



Smart IP Camera

Quick Guide

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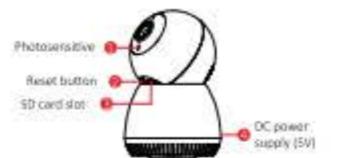
(Available Pacific Time: 5:00pm~12:00pm)

*Please read the Quick Guide carefully before using the product and keep it properly.

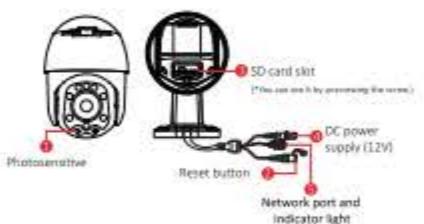
Device Installation and Configuration

This manual is suitable for various types of cameras. (The appearance may be different due to different batches. The details are subject to the receipt. This manual is only for the installation instructions of this series of equipment.)

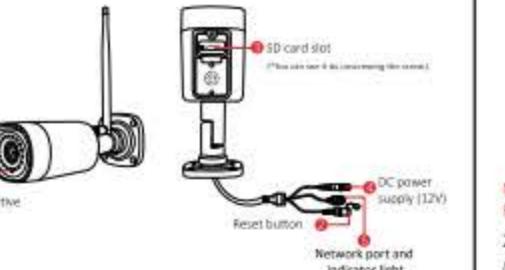
1. Wireless Pan-tilt IP Camera



2. WiFi MINI Dome Camera



3. WiFi Bullet Camera



Description

1. Photosensitive: Collect ambient luminosity value, turn on the infrared light when the current illuminance is less than 3 Lux.
2. Reset button: The working state of the device, long press 3-5 seconds to restore the factory, the camera will have a voice prompt broadcast.
3. SD card slot: TF card, storage video and playback video.
4. DC power supply: Power input.
5. Network port and indicator light: Connect the Lan cable and check the current device status indicator light.

Software Installation

1.APP Download and Installation

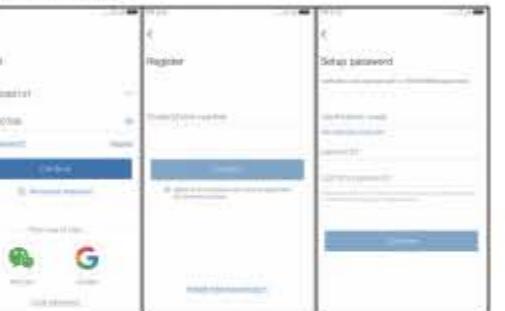
Users can search "EseeCloud" on APP store or on Google Play, or scan the QR code below to install the APP.



Note: For iOS system, it requires iOS 8.0 version or above. For Android, Android 4.4 or above.

2. Register Account

- (1) Go to login interface, click "register".
- (2) Register with your phone number or email address, click "confirm", a verification code will send to your email or your phone.
- (3) Input the verification code and set up your own password, then click "confirm" to complete.



Wifi Configuration add process

1. Add WIFI mode (optional)

1. Power on the device, wait for the indicator light to flash slowly, connect to the IPCXXX hotspot in the phone settings, the password is 11111111; (Figure 1)



2. Open the APP and click on the "+" in the upper right corner to enter the scan code interface; (Figure 2)

3. Scan the QR code on the device; (Figure 3)

4. On the search device interface, click "Add"; (Figure 4)



2. Click the "Match Code" button. After the adding is successful, click the "Stop" button.



To view on Eseecloud software on PC

Input Cloud ID (on your camera body or go to Eseecloud phone app: Settings-Device's ID)

Input User Name and Password (on phone app click More-Edit-show the eye, then you will see the device password you set for it)

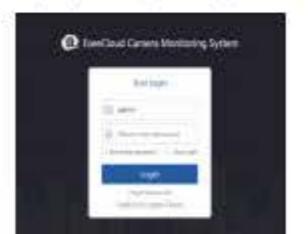


Windows system, please download Eseecloud software from www.hiseeu.com.

Or download from this link: https://www.dropbox.com/s/cnbg0ngewjpa/EseeCloud_Setup_3.0.4.2_20200617.exe?dl=0
Or http://download.dvr163.com/tool/EseeCloud_Setup_3.0.4.2_20200617.zip

MAC OS system download link: <https://www.dropbox.com/s/g0vwpamcd7cd5a/EseeCloud%20for%20Mac.zip?dl=0>
Or http://download.dvr163.com/tool/EseeCloud-mac-2.0.8_20200228.zip

User name is admin, no password, choose login

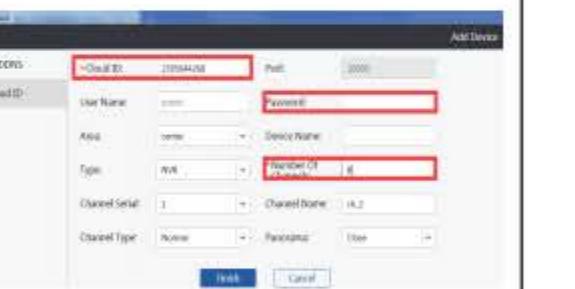


*Select "Add"

*Select "Cloud ID", enter the cloud ID(9 or 10 numbers). You can find it your camera body or go to Eseecloud phone app: Settings-Device's ID
* Username is admin
* Password is the one you set for camera.
* Channels: Input 1
* Click Confirm and you will see the video.

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FAQ

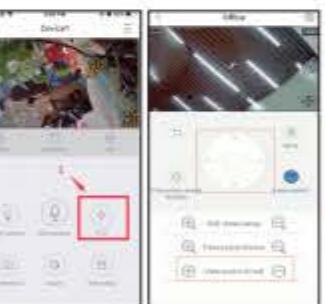
Q1. What can I do if the Wi-Fi setting failed?

1. Be sure it is powered up correctly and will rotate itself when plugged in(PTZ camera)
2. Please put the camera next to the router, less than 5 meters on initial setup
3. Re check your WiFi password is correct and there is no special characters in it (such as *!@#%^)
4. Be sure your router's Wi-Fi SSID was not hidden and it's frequency is 2.4G, the cameras doesn't work with 5G
5. When WiFi is set done, please do not put the camera too far away from the router, be sure its under the wifi coverage 15-20 meters.

Q2. How to use the PTZ function? (only for 5x digital camera)

1. Zoom on the Eseecloud app: go to the camera live screen, click "PTZ" in the lower right corner, you can control it to rotate up, down, left and right, click "View zoom in/out" to zoom your camera

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2. Zoom on the NVR monitor: on the camera image left click the mouse, it will show a small menu, click "zoom in", then scroll mouse to zoom the camera.



3. Turn camera up/down, right/left on NVR monitor: on the camera image left click the mouse, it will show a small menu, click "PTZ Control";



Then it will show a new menu, you can control it to turn camera up/down and right/left.



Q3. How to set or change a new password?

To protect your privacy, please set a new password at your earliest convenience.
Click "Settings" to enter the Camera Setting menu and selecting "Password" to set or change a new password.

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5. To view and use via WiFi or other networks, please select Remote View; If there is no network, if you connect to the camera at close range, please select local Direct Connection; (Figure 5)



Figure 5

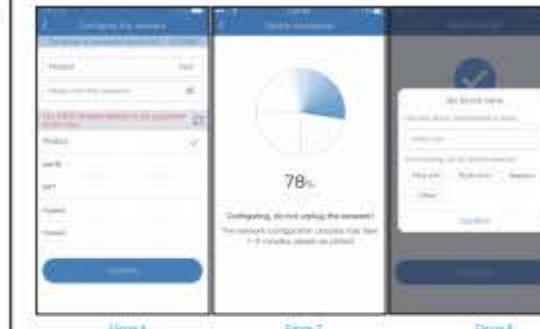


Figure 6



Figure 7



Figure 8

View Alarm, Preview and Playback

1. Click the push information or "Info" button to view the alarm information of the camera.
2. Click the corresponding play icon on the device list to enter the preview interface to view real-time video and have voice intercom.
3. Click the playback or cloud icon to view the video which is on the device or in the cloud.
4. Tap the share icon to share the camera to others.

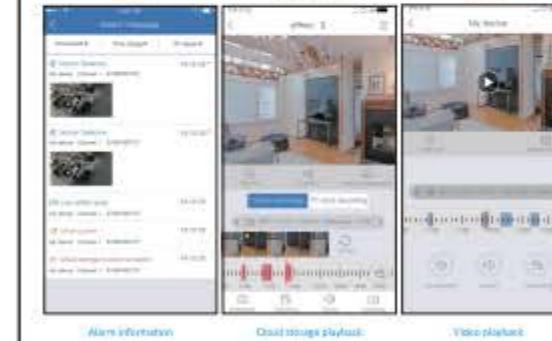


Figure 9

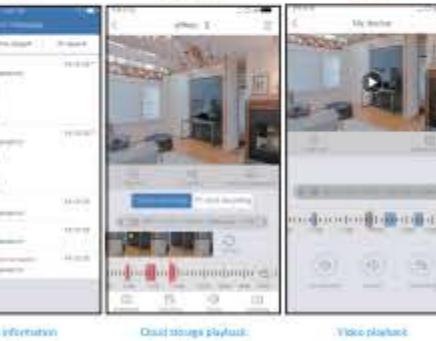
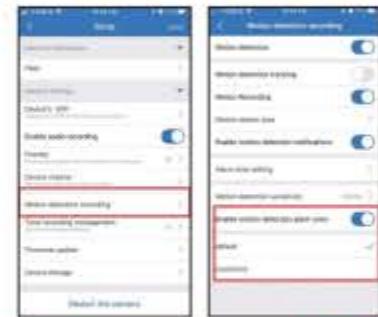


Figure 10

Motion Detection Alarm

With the function on, the App will push an alarm message to you when a motion is triggered. Click "Settings" and choose "Motion Detection recording", turn on the "Motion detection", "Motion Recording" and "Enable motion detection notifications". If you want to enable alarm sound, enable "Enable motion detection alarm siren", if not, please disable it.



Match code the camera to wireless NVR

1. Wireless touch screen

1. Right click your NVR mouse and choose wireless add;
2. Press the camera reset button for 10 seconds;
3. Wait it shows camera IP address 172.20.14.**;
4. If no IP address, pls reset camera for several times, then you can exit, below is the video for you check : <https://youtu.be/KaxiVh-sd-Y>



2. Wireless touch screen

1. Click the screen, click the "home" icon, and click the "Match Code" module.



Figure 13

a) Original password: No password by default and leave it blank;
b) New password: Set your own password (6-10 digits, no special characters);
c) Confirm password: Input your password again, confirm it.

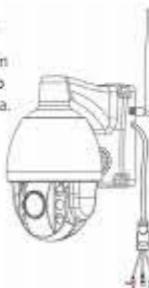


Q4. How to reset the camera to factory settings?

Keep the camera plugged in, press the reset button for 5-8s until you hear the prompt tone "restore to factory settings", for example of WHD902A camera.

Press the reset button for 5-8s,
reset the camera to factory settings.

Reset button



Press the reset button for 5-8s,
reset the camera to factory settings.

Reset button

Q5. How to set the full color image? (only for Full color camera)

1. Set on Eseecloud app: settings--Advanced settings--Video quality settings--Mode--Full color



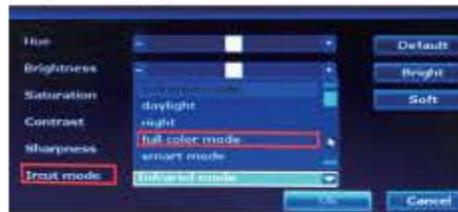
2. Set on NVR monitor: on the camera image left click the mouse, it will show a small menu, click "Color Adjust".



Q6. What's the meaning of "Intelligent" on light control?

After select the "Intelligent", at night the camera will automatically switch to infrared light mode, and the image will turn black and white. When the movement is detected, floodlight will turn on for 30 seconds and then turn off.

Select Ircut mode--full color mode, camera at night the white light will work, camera image will be colorful.



Q6. What's the meaning of "Intelligent" on light control?

After select the "Intelligent", at night the camera will automatically switch to infrared light mode, and the image will turn black and white. When the movement is detected, floodlight will turn on for 30 seconds and then turn off.



Q7. How to set up Auto Tracking and Human Detection?

Go to the camera live screen, click setting--smart detection--turn on Humanoid tracking and Humanoid detection alarm. When someone passes by, the camera will automatically track and record it. Only when a person is detected the alarm notification will be sent.



Q8. How to using 5X Optical Zoom on NVR and mobile phone? (only for 5X optical camera)

1. Zoom in the Eseecloud App: go to the camera live screen--Click "PTZ", select Lens Control, you can select view zoom in/out and pull close/away to zoom your camera.



2. Zoom in the NVR: on the camera image left click the mouse, it will show a smart menu, click "ptz control", it will show a new menu, you can zoom in or out on this interface.



Figure 21

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This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.