封底　　　　　　　　　　　封面

120mm

USER MANUAL

Please read this manual before operating your
Digital Frame,and keep it for future reference.

122mm

NOTES(技术要求):

1. 装订后尺寸:122*120mm

2. 印刷颜色:

3. 材质封面:**157g**　　／内页:**100g**书写纸彩印骑马钉

4. 表面处理:封面过哑膜／内页无表面处理

5. 装订工艺:

6. 输出网线:200 lpi

7. 公差:L(长)*W(宽):±1.5mm

USER MANUAL

Please read this manual before operating your
Digital Frame,and keep it for future reference.

Contents

Part 01. Products Diagram

WHAT'S IN THE BOX

Digital Photo Frame
XK001

Metal Wall Mount
Frame Back Bracket

Remote Control

Power Adapter with
Power Cable

USB Cable

Fixing Screw
(for Stand)

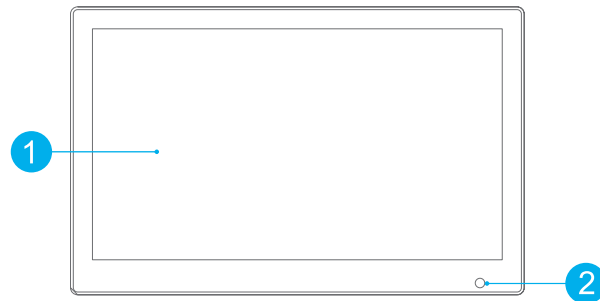Long Screw
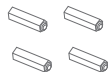
Anchor

Short Screw

Spring Washer

Stand

User Manual

FRAME OVERVIEW
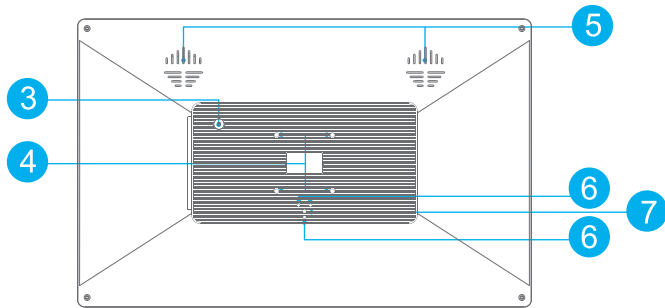
7	Screw Hole for Stand		10	USB(Type A）
8	SD/SDHC/MMC card slot		11	Mini USB Port
9	3.5mm Headphone Jack		12	DC Power Port
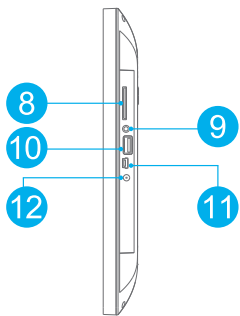
1 15.6" Touch Screen

2 Remote Control Sensor

3 Power Button

4 Screw Hole for Metal Back Bracket

5 Speakers

6 Stand Positioning Hole

REMOTE

1 **Power button**

2 **Menu:** You can enter the Main Menu interface to adjust the settings.

3 **Source:** Enter the library and switch between different folders.

4 **Up/Down/Left/Right and OK button:** Select the menu options. As you movefrom one icon to another, the icon is highlighted. Press the OK button to confirm.During the slideshow, press the Left or Right button to skip to the next file.

5 **Play/Pause button:** Play or pause the slideshow, press it again to exit.

6 **Return button:** Back to the main menu.

7 **Volume control:** Adjust the media volume.

8 **Mute**

Note:

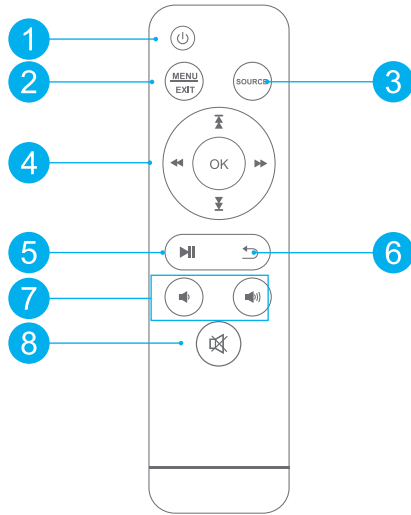• The batteries for the remote are not included. Please purchase 2x AAA batteries and install the batteries correctly before using the remote.

• Please do not control the frame by using the remote and touching the screen at the same time.

GETTING STARTED

2.1. Plug in and connect to Wi-Fi

• After the frame turns on, i t will automatically search for available Wi-Fi networks and appear names of those for option.

• Tap the Wi-Fi network you want to connect to. Enter the password and check [Show password] to show the password you entered.

• Tap [Connect] to connect Wi-Fi.

Note: It may take about 20-30 seconds for the photo frame to turn on, please wait for a moment.

2.2. Download the 'Ourphoto' APP

How to download the APP

• **For IOS:** Search [Ourphoto] in the APP Store and download the app.

• **For Android:** Search [Ourphoto] in Google Play and download the APP.

2.3. Sign up for a new account and log in.

1.Tap **[Sign up]**, enter the user name, password, email, and click **[Submit]** to sign up for a new account.

2.Go back to the login page on the APP interface after signing up for a new account. Enter the username and password, then click **[log in]** to log in. If you forget the password, click **[Forgot password].** and enter a new password.
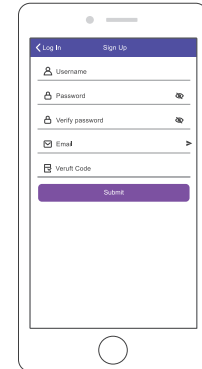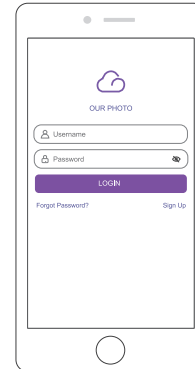
How to sign up for a new account and log in.

1.Tap **[Devices]** in the user interface of the Ourphoto APP. Then tap [+] on the upper right of **[My Devices]**.
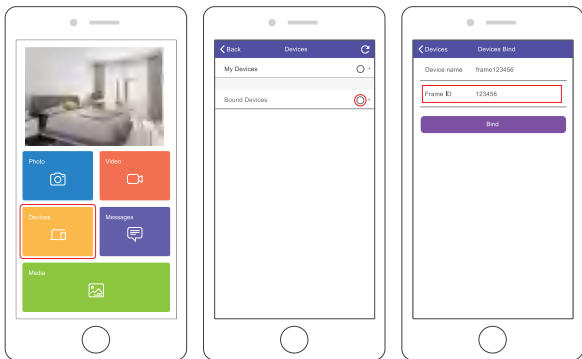
2.Enter the Device name/Device email address (both are customized, and you can name them at will) and frame ID (in **[Setting>Device info]** of the frame), then submit.

3.Then, your frame will receive a user requirement in **[Settings>User Management>Pending User Requests]**.

Double click 'accept', and your user name will appear in the Users List.
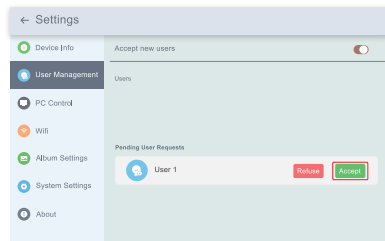
How to bind other devices

1.Tap **[Devices]** in the user interface of the Ourphoto APP. Then tap **[+]** on the bottom right of **[Other devices]**, enter 'device name' (customized) and 'device ID,' and tap **[Submit]** to bind this device.

2.You can invite your family members and friends to bind your frame in this way.

Note:

1.1.The device email address named xxx@ourphoto.cn is the receiving email address of the frame.

2.If you need to change the email address of the frame, tap **[Settings]>[System settings]>[Factory data reset]** to reset the device to factory settings and start over.

3.If you receive an error message "The device has been occupied" after filling in the mailbox name, you are receiving this message because the username you are entering is already associated with an account. You can still register a new user account, but the new username must be unique to satisfy the Ourphoto system requirements.

4.The maximum number of bound users is 30 for each device on your frame.

5.If you delete the user on your phone or frame, the associated pictures will also be deleted.

6.When you need to change the password, tap **[⚙]> [Personal Info]>[Change password]**.

2.4. Share your pictures and videos
How to share pictures and videos to the frame

Notes :
First, please use the Ourphoto APP to activate and apply the frame's email address firstly. If this step is skipped, the following operations will not be performed.

1. Share by Ourphoto APP

Tap **[Media]** in the user interface. Choose **[Photo]** or **[Video]** and check the pictures or video you want to share. Then tap 'sure' to confirm your selection and choose **[Device]** that you want to upload. Tap **[✈]** to send it. Seconds after the sending process is complete, a pop-up message **[Sent successfully]** will show on the page in seconds. You can check your post history by tapping **[Message]** in the user interface.

Note: You can also directly shoot and send a video or pictures by clicking on the pictures or video option above.
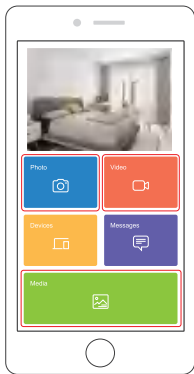
2. Share by email

Before sending a photo by email, you need to bind the frame first.

Send an email with the subject **[bd+frame ID]** to the frame (you can find the frame email address at **[Settings>Device Info]** on the right at the bottom)

When your mailbox sends the email successfully, you will receive a new user in **[Settings>User Management >Pending User Requests].** On the right-hand side, double click to accept the user to complete the binding process.

Now you can send pictures by email to the frame (using the same address as your first email used to bind the frame XXX@ourphoto.cn)

Note: Mail cannot send video to the frame.

3. Share by Facebook

Search **[Ourphoto]** on Facebook. Then send a private message to Ourphoto **[bd+frame ID]** to bind the frame. For example, "bdKESEU9D" (bd must be lowercase). You will receive a message **'Successfully Binding'** on Facebook from Ourphoto.

Then accept the user in on your frame under **[SettingS>User Management>Pending User Request** (located on the right side) **].** Now you can share pictures or videos to the frame by sending picture or videos to

Ourphoto on Facebook.

Note: Only one picture can be received at a time.
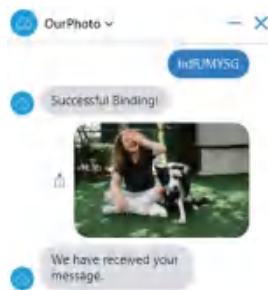
4. Copy from SD card/USB flash driver

Insert your SD card or USB driver ,The frame will show a message "Storage card is inserted."
Tap **Pictures or Video>SD Card or USB>Tap [：]** to select the pictures you need copy> Tap [⎘] to copy pictures from the SD card or USB driver.
Note: SD card /USB drive can be used to expand storage and transfer pictures and videos.
Tap[○] to select all pictures or videos.

5. Share by PC Control

Tap **Settings>PC Control> Start, the FTP address will appear .**

Double click **[My computer]>Right-click on 'my computer' and select 'edit address'>Enter the FTP address>Find a Blank folder>Drag the files to be transferred to this folder.**
Then you will find an empty file; you can copy the files into this folder. Your frame will receive this folder.
**Note:** The data cable that comes with the photo frame can also be connected to a computer to transfer files(Only for window system).The package comes with a mini USB to type C converter, which is convenient for you to connect to your computer with different data cables.

Part 03. General Operations Instructions

After turning on the frame, it will show the start-up animation. Then you will enter the main menu interface.

3.1 Pictures

Tap **[Pictures]** on main menu to access to the picture interface.
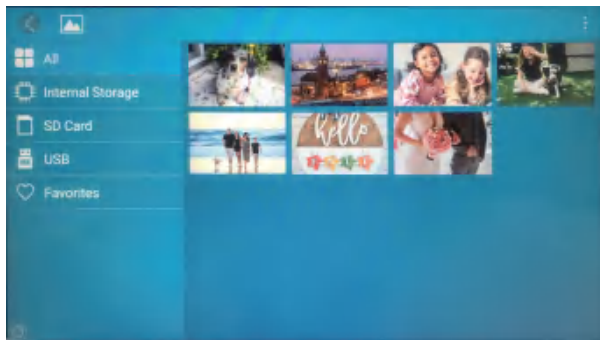
You can set the following options

1.Copy or delete pictures
Choose pictures from Internal Storage/SD Card/USB/Favorites/Users.
Tap[⋮] at the upper right of the screen. Choose the picture you want to copy or delete. Tap [○] to select all pictures, you can also choose a separate one, tap [🗑] to delete, or [⎘] to copy the pictures to an SD card or USB flash driver(only).

2.Rotate pictures/Full-screen display/Stop slideshow/delete picture/Enlarge picture/Select slideshow interval and Transition Effect/Show picture information /Mark your favorite pictures
Choose pictures from Internal Storage/SD Card/USB/Favorites/Users.
Tap [↻] to rotate 90 degrees.
Tap [⊡] to enter full-screen display (does not change the aspect ratio).
Tap [‖] to stop the slideshow.
Tap [🗑] to delete pictures.
Tap [+] to Enlarge pictures.
Tap [⚙] to set select slideshow interval and transition effects.
Tap [⊙] to show picture information.

Tap [❤] to mark your favorite pictures (you must choose a storage location such as internal storage. If you see pictures in the 'All' menu, the heart will not appear).

3.2 Alarm

Tap [Alarm] to enter the alarm settings page.
Tap **[Add]** on the bottom right to add a new alarm.
You can set the alarm to repeat daily, set the ringtone, label, and time.
Tap **[OK]** after completing the settings.
Tap **[Edit]** to access the edition interface.
Tap **[⚙]** to reset the alarm and tap **[🗑]** to delete an alarm.

3.3 Settings

Tap [Settings] to check Device info, User Management, PC Control, Wi-Fi, Album settings, System Settings, Guide, and About (the frame info).

3.3.1 Device info:

Check the Frame ID, Instruction of the APP instructions, and frame email address
(which named XXX@ourphoto.cn)

3.3.2 User Management

Tap **[User Management]>[User icon]** you can:
1.Manage all users,
Tap the device name, and you can see pictures of this device and delete the device (you cannot delete the active device on the frame unless you are deleting it on the device APP).
When somebody sends an acceptance request, you can tap **Accept** or **Reject** on the **Pending User Requests.**
2.Custom username.
3.Delete users.
4.Delete the photos shared by this user.

3.3.3 PC Control:

The frame can be used as an FTP server if the frame and PC device are connected to the same WLAN. **(Windows system only)**
Tap **[PC Control]**, you will see the WLAN name.
Make sure your computer connects the same Wi-Fi network as the frame.
Tap **[Start]** to get an FTP link
Search the FTP address on your computer:
Double click My computer>Right click and select edit address>Enter the FTP address>Find a blank folder>Drag the files to be transferred to this folder> Files will show on your frame.

3.3.4 Wi-Fi

Tap **[WLAN]** to connect the Wi-Fi you want or turn off the Wi-Fi connection.

3.3.5 Album Settings

Tap **[Album Settings]** to set photos to show the way.
Tap **[Full Screen]** to set whether the picture will show in full screen.
Tap **[Slideshow]** to set how long until the slideshow begins to play after the screen is left untouched.
Tap **[Slideshow Mode]** to set the order of photos.
In sequential mode, the newest photo will display first.
Sequential mode the newest photo will show first
Tap **[Slideshow Interval]** to set the interval time.
You can also set **[Slideshow Transition Effect][Delete Photos]** and **[Restore default settings]**.

3.3.6 System Setting

Tap **[System Setting]**, you can set **[Sound],[Display]** , **[Date and time], [Language], [Auto On&Off]** (sleep mode) and **[Factory data reset]**
Display
Suspended ball: Turn this on, and it will appear on the

screen.

Tap the **Suspended ball**

[↰] to access to the previous page.

[⌂] access to the main menu

[◂+ ◂–] to decrease and increase volume.

[⏻] to power off and restart

Note: If you turn off the suspended ball, you can only use the remote control to exit the interface when playing the video.

Auto-rotate screen

The frame has a built-in gravity sensor and supports the auto-rotate function.

Turn on **[Auto Rotate Screen]**, and the frame will auto-rotate when you change its direction.

Factory data reset

You can reset the factory date here.

Tap **[Factory data reset]>[Reset device]**

Will delete pictures, music, and video saved in a frame (no matter if a network is connected or not).

If you tap [Delete all users and restore the device to inactive], the frame will be restored to an inactive state (needs to be connected to a network).

3.3.7 Guide

Here is a guide about how to activate your frame and how you share photos and videos by email.

3.3.8 About

In **[About],** you can check the firmware version, frame ID, serial Number, Wi-Fi MAC address, model, build number, and Internal Storage.

Tap **Version** and the system will check for updates; you can update to the latest software version.

3.4 Video

Tap Video to enter the video interface. Choose a video from the internal storage, SD card, and USB drive.
Double click to play video, tap **Suspended ball** and choose 'Back' to go back to the previous video.
Tap [⋮] to delete[🗑] or copy [⎘] video from SD card/USB driver
You can also copy video from the frame to an SD card and USB drive.
You can tap [○] select all videos.

3.5 Weather

Tap **[Weather]** to access the weather interface with a slideshow window and weather for three days.
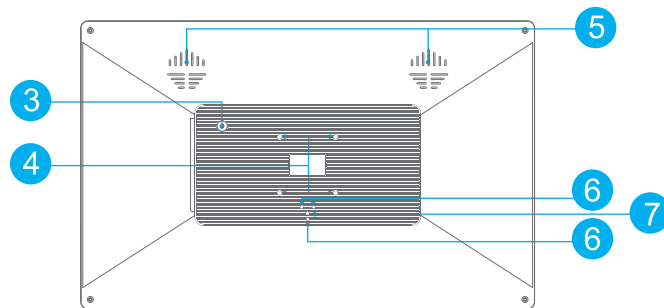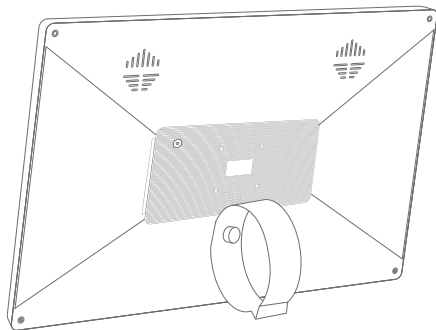Tap[◎] to can switch the city. Enter a city name and tap [🔍] to search.

3.6 Calendar

Tap **[Calendar] (bottom right)** on the main menu to access the calendar with a slide show on the right side.

Part 04. Back Stand Installation Guide

Align the bracket with the three positioning holes on the back of the frame, then fix the stand by tightening the stand screw.

Part 05. Wall Mounting Guide

Before installation, make sure you have the following accessories and tools.

1.Make sure the following accessories are included in the package:
• Metal Wall Mount × 1
• Screw kit (Anchor + Long Screw) × 4
• Frame back bracket × 1
• Short screw × 4
• Spring washer × 4

2.Make sure you have the following tools on hand:
• Electric hand drill
• Hammer
• Phillip's screwdriver

2.Installing the Metal Wall Mount

The metal bracket has two parts, one fixed to the wall and another one fixed to the back of the picture frame.

For the frame   **For the wall**

1.Determine the installation location.
Place the photo frame against the wall, ensuring there is proper space between the four sides of the frame and the wall.
2.Ensure the mounting holes.
Remove the photo frame and determine the wall mount's installation position according to the photo frame's position. Attach the wall mount to the wall with on the wall. Use the electric drill to drill holes into the wall.
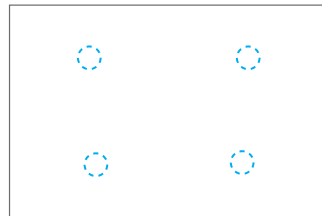
3.Install the anchors.
Use a hammer to tap the four anchors into the four holes drilled in the previous step.
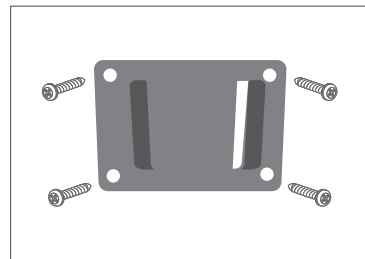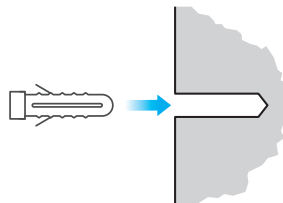
4. Secure the wall mount.
Attach the wall mount to the wall with the big opening facing up, and then drive the four long screws into the

anchors to fix the wall mount on the wall.

3.Installing the Frame Back Bracket

1.Lay the photo frame face-down on a flat surface. The power button should be in the upper left corner.
2.Align the metal frame on the back of the photo frame with the four threaded interfaces. Place the spring washer and tighten the four short screws into each interface.
Note: The frame can be hung horizontally or vertically; just adjust the direction of the back bracket.
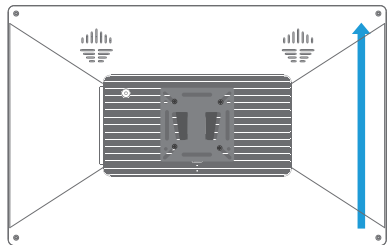
Horizontal installation   **Vertical installation**
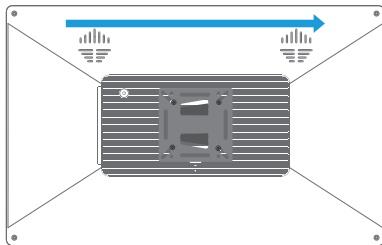
4. Fix the picture frame on the wall

1.Plug the power cord into the DC IN port on the frame.
2.Hold the frame with the display facing you.
3.Place the frame backrest slightly above the wall mount, align the hole slot of the wall mount, and slowly slide down to hang the frame on the wall. Please make sure the frame is securely fixed and then hang it on the wall.
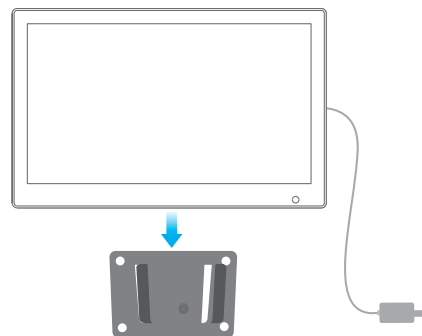
Part 06. Technical Specifications

Rated voltage	100-240V 50-60HZ 0.35A Max
Image format	JPEG / BMP / GIF / TIF / PNG
Full HD movies	Support Full HD Movie
Video format	MPEG1, MPEG2, MPEG4, Xvid，AVI, M-JPEG, H.263
	H.264 BP/MP/HP, VP8, WMV9/VC-1
SD card	SD（SD/SDHC）, MMC (Up to 32GB)
USB interface	USB2.0 + Mini USB (Up to 64GB)
Adapter	5V/2A JBT-DC4.0*1.7*1.1mm

Screen size	LCD 15.6 inch （16:9） 1920*1080 p
RAM	16G
Flash memory	1G
Headphone plug	Ø3.5mm
Remote control	Infrared remote control
Connectivity Technology	Wi-Fi only supports 2.4ghz
Human interface input	Touchscreen
Control method	Remote
Desktop stand	Can stand on the desktop

Part 07. Troubleshooting Guide

System Issue

Issue	Possible reason	Possible solution
No power	The interface is not plugged in correctly	Check whether the AC adapter is inserted correctly
	No power to the outlet	Make sure the outlet has power
	Output voltage does not match	The rated voltage of the photo frame is 120-240V. Please ensure that your output voltage is within this range

Cannot read the Memory Card or USB device	The USB flash drive or SD card is not inserted correctly	Make sure that the USB flash drive and SD card are inserted properly into the photo frame
	The USB flash drive or SD card is not compatible with the photo frame	Please make sure that your USB flash drive is within 64GB Storage, and your SD card is within 32GB storage. The formats that the SD card can recognize are: SD, SDHC, and MMC

	The files on the SD card or USB drive are damaged	Please check if the file is correct before transferring
Cannot read the Memory Card or USB device	No files on the memory card	Please make sure that the USB flash drive or SD card you insert contains the files you need to transfer
Cannot play the file	The pictures or videos are not compatible with the frame	Please confirm if the file format is compatible with the device

	There is no sound in the transferred file	Please check if the sound of the file is normal before transferring
No Sound	The volume is turned on to the minimum setting, or silent mode is turned on	Please click on the floating ball to increase the volume
Can not find Frame ID in Device info	The photo frame is not connected to Wi-Fi	Please connect your photo frame to Wi-Fi first, restart it and try it again

Can not find Frame ID in Device info	Frame Problem	If your device is connected to Wi-Fi and still cannot find the ID information, please restart the photo frame. If the problem is still not resolved, please contact our customer service.
Stuttering when using	The frame is taking up too much space	Please clean up some unwanted photos properly and restart the photo frame

Stuttering when using	The system does not respond sensitively within a short period of time	Restart the photo frame

Internet Issue

Issue	Possible reason	Possible solution
Cannot connect to Wi-Fi	Wi-Fi type is not compatible	It supports only 2.4GHz Wi-Fi networks
	Router issue	Try to change the encryption type of the Wi-Fi application. It is recommended to set the encryption type as WPA-PSK/WPA2-PSK
Cannot connect to Wi-Fi	The photo frame is too far away from the router	Please ensure that the distance between the photo frame and the router is within 16 feet
Cannot receive photos	Sent to the wrong photo frame ID address	Send again after checking the ID of the photo frame
	The frame is not connected to a network	Please connect your photo frame to Wi-Fi first, and try again after ensuring that the network is stable

Touch Screen Issue

Issue	Possible reason	Possible solution
The touch screen is not reacting or responding slowly	The screen protector is not removed	There are two layers of protective film on the screen, both of which need to be removed
	System lag	Wait a few minutes or restart the photo frame
If the above solutions do not solve your problem, please restart the device or contact our customer service.		

Part 08. Warranty

Our Digital Photo Frame comes with 2-Year warranty and 60 days money back guarantee, which starts from the purchase date of the order.

Note: If the product is damaged due to man-made or natural disasters, screen cracking, liquid, moisture, button damage, or other accidental failures such as force majeure caused by non-quality problems of the product, we are deeply sorry that there will be no refund or free warranty.

Obtaining Service:
To obtain warranty service, please email to **support@brvatoeshop.com** with your order ID to register.

Replacement & Refund
1. **Would you like a replacement for a defective product?**

Should your product be defective within the specified warranty period, please contact us via support@brvatoeshop.com with the order number. Once our customer support team hears from you, we will process your request in 24 hours.
2. Not happy with the unit, or has Amazon's 30-day return window passed?
No worries! Be sure to contact Bravote customer service at support@brvatoeshop.com with your order number. We will process your request quickly and easily, usually within 24 hours.

Part 09. Contact Us

If you have any questions, please kindly contact us. We will provide the best solution within 24 hours.
Email: **support@brvatoeshop.com**
Phone number:**469-353-4385 (PST 8:00-16:00)**

Warning
This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference (1) this device may not cause harmful interference, and (2) this device must accept anyinterference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception,which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body: Only use the supplied antenna.

FCC ID: 2A2VC-XK001