver Collar and press the "on" button to open it.
5. Functional test: Test the button function of the Remote and receiver before wearing the dog training collar.
6. The test lamp can be used to test the electronic shock function or as a wrench.

### Charge the Remote and Receiver Collar

1. Plug in and charge the Remote and Receiver Collar about 2 hours.
2. When fully charged, the LED indicator lights on the Receiver Collar will change from red to green. The power display on the Remote will stop circulating and show the full power grid.
3. The receiver should be covered with rubber cover when the collar is fully charged.

### Tips:

1. Overcharging will shorten the service life of the battery, so just charge it when the battery is low.
2. When the dog training collar is not in use, long press the button to turn it off to extend the battery life.



### Note:

Please use the Output: DC 5V 500-1000mA charger to charge the product. Don't use a charger that does not meet the specifications to charge the product.

### Remote Settings

"On/Off" button of the Remote

1. Short press ON/OFF button to turn the remote ON.
2. The LED screen will display the current mode, battery power and shock level. If not, please charge the Remote.
3. Long press the ON/OFF button to turn the remote OFF.

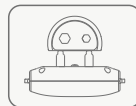
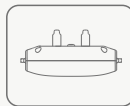
### As a Wrench

The Test Lamp can be used to tighten or loosen the electrostatic column when setting the Receiver Collar.

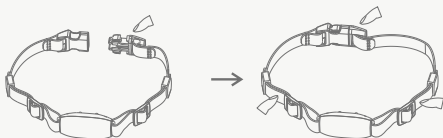


### Receiver Setting

Please use the distribution test tools to install the static column of the collar.



Please refer to the picture to wear the collar on the dog's neck.



You can adjust the collar length if it is necessary.

Turn on the Receiver Collar


- Press the On/Off button and the Green LED light comes on.
- In normal mode, the Green LED light will flash every 2 seconds, indicating the Receiver Collar is on and the battery is sufficient. If Red LED light flashes, indicating the battery is low.






Turn off the Receiver Collar

- In working condition, long press the On/Off button and the red light flashes 3 times and then goes out (about 3 seconds).

Note: To extend the life of batteries, long press the "ON/OFF" button to shut off the Receiver Collar when it is not in use .

## Buttons of the Remote

	Ringtone: sends a tone with non-adjustable level to the Receiver Collar.
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	Vibration: sends a vibration with non-adjustable level to the Receiver Collar.
	Shock: sends 1-16 adjustable levels of static stimulation to the Receiver Collar.
	Short press to turn on, long press to turn off.
	Short press to increase the shock level.
	Short press to decrease the shock level.

## Display Screen of the Remote

	Shock Level (can be adjusted when necessary)
	Remote battery display

Note:

The shock level can be adjusted from level 1 to level 16. Please adjust it appropriately according to the dog's response.

It is not recommended to press the "Vibration" or "Shock" button for too long time to avoid causing physical or psychological damage to the dog.

### Function Test

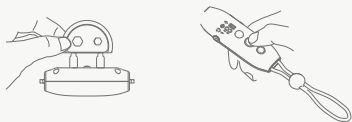
1. Hold the Remote approximately 2 feet away from the dog training collar and press the "Ringtone" button, and you will hear a beep sound.
2. Hold the Remote about 2 feet away from the dog training collar and press the "Vibration" button, and you will feel the vibration.
- 3 Press (V) to decrease shock level to the lowest, starting from level 1, press the "Shock" button, and increase shock level until the sensation begins to feel uncomfortable.

NOTE: The duration of continuous stimulation transmission shall not exceed 10s. Ring, Shock, and Vibration function will stop working for 5s if it exceeds 10s. To reactivate, release and repress the button.

### How to Use the Test Lamp

#### Shock Function Test

1. Turn on the Receiver Collar.
2. Press and hold the Test Lamp so that it is in close contact with the static column (or silicone cap) on the collar.
3. Press "Shock" button and the lamp comes on. The intensity of the Test Lamp increases as the shock level increases.



### Pairing of Remote and Receiver Collar

1. When the Receiver Collar is in shutdown mode, long press "On/Off" button on the Receiver Collar for 5 seconds, the red and green LED indicator lights will blink for about 10 seconds, indicating that it is ready for pairing.

2. Hold on "Ringtone" and "Vibration" button for 3 seconds, the Green LED light on the Receivers Collar will flash five times, indicating successful pairing.

### Dog Training

#### Selecting the Electrostatic Column Correctly

For a better training result, please select the appropriate size electrostatic column based on the gap between the Collar and the dog's skin. If the dog's hair is too long or thick, please use a longer electrostatic column. If it's not comfortable for your dog, you can install a silicone cap on the electrostatic column.

### Collar Fitting

Please fit the collar properly on your dog. Make sure the static column close to the dog's skin. When properly fitted, you should be able to put a finger in between the Receiver Collar and dog's neck.

**Too loose:** the Receiver Collar can be moved around the dog's neck, and the static column can hurt dog's skin.

**Too tight:** it may cause dog's to breathe hard.



#### Caution:

1. Do not shave all the hair around the dog's neck, otherwise it is more likely to increase the risk of dog's allergic skin pain.
2. The Collar should not be worn for more than 12 hours a day, or it may cause skin irritation and pain for the dog.

## Find the Best Shock Level for Your Dog

The unit comes with Up and Down buttons to control the Shock Level. Level 1 is the lowest shock level and level 16 is the highest. The best shock level for a dog depends on the dog's temperament and the critical point for the shock. Be sure to increase the shock level step by step from the lowest level. If the dog begins to experience minor reactions such as flapping ears, licking lips and tensing of the neck muscles, the current shock level is the most suitable for the dog. The shock level suited best to dog can vary according to training situation. If dog is distracted during training, it indicates that a higher level of Shock is required.

## Device Information

### Product Specification

Battery Type	Lithium battery
Duration of power	Remote: 27 days Receiver Collar: 11 days
Remote Waterproof Rating	Non-Waterproof(Keep away from water)
Receiver Waterproof Rating	60529 IPX7, waterproof
Operating Temperature Range	From 0-40°C(from 32-104°F)
Wireless Power	20dBm(100mW)
Wireless Range	300m(984feet)

The unit need to be charged under any of below situations:

1. The indicator light on the Receiver Collar flashes in red every 2 seconds or flashes rapidly and shuts off automatically.
2. The 3 bar indicator on the Remote LED shows just 1 bar.
3. The indicator light on the Remote or Receiver Collar is not on.

## Others:

### Frequently Asked Questions

Is the Vibration/Shock safe for my dog?	The Vibration/Shock function is unpleasant but harmless. Electronic training device requires the interaction between dogs and their owners to achieve the desired results.
How old does my dog have to be before using the Remote Training Collar?	Before using the training collar, the dog should be able to understand and perform simple commands, such as "Sit" or "Stay", and the dog should be at least 6 months old.
Once my dog is trained and has been obeying my commands, will he have to continue to wear the Receiver Collar?	Probably not. But you may need to reinforce training with the Receiver Collar from time to time.
Is the Receiver Collar waterproof?	Yes.
Will I get exactly 984 feet of range with the Remote Training Collar?	The wireless connection range of the training collar will vary depending on the terrain, weather, vegetation and the transmission from other radio devices. See "How to Maximize your Wireless Range" for tips on maximizing your range.
How long can I continuously deliver Vibration/Shock to my dog?	If you press Ringtone/Vibration/Shock" button and deliver Ringtone/Vibration/Shock continuously to the dog about 10 seconds. After this, there's a time-out a Ringtone/Vibration/Shock cannot be delivered for 5 seconds. After the 5 seconds time-out period, Button can be pressed and Ringtone/Vibration/Shock can be delivered again.

## Troubleshooting Guide

What if the dog doesn't respond after pressing any of the buttons on the Remote?	<ul style="list-style-type: none"> <li>• Make sure the Receiver Collar is on.</li> <li>• After the first use of the Training Collar, the power of the Remote or Receiver Collar may be reduced if the range is reduced.</li> <li>• Different terrain, weather, vegetation, different signals emitted by other radio devices and many other factors can affect the wireless connection range of the device.</li> <li>• Please test the Receiver Collar according to the instructions in "How to Use the Test Lamp" section.</li> <li>• Please increase shock level according to the instructions in "Find the Best Shock Level for Your Dog" section.</li> <li>• Please ensure that the static column on the Receiver Collar is close to the pet's skin, as specified in "Collar Fitting" section.</li> </ul>
What if the Receiver Collar can't be turned on?	<ul style="list-style-type: none"> <li>• Please ensure that whether the Receiver Collar has been charged. It takes approximately 2 hours to fully charge.</li> </ul>
What if the Receiver Collar doesn't respond to the Remote?	<ul style="list-style-type: none"> <li>• Make sure the Receiver Collar is on.</li> <li>• If the indicator light on the Receiver Collar does not go on after pressing any button on the Remote, it should be determined whether the battery of the Remote and Receiver has power or not.</li> <li>• If neither of the above solutions solve your problem, refer to "Pairing the Remote and Receiver Collar".</li> </ul>

## Warranty and Repair Information

### Two-year Limited Lifetime Warranty

The original buyer of the device is entitled to 2-Year Warranty services. The warranty begins from the date of purchase. For the first 2 years, coverage is for both Parts and Labor on warranty repair services.

After two years, replacement parts, maintenance labor and other accessories are not covered by the warranty. The customer shall bear the resulting freight, replacement cost of spare parts beyond the two-year warranty period and related maintenance labor costs. The cost of maintenance labor varies with the degree of maintenance. The limited lifetime warranty will expire five years after the product is discontinued from production.

### To Qualify for the Warranty

All products must be provided with the purchase certificate to enjoy the warranty service within the warranty period. We strongly recommend keeping the original receipt. If a proof of purchase is not available at the time of service, we will estimate the age of unit by the serial number. Serial number estimates can differ from the actual purchase date. A serial number estimate is the only method of determining an approximate date of purchase without a proof of purchase.

### Conditions Not Covered Under Warranty

We DO NOT offer warranty for products that have been bought secondhand or as a resold product. We DO NOT replace defective units or provide refunds for products purchased from us after 30 days from the date of purchase. Issues of replacement and refunds on units purchased less than 30 days from an authorized dealer must be addressed to the dealer directly. If the products purchased from an authorized dealer are after 30 days from the date of purchase, please send the units to us for service and repair. We DO NOT cover the cost of repairs and replacements due to misuse by the owner of dog, improper maintenance, and/or lost units. Any water damage on the Water Resistant remote and the Water Resistant Receiver of our product series will not be covered. All replacement costs for either the remote or receiver will be the owner's responsibility. The warranty is void if the unit has been altered or an unauthorized person has damaged the unit while attempting repair work. We reserve the right to retain and discard any parts or accessories that have been found damaged upon replacement and repair.



## Procedure for Repair Work

If the unit is malfunctioning, please refer to the "Troubleshooting Guide" in the quick start before sending it back for Service. The cost of shipping products under warranty back is the customer's responsibility. We are not responsible for units damaged or lost in transition. We are not responsible for loss of training time or inconvenience while the unit is in for repair work. We do not provide loaner units or any form of compensation during the repair period. A copy of the sales receipt showing the purchase date may be required before warranty work is initiated. Please include a brief explanation outlining the problem and include your name, address, city/state/zip code, daytime phone number, evening phone number, and email address.

### Compliance

#### FCC - USA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Modifications or changes to device that are not expressly approved by the manufacturer may void the user's authority to operate the device.

**Note:** According to section 15 of the regulations, the device has been tested to meet the definition of class digital device. This classification is intended to provide reasonable protection against harmful interference when using this device in a household environment. The device can be used to emit radio frequency and may cause negative interference to radio communications if it is not installed and used in accordance with instructions. Even if installed in the specific conditions, the interference may still exist.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increases the distance between the device and the receiver.
- Consult the dealer or an experienced radio/television technician for help.