

## **SHS-SE1 eye massager**

### **User Manual**

#### **—, Precautions**

To ensure that you use this product correctly and safely, please read the "Instruction Manual" carefully before use. The company is not responsible for the consequences caused by incorrect use or non-compliance with the relevant instructions of this product.

1. Do not use this product while driving.
2. For the contact lens wearer, please remove the contact lens before using it.
3. Do not use the eye massager in an excessively high temperature and excessively humid environment.
4. Please keep this product away from water, fire and corrosive environment.
5. To use in a specific environment, please abide by the corresponding laws and regulations.
6. It is forbidden to use it for patients who have performed eye surgery and have heart disease.
7. Do not use the eye massager when you have eye diseases such as glaucoma, cataracts, retinal detachment, and pinkeye.
8. Pregnant women and menstruating women are forbidden to use it.
9. Children under the age of 6 are forbidden. Children aged 6 to 12 should use under the guidance of their guardian.
10. Sensitive skin, facial allergic dermatitis, cosmetic plastic materials on the face, please use this product under the guidance of a doctor.
11. If you need to clean the appearance, please clean with alcohol cotton, do not clean with water directly.
12. This product is a household electronic health care product, not a medical device, and is not suitable for diagnosis, treatment and other commercial purposes.
13. Do not use to massage other parts of the body.
14. Please only use our company's configuration charging equipment for charging, please pay attention to safe use of electricity.
15. If there is any abnormality in use, please turn off the power immediately, do not disassemble the product privately.
16. The device has a heating surface, people who are not sensitive to heat must pay attention to it.
17. Do not use sharp objects to scratch or puncture this product.

## 二、Product Configuration

**SHS-SE1** eye massager, charging cable, manual, certificate

## 三、Product Characteristics

Foldable and easy to carry, four massage modes: air pressure, vibration, hot compress, music scientific combination arrangement, intelligent heating, skin-friendly material, breathable and comfortable, the inner lining can be scrubbed, and the appearance design of affinity elements.

## 四、Product Operation

Long press the power button for 2 seconds to turn on → connect to Bluetooth to play your favorite music → short press the power button to select the favorite function mode → automatically turn off after wearing 1 cycle.

## 五、Key Function

Model	Key	Function	Operation	Functions in details
EM01-E		on/off	Long press by 2 sec	Turn on or turn off, turn on and the long white light on. The default is automatic mode. Start English broadcast "Welcome to use eye massager" Shut down English broadcast "Massage is over, thank you for using" There is no background music by default at boot
		Mode change	Short press	Switch the modes in turn (4 types), and broadcast according to the corresponding mode in English: "Auto mode", "Vigorous mode", "Relax mode", "Sleep mode".
		Music change	Short press	Next song
		Bluetooth on/off	Long press	Turn on/off Bluetooth

		Hot compress on/off	Short press 2 times	Turn heating on or off. Part of the configuration can switch high and low temperature heating.
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## 六、Display

LED two-color light (red and white) display

	LED qty	Indicating function
Turn on		"white" light is on when it is turned on, and the light is off when it is turned off
Charging	8	The charging status is on and the "red light" flashes, and the "white" light is on when it is fully charged.
Low battery		Red light flashes at a frequency of 1.7 Hz

## 七、Product Function

1. Working time: It can work for about 90 minutes with one charging, that is, five cycles (15 minutes \* 6 = 90 minutes).
2. Charging status: When the power adapter is connected (when charging), the indicator light flashes red, and the white light is on when it is full. Special attention: The whole machine does not work when connected to the power adapter for charging. The full charge time is approximately 2.5 hours.
3. Working status: the default automatic mode when turned on, a cycle of 15 minutes, after a mode is over, there is no switching mode action in the middle, and then it will enter the standby state after another 30 seconds.
4. Low voltage reminder: When the battery is low (less than 3.5V), the English broadcast reminds "the battery is low, please charge it in time", and the red light flashes at a frequency of 1.7Hz to remind, and it will automatically shut down when it is below 3.4V.
5. Shutdown state: press the on/off button, the English broadcast "massage is over, thank you for using". The whole machine enters the shutdown state.
6. The product has NTC detection temperature (low temperature standard:  $40\pm2^{\circ}\text{C}$ , high temperature standard:  $48\pm2^{\circ}\text{C}$ ), and real-time control of the hot compress temperature. When the system detects NTC open circuit or short circuit, the heating film will not heat up, and The red charging indicator flashes quickly at a frequency of 5 Hz.
7. Bluetooth connection status: The Bluetooth connection is successful to play by phone,, the music is paused when the call comes, and the massager works normally, the music will continue to play when the call ends; and the music will continue to play when the phone is refused.

## 八、Problems Maintenance

1. If there is a malfunction during operation, please perform the following inspections. If the malfunction cannot be eliminated or the product still fails to operate satisfactorily, please cut off the power supply and repair it by professional technicians. Do not disassemble or assemble the product without authorization.
2. The product still cannot be resolved after the basic troubleshooting, please return the product for repair.

Basic failure	Possible cause	Basic elimination method
unable to boot	Low battery	Charge and reuse confirmation
Airbag compression strength is weak	The headband is too loose	Adjust the length of the headband according to the individual so that the massager can be worn comfortably on the eyes.
Bluetooth connection is not available	The music button was pressed by mistake and the Bluetooth function was turned off.	Shut down and then restart the massager's Bluetooth function to restore it.
Low volume of bluetooth music	too low volume plays by mobile phone	Adjust the volume on phone

## 九、Battery Removal Steps

1. Cut off the external power supply and remove the product shell
2. Unplug the power supply from the mainboard
3. Remove the battery
4. Please put waste batteries in a fixed collection point
5. Please comply with local environmental protection laws and regulations and disposal guidelines

## 十、Attention

—Before discarding the appliance, please take out the battery of the discarded appliance

—When removing the battery, the battery must be powered off

The battery should be disposed of safely



Non-professionals do not disassemble it.

## **十一、Storage**

When stored for more than 3 months, check the product out of the box. Do not place it close to the ground, wall or roof. The room should be well ventilated to avoid strong sunlight and corrosive gas corrosion.

## **十二、Transportation**

The product packaging is equipped with simple anti-vibration measures, suitable for aviation, railway, road and shipping transportation. Rain, snow, splashing, inversion and collision should be avoided.

## **十三、Maintaining**

Take moisture-proof, rodent-proof, and pollution-proof measures. Cleaning should be done in the off state. The instrument should be placed in a safe place during use. Do not put heavy objects on the instrument. When a malfunction occurs, please ask a professional for repairs. Non-professionals should not Disassemble the product without permission.

## **十四、Disposal and Recycling**

This product should not be discarded with household waste. When you decide to discard this product, you should follow local regulations and guidelines to discard it.

## **十五、Product information**

Product name: eye massager

Model:**SHS-SE1**

Input voltage: 5V

Rated voltage: 3.7V

Rated power: 4W

Single default timing:15min

Charging port:Type-C

Battery capacity:1200mA/h

Product N.W:301g

Product size: L215\*W114\*H80MM

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.