



Marklife

P12 Label Maker Manual



EN DE

FC CE

Dear Customers:

Thank you for choosing our products. For the best experience, please read the instructions before operating the labelling machine. Our team is always ready to help you.

When you encounter any product problems, please contact us!

After-sales service mailbox: marklifefservice@gmail.com

If you have any problems with using this printer, you can contact us at any time via email, we will provide you with free and professional services!

Scan below QR code to download "Marklife" APP:



Download on the
App Store

Get it on
Google Play

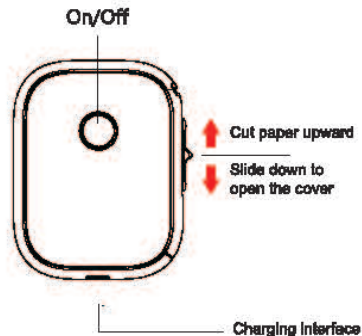
Contents

INTRODUCTION	01
GETTING STARTED	03
MARKLIFE APP FEATURES	06
TROUBLE SHOOTING GUIDE	07
WARNING	08
NOTES	09
WARRANTY	10

01

Introduction

P12 label maker Overview



ON/OFF Button

*Turn on P12 label maker: Press and hold the On/Off button until the button green light appears.

*Turn off P12 label maker: Press and hold the On/Off button until the button light off. The P12 label maker power off automatically if you don't use it for 20 minutes.

Basic parameters

Product Model: P12

Printing width: 12mm

Print accuracy: 208DPI

Bluetooth: 4.0

Battery capacity: 1200mAh

Charging time: less than 4 hours

Battery life: continuous printing length greater than 80 meters

Battery lifespan: charge more than 300 times

Printing life: more than 60km

Suitable for label paper: continuous paper and pre-cut label paper

Label paper length: Arbitrary

Label paper width: 12-15mm

Commonly used sizes

continuous paper: 15mm*4.3m

pre-cut label paper: 40*12mm, 40*14mm, 50*15mm, 100*12.5mm

This label maker is only suitable for printing thermal label paper. For better printing quality, it is recommended to use label paper from our shop. To ensure the printing effect, please fully charge before use! If the label maker is not used for a long time, in order to ensure the battery life, it needs to be charged regularly.

The print head needs to be cleaned with alcohol cotton after using for a period of time.

Light status description

*Green light: Fully charged / The power of the machine can be used, The roll paper has been loaded in the machine and the mobile phone is not connected.

*Blue light: The machine is connected to the mobile phone via Bluetooth

*Red light: Charging / Paper shortage / Overheat

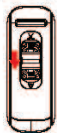
*Red light Flashing: Low Power, Low battery will cause unclear printing, please charge it in time.

02

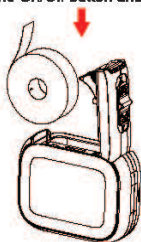
Getting Started Step 1 Put in labels

Slide down, release the auto-pop-up switch, and pop the lid down, put in a roll of label, make sure that the front side of the sticker is facing up and the label paper is out of the print head.

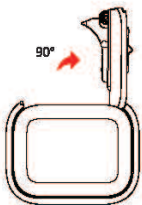
Turn on machine: Press and hold the On/Off button until the button green light appears.



① Opening method



② Consumable installation
Be sure to slide to the rightmost



③ Opening size



④ Correct closure

Step 2 Label Calibration

***Pre-cut label paper:** Press the On/Off button twice in quick succession, the P12 label maker will come out a QR code label. Press the On/Off button again, Verification complete. If the end of the label is close to the label exit, the calibration is successful; if only part of the label comes out, please press the button again to recalibrate.

***Continuous label paper:** You can start printing without verification. If verified, follow the steps below: Press the On/Off button twice in quick succession, the P12 label maker will come out a QR code label. After printing a QR code, the verification is successful.



Label self-inspection page

Continuous paper self-test page

Step 3 Install and Setup Marklife APP

APP Download

For Apple phone, please search for "Marklife" in the Apple App Store to download the APP.

For Android phone, please search "Marklife" in Google Play to get it.

Search "Marklife" in the App Store



03

Marklife APP Features

Label content editing

- Marklife APP supports bold font, italic, line spacing and word spacing adjustment. you can customize your want to print, including text, date, border, sticker, line, icon, QR code, barcode, graffiti, serial number. 9 languages and 15 fonts options switch, freely adjust the size and position.
- This printer does not support the printing of photos, only pure text or sketches of pictures.
- You can use excel importing function after login in.

Cloud Template

If you are using continuous paper, this item is not needed ;

*The cloud template has all the Pre-cut label styles currently and it needs to be connected to the Internet to use it.

You can also choose a template with the same size and the same appearance as the label you use from "cloud template" to create a label.

*If you choose a template that does not match the size and appearance of the label you are using, it will result in a failed print. The cable label now needs to create a label from the cloud template: click "Cloud template"-"Specifications"-"109mm*12.5mm"-select the label-"use"-edit-print.

04

Trouble Shooting Guide

If your problem is not found in the table below, you can shut down and reboot to try again.

Any questions, welcome to send email to us, we will

Category	Item No.	Question	Answer (Possible causes and solutions)
Misused Light Display	1	Why does it show a red light?	a. Paper shortage/collate the label. b. Overheat/Turn off the printer and wait for it to cool down before using it again.
	2	Why is the red light flashing?	Low Power/Charge the printer.
	3	Why does it show an orange light?	Discharging needs has been activated. Shut down and then restart.
Misused	4	Why does the printer cannot fall?	a. Please connect it from the "MarkLife" App/Get from the Please Bluetooth section. b. Call phone Bluetooth is not open/open the Bluetooth. c. Printer Bluetooth failure when the red light flashes, please refer to Item 2. d. Please Bluetooth is connecting other cell phones. e. The Android enable APP needs to obtain location permission before it can search for nearby printers. f. Turn off the heat, restart the printer. In some cases in black areas, you can search for nearby printers.
	5	How to do label collection?	The collector is OK if the end of the label is right next to the label only if only part of the label comes out, please press the button again for re-collection.
Not Fall	6	Why is the printed label blank?	a. The printing paper is placed upside down. No place the paper in correct side. b. Paper issue: Replace another label paper, do label collection and print.
	7	Why the printing is blurry again and incomplete?	a. Low Power/turn off light is flashing. Charge the printer. b. Didn't do label collection before printing. Do label collection and print. c. Paper quality printing paper, replace a new set of labels. d. Print head issue: Check whether there is any dirt on the print head, if it is, wipe and clean the print head with an alcohol swab in the clockwise state.
Stop Printing	8	Why is the printed content not correct?	a. Not collect the label before printing, collect it before starting to print. b. The round cutting of the printer in the APP does not match the printer and, re-cut the label. c. The label also not in the APP does not match the actual label, use the one used by printing again. d. Confirm whether the label is too large beyond the printing range, adjust the font size and try again.
	9	Why did the printer suddenly stop printing?	In order to ensure the reliability of the printer, the printer is designed with various self-protection, including "out of paper", "paper life open", "low power", etc. Please deal with the situation according to the actual situation.

Contact us: marklifeservice@gmail.com

05

WARNING

1) Please make sure there is no debris in the paper bin before use, otherwise the print head may be damaged during printing. If there is any dirt, please clean the paper bin and print head with alcohol.

2) Please turn off the power immediately when the label maker is go wrong.

3) There is a complex circuit inside the label maker and please do not disassemble or modify the label maker.

4) Please charge the battery in a cool, ventilated room. Do not expose the label maker and USB cable to high temperature, high humidity or put them in water to avoid short circuit, causing the battery to heat up, smoke, deformation, damage, or even explosion. If the label maker and USB cable are connected to melt to water or other liquids, disconnect the power immediately. When you find that the label maker or power adapter smoke or smell, please unplug the power adapter immediately and pay attention to avoid being burned.

5) Please do not squeeze, mechanical vibration, shaking the label maker.

6) Strictly forbid charging with a damaged power cord, otherwise it will lead to electric shock, fire and label maker damage.

06

NOTES

1) Please keep this product and accessories in a safe place out of the reach of children to prevent danger.

2) Please do not disassemble the printer by yourself. When the printer is printing, please do not open the paper bin cover. After printing is finished, the print head is still in a high temperature state, please do not touch it to avoid burns.

3) When charging the printer and power adapter should be placed in a room temperature ventilation.

4) Please use a clean soft cloth to gently clean printer, prohibit the use of dissolved substances, with corrosive chemicals and cleaning agents, such as: benzene, thinner.

5) Make the power adapter, please make sure that the printer power off. Too high an ambient temperature or too low an ambient temperature will result in lower print quality.

6) Contact after-sales customer service when the battery cannot meet the performance requirements.

7) Please use our original printing paper, otherwise it may lead to poor print quality or even damage the printer.

8) After printing on thermal printing paper, the time to keep the handwriting is related to the quality of the thermal printing paper.

07

WARRANTY

From the date of purchase, this product print head warranty is 3 months, the rest of the parts warranty is 12 months.

Warranty service is not available for the following cases during the warranty period.

1) Out of warranty.

2) Unauthorized disassembly and repair or unauthorized modification.

3) Damage or scratches caused by man-made and other force.

4) Damage caused by accident, or use of other branded components or low quality consumables.

5) Printer failure or damage due to incorrect installation and use.

6) Printer failure or damage caused by the use of the product in a working environment not specified by the product.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.