

AUXO™

CALENT USER MANUAL



**READ THIS MANUAL BEFORE USING THE
PRODUCT. FAILURE TO FOLLOW INSTRUCTIONS
AND SAFETY PRECAUTIONS IN THIS MANUAL
CAN RESULT IN SERIOUS INJURY OR DEATH.**

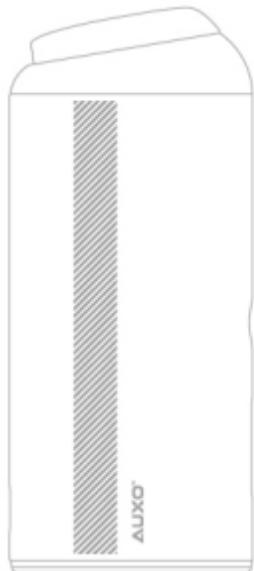
**FOR EASY FUTURE REFERENCE, DOWNLOAD
AND SAVE THIS USER MANUAL AND
WARRANTY POLICY.**

DOWNLOAD THIS MANUAL AT:

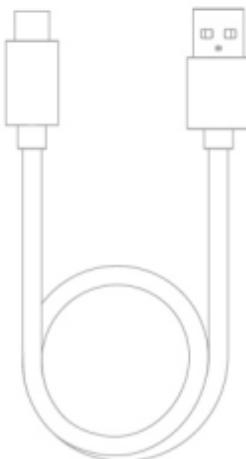
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AUXO™

What's in the Box



Calent x 1



USB Type-C x 1



Cleaning Brush x 1



User Manual x 1

QUICK START

It is recommended to fully charge the device before first use.

Rotate the mouthpiece 180°, lift the magnetic mouthpiece from the base to expose the heating oven.



Packing Dry Herb



1. Use medium-ground material. The grind should be small and crumbled but not too fine. A powdery grind will restrict airflow.
2. Moderately fill the heating oven to the rim and tamp down gently. It is not recommended to fill above the juncture line of the oven*.
3. Ensure the oven rim and other surfaces are completely free of debris for a tight seal.
4. Put the magnetic mouthpiece back on the base. Make sure it is seated correctly.

*Recommended filling: 0.3g

Turning On/Off the Device

- Press the power button **▲** for 3 seconds to turn on/off. The device's LED ring light will illuminate/fade out and make a short vibration respectively.
- If no activity is detected for 10 minutes or longer, Calent will turn off automatically.
- If the surface temperature of the device is over $116.6 \pm 1.8^{\circ}\text{F}$ ($47 \pm 1^{\circ}\text{C}$), the device will implement overheat protection mode and stop working automatically.
- If the battery runs out of power, the LED ring light will blink 10 times in red and short vibrations will occur shortly before turning off automatically.

Setting Up the Device

1. There are 4 heat settings. When the device is on, press the **+** / **-** buttons to choose between different temperature options. The LED ring light will indicate the mode accordingly – when it reaches heat setting 4, the ring light will display a full circle.
2. Press the **+** button for 3 seconds to start heating. The device will vibrate to indicate the start of a session and enter preheating phase.
3. The LED ring light will blink blue cyclically for approx. 30 seconds while it preheats. When preheating ends, the LED ring light turns to steady green and the session begins. Each standard heating cycle is 3 minutes long.
4. When the session is over, the LED ring light will switch from green to blue.
5. Assess the flavor of your material after every session. If you wish to continue another session, long press **+** again.

Mode Settings

Mode	Temperature	Indication
1	356°F (180°C)	
2	392°F (200°C)	
3	410°F (210°C)	
4	428°F (220°C)	

Charging & Battery Level

1. Due to safety concerns, it is not recommended to use Calent while charging.
2. To charge the device, connect one end of the USB-C charging cable to your device and the other end to a charging adapter.
3. Charging via a standard 5V 2A power adapter takes approximately 2.5 hours for a full charge. Every full charge generates approximately 20-session usage.
4. To check the current battery level, press the **A** key 3 times and the LED ring light will indicate its status. Each bar indicates ~25% battery level.
5. If your battery level is low when you start your session, the device will blink in red 3 times as a notification.
6. When the battery runs out of power, the LED ring light will blink 10 times in red, and short vibrations will occur. The device will then turn off automatically.

AUXO APP



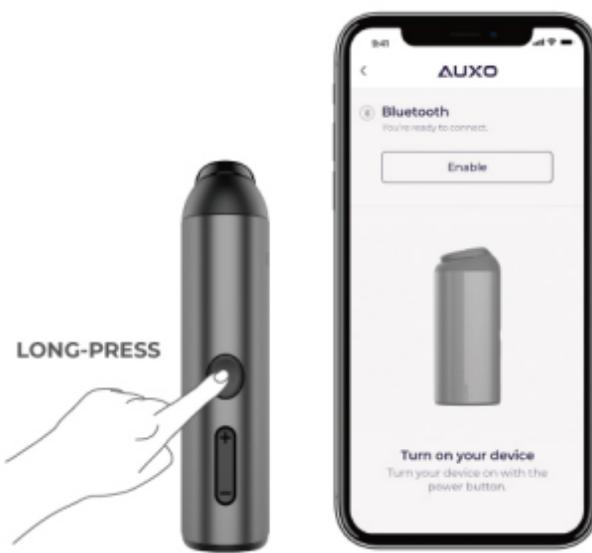
 AUXO Connect

Connecting Your Device to the App

1. Turn on the device.
2. Turn on Bluetooth on your phone and place the device near your phone.
3. When only one device is found, select accordingly. The LED ring light will blink 3 times when paired successfully. If multiple devices are found, the selected device will blink slowly to indicate selection; if paired successfully, the LED ring light will blink 3 times.
4. If the connection is unsuccessful, restart the app and try connecting again.

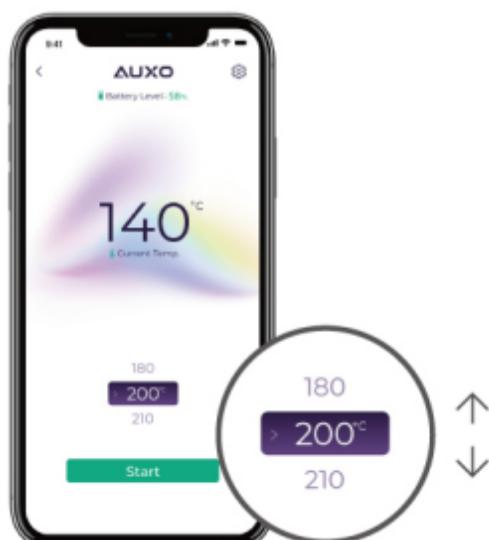
If you're having trouble pairing your Calent with your phone, please ensure the following:

1. Your AUXO app is up to date.
2. Your device is turned on (restart if necessary).
3. The Bluetooth on your phone is turned on.
4. The device is near your phone (as close as possible).



Pre-set Heating Selection

1. On the main page, scroll the temperature bar on the bottom to adjust to your preferred temperature.
2. The displayed temperatures are pre-set heat settings 1-4 respectively. Select a heat setting and tap 'Start' to begin your session.

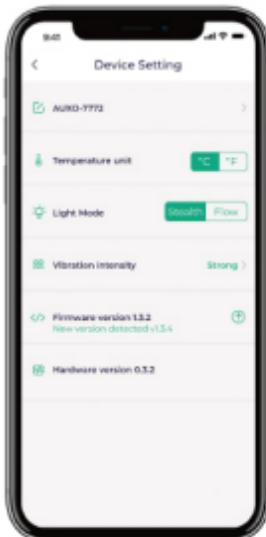


Unit of Temperature

1. On the top right corner, tap on the settings icon  and find 'Device Setting'.
2. In the 'Temperature Unit' section, select your preferred scale, Fahrenheit(°F) or Celsius (°C).

Vibration Intensity:

1. On the top right corner, tap on the settings icon  and find 'Device Setting'.
2. In the 'Vibration Intensity' section, adjust the vibration intensity to your preference.



CLEANING & MAINTENANCE

Cleaning is highly recommended after each use.

Heating Oven

1. Let the oven cool down to room temperature. Pull up the mouthpiece to expose the oven.
2. Use the cleaning brush to clean residue out of the oven.
3. Dip cotton swab in 90% isopropyl alcohol and swab the oven clean.



Isopropyl alcohol is highly flammable.

Let the device dry completely before heating.

Mouthpiece

1. Remove the mouthpiece from the battery by pulling up the magnetic lid.

 **Don't handle if hot.**

- **Basic cleaning:** Insert the cleaning brush into the opening of the mouthpiece, gently run the brush to the end and move it back and forth to remove grime or residues. The surface can be wiped clean with cotton pads dabbed with 90% isopropyl alcohol.

- **Thorough cleaning:**

The mouthpiece can be disassembled into 8 separate parts by removing the protruding filter and blue silicon band. The inner compartment will reveal itself with the removal of the silicon band, and the metal tab connecting the rotating mouthpiece can be removed by pulling it backwards. Once isolated, submerge only the zirconia-made mouthpiece in 90% isopropyl alcohol and clean the other parts with alcohol wipes. For disassembly and assembly instruction videos, visit the AUXO website or AUXO YouTube channel.



2. Let the mouthpiece dry completely before use.

*Please note: cleaning and maintenance must NOT be performed before the device is turned off and cools down to room temperature. Do not submerge the battery/device base in any form of liquid.

 **Warning: Choking Hazard – Disassembled mouthpiece contains small parts. Keep away from children and pets.**

Storage

- Do not expose the device to direct sunlight, dust, moisture or mechanical shock.
- Do not place heavy loads on the device or drop it – the device may no longer work properly if such occurs.

Temperature and Humidity



Charging temperature: 50 to 113°F (10 to 45°C)

Working temperature: 14 to 140°F (-10 to 60°C)

Storage temperature: 73±41°F (20±5°C)



Operating humidity range: 35%-70% RH

Storage humidity range: 35%-70% RH

SAFETY

- Do not attempt to disassemble or repair the device as damage or personal injury may occur.
- Keep body parts, clothing, etc. away from the heat source to prevent scalding or damage to personal property.
- To prevent scalding, do not touch the heating oven before it has completely cooled down.
- Refrain from using other power adapters not provided with the device when charging your Calent.
- Refrain from using the device while it is charging.
- Keep hands dry when touching the charging device to prevent electric shock.
- The device is not water-resistant and not recommended for use outdoors while it is raining, or in other circumstances where it may be exposed to water.
- The use of this device is not recommended for pregnant or breastfeeding women.
- If any abnormality is observed, stop using immediately and contact a professional after-sales service technician.

FCC/RoHS

- AUXO Calent is in compliance with RoHS and the council EMC 2014/30/EU.
- FCC Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Environmentally Friendly Disposal

You can help protect the environment! Please remember to respect local regulations, and hand in any electrical equipment you wish to dispose of at an appropriate waste disposal center.

WARRANTY

Limited Warranty Coverage

AUXO provides a limited warranty on authentic products purchased from the AUXO official website and authorized offline stores against defects in materials and/or workmanship under normal use. In order to keep this limited warranty in effect, the product must have been handled and used as prescribed in the instructions accompanying this warranty. AUXO warrants only to the original purchaser of the product and the limited warranty is nontransferable. The limited warranty does not apply to products that were sold by any third-party resellers.

AUXO offers a 10-year limited warranty on the device and a 2-year limited warranty on the USB charging cable from the date of purchase. The cleaning brush is not covered under the limited warranty.

In no event shall any recovery against AUXO exceed the actual price paid for the purchase of the product.

Not Covered Under Warranty

This warranty does not apply to certain situations and conditions, including but not limited to:

1. Any AUXO product sold by unofficial AUXO website or unauthorized offline store(s).
2. Damage(s) caused by accident, abuse, misuse, negligence, flood, fire, earthquake or other external causes.
3. Damage(s) caused by the device being exposed to or coming in contact with moisture (e.g. liquids, water, rain, extreme humidity, unusually heavy perspiration or other moisture), or extreme thermal or environmental conditions (e.g., sand, food, dirt or similar substances);
4. Damage(s) caused by operating the device or charging adapter outside the permitted or intended use as prescribed in the user manual.
5. Damage(s) in the heating oven due to tampering or counterfeit or caused by filling with unrecognized or unauthorized materials.
6. Damage(s) caused by modifications to alter functionality or capability.
7. Cosmetic damage occurring through wear and tear, including but not limited to scratches, dents and broken plastic on ports.
8. Any device or charging adapter where the serial number has been tampered with, erased or obscured, or is not genuine.
9. Normal performance degradation of batteries. Please contact AUXO Customer Support for more information on battery degradation.
10. Any other attachments and accessories which can be purchased separately.

Obtaining Warranty Service

Please retain your purchase receipt or other acceptable proof of purchase for your records. If no purchase receipt or other proof of purchase is provided, the warranty start/end dates will be determined according to the device serial number.

Contact the AUXO Customer Support Team first at **support@auxo-official.com** and submit a support request to initiate the warranty service.

We encourage you to include as many details as you can in the request, such as pictures and videos to help the team diagnose the issue.

An RMA (Returned Material Authorization) number and shipping instructions will be sent to you if the issue cannot be resolved. Following the shipping instructions, you will need to send the product along with the RMA number.

Note:

1. You must return your approved-for-warranty device or accessory before AUXO sends you a replacement on your warranty claim.
2. Customers are responsible for all shipping costs associated with the warranty process.
3. AUXO is not responsible for lost or damaged returns sent by the customer.

Return & Refund Policy

Please carefully research the product you are interested in before purchasing.

Refunds are only available for new and unused devices purchased on www.auxo-official.com and must be returned to AUXO within fourteen (14) days of receipt. If the tamper-proof seal is broken, a refund cannot be honored. AUXO will not refund devices purchased through other authorized retailers; in such case, any refunds must be obtained from the authorized retailer whom you purchased the device from and will be subject to the retailer's policy on refunds.

Note: The customer is responsible for the return shipping fee.

Additional Warranty Terms and Conditions

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THIS CARD. AUXO DISCLAIMS AND EXCLUDES ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO MERCHANTABILITY, AFTER THE EXPIRATION OF 10 YEARS AFTER PURCHASE BY THE END USER. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event will AUXO be liable for any special or consequential damages arising from the use of this product, nor for injury to any person, or any claim for damages arising from the use of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

WARRANTY CARD



Product: _____

Serial Number: _____

Date of Purchase:

(Based on the date from purchase receipt)

Date (YYYY/MM/DD): _____

Store Information:

Store Name: _____

Phone: _____

Store Address: _____

City: _____ Country: _____ ZIP Code: _____

Customer Information:

Customer Address: _____

City: _____ Country: _____ ZIP Code: _____

AUXO reserves the right of final decision in all warranty cases.

**AUXO may interpret and revise the content
of this warranty card.**

**Please present your warranty card together with your proof of
purchase in order to obtain your warranty service.**

For more information please visit www.auxo-official.com
or email us at support@auxo-official.com

Not for sale to minors.

This vaporizer is only intended for use with products made from federally legal hemp as defined in relevant provisions of the 2018 Farm Bill and codified at 7 U.S.C. § 1639o(l) and 21 U.S.C. § 802(16)(B)(i) and are not intended for use with any illegal controlled substance.

This product is not designed or intended to vaporize any nicotine or liquid product.

WARNING: Reproductive Harm - www.P65Warnings.ca.gov

Visit us at www.AUXO-OFFICIAL.COM

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