



Printer

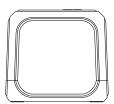


Installation

Data cable

Installation Guide





Front view



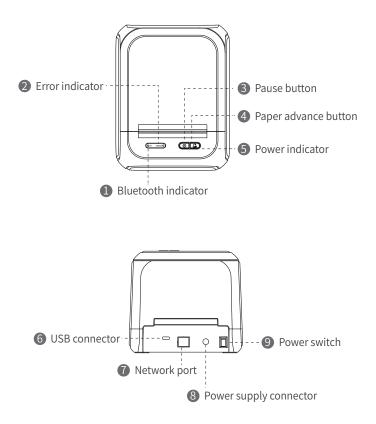
Back view



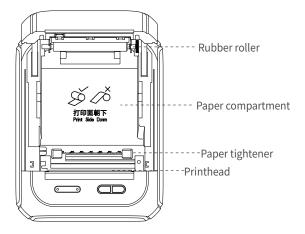


Left view

Top view



A The interface shown above is for reference only as the interface may vary depending upon the customer's choice





1. Use thumb to press the cover release button and open the compartment cover.





2. Remove the label spindle and stopper and set the paper roll into the label spindle.







3







Load the paper roll set into the printer from top to bottom.

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority tooperate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequencyenergy and, if not installed and used in accordance with theinstructions, may cause harmful interference to radio communications. However, there is no guarantee that interferencewill not occur in a particular installation. If this equipment doescause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user isencouraged to try to correct the interference by one or more of the following measures:

--Reorient or relocate the receiving antenna.

--Increase the separation between the equipment and receiver.

--Connect the equipment into an outlet on a circuit different. from that to which the receiver is connected.

--Consult the dealer or an experienced radio/TV technician for help.

NOTE: This device and its antenna(s) must not be co-located

oroperation in conjunction with any other antenna or transmitter. RF Exposure Statement

--To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body.

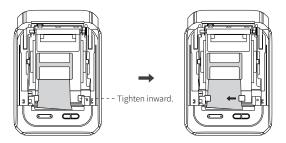
-- This device and its antenna(s)must not be co-located or operation in conjunction with any other antenna or transmitter.

This device complies with part 15 of the FCC Rules. Operation is subject to the following

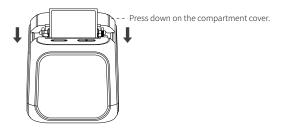
two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any

interference received, including interference that may cause undesired operation.

4. Adjust the tightener on the right until the label paper is properly tightened.



5. Close the compartment cover.



A When printing receipts, remove the label spindle and stopper and load the paper following steps 4 to 5.



# Label mode

Power switch	Pause button	Paper advance button	Function description
Switch to I	Х	Х	Printer power-on
Switch to O	Х	Х	Printer power-off
Х	Press	Х	Pause/continue printing
Х	Х	Press	Advance a piece of paper
Х	Press	Press	Print self-test page
Switch to I	Х	Press and hold	Switch label/bill mode

# Receipt mode

Power switch	Pause button	Paper advance button	Function description
Switch to I	Х	Х	Printer power-on
Switch to O	Х	Х	Printer power-off
Х	Press	Х	Invalid
Х	Х	Press	Advance paper by 10 mm
Х	Х	Press and hold	Advance paper until release
Х	Press	Press	Print self-test page
Switch to I	Х	Press and hold	Switch label/bill mode



Bluetooth indicator	Error indicator	Power indicator	Indication
Off	Х	Х	Bluetooth not connected
On constantly	Х	Х	Bluetooth connected
Х	Off	Х	Printer ready
Х	On constantly	Х	Top cover open
Х	Flashing	Х	Out of paper
Х	Х	On constantly	Printer power-on
Х	Х	Flashing	Pause
Blinking	Blinking	Х	Allow the overheated printhead to cool down

▲ The indicator may vary depending upon the printer model.



iOS / Android

Scan the QR code below with a mobile phone to

download "Clabel trade".

Please operate the software follwing the software guidance.



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Download label editing app "Clabel trade" from Google Play Store or Apple APP Store and install it.

Window

Visit https://ga.ctaiot.com/pc

Download "Clabel trade" and driver.

Please check the software usage in the software help center



## Usage precautions

(1) Install the printer on a stable surface. Do not place the printer in areas exposed to vibration or impact.

(2) Do not use or store the printer in areas exposed to high temperatures, high humidity, or excessive dust.

(3) Connect the power adapter to an appropriate grounding outlet. Avoid using the same outlet with large motors or other devices that may cause power supply voltage fluctuations.

(4) No water or conductive substance (i.e., metal) is allowed into the printer. In case of such a condition, turn off the power immediately.

(5) Do not allow the printer to start printing when there is no recording paper installed, otherwise the printhead and rubber roller will be damaged.

(6) Disconnect the DC adapter when the printer is not used for a long time.

(7) Users shall not disassemble the printer for maintenance or modification.

(8) Use only the power adapter that comes with the printer.

(9) To ensure print quality and normal lifetime, use recommended or good quality paper.

(10) Shut down the printer when connecting or disconnecting interface connectors.

(11) As the power disconnecting device, the power plug of the adapter should be installed near the equipment and easy to access.

(12) This product is intended to be used at altitudes not exceeding 5,000 m in tropical climates.

## Printer cleaning

#### The printhead should be cleaned promptly if:

- (1) The print is not clear;
- (2) The vertical column of print is not clear;
- (3) A Grinding noise is heard while feeding the paper;

#### **Cleaning Steps:**

- (1) Switch the printer power off, open the cover and remove any paper;
- (2) Allow the printhead to cool if it had just finished printing;
- (3) Using a soft cotton cloth dipped in absolute ethyl alcohol, gently wipe the dust and particles off the thermal printhead surface;
- (4) Only use the printer for printing until the cleaning alcohol evaporates completely and the cover is closed;

### Note

- (1) Make sure to turn off the printer before any maintenance.
- (2) Do not touch the printhead surface with the fingers or metallic objects. Do not
- abrade the printhead, rubber roller, and sensor surface with tweezers or other tools.
- (3) Do not use gasoline, acetone, or any other organic solvents for cleaning.
- (4) Only use the printer for printing until the cleaning alcohol evaporates completely.



# Label Printer Quick Installation Guide



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