

# SUMMIT™ FL!P



# User Manual

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# Important Health and Safety Information

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When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the product operating instructions. To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, closely observe all of the following precautions.

## Safety Precautions for Proper Grounding Installation

**Caution:** Connecting to improperly grounded equipment can result in an electric shock to either you or your device. This product is equipped with a USB Cable for connecting to a desktop or notebook computer. Be sure your computer is properly grounded before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The grounding plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

## Safety Precautions for Power Supply Unit

The product should be operated only from the type of power source indicated on the electrical rating label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

## Electrical Safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usages may be dangerous and will invalidate any approval given to this product.

Handle battery packs carefully. This product contains a Li-ion battery.

There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 55°C (131°F).

**Note:** Danger of explosion if the battery is incorrectly replaced. Recycle or dispose of used batteries according to all applicable local regulations, or in accordance with the instructions in the reference guide.

## Follow these other specific precautions:

Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.

Only use the USB cable provided with the phone or that bear the USB-IF logo or have completed the USB-IF compliance program. Keep metal objects away so they do not come in contact with the battery or its connectors as it may lead to short circuits during operation.

Always keep the battery out of the reach of babies and small children to avoid swallowing. Consult a doctor immediately if the battery is swallowed.

Do not use a battery that appears damaged, deformed, discolored, has any rust on its casing, if it overheats, and/or if it emits a foul odor.

The use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazards. Only use the battery with a charging system that has been qualified with the system per this standard: IEEE-Std-1725-2011.

The use of an unqualified battery may present a risk of fire, explosion, leakage, or other hazards.

Replace the battery only with another battery that has been qualified with the system per this standard: IEEE-Std-1725-2011.

Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface causing damage, take it to a service center for inspection.

If the battery leaks: Do not allow the leaking fluid to come in contact with the eyes. If contact occurs, DO NOT rub the eyes. Rinse with clean water immediately and seek medical advice. Do not allow the leaking fluid to come in contact with skin or clothing. If contact occurs, flush the affected area immediately with clean water and seek medical advice. Take other precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

## Prevention of Hearing Loss

**Caution:** Permanent hearing loss may occur if earphones or headphones are used at high-volume levels for

prolonged periods of time.

### **Safety Precautions for Direct Sunlight**

Store this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed **55°C (131°F)**, such as on a car dashboard, window sill, or behind glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

### **Environmental Restrictions**

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

### **Aircraft Safety**

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is prohibited in most countries. If flight personnel authorize the use of electronic devices, switch the device to Airplane Mode (consult User Guide for instructions) to turn off RF functions that may cause interference.

### **Road Safety**

In many jurisdictions, vehicle operators are not permitted to use communication services with handheld devices while the vehicle is in motion, except in the case of emergencies. In some countries, using hands-free devices as an alternative is allowed.

### **Safety Precautions for RF Exposure**

Use of non-original, non-manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Use only original, manufacturer-approved accessories when such accessories contain metal of any kind. Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV, and radio. Avoid using your phone near metal structures (for example, the steel frame of a building).

### **Explosive Atmospheres**

When in an area with a potentially explosive atmosphere or where flammable materials exist, the device should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised not to use the equipment at refueling points such as service or gas stations and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked such as fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and including, but not limited to areas where the air contains chemicals or particles such as grain, dust, or metal powders.

### **Interference with Medical Equipment Functions**

This product may cause medical equipment to malfunction. The use of this device is prohibited in most hospitals and medical clinics for which regulations and rules are commonly posted in such facilities. In these instances, turn your phone OFF as health care facilities frequently use equipment that is adversely affected by RF energy. If you use any personal medical device(s), consult the manufacturer of your device(s) to determine if the device(s) is adequately shielded from external RF energy. Your health care provider may be able to assist you in obtaining this information.

### **Non-ionizing Radiation**

Your device has an internal antenna. This product should be operated in its normal-use position to ensure radiative performance and safety from interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for personal safety, it is recommended that no part of the human body should come too close to the antenna during equipment operation.

Use only the supplied integral antenna. The use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits, as

well as causing non-compliance with local and national regulatory requirements.

In order to limit RF energy exposure and to ensure optimal phone performance, operate the device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed which can reduce antenna performance and battery life.

## **Battery Information and Precautions**

To assure product safety, there shall be precautions below.

### **Danger!**

Use dedicated chargers and follow the specified conditions when charging the cell.

Use the cell only with the specified equipment.

Do not put or store cell together with metal articles such as necklaces, hairpins, coins, or screws.

Do not short circuit the (+) and (-) terminals with metal conductors.

Do not place cell in a device with the (+) and (-) in a reverse way.

Do not penetrate cell with a sharp article such as a needle.

Do not disassemble the cell.

Do not weld the cell directly.

Do not use a seriously damaged or deformed cell.

Thoroughly read the user's guide before use, Inaccurate handling of lithium-ion cell may result in heat, fire, explosion, damage, or the capacity loss of the cell.

### **Warning!**

Do not put cell into a heating vessel, washing machine, or high-pressure container.

Do not use non-chargeable batteries, always use the original battery that comes with the phone.

Stop charging the cell if charging is not completed within the specified time.

Stop using the cell if abnormal heat, odor, discoloration, deformation, or abnormal condition is detected during use, charge, or storage.

Keep away from cell immediately when leakage or foul odor is detected.

Wash well with clean water immediately if liquid leaks onto your skin or clothes.

If liquid leaking from the cell gets into your eyes, do not rub your eyes.

Wash them well with clean water and call physician immediately.

### **Caution!**

Store batteries out of reach of children so that they are not accidentally swallowed or handled.

If younger children use the cell, their guardians should explain the proper handling.

Be sure to read the user's guide and caution on handling thoroughly before using the cell.

Batteries have a cycle life. Replace failed cell with a new cell that is the same brand immediately after normal life cycle expiration, or if expiration has occurred prematurely. Store battery in a low-humidity and low temperature environment if the battery won't be used for an extended period of time.

Keep it far away from articles or materials with static electric charges while the cell is charged, used, or stored.

Wipe with a dry cloth before using the cell if the terminals of the cell become dirty.

## **Safety Instructions of Travel Charger**

Please read the following information carefully.

The maximum ambient temperature of the travel charger shall not exceed 45°C (113 °F).

The Travel Charger shall be installed according to specification. The current of load and output power shall not exceed the following value:

Input: AC100-240V- 50/60HZ 0.15A Output: DC5V-1A

The Travel Charger shall be used for I.T. equipment only.

For indoor use only.

Cleaning – Unplug this from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners to clean; use only a dry cloth.

Water and moisture – Do not use this product in moist environment.

Self-servicing – Attempting to service this product on your own, or opening or removing device covers may result in exposure to dangerous voltage or other hazards.

Unplug this apparatus during lightning storms or when unused for lengthy durations.

This Travel Charger is not intended to be repaired by service personnel in case of failure or component defect.

# Get Started




The following topics give you all the information you need to set up your phone the first time.

## Phone Layout and Functions











**Note:** Your phone's screen and app layouts are subject to change. This user guide uses sample images only.

The following illustration outlines your phone's primary external features and keys.

Components	Description
	<p><b>Left Soft Button</b></p> <ul style="list-style-type: none"> <li>• Access Notifications on the home screen</li> <li>• Choose specific functions in other apps</li> </ul>
	<p><b>Right Soft Button</b></p> <ul style="list-style-type: none"> <li>• Access Messages on the home screen</li> <li>• Choose specific functions in other apps</li> </ul>
	<p><b>Place/Answer Call Button</b></p> <ul style="list-style-type: none"> <li>• To answer or place a call</li> <li>• Press to enter call history</li> </ul>



	<p><b>End of call / Power Button</b></p> <ul style="list-style-type: none"> <li>• Press to end a call</li> <li>• Long press to choose options of Restart, Power off, or Lock the phone</li> <li>• Long press to turn on the phone</li> <li>• Press the Power Button with the Volume Down Button at the same time to take a screenshot</li> </ul>
	<p><b>Navigation Buttons</b></p> <p>Press for shortcut access to apps from the home screen, you can customize the shortcuts in Settings</p> <ul style="list-style-type: none"> <li>• Up: to access Music</li> <li>• Down: to access Gallery</li> <li>• Left: to access Recent apps</li> <li>• Right: to access Shortcut to turn on/off Wi-Fi, Bluetooth, etc</li> </ul>
	<p><b>Favorite Contact Button</b></p> <p>Press to enter saved favorite contacts</p>
	<p><b>Speaker Button</b></p> <ul style="list-style-type: none"> <li>• Press to mute/unmute the media players and adjust the media volume by using the Volume Buttons on the side</li> </ul> <p>Press to mute incoming call ringtone</p>
	<p><b>Return Button</b></p> <p>Press to return to the previous screen</p>
	<p><b>Number Buttons</b></p> <ul style="list-style-type: none"> <li>• Press to dial numbers</li> <li>• Long press "1" to enter voicemail</li> <li>• Long press other numbers for quick calling</li> </ul> <p>Long press the hash key to turn on Vibrate mode</p>
	<p><b>Volume Buttons</b></p> <ul style="list-style-type: none"> <li>• Press to adjust the ringtone</li> </ul> <p>Press Volume Down Button with the Power Button at the same time to take a screenshot</p>
	<p><b>Camera Button</b></p> <ul style="list-style-type: none"> <li>• Press to take a photo or start recording a video</li> </ul> <p>Long press to enter Camera when phone is unfolded or folded</p>

**CAUTION:** Inserting an accessory into the incorrect jack may damage the phone.

## SIM/SD Card

The SIM card is an IC card containing a phone number and other customer information.

Your phone supports the use of an optional Micro SD card (sold separately) to expand its storage capacity up to 128GB. Some SD cards may not operate properly with your phone.

### SIM Card Cautions

Keep the following in mind when handling a SIM card.

- You are responsible for any damage caused by inserting the SIM card in another-brand IC card reader, etc. Your carrier is not responsible in such a case.
- Always keep the IC chip clean.
- Wipe clean with a dry, soft cloth.
- Avoid applying labels. May damage the SIM card.
- See instructions included with SIM card for handling.
- Always power off the phone before inserting or removing the SIM card.

## SD Card Cautions

**Data:** Information stored on an SD card can become lost or changed accidentally or as a result of damage. It is recommended that you keep a separate copy of important data. Your carrier is not responsible for damages from data that is lost or changed.

**Reading/Writing Data:** Never power off while reading or writing data. A low battery charge may prevent reading/writing to an SD card.

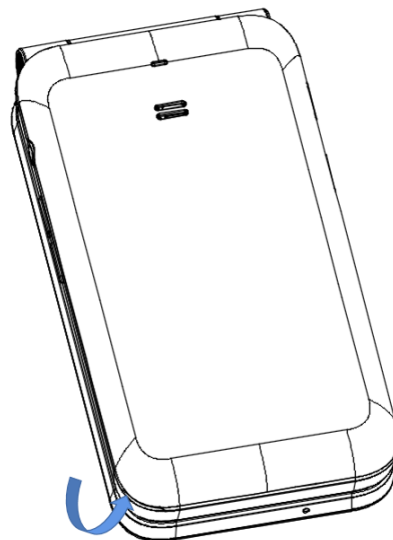
**Handling SD Cards:** Use/store SD cards away from the reach of infants. They may cause chOKing if swallowed.

## Install the SIM/SD Card

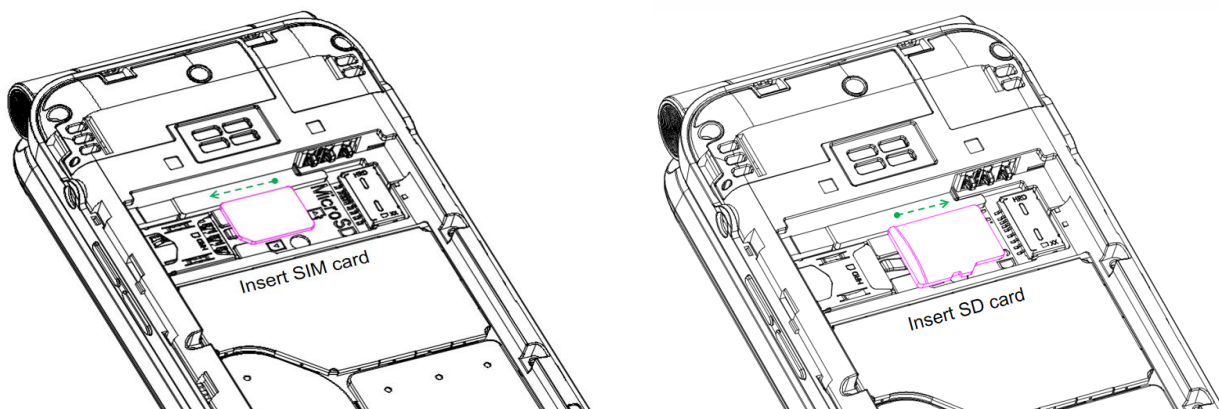
Follow these instructions to insert the SIM/SD card. Remember to power off your phone before inserting a SIM/SD card.

1. Remove the back cover.

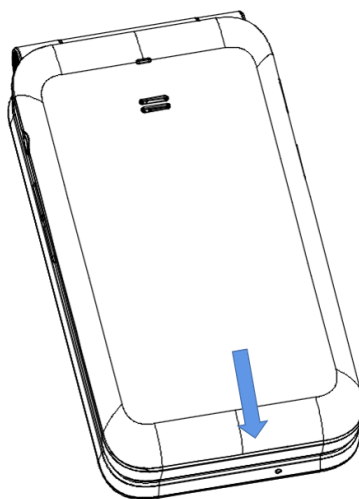
With the phone facing down, locate the notch on the bottom left edge of your phone. Try to pry it up and away from your phone with plastic card or your fingernail until it's completely removed.



2. Locate the SIM card slot and the SD card slot.
3. Slide the SIM card to the SIM card slot with the gold contacts facing down. If you have an SD card (sold separately), slide it to the SD card slot.



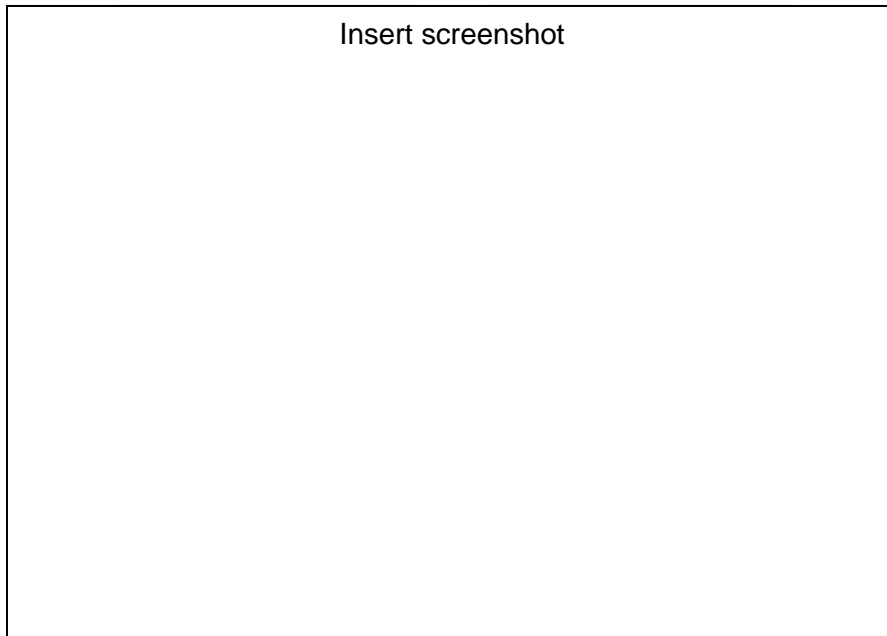
4. Install the back cover.
5. Align the back cover to the frame of the phone and apply it until it locks into place.



## Format the SD Card (need to update)

Summit Flip supports up to 128GB SD card, when you insert an optional SD card for the first time, it is recommended that you format it on your phone.

1. From the home screen, swipe up and select **Settings**.
2. Select **Storage > This Device > SD card**.



Select **Menu**  > **Format** or **Format as internal**, and then select **Format SD card** to confirm.

❖ All data on the SD card is erased, and the card is formatted for use on your phone.

## Battery

### Battery Cautions

**Storage:** Avoid storing or leaving battery with no charge remaining. Saved information and settings may become lost or changed, or battery may become unusable. Charge once every six months before storing or leaving unused for a long period.

### Charge the Battery

Follow these instructions to charge your phone's battery using the included AC adapter.

1. Connect the USB-C end of the data cable to the USB-C port on your phone.
2. Connect another end to the travel adapter.
3. Connect the travel adapter to an electric socket to start charging your phone.
4. After charging is finished, disconnect the phone from the charger and unplug travel adapter from the socket.

**Attention:** Use of unauthorized accessories could damage your phone and void your warranty.

# Power On and Off

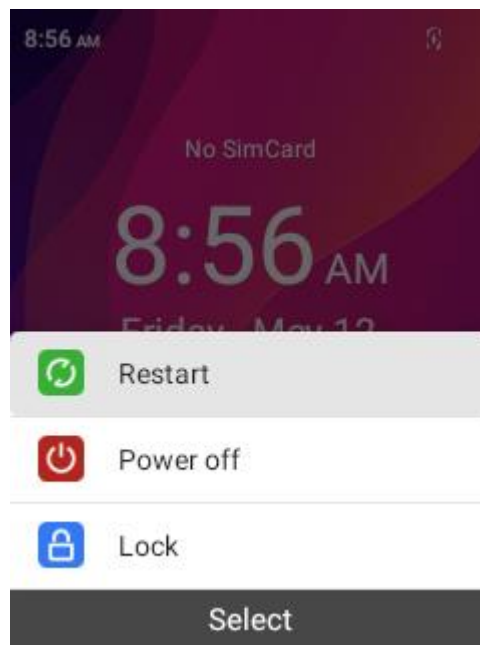
## Power Your Phone On

Press and hold the Power key to power the phone on.

- The first time you turn the phone on, you will see the startup screens. See [Initial Setup](#) for details.

## Power Your Phone Off

1. Press and hold the Power key until the menu pops up.



2. Select Power off.
  - ❖ Your phone will power off.

## Initial Setup

The setup screens help you set up certain features and preferences on your phone. When your phone has been turned on for the first time, you will need to follow these instructions to complete the setup process.

1. Choose a language and select **Next** to get started.

8:29 AM



## Choose a Language

1. English

2. Español

Next

2. Select a Wi-Fi and enter the password if you want to connect to the Wi-Fi. For secured Wi-Fi networks, you will need to enter a password. See [Wi-Fi](#) for more details.
3. there is a list of Accessibility features for you to choose. If you are visually impaired or hard of hearing, choose the relevent function to change the accessibility settings.
4. Follow the onscreen instructions to complete each section. For each topic, you will have the option to skip it and continue to the next screen. If you skipped any part of the setup, you can access additional options through the Settings.

# Basic Operations

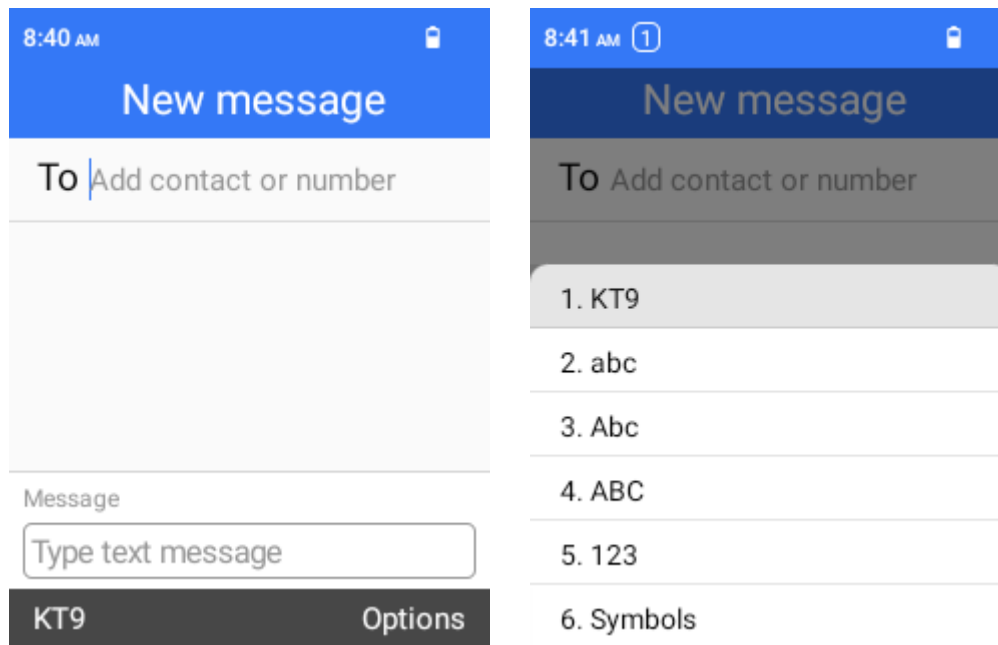
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The following topics offer an overview of your phone's basic operations

## Enter Text

### Keyboards

Press **OK** to show the input program, and then use the keypad to enter text. There are several input methods to choose, when in a text enter screen, press the **Left Soft Key** to choose between different input methods.



## Lock and Unlock Your Screen

Your phone allows you to quickly turn the screen off when not in use and to turn it back on and unlock it when you need it.

### Turn the Screen Off When Not in Use

To quickly turn the main screen off, simply flip the phone to close the cover.

To save battery power, the phone automatically turns off the screens after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone's screen is off.

**Note:** For information on how to adjust the time before the screen turns off, see [Display](#).

### Turn the Screen On and Unlock It

1. To turn the screen on, simply flip the phone open if the cover is closed, if the cover is already open, press any key to unlock the phone.

- ❖ The lock screen appears if set.
- 2. Enter the 4 digit password.
- ❖ The screen is unlocked.

**Note:** See more on [Screen Lock](#).

## Capture Screenshots

You can use your phone's **Power Key** and **Lower Volume Key** to capture screenshots.

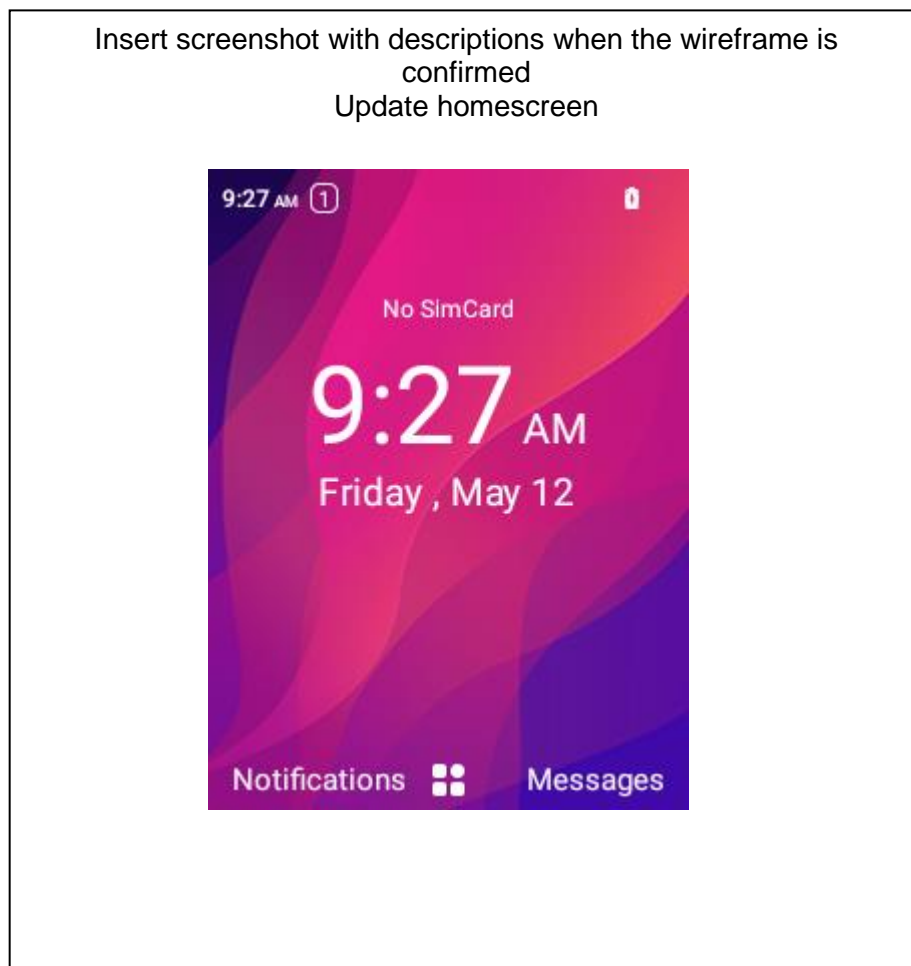
- Press and hold the **Power Key** and **Lower Volume Key** at the same time to capture a screenshot of the current screen.
- ❖ The current screenshot will be captured and stored in the phone's Gallery. From the home screen, press **OK** to enter the **Apps List** and then select **Gallery**.

## Home Screen

### Basics

The home screen is the starting point for your phone's applications, functions, and menus.

### Home Screen Layout





Item	Description
<b>Status bar</b>	The status bar displays icons to notify you of your phone's status and notifications
<b>Time and Date</b>	It shows the time, date.
<b>Notifications</b>	Press <b>Left Soft Key</b> to access Notification
<b>Messages</b>	Press <b>Right Soft Key</b> to access Message
<b>Apps List</b>	Press <b>OK Key</b> to access to the Apps List

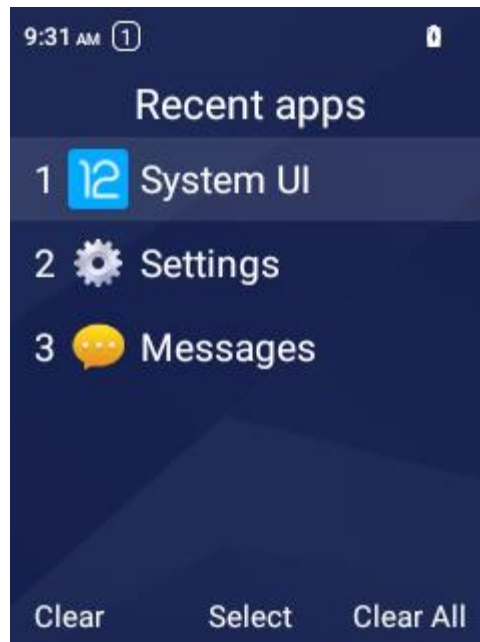
## Select Options and Navigate Screens

Use **Navigation Keys** and **OK Key** to open or activate the assigned function.

- Press the **Return Key** to return to the previous screen.

## Recent Applications

You can display a list of **Recent apps** using the **Left Navigation Key** when on the home screen.

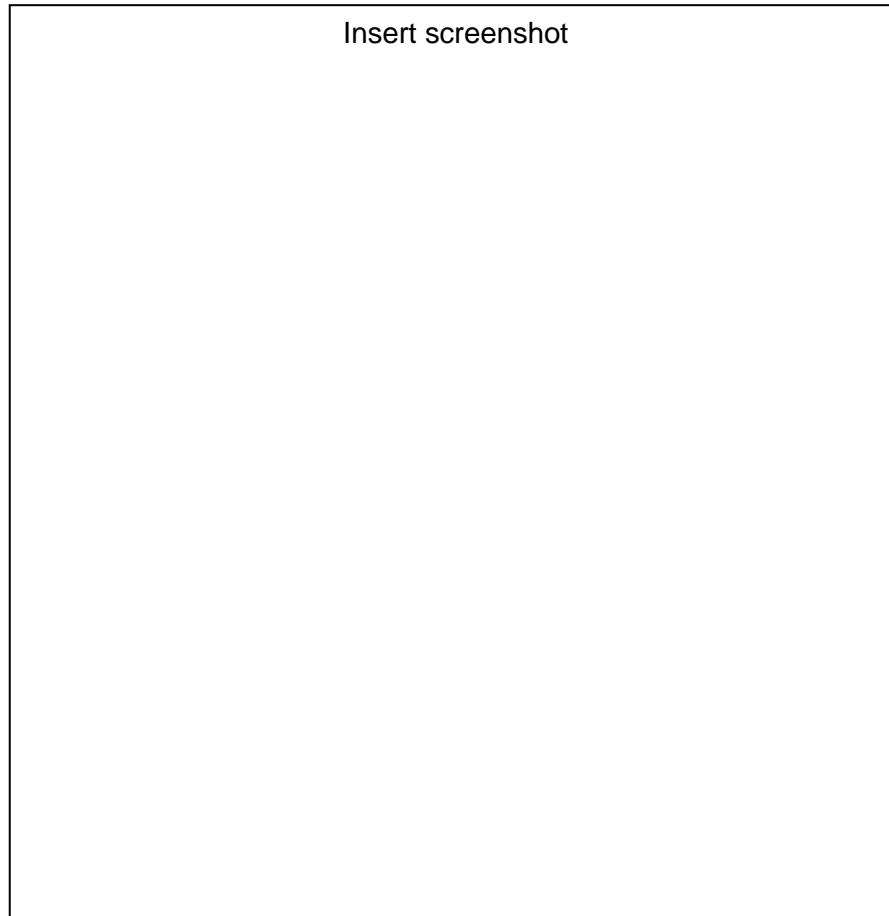


- Select **Clear** to clear a recent app.
- Select **Select** to enter the app.
- Select **Clear All** to close all apps in the list.

# Status Bar, Quick Settings Panel, Notifications Panel

## Status Bar

The status bar at the top of the home screen provides phone and service status information.



### Main Status Icons (waiting for wireframe approval)

Icon	Status
	Bluetooth® active
	Wi-Fi® active
	Downloading
	Vibrating
	Network (full signal)

	LTE data service
	UMTS data service
	Airplane mode
	Sync active
	Alarm set
	Battery (charging)
	Battery (full charge)

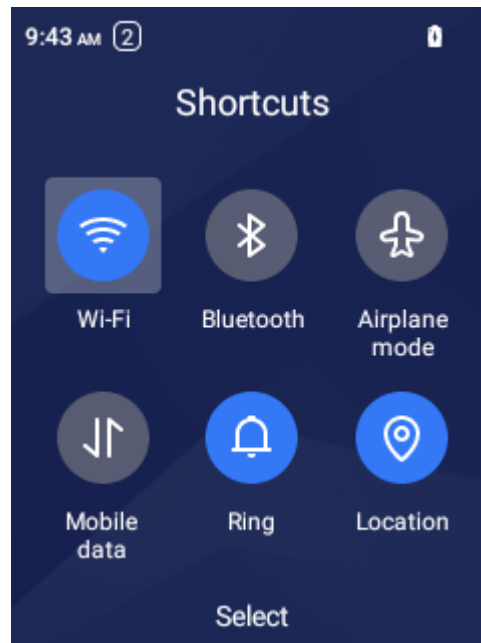
## Main Notification Icons

Icon	Notification
	Missed call
	New voicemail
	New text or MMS message
	New Hangout message
	Alarm
	Warning







**Note:** Additional notification icons may appear.

## Quick Settings Panel

You can access the quick settings panel by press the Right Navigation Key.

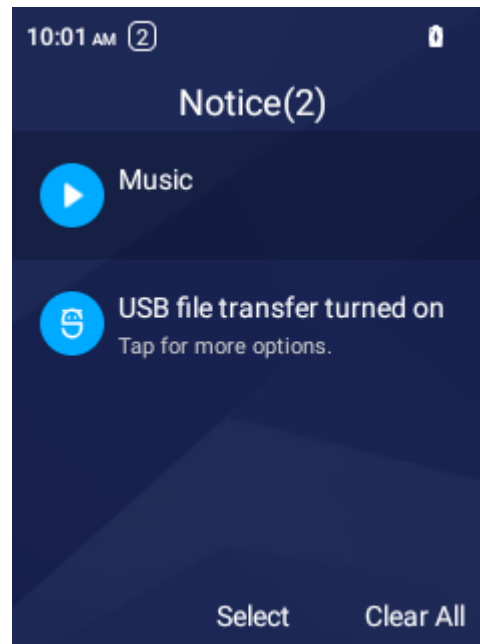


## Quick Settings Menu

Icon	Name	Function
	Wi-Fi	Turn Wi-Fi on or off. Please go to Settings to set up the Wi-Fi. Turn off when not in use to save battery power.
	Bluetooth	Turn Bluetooth on or off. Please go to Settings to set up the Bluetooth. Turn off when not in use to save battery power.
	Airplane mode	Turn Airplane mode on or off.
	Mobile data	Turn Mobile data on or off.
	Ring/Vibrate/ Mute	Switch between Ring, Vibrate or Mute.
	Location	Turn Location on or off.

## Notifications panel

Notifications remind you of the arrival of new messages, calendar events, etc. Press the **Left Soft Key** to open the notifications panel and view details.



- To check a notification, select **Select**.
- To remove a notification, select **Clear**.
- To dismiss all notifications, select **Clear All**.

## Change the Wallpaper

Select and assign your phone's background wallpaper.

1. From the home screen press **OK > Settings > Display > Wallpaper > Wallpaper**
2. Press **OK** to set the wall paper.

You can also selete wallpaper from your Gallery.

1. From the home screen press **OK > Settings > Display > Wallpaper > Gallery**
2. Choose a pictures and select **View**, then select **Save**

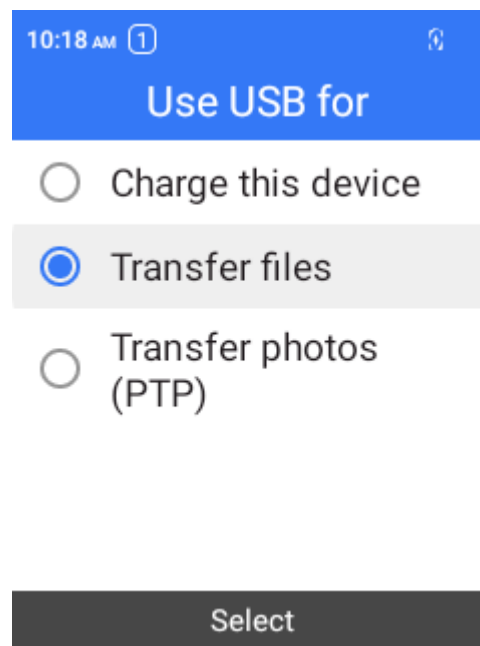
# Transfer Files between Your Phone and a Computer

You can use the supplied USB cable to connect your phone directly to your computer and transfer music, photos, and other content files.

- If you want to save data to an SD card on your phone, make sure the SD card is installed and active. See [SIM/SD Card](#).
- Avoid removing the SD card while transferring data.

## Transfer Files between the Phone and a Computer

1. Connect your phone to your computer using the supplied USB/charging cable.
  - Insert the USB-C end of the cable to the phone.
  - Insert the another end of the cable into an USB port on your computer.
2. From the home screen, press **OK** to enter **Apps List**, then go to **Settings > Phone settings > USB**, then select **Transfer files**



3. On your computer, navigate to the detected device (such as through the My Computer menu) and open it.
4. If available, select a drive (SD card or internal shared storage).
5. Select a folder (for example, **Music** for songs and albums) and copy files to it from your computer.
6. When you are done, disconnect your phone from your computer.
  - ❖ The transferred files are now saved to your phone or SD card.

# Update Your Phone

From time to time, updates may become available for your phone.

## Software Update Cautions

**During update:** The phone cannot be used until the software update is complete. It may take time to update your phone's software.

**Signal during update:** Update your phone where signal reception is good, and do not change location during the update process. Make sure the battery is adequately charged before beginning an update. A weak signal or low battery during an update may cause the update to fail. An update failure may disable the phone.

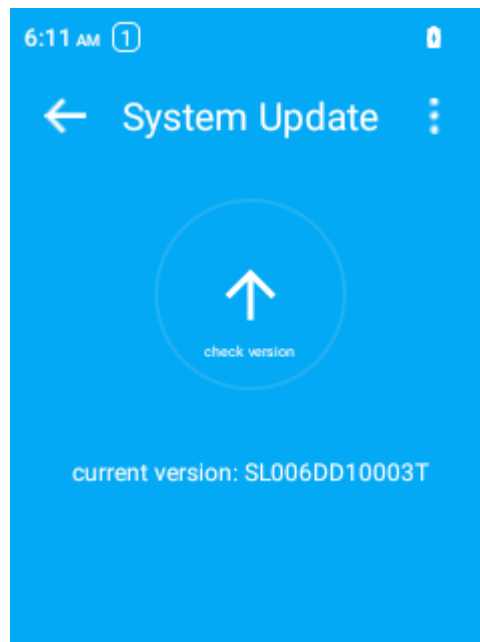
**Other functions during update:** Other phone functions cannot be used during a software update.

## Back Up All Data Prior to Update

Updating your phone may result in a loss of saved data depending on the condition of your phone (malfunctioning, damaged, water seepage, etc.). You must back up all critical information before updating your phone firmware.

## Update Your Phone's Software

1. Press **OK** to enter the **Apps List** and then select **Settings > Software update**.
2. There will be options to update if the update is available.



# Apps and Features

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The following topics outline essential apps and features of your phone.

## Connectivity

The following topics address your phone's connectivity options including Wi-Fi, Bluetooth, and more.

### Wi-Fi

Wi-Fi provides wireless internet access over distances. To use your phone's Wi-Fi, you need access to a wireless access point or "hotspot."

The availability and range of the Wi-Fi signal depends on a number of factors, including infrastructure and other objects through which the signal passes.

## Turn Wi-Fi On and Connect to a Wireless Network

1. From the home screen, press **OK** to enter the **Apps List**, then select **Settings**.
2. Select **Wireless & network > Wi-Fi**.
  - ❖ The Wi-Fi settings menu appears.
3. Press the **Left Soft Key** to turn Wi-Fi on.



- ❖ Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.
    - To disable Wi-Fi, press the **Left Soft Key** again.
4. Press **OK** to select a Wi-Fi network to connect, enter the password (if it's not an open network), and then press **OK** to **Connect**.
    - ❖ Your phone is connected to the Wi-Fi network. You will see (wifi icon add here) in the status bar.



## Tips:

- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.
- Entering a password is not required if an access point is not security protected.
- The next time your phone connects to a previously accessed secured wireless network, you will not be prompted to enter the password again, unless you reset your phone to its factory default settings or you instruct the phone to forget the network.
- Wi-Fi networks are self-discoverable, which means no additional steps are required for your phone to connect to a Wi-Fi network. It may be necessary to provide a username and password for certain closed wireless networks.
- To receive notifications when a high-quality public network is available, on the Wi-Fi settings menu, select **Options > Advanced Wi-Fi > Wi-Fi notification > On**

## Forget or Disconnect Wi-Fi

You may wish to disconnect from a connected Wi-Fi network without turning Wi-Fi off.

1. From the home screen, press **OK** to enter the **Apps List**, then go to **Settings > Wireless & network > Wi-Fi**
  - ❖ The Wi-Fi settings menu appears.
2. Select the name of the connected access point and then select **Forget**.
  - ❖ Wi-Fi is disconnected.
    - If select **DISCONNECT**, you may not need to re-enter the password to reconnect.  
(Need to check with SW, no disconnect option)
    - If select **FORGET**, you may need to re-enter the password to reconnect.

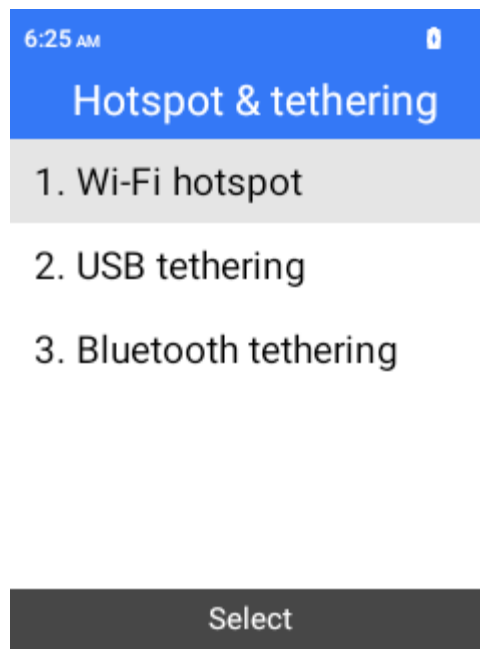
## Tethering & Mobile Hotspot

Use hotspot and tethering to provide internet to other devices through your Wi-Fi or mobile data connection. Apps can also create a hotspot to share content with nearby devices.

**Note:** Turning hotspot on will disable your phone's connection to other Wi-Fi networks.

## Turn Tethering or Hotspot On

1. From the home screen, press **OK** to enter the **Apps List**
2. then go to **Settings > Wireless & network > Hotspot & tethering**



3. Configure hotspot and tethering with the following options:

**Wi-Fi hotspot:** Share your phone's mobile data services with other devices. The feature works best when used in conjunction with 4G data services (although 3G service can also be used). Select **Wi-Fi hotspot > Options > Set up Mobile hotspot** to set up hotspot name, password, and more.

**USB tethering:** Share your device's internet connection with a computer that connects to your device via USB cable.

**Bluetooth tethering:** Share phone's internet connection via Bluetooth.

4. Select the corresponding function to turn enable hotspot or tethering.

**Note:** The best way to keep using the phone as a hotspot is to have it connected to a power supply.

**Important:** Write down the password for this communication (shown onscreen).

## Connect to Hotspot

1. Enable Wi-Fi functionality on your target device (laptop, media device, etc.).
2. Scan for Wi-Fi networks from the device and select your phone hotspot from the network list.
3. Select this phone and follow your onscreen instructions to enter the password (provided on the hotspot page).
  - ❖ The device is connected via your phone's hotspot.
4. Launch your Web browser to confirm you have an internet connection.

## Bluetooth

Bluetooth® is a short-range communications technology that allows you to connect wirelessly to Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually approximately 30 feet. Your phone supports Bluetooth 4.2.

## Bluetooth Cautions

- Information may not appear correctly on connected devices depending on the transferred data.
- Wireless connection to all Bluetooth® functions is not guaranteed for the phone.
- The phone may not connect properly depending on the other device.
- Noise may be experienced with wireless calls and hands-free calls depending on the conditions.

## Bluetooth Information

Bluetooth is a technology that enables wireless connection with PCs, Bluetooth devices with hands-free features, etc.

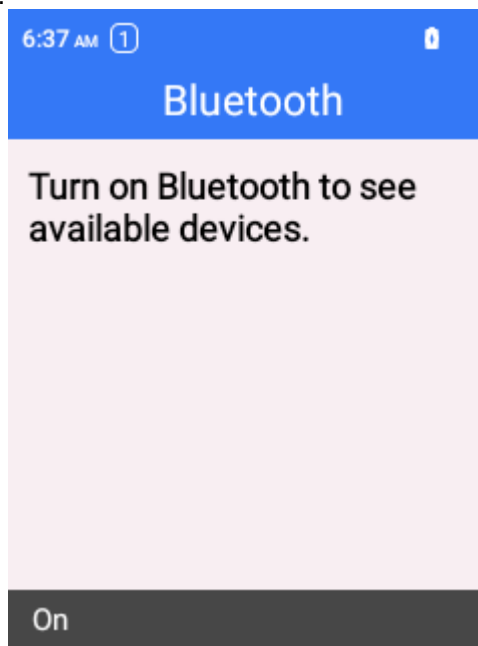
Function	Description
<b>Audio output</b>	Listen to music, etc., wirelessly.
<b>Hands-free calls</b>	Call hands-free, using Bluetooth-capable hands-free devices and headsets.
<b>Data exchange</b>	Exchange data with Bluetooth devices.

## Enable the Bluetooth Feature

Use the settings menu to enable or disable your phone's Bluetooth capabilities.

To enable Bluetooth, complete the following steps:

1. From the home screen, press **OK** to enter the **Apps List**, then select **Settings > Wireless & networks > Bluetooth**
  - ❖ The Bluetooth settings open.



2. Press the **Left Soft Key** to turn the bluetooth on.
  - ❖ Bluetooth is enabled.
    - To disable Bluetooth, Press the **Left Soft Key** again.

## Tips:

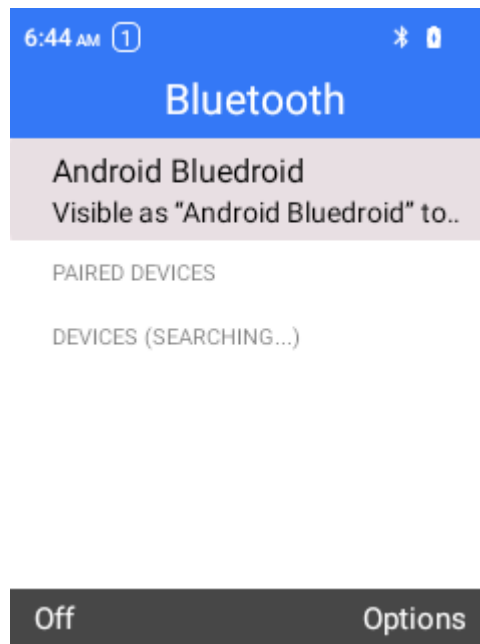
- You can also turn Bluetooth on or off in the Shortcut panel. Press the Right Navigation Key to enter the Shortcut panel and then select **Bluetooth** to turn Bluetooth on or off.
- Turn off Bluetooth when not in use to conserve battery power, or in places where using a wireless phone is prohibited, such as aboard an aircraft and in hospitals.

## Pair Bluetooth Devices

Search for and pair nearby Bluetooth devices. Registered Bluetooth® devices can be connected simply.

To pair Bluetooth devices, complete the following steps:

1. Enable the Bluetooth function on the Bluetooth devices being paired beforehand.
2. From the home screen, press **OK** to enter the **Apps List**.
3. then select **Settings > Wireless & networks > Bluetooth**
  - ❖ The Bluetooth settings open.
4. Select **ON** to enable bluetooth
  - Nearby devices appear in the “Available devices” list.

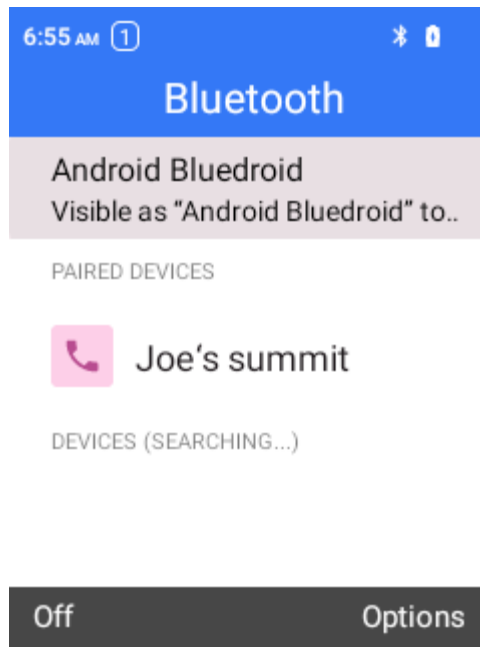


5. Select a device from the “Available devices” list and follow the onscreen instructions to pair with the device.
  - ❖ The Bluetooth device is paired to your phone.

**Note:** Methods to accept a Bluetooth connection differ depending on the devices used.

## Unpair from a Paired Device

1. From the “Paired devices” menu, select the paired device.



2. Press **OK** to disconnect.

- ❖ The device is unpaired from your phone. To make another connection with the device, you will need to pair again.

## Connect to a Paired Bluetooth Device

You can pair with a previously paired Bluetooth device without re-entering the password.

**Note:** the device may automatically connect a previously paired device when the Bluetooth is **ON**.

**Note:** Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

## Send Information Using Bluetooth

You can use Bluetooth to transfer information between your phone and another Bluetooth-enabled device such as a phone or notebook computer.

### Types of Data You Can Send via Bluetooth

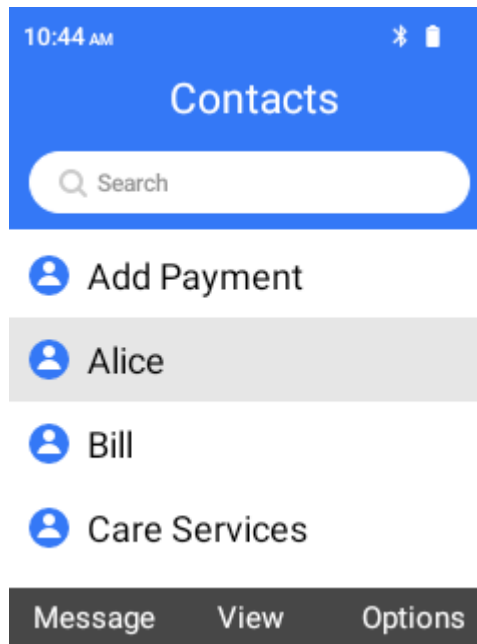
You can send the following types of information, depending on the device you are sending to:

- Images and videos
- Calendar events
- Contacts
- Audio files

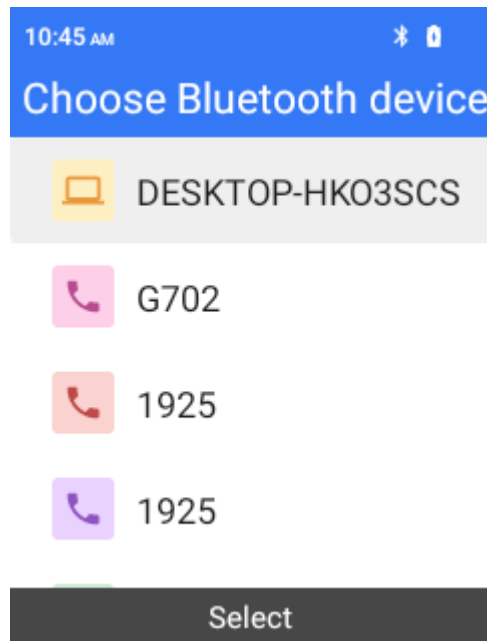
In the instructions below, Contacts data is being used as an example.

## Sending Contacts Data via Bluetooth

1. From the home screen, press **OK** to enter the **Apps List**.



2. **Select Contact > Find the contact you want to share > Options > Share > Bluetooth.**



3. Select a paired device to receive the data.
  - ❖ The contact information is sent.
    - If you see a message to confirm, follow the onscreen instructions.

## Receive Information via Bluetooth

Your phone is capable of receiving a wide variety of file types with Bluetooth, including photos, music tracks, and documents such as PDFs.

1. When another device attempts to send a file to your phone via Bluetooth, you will see a request to accept the file.
2. Select **ACCEPT**.
  - ❖ The file is sent to your phone.
    - When your phone receives a file, you will see a notification. To open the file immediately, select Notifications to display the notifications panel, and then select the notification.
    - When you open a received file, what happens next depends on the file type:
      - Media files and documents are usually opened directly in a compatible application. For example, if you open a music track, it starts playing in the Music application.
      - For a vCard contact file, if there are multiple vCard files on your storage card, you can choose to import one, several, or all of those contacts to your contacts list.

## Phone

The following topics outline the use of your device's phone app, voicemail, and more.

### Make and Answer Calls

The following topics describe how to directly dial calls, how to answer incoming calls, and how to use the in-call screen options

### Call Using the Keypad

The most common way to place a call is by using the phone's keypad.

1. From the home screen, simply dial the number.
  - As you enter digits, Smart Dial searches for contacts that match. If you see the number you want to dial, select it to place the call immediately without entering the rest of the number.



Message Call Options

2. and then press the Place Call Key to place the call..
  - ❖ The phone dials the number. The call begins when the other party answers.

- ❖ **Adjust In-Call Volume:** Press the Volume key up or down during the call.
3. To end the call, press the Power key.
    - ❖ The call ends.

## Call Emergency Numbers

If your phone has network coverage, you can make an emergency call. This works even without a SIM card and without typing the PIN code. You can also place calls to 9-1-1 even if the phone's screen is locked or your account is restricted. Emergency calls are not restricted in Airplane mode.

To call the 9-1-1 emergency number when the phone's screen is locked with a screen lock:

1. From the lock screen, press the **Left Soft Key** to select **Emergency**.
2. Dial 911 and press Place Call Key .
  - ❖ As long as you are in an area covered by wireless service, the emergency call is placed.

To call the 9-1-1 emergency number normally or when your account is restricted:

1. Unlock the screen.
2. From the home screen, dial 911 and press the Place Call Key.
  - ❖ As long as you are in an area covered by wireless service, the emergency call is placed.

Although all devices are equipped with 9-1-1 emergency calling, this device may or may not permit its location to be approximated during a 9-1-1 call.\*


### Note:

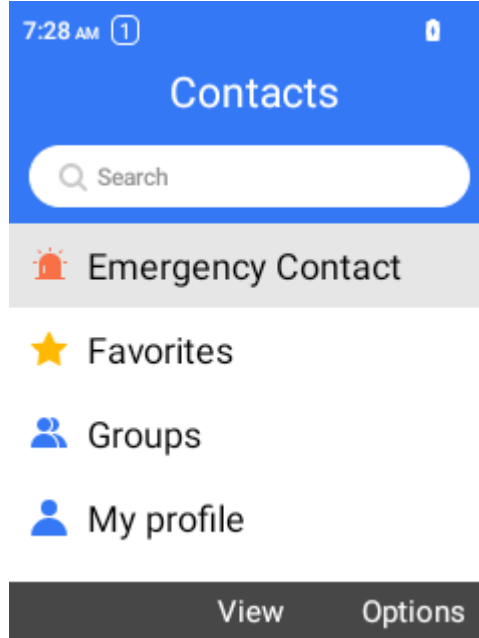
\* Availability of this feature depends on upgrades to the (a) wireless network and (b) 9-1-1 calling system that are required to be installed by the local 9-1-1 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the device's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your device, buildings/tunnels, signal strength and atmospheric/topographical conditions, and may be curtailed, interrupted, dropped or refused. The device's approximate location is transmitted to the local 9-1-1 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a device for essential communications (such as a medical or other emergency). Please see your wireless carrier's Terms and Conditions and Privacy Policy for additional service restrictions and details.



## Call from Contacts

You can place phone calls directly from entries in your Contacts list.

1. From the home screen, press **OK** to enter the **Apps List**.
2. Select **Contacts**  to display the Contacts list.
  - ❖ The contacts list appears.

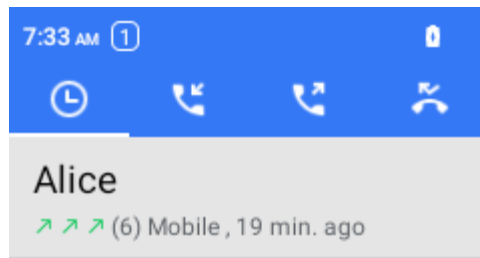


3. Select a contact and press Place Call Key to place the call.
  - ❖ The phone dials the number. The call begins when the other party answers.
4. To end the call, press the Power Key.
  - ❖ The call ends.

## Call from Call Log

The call log list lets you quickly place calls to recent incoming, outgoing, or missed numbers.

1. From the home screen, press the Place Call key to displace the recent call screen.
  - ❖ The call log list appears.



Message View Options

2. Press the Place Call Key to place the call.
  - ❖ The phone dials the number. The call begins when the other party answers.
3. To end the call, press the Power key.
  - The call ends.

## Answer Phone Calls

The following information show you how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, and more.

When you receive a phone call from a contact, the incoming call screen appears and displays the caller ID icon, name, and phone number of the calling party. When you receive a phone call from someone who is not stored in the Contacts, only the default caller ID icon and phone number appear on the Incoming call screen.

**Note:** If your phone is turned off, all calls automatically go to voicemails.

### Answer an Incoming Call

1. When a call arrives, press the Answer Call Key to answer it.
  - ❖ The call begins.
  
2. To end the call, press the Power Key.
  - ❖ The call ends.

### Mute the Ringing Sound

To mute the ringer without rejecting the call, you can do either of the following:


- Press the Volume Down Key.
- Press the Speaker Key.

## Reject an Incoming Call

- When a call arrives, press the Power Key to reject it.

## Reject a Call and Send a Text Message

You can reject an incoming call and automatically send a text message to the caller.

1. When a call arrives, slide  up from the bottom left of the screen.
  - ❖ The ringtone or vibration will stop and you will see a list of preset text messages.
2. Select one of the messages to send it to the caller.
  - ❖ The selected message will be delivered to the caller.
    - You can edit the reject messages through the Call settings menu. From the home screen, press **OK** to enter the **Apps List**, then go to **Settings > Call settings > Ignore with message** and edit the reject messages.

## In-Call Screen Layout and Operations

While you're on a call, you will see a number of onscreen options.

Select options to activate them during a call.

- **Add call:** Select and hold to initiate a conference call (3-way call).
- **Speaker:** Route the phone's audio through the speaker (On) or through the receiver (Off).
  - Activate **Speaker** to route the phone's audio through the speaker. (You can adjust the speaker volume using the Volume key.)
  - Deactivate **Speaker** to use the phone's receiver.

**Warning:** Because of higher volume levels, do not place the phone near your ear during speakerphone use.

- **Mute:** Mute the microphone during an active call. Select again to unmute the microphone.

## Voicemail

The following topics describe how to set up and use your phone's voicemail and visual voicemail features.

### Voicemail Setup

Follow the instructions below to set up voicemail on your phone. You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a passcode to protect against

unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You can set up voicemail via **Settings > Call settings > Voice mail**.

1. From the home screen, press 1 and hold to dial your voicemail number
  - ❖ Your phone dials the voicemail access number
2. You may be asked to provide following information depending on your SIM card. (Order may not be consistent):
  - Create your passcode.
  - Record your name announcement and greeting.
  - Set the language preference (press 1 for English and 2 for Spanish)

**Important: Voicemail Passcode** – It is strongly recommended that you create a passcode when setting up your voicemail to protect against unauthorized access. Without a passcode, anyone who has access to your phone is able to access your voicemail messages.

## Conference Calling

With conference calling, also known as 3-way calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. On the phone screen, enter a number and select (or place a call from Log or Contacts).
2. Once you have established the connection, select **Add call**, and dial the second number (or place the call from Log or Contacts).
  - ❖ This puts the first caller on hold and dials the second number.
3. When you're connected to the second party, select **Merge**. Your conference call is now in session.

4. To end the three-way call, select

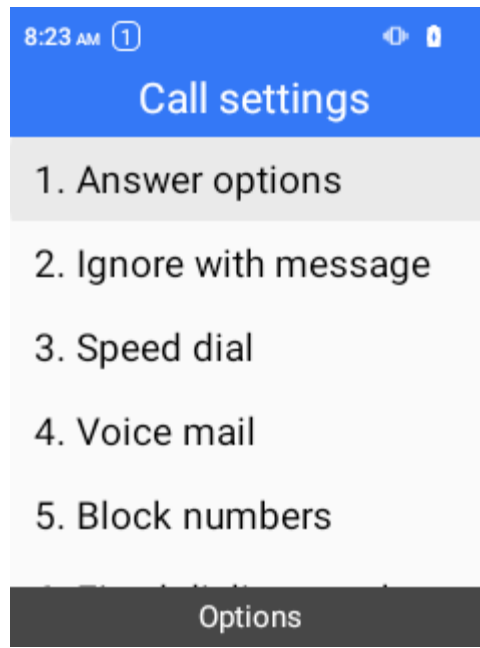
**Note:** If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

## Call Settings

Your phone's Call Settings menu lets you configure your voicemail options and more.

## Use the Call Settings Menu

1. From the home screen, press **OK** to enter **Apps List**
2. Select **Settings > Call settings**
  - ❖ The call settings menu appears.



3. Configure your options.

- Select a menu item to display its options.
  - Select your options and follow the prompts to set them.
- ❖ Your call settings options are set.

## Call Settings Options

Use the Call Settings menu to adjust the following settings:

Setting	Description
<b>Answer options</b>	Select how to answer an incoming call including "Flip open" or "Any key" or both
<b>Ignore with message</b>	Edit the message when rejecting a call and sending message
<b>Speed dial</b>	Edit the speed dial numbers
<b>Voice mail</b>	Set voicemail notifications, service carrier, voicemail number and more.
<b>Block numbers</b>	Add blocked numbers.
<b>Fixed dialing numbers</b>	Add the fixed dialing numbers, when set, you can only call those numbers.
<b>Call Duration</b>	Check call durations
<b>Call forwarding</b>	Set call forwarding functions
<b>Additional settings</b>	Setup Caller ID and Call waiting.

# RTT Call

RTT (Real-Time Text) is a smartphone texting feature that can make it easier to have a live conversation, especially if you have a hearing or speech impairment.

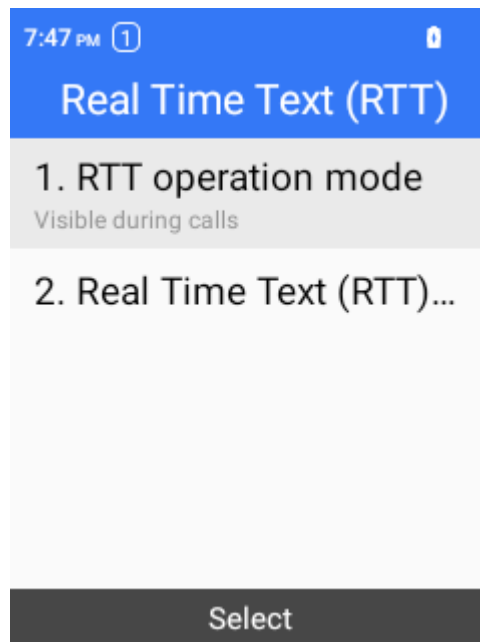
When you use RTT, each character is transmitted immediately as you type it. You do not have to write an entire message before you can send it, like when you are texting. TRR eliminates that delay between sending and receiving messages, making it feel like more natural form of communication than TTY or texting.

## RTT Call Tips

- An RTT call can be placed like a voice call once the RTT settings is set to “Always Visible”. The RTT call key will appear on the dialer.
- Your phone must be connected to a 4G LTE or 5G network or a Wi-Fi network while using Wi-Fi calling.
- RTT includes audio, so mute the call if you don’t want to share audio and turn down your volume if you don’t want others near you to hear audio.
- Set the RTT call option to “Always Visible” in settings if you use RTT often.
- RTT calls use voice minutes. Check your rate plan for details.

To set the RTT operation mode:

1. From the home screen, press **OK** to enter the **Apps List**.
2. Select **Settings > Accessibility > RTT > RTT operation mode**.



3. Select **Visible during calls** to make the RTT call key visible only during calls.

– or –

Select **Always visible** to make the RTT call key always visible on the keypad.

# Contacts

The Contacts application lets you store and manage contacts from a variety of sources, including contacts you enter and save directly in your phone.

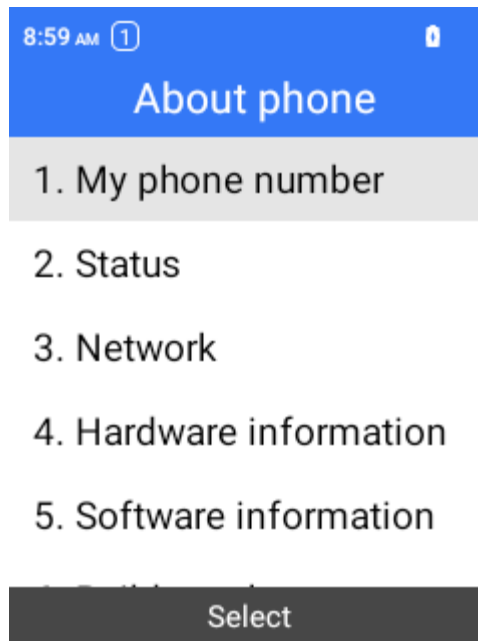
## Contacts Cautions

Information saved in Contacts may be lost or changed if the battery is left uncharged. Accident or malfunction may also cause loss or change to information. It is recommended that you keep a separate copy of contacts and other important information. Your carrier is not responsible for any damages from lost or changed contacts.

## Phone Number

Follow the instructions below to display your phone's wireless phone number.

1. From the home screen, press **OK** to enter the **Apps List**, then go to **Settings > About phone > My phone number**.



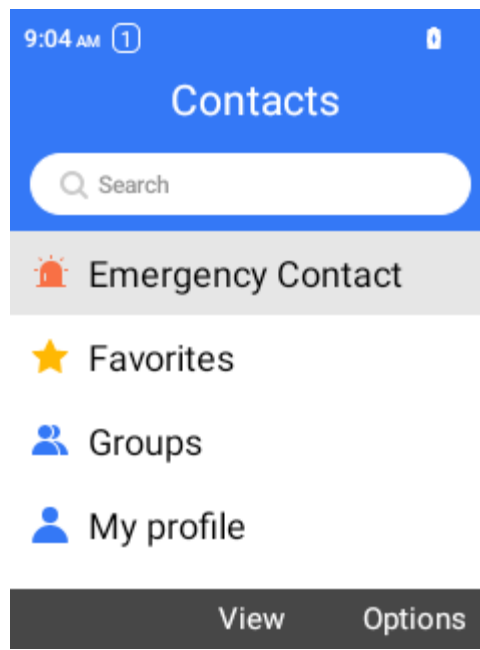
- ❖ You will see the number listed under **My phone number**.

## Add a Contact

You can add contacts from the phone application. Enter details such as name, phone numbers, email addresses, mailing addresses, and more.

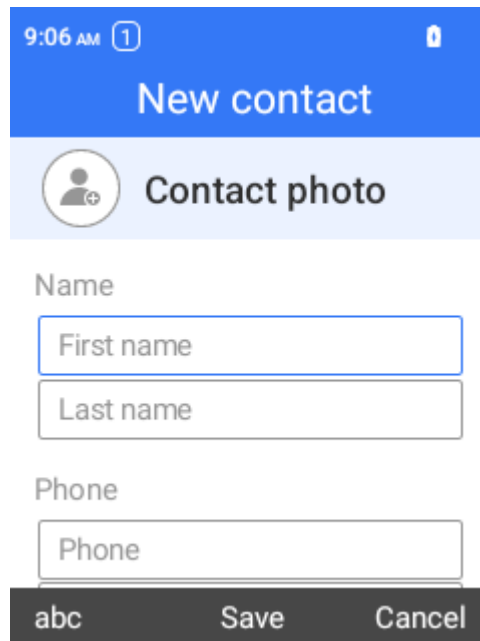
1. From the home screen, press **OK** to enter the **Apps List**, then select **Contacts**.

- ❖ You will see the Contacts list.



2. Select **Options > New contact** to add a contact.

- ❖ The Add Contact screen appears.



3. Use the keyboard to enter the contact information.

- More fields: Select **More fields** to include additional information such as IM address, Notes, Nickname, Website, etc.

4. When you have finished adding information, select **Save**.

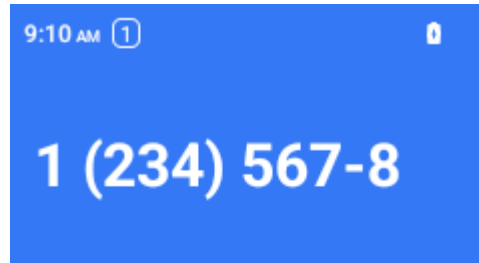
- ❖ The contact is added.

## Save a Phone Number

You can save a phone number to Contacts directly from the phone keypad.



1. From the home screen, simply press the phone number.



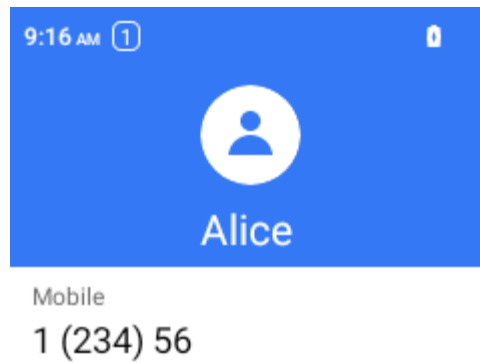
Message Call Options

2. Select **Options**.
3. To add the number to an existing contact, select **Add to existing contact**. To add a new contact, select **Create new contact**.
  - For an existing contact, select the contact name and select a number type for the new number.
  - For a new contact, enter the name and any additional information.
4. Select **SAVE**.
  - ❖ The contact is added.

## View a Contact

View a contact's details by displaying a contact entry.

1. From the home screen, press **OK** to enter the **Apps List**, then select **Contacts**.
  - ❖ You will see the Contacts list.
2. Select an account to view its details.

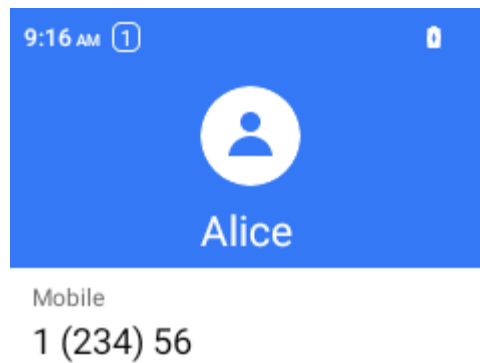


- ❖ The contact's detailed listing appears.

## Edit a Contact

Once you've added a contact, you can add or edit any of the information in the entry, assign a caller ID photo, customize with a unique ringtone, and more.

1. From the home screen, press **OK** to enter the **Apps List**, then select **Contacts**.
  - ❖ You will see the Contacts list.
2. Select a contact to view its details.
  - ❖ The contact's detailed listing appears.



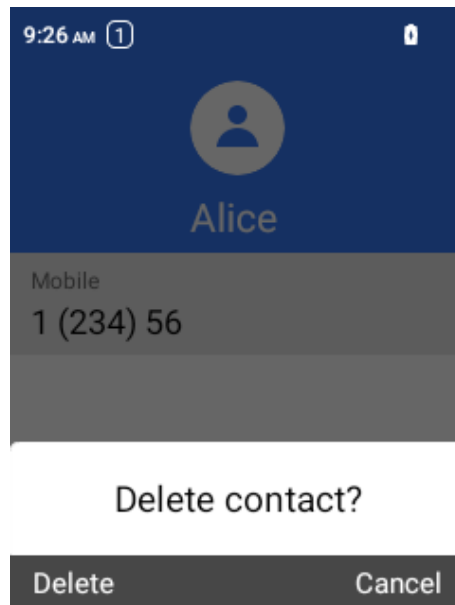
3. Select **Edit**.
4. Select any field you want to change or add.
5. Add or edit the information, and then select **Save**.
  - ❖ Your changes are saved to the contact entry.

**Note:** To select a type (label) for a phone number, email address, or postal address (such as Mobile, Home, Work, etc.), select **Set** when the field is selected.

## Delete a Contact

You can delete a contact from the contacts details page.

1. From the home screen, press **OK** to enter the **Apps List**, then select **Contacts**.
  - ❖ You will see the Contacts list.
2. Select a contact to view its details.
  - ❖ The contact's detailed listing appears.
3. Select **Options > Delete**.

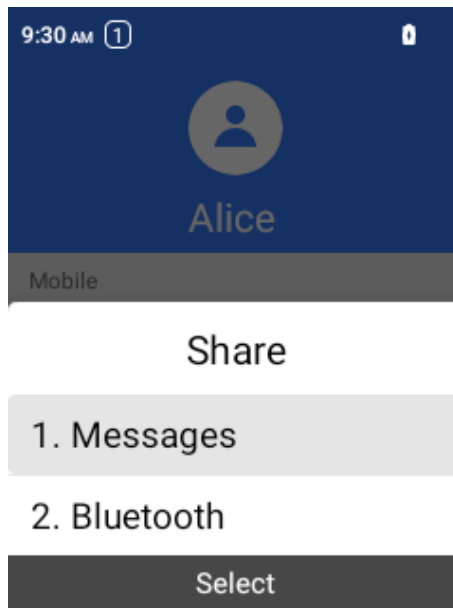


4. Select **Delete**.
  - ❖ The contact is deleted.

## Share a Contact

You can quickly share contacts using Bluetooth or Messages.

1. From the home screen, press **OK** to enter the **Apps List**, then select **Contacts**.
  - ❖ You will see the Contacts list.
2. Select a contact, and then select **Options > Share**.
  - ❖ You will see the Share contact via menu.
3. In the **Share contact via** menu, select a method:

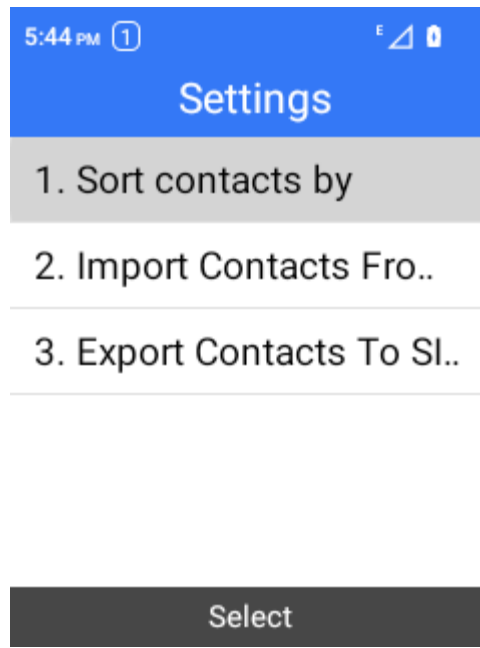


- **Bluetooth:** Send the information via Bluetooth. See [Bluetooth](#) for information on pairing.
  - **Messages:** Send the information in a text message. Select a contact or enter a wireless phone number, enter any additional information, and then select **Send**. For more information on text messages, see [Send a Multimedia Message \(MMS\)](#).
4. Complete the required steps as prompted for the selected method.
- ❖ The selected contact will be shared.

## Import Contacts

Your phone offers a couple of options for importing contacts from storage.

1. From the home screen, press **OK** to enter the **Apps List**, then select **Contacts**.
  - ❖ You will see the Contacts list.
2. Select **Options > Settings**.



❖ You will see the Import Contacts menu.

3. Follow the onscreen instructions to complete the import.

❖ The contacts are imported and stored in the selected account.

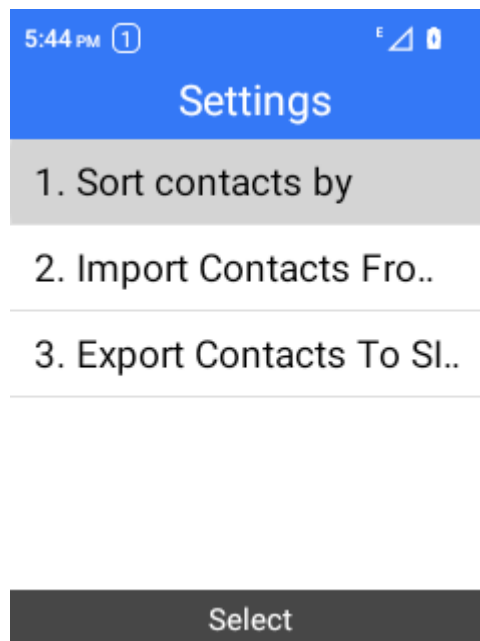
## Export Contacts

If you are saving contacts to an account that does not automatically back them up via the Cloud, you can manually back them up to .vcf file for re-import if needed.

1. From the home screen, press **OK** to enter the **Apps List**, then select **Contacts**.

❖ You will see the Contacts list.

2. Select **Options > Settings**.



- ❖ You will see the Export contacts menu.
3. Follow the onscreen instructions to complete the export.
- ❖ The contacts are exported and saved.

## Messages

With wireless service and your phone's messages capabilities, you have the opportunity to share information through many different channels and accounts.

### Text and Multimedia Messages

With text messages (SMS), you can send and receive instant text messages between your wireless phone and another messages-ready phone.

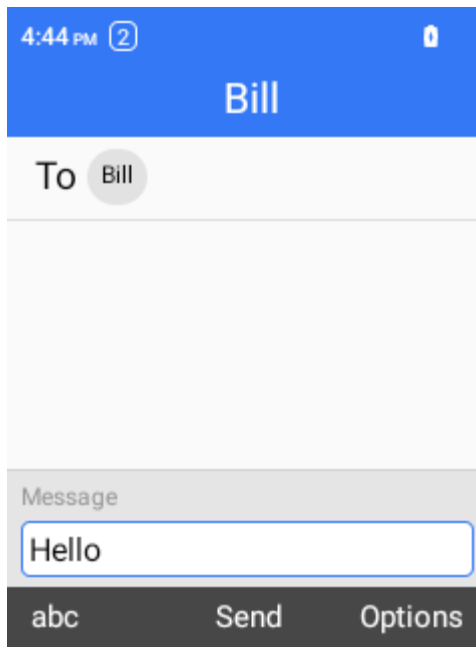
Multimedia messages, or MMS, can contain text and photos, recorded voice, audio or video files, contact cards (vCard), or appointments (vCalendar).

See your service plan for applicable charges for messages.

### Send a Text Message

Quickly compose and send text messages on your phone.

1. From the home screen, press **OK** to enter the **Apps List**, then select **Messages**. Alternatively, press the Right Navigation Key from the home screen to enter **Messages**.
2. On the Messages screen, select **New**.
3. Fill in one or more recipients. You can:
  - Enter phone numbers directly in the recipient field. As you enter information, any matching phone numbers from your contacts list are displayed. Select a match to enter that number or address directly.
  - Press the Left Navigation Key to change between number and letter input method.

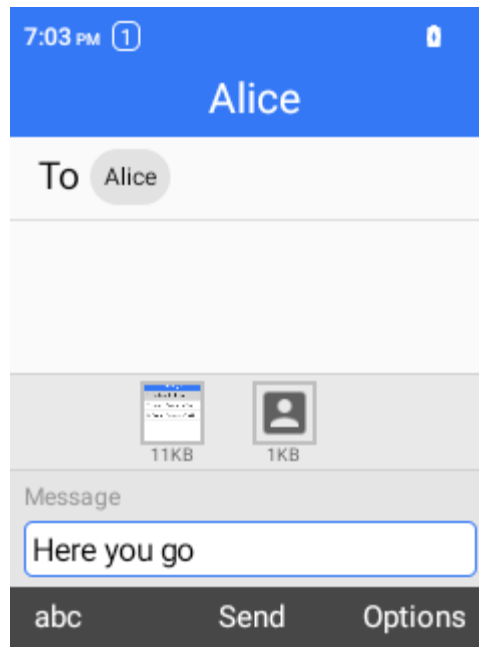


4. Select the “Type text message” box, then start composing your message.
5. When done, select **Send** to send the text message.

## Send a Multimedia Message (MMS)

You can send a multimedia message (MMS) with photos, video files, or contact cards

1. From the home screen, press **OK** to enter the **Apps List**, then select **Messages**. Alternatively, press the Right Navigation Key from the home screen to enter **Messages**.
2. On the Messages screen, select **New**.
3. Fill in one or more recipients. You can:
  - Enter phone numbers directly in the Enter recipient field. As you enter information, any matching phone numbers from your contacts list are displayed. Select a match to enter that number or address directly.
4. Select the “Text message” box, and then start composing your message.
5. Select **Options > Add attachment**.
6. Select the attachment. You can choose to add pictures, audio, videos, and/or contact.



7. Select **Send** to send the MMS message.

## Save and Resume a Draft Message

To save the draft message, while composing a text or multimedia message, use the **Up Navigation Key** to move the cursor to the very front of the text box, then press the **Return Key**, and select **Save draft**.

To resume composing the message:

1. On the Messages screen, select the message to resume editing it.
2. When you finish editing the message, select **Send**.

## New Messages Notification

Depending on your notification settings, the phone will play a ringtone, vibrate when you receive a new text or multimedia message. To change the notification for new text and multimedia messages, see [Text and MMS Options](#) for details.

A new message icon also appears in the notifications area of the status bar to notify you of a new text or multimedia message. The Messages application icon (if shown on the home screen) also displays a dot to notify new messages.

To open the message, press the **Right Soft Key** to enter the Messages.

## Manage Message Conversations

Text and multimedia messages that are sent to and received from a contact (or a number) are grouped into conversations or message threads in the Messages screen. Text or MMS conversations let you see exchanged messages (similar to a chat program) with a contact on the screen.



## Read a Text Message

To read a text message, perform one of the following:

- On the Messages screen, select the text message or conversation to open and read it.
  - If you have a new message notification, press the **Left Soft Key** from the home screen to display the Notifications panel. Select the new message to open and read it.

To return to the Messages screen from a conversation, press the **Return Key**.

### Notes: (To Be Confirmed)


- If a message contains a link to a Web page, select the message and then select the link to open it in the Web browser.
- If a message contains a phone number, select the message and then select the phone number to dial the number or add it to your contacts.

## View a Multimedia Message (MMS)

1. On the Messages screen, select a multimedia message or conversation to open it.
2. Select the attachment to open it.

## Reply to a Message

1. On the Messages screen, select a conversation to open it.
2. Select the text box at the bottom of the screen, enter your reply message, and then select **Send**.

**Note:** To reply to a text message with a multimedia message, open the text message, select **Attach** . The text message is automatically converted into a multimedia message.

## Delete Conversations

1. On the Messages screen, select **Options > Delete thread**.
2. Select **DELETE** to confirm.

## Delete a Single Message (TBC)

1. While viewing a conversation, select and hold the message that you want to delete.
2. Select **Delete** on the options menu.
3. When prompted to confirm, select **Delete**.

## View Contact Information from a Message

When you have received a message from someone in your stored contacts, you can select the contact's photo or icon in the conversation to open a menu of options. Depending on the stored contact information, you can view the contact details, place a phone call or send an email message to the contact, and more.

## Text and MMS Options

The messages settings menu lets you control options for your text and MMS messages including default SMS app, group Messages, and notifications.

1. From the home screen, press the **Right Soft Key** to enter **Messages**.
2. On the Messages screen, select **Settings**. You can set the following:
  - **Auto Signature:** Add a personal signature to your messages.
  - **Group messaging:** Use MMS to send a single message when there are mutiple receipients.
  - **Auto-retrieve:** Automatically retrieve messages.
  - **Roaming auto-retrieve:** Automatically retrieve messages while roaming.
  - **Wireless emergency alerts:** set wireless emergency alerts here.

# Camera and Video (SW not finished yet, TBC)

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You can use the camera to take photos and videos.

## Camera

The camera's viewfinder screen lets you view your subject and access camera controls and options.

- **Gallery:** Enter Gallery and view photos.
- **Video:** to switch to the video mode
- **Zoom slider:** use the Volume Keys as a zoom slider.

## Switch Camera Modes

Press the **Right Soft Key** to select a camera mode.

- **Video:** Video mode allows you to record a video.
- **Photo:** Photo mode allows you to take a photo.

## Take Photos and Record Videos

The following topics teach you how to take photos and record videos with your phone's camera.

## Camera Cautions

**If lens becomes dirty:** Fingerprints/smudges on lens prevent capturing of clear still images/videos. Wipe lens with a soft cloth beforehand.


**Avoid exposure to direct sunlight:** Be careful not to expose lens to direct sunlight for long periods. May discolor color filter and affect color of images.


## Photos/Videos Format

- **File Format for Photos:** File format for photos is PNG.
- **File Format for Videos:** File format for videos is MP4.

## Take a Photo

You can take high-resolution photos using your phone's camera.

1. From the home screen, swipe up and select **Camera** .
  - ❖ The camera viewfinder appears.
2. Aim the camera at your subject.

3. Select  to take the photo.

❖ The shutter clicks and the photo is captured and saved to your phone or SD card.

## Record Videos

Record high-quality videos using your phone's video camera.

1. From the home screen, swipe up and select **Camera**.
  - ❖ The camera viewfinder appears.
2. Swipe to video mode and select.
  - ❖ Video recording begins.
  
3. Select to stop recording.
  - ❖ The camera stops recording and the video is captured and saved to your phone or SD card.

## Use Camera on External Screen

Use the camera while the phone is flipped.

## Gallery

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Using the **Gallery** application, you can view photos and watch videos that you've taken with your phone's camera, downloaded, or copied onto your storage card or phone memory.

For photos that are on your storage card or phone memory, you can do basic editing such as rotating and cropping. You can also easily assign a photo as your contact photo or wallpaper and share photos with your friends.

## View Photos and Videos

You can access and view all your stored photos and videos from your phone's Gallery.

1. From the home screen, press **OK** to enter the **Apps List**, then select **Gallery**.



2. Select an image to view the photo or video.

## Photos and Videos: Options while Viewing

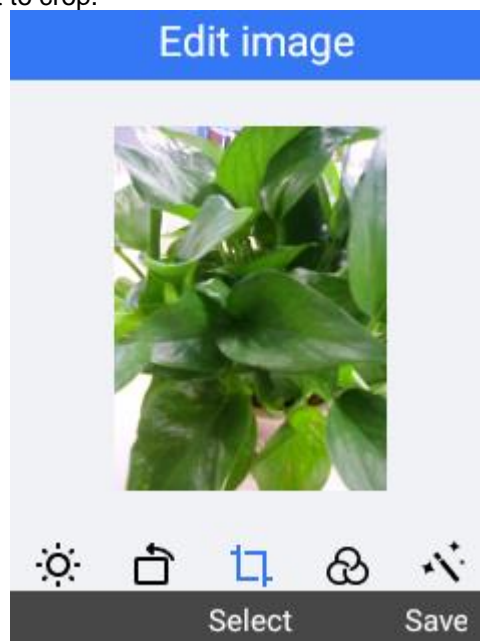
- **Viewing:** Select a photo or video to view it in full screen.

## Edit Photos

The Gallery application lets you to edit photos by rotate, crop, delete and more.

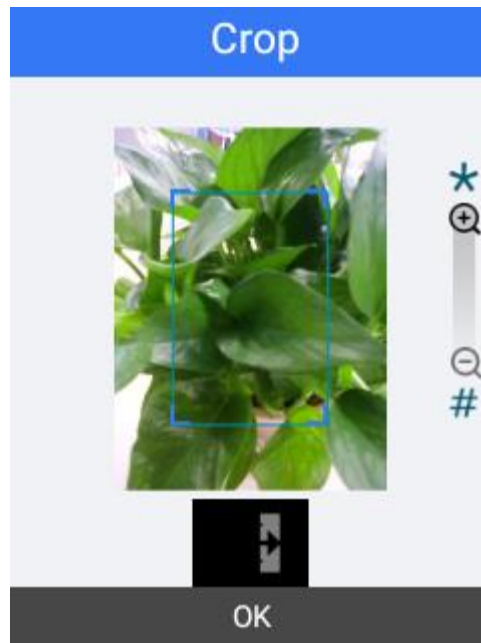
## Crop or Rotate a Photo

1. Select the photo you want to crop.

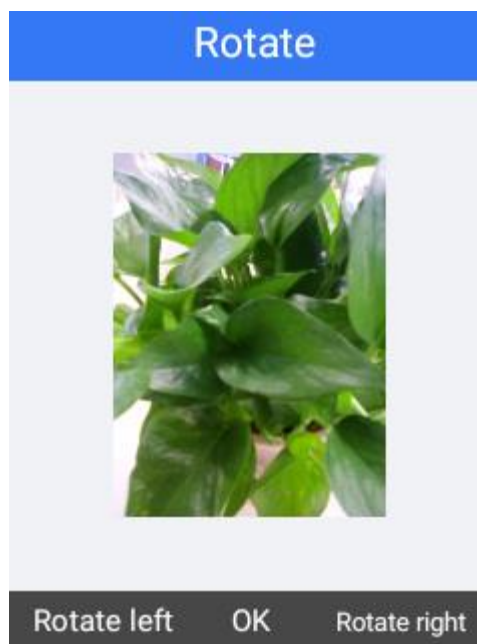


2. Select **Options > Edit** and then select **Crop**.

3. Select options from 2:3, 1:1, 3:4 and 9:16.
4. Use Navigation Keys, star key and pound key to adjust the photo.



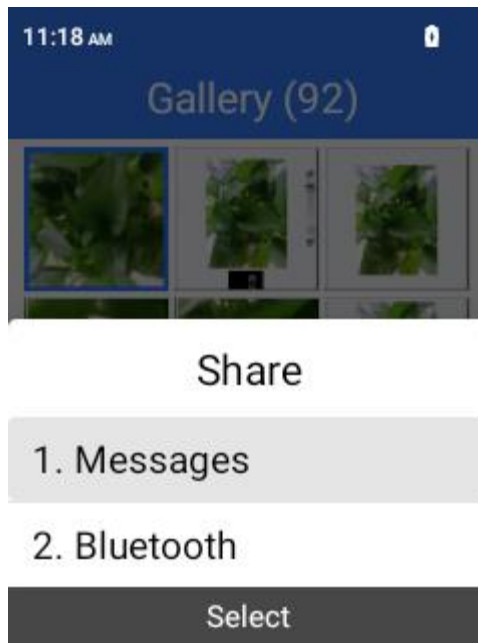
5. Select **OK > Save** to apply the changes to the photo.
  - ❖ The cropped photo is saved in the album as a copy. The original photo remains unedited.
6. To rotate the photo, select **Rotate**.



## Share Photos and Videos

The Gallery application lets you send photos and videos using multimedia messages and Bluetooth.

1. From the home screen, press **OK** to enter the **Apps List** then select **Gallery**.
  - ❖ The gallery opens.
2. Select the photos or videos you want to share. To select multiple items, select **Options > Select files**.
3. Select **Share** and then on the Share via menu, select one of the following methods:



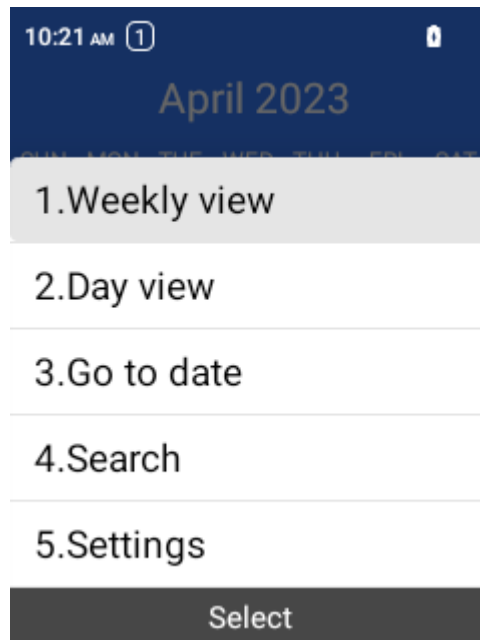


- **Multimedia Message:** Multimedia Messages (MMS) lets you send photos and videos using your phone's messages app. Although you can send several photos or videos in a multimedia message, it may be better to just send one at a time, especially if the files are large in size. For more information about sending multimedia messages, see [Send a Multimedia Message \(MMS\)](#).
- **Bluetooth:** You can select several photos, videos, or both and send them to someone's phone or your computer using Bluetooth. For more information, see [Bluetooth](#).

## Calendar

Use Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events. Press **OK** to enter the **Apps List**, then go to **Tools > Calendar**.

### Calendar Operations



#### Change Calendar View

From the Calendar, select **Options > Day View / Monthly view / Day view** to change the current view.

#### Search the Calendar

From the Calendar, select **Options > Search** to search the calendar.

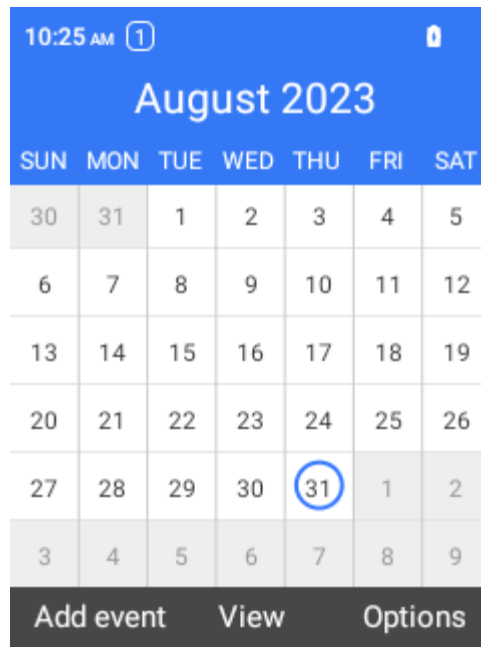
#### Go to a specific date

From the Calendar, select **Options > Go to date** to search the calendar.

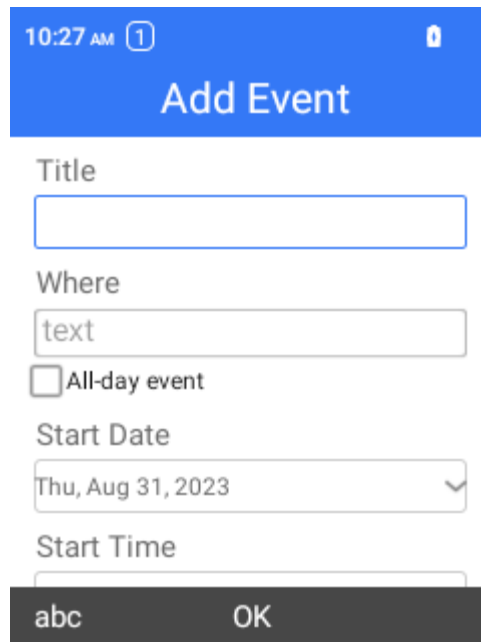
#### Add an Event to the Calendar

Add events to your calendar directly from the Calendar application.

1. From the Calendar screen, select **Add event**.



2. Enter an event title, start date/time, end date/time, etc., and then select **OK**.

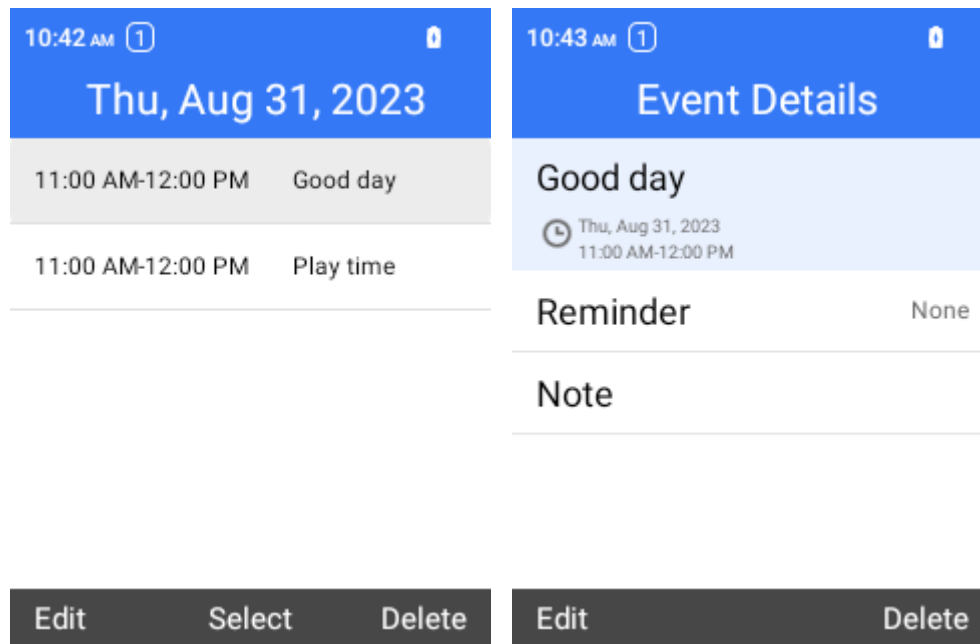


- ❖ The event is added to your calendar.

## View Calendar Events

You can display the Calendar in daily, weekly or monthly view.

1. From the Calendar screen, select a date and then select an event.

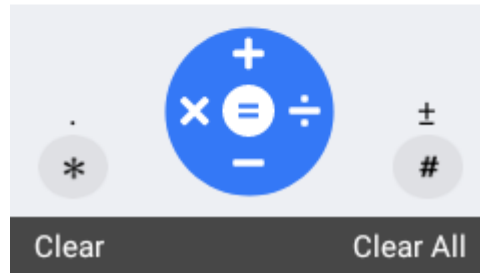
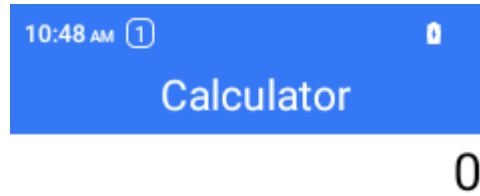


- ❖ The event details appear.
  - In event details, select to edit the event.

# Calculator

Your phone's convenient built-in calculator lets you perform basic mathematical equations.

1. From the home screen, press **OK** to enter the **Apps List**, then select **Tools > Calculator**.



- ❖ The calculator app launches.

2. Use keys for calculations.

- ❖ Calculation results appear.

# Clock

Your phone has a clock app that lets you set alarms, view time in time zones around the world, set a timer, and use a stopwatch.

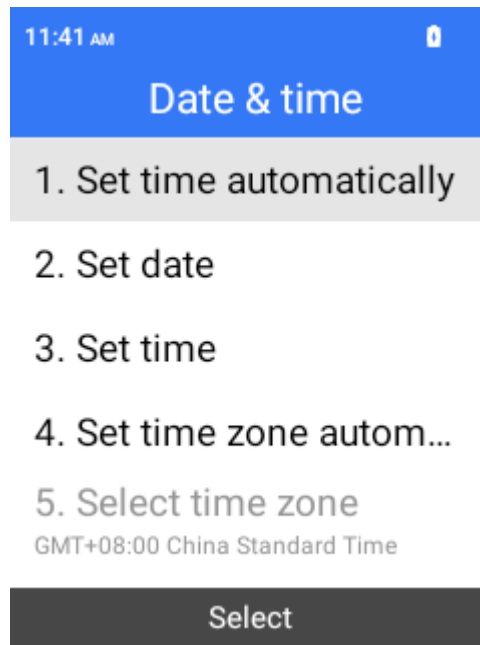
## Check the Time

You can check the phone any time on your phone. The current time is displayed in the upper left corner of the status bar. Many lock screens also display the time and provide options for how time is displayed.

## Set the Date and Time

Your phone automatically receives the current date and time from the wireless network. You can manually set the date by overriding the default setting.

1. From the home screen, press **OK** to enter the **Apps List**, then select **Settings > Phone settings > Date & time**.

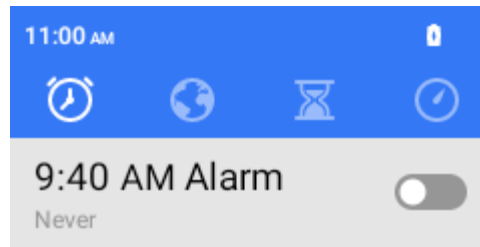


2. Select **Set time automatically**, and then select **Off** in the pop-up window.
  3. Set the date and time as desired.
- ❖ The date and time will reflect your new settings.

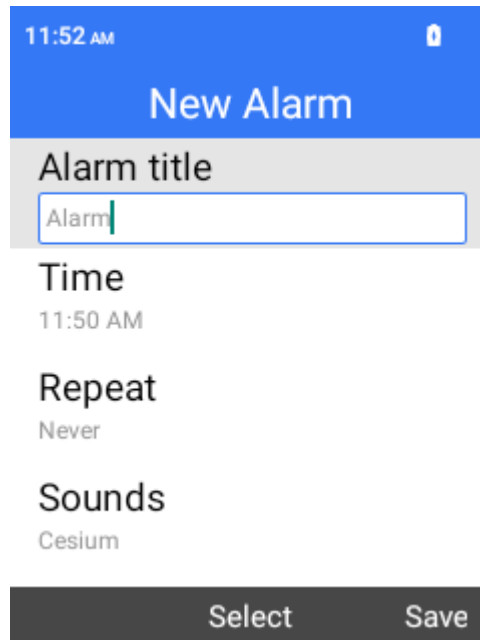
# Set Alarms

Set multiple alarms using your phone's clock app.

1. From the home screen, press **OK** to enter the **Apps List**, then select **Tools > Clock**.



- ❖ The clock appears.
2. Select **New** to open the set alarm screen.

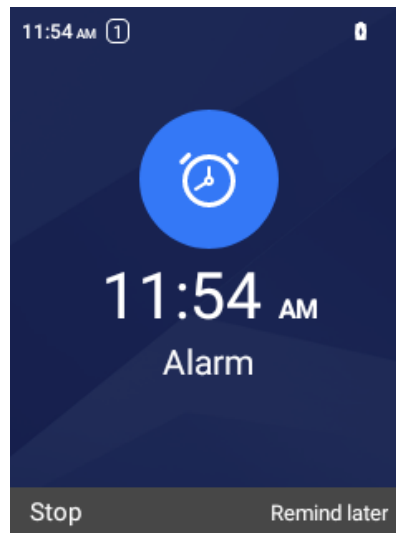


3. Set the time and the alarm options, including repeat pattern, alarm tone and label. Then select **Save**.

- ❖ The alarm is set.

## At Alarm Time

- At the set alarm time, the phone sounds the alarm and/or vibrates.

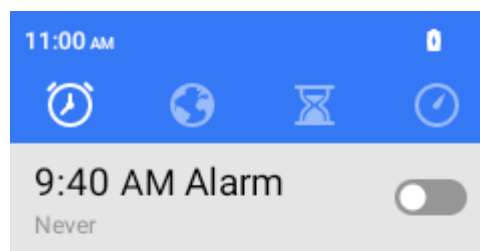


- Stopping an alarm remind later: When the alarm sounds, an alarm notification appears. Select **STOP** to dismiss it or select **Remind later** to stop and reset the alarm for a short time later to allow for more rest.

## Additional Clock Features

Your phone's clock app provides additional useful features including world clock, stopwatch and timer. All features are available from the clock app display.

- From the home screen, press **OK** to enter the **Apps List**, then select **Tools > Clock**.



New

Options

- ❖ The clock appears.

## World Clock

The world clock lets you keep track of the current time in multiple cities around the globe.

1. From the clock app, use the **Navigation Keys** to select **World clock**.
2. Select **Add** and select a city.
3. Repeat to add multiple cities.

## Timer

The timer provides a countdown timer for up to 99 hours, 99 minutes, and 99 seconds.

1. From the clock app, use the **Navigation Keys** to select **Timer**.
2. Select **Set** and use the **Navigation Keys** to set the length of the timer.
3. Select **Start** to begin the timer.

## Stopwatch

The stopwatch lets you time events down to the hundredth of a second.

1. From the clock app, use the **Navigation Keys** to select **Timer**.
2. Select **Start** to begin timing.
3. Select **Lap** to record the timing.
4. Select **Reset** to stop timing.



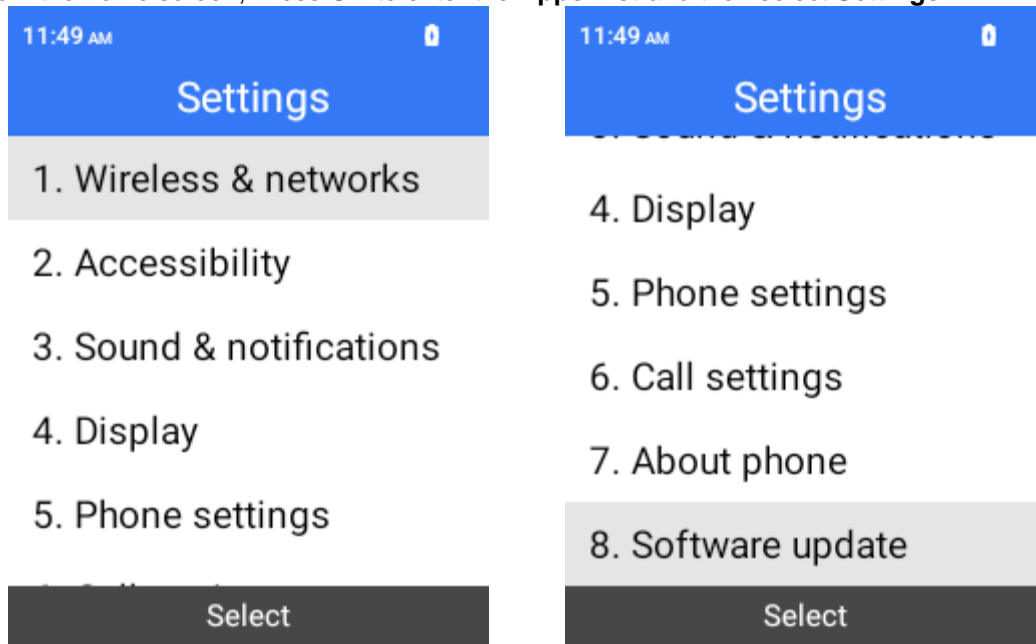
# Settings

The following topics introduce your phone's basic settings menus.

## Settings Menu

You can customize your phone's settings and options through the Settings menu.

1. From the home screen, Press **OK** to enter the **Apps List** and then select **Settings**.



2. Select categories and then select your settings options.

❖ Settings are made and applied.

The table below outlines the top-level settings categories.

Category	Description
<b>Wireless &amp; networks</b>	Enable and set Wi-Fi, mobile data usage and hotspot options.
<b>Accessibility</b>	Set accessibility options, such as screen reader, display.
<b>Sound &amp; notifications</b>	Set volume, vibration, etc.
<b>Display</b>	Set wallpaper, brightness, etc.
<b>Phone settings</b>	Enable Bluetooth and printing connections.
<b>Call settings</b>	View recent and default apps and set permissions.
<b>About phone</b>	View device name, legal information, phone number, etc.
<b>Software update</b>	Set languages, time, backup and updates, etc.

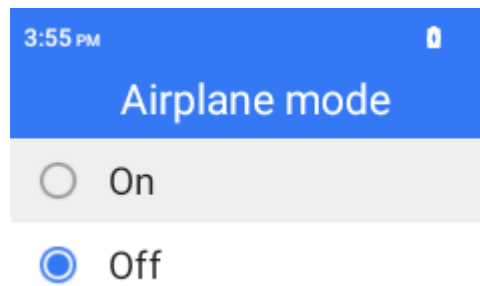
# Wireless & networks

The following topics outline your phone's Wi-Fi, mobile network, airplane mode, hotspot options and other network settings.

## Airplane mode

Turning on airplane mode disables all network features including calling, Messages, mobile data, Wi-Fi and Bluetooth.

1. From the home screen, Press **OK** to enter the **Apps List** and then select **Settings**.
2. Select **Wireless & networks > Airplane mode**.



Select

- ❖ A confirmation prompt pops up.
3. Select **On** to turn Airplane mode on . When Airplane mode is on, Wi-Fi, mobile networks and Bluetooth are all turned off.
    - To disable airplane mode, select **Off**.

## Wi-Fi

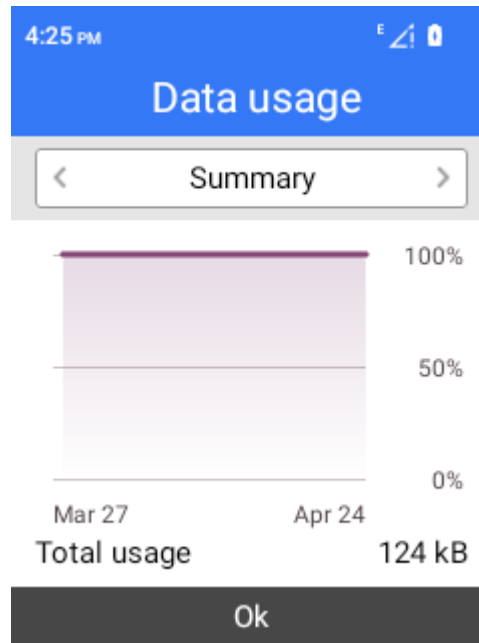
The Wi-Fi settings menu lets you turn Wi-Fi on or off, set up and connect to available Wi-Fi networks, and configure advanced Wi-Fi options.

For more information about Wi-Fi settings, see [Wi-Fi](#).

## Mobile Data Usage

The data usage menu lets you view your phone's mobile data usage, set data limits, and more.

1. From the home screen, Press **OK** to enter the **Apps List** and then select **Settings**.
2. Select **Wireless & networks > Mobile network > Data usage**.



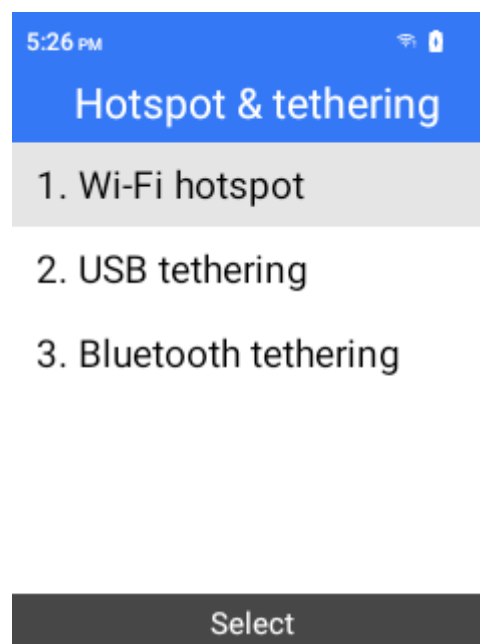
❖ The data usage window opens.

## Hotspot & Tethering

Use the settings menu to configure your tethering & Mobile Hotspot settings, which allow you to

- share your phone's data service with multiple Wi-Fi capable devices;
- share your device's internet connection with a computer that connects to your device via USB cable;
- share your phone's internet connection via Bluetooth;
- share phone's internet connection via Ethernet.

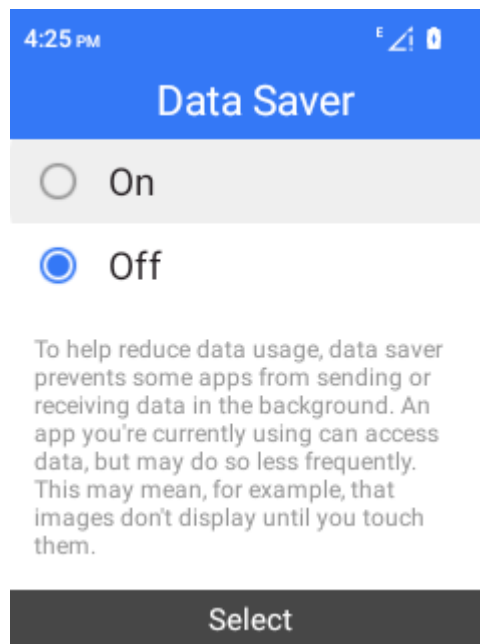
For more information about hotspot and tethering settings, see [Tethering & Mobile Hotspot](#).



# Data Saver

To help reduce data usage, Data Saver prevents some apps from sending or receiving data in the background. An app you are currently using can access data, but may do so less frequently. This may mean, for example, that images don't display until you select them.

1. From the home screen, press **OK** to enter the **Apps List** and select **Settings**.
2. Select **Wireless & networks > Mobile network > Data Saver**.



❖ The Data Saver menu opens.

3. Select **ON** to turn the Data Saver on.

# VPN

You can connect your phone to a private network, like your school or company's network, when you're not there. You make this kind of connection through a virtual private network (VPN).

## Get VPN information

Get your VPN information from your administrator. You could need to install a VPN app and start set-up in that app. The app could come from the Google Play Store or from your administrator.

## Enter VPN information

1. From the home screen, press **OK** to enter the **Apps List** and select **Settings**.
2. Select **Wireless & networks > VPN**.
3. Select **Add VPN**.
4. Enter the required information.
5. Select **Save**.

## Connect to a VPN

1. From the VPN screen.
2. Select **Connect** to connect to an VPN.
3. Press **Disconnect** to disconnect from the VPN.

## Forget a VPN

1. From the VPN screen.
2. Select **Options > Forget** to forget an VPN.

## Edit VPN Settings

1. From the VPN screen.
2. Select **Options > Edit** to edit an VPN.

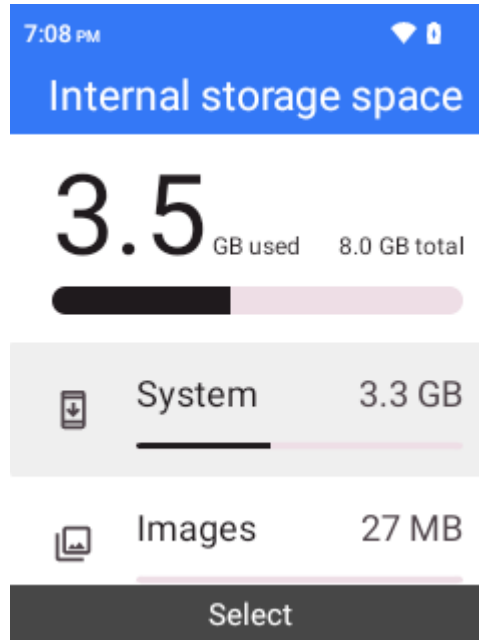
# Bluetooth

Your phone's Bluetooth® capabilities let you use wireless headsets, send and receive photos and files, and more. For details on your phone's Bluetooth usage, see [Bluetooth](#). You can also pair new devices and set connection preferences here.

# Storage

The storage settings menu lets you manage internal storage on your phone and provides menu choices for an optional SD card (not included).

1. From the home screen, press **OK** to enter the **Apps List** then select **Settings**.
2. Select **Phone settings > Storage**.

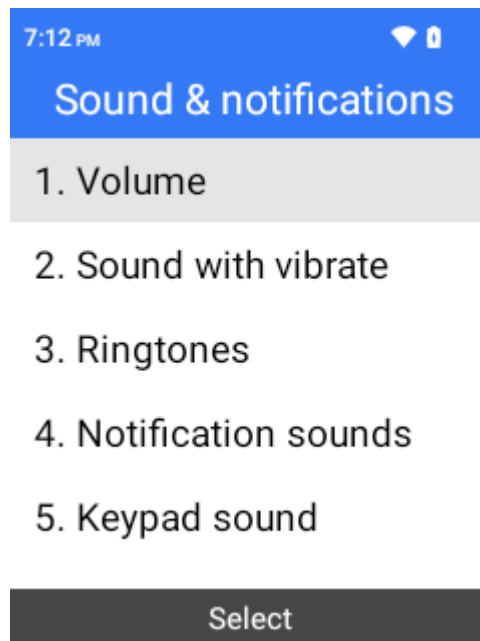


# Sound & notifications

The sound settings menu lets you control your phone's audio, from ringtones and alerts to select tones and notifications.

## Access Sound Settings

1. From the home screen, press **OK** to enter the **Apps List** then select **Settings**.



1. Select **Sound & notifications**.
2. Set your sound options.
  - ❖ Your sound settings are saved and applied.

## Sound Settings Overview

The sound settings menu allows you to configure the following options:

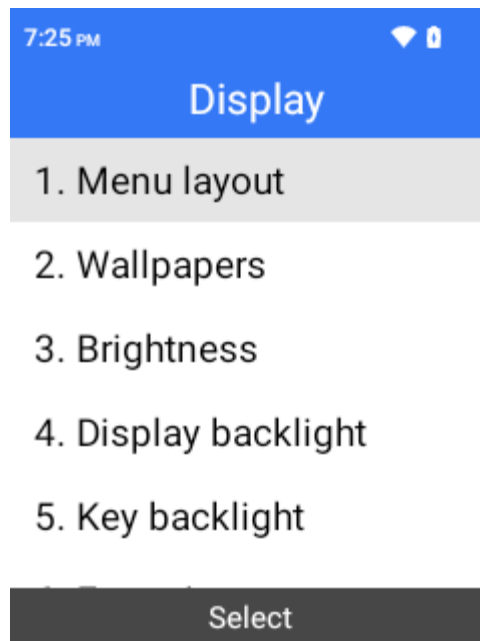
Options	Description
<b>Volume</b>	Set volume for alert and media.
<b>Sound with vibrate</b>	Set sound with vibrate On or Off.
<b>Ringtones</b>	Set your phone's default ringtone.
<b>Notification sounds</b>	Set your phone's notification sound.
<b>Keypad sound</b>	Set volume for keypad.

## Display

Use the phone's display settings menu to adjust items such as wallpaper, brightness level, screen timeout, and more.

### Access Display Settings

1. From the home screen, press **OK** to enter the **Apps List** then select **Settings**.
2. Select **Display**.



3. Set your display options.
  - ❖ Your display settings are saved and applied.

# Display Settings Overview

The display settings menu allows you to configure the following options:

Options	Description
<b>Menu layout</b>	Change the menu layout between grid and list.
<b>Wallpaper</b>	Set wallpaper.
<b>Brightness level</b>	Set the display brightness.
<b>Display backlight</b>	Set a screen timeout duration.
<b>Key backlight</b>	Set a key timeout duration.
<b>Font size</b>	Set font size for display.
<b>Clock style</b>	Change the clock style between digital clock and disc clock.

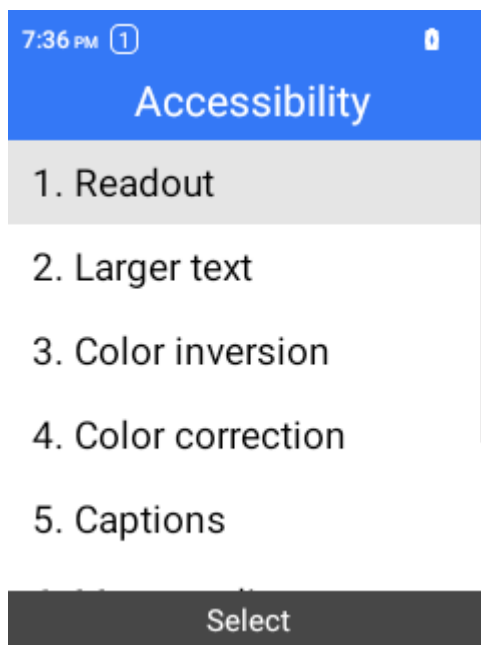


# Accessibility

The accessibility settings menu lets you enable and manage accessibility-related applications.

## Access Accessibility Settings

1. From the home screen, press **OK** to enter the **Apps List** then select **Settings**.
2. Select **Accessibility**.



3. Set available accessibility options.
  - ❖ Your accessibility settings are applied and saved.

## Accessibility Settings Overview

The accessibility settings menu allows you to configure the following options. Select individual options to access additional settings and detailed instructions.

Options	Description
<b>Readout</b>	When Select to speak is on, you can select specific items on your screen to hear them read aloud.
<b>Larger text</b>	To set the font the the largest.
<b>Color inversion</b>	Set the color to be inversed.
<b>Color correction</b>	Set correct the colors.
<b>Captions</b>	To turn on and off captions and set the functions.
<b>Mono audio</b>	Set the mono audio.

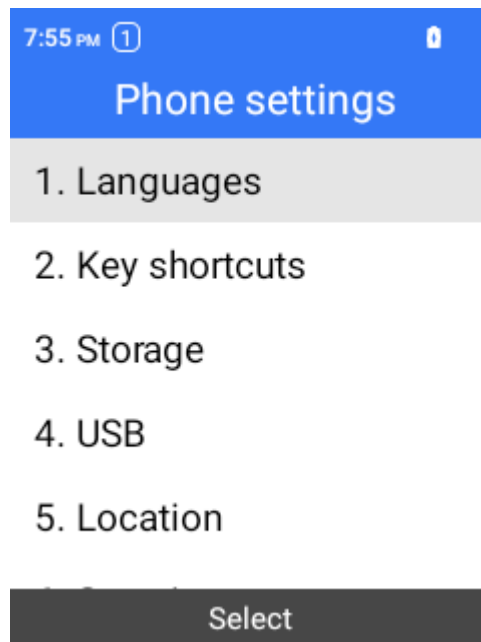
<b>Hearing aids</b>	Turn the hearing aids on and off.
<b>RTT</b>	Set RTT. For details, see <a href="#">RTT Call</a> .

## Phone Settings

The phone settings menu lets you set languages, date & time, security, etc.

### Access Phone Settings

1. From the home screen, press **OK** to enter the **Apps List**.
2. Select **Settings > Phone settings**.
  - ❖ The phone settings menu opens.
3. Set your phone settings options.
  - ❖ Your phone settings are applied and saved.



### Phone Settings Overview

The phone settings menu allows you to configure the following options. Select individual options to access additional settings and detailed instructions.

<b>Options</b>	<b>Description</b>
<b>Languages</b>	Set the language between English and Spanish.

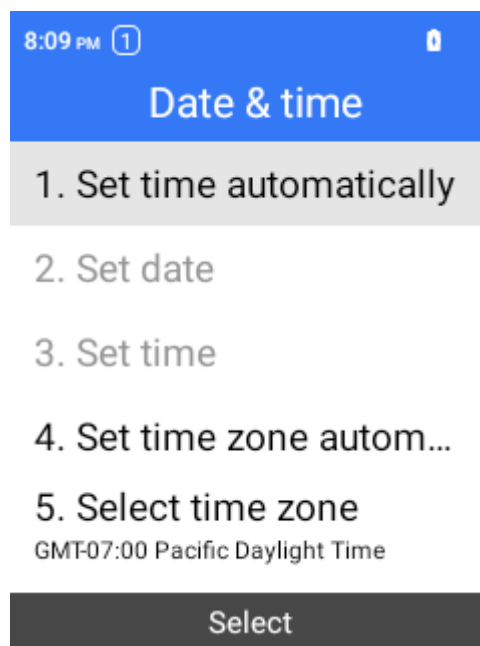
<b>Key shortcuts</b>	Set the shortcuts of the navigation keys.
<b>Storage</b>	Manage storage including internal storage and SD card.
<b>USB</b>	Select what the USB is used for when connect to another device.
<b>Location</b>	Set the location On or Off.
<b>Security</b>	Set screen lock.
<b>Reset</b>	Reset all networks and set the factory data reset.
<b>Date &amp; time</b>	Set date and time.

## Date and Time

Use the date and time settings menu either to automatically use the network-provided date and time or manually set these values, as well as select time and date format options.

## Access Date and Time Settings

1. From the home screen, press **OK** to enter the **Apps List**.
2. Select **System > Phone settings > Date & time**.



3. Set available date and time options.
  - ❖ Your date and time settings are applied and saved.

# Date and Time Overview

The following date and time options may be configured:

Option	Description
<b>Set time automatically</b>	Set the date and time automatically via the connected wireless network.
<b>Set date</b>	Set the date manually (only available when Set time automatically option is disabled).
<b>Set time</b>	Set the time manually (only available when Set time automatically option is disabled).
<b>Set time zone automatically</b>	Set the time zone automatically via the connected wireless network.
<b>Select time zone</b>	Select the time zone manually (only when Use network-provided time zone is disabled).
<b>Time format</b>	Change between 12-hour and 24-hour format.

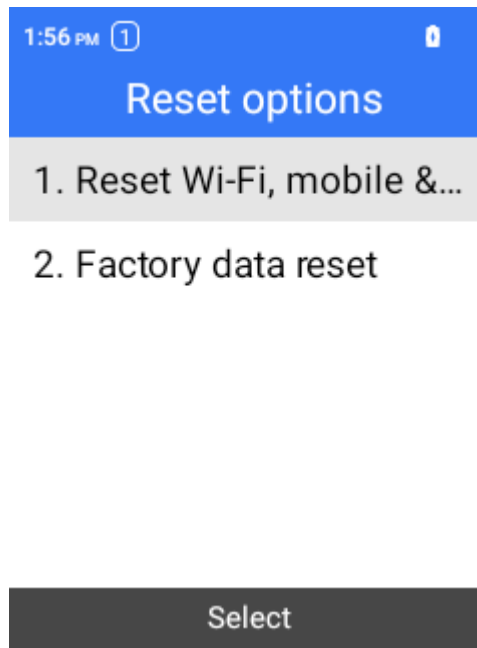
## Reset Options

Your phone's reset options menu lets you reset your phone's Wi-Fi, mobile, Bluetooth, settings or erase all data. The Factory data reset erases all data from the phone's application storage, including:

- System and app data and settings
- Music
- Photos
- Other user data

## Access Reset Options Settings

1. From the home screen, press **OK** to enter the **Apps List**.
2. Select **System > Phone settings > Reset**
  - ❖ The reset options menu opens.



3. Set options.
  - ❖ The reset settings are applied and saved.

## Reset Options Overview

The following options are available in the reset options menu:

Option	Description
<b>Reset Wi-Fi, mobile &amp; Bluetooth</b>	Reset all network settings, including Wi-Fi, mobile data and Bluetooth.
<b>Factory data reset (erase all data)</b>	Reset all settings and delete all data on phone, or SD card, or both.

### Notes:

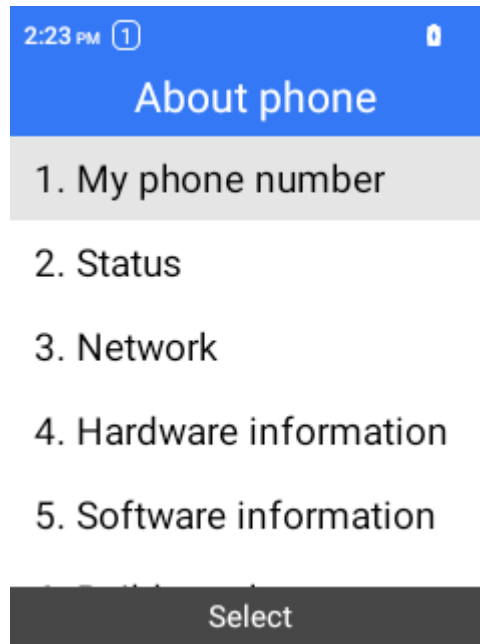
- Performing a factory data reset erases all data on the phone. It is recommended that you back up important data before performing a factory data reset.
- Erased information cannot be restored. Only erase data after you are sure you have saved everything you need.

## About Phone

The about phone menu lets you access important phone information.

## Access About Phone Settings

1. From the home screen, press **OK** to enter the **Apps List**.
2. Select **Settings > About phone**.
3. Select or view available options.



- ❖ Your phone information is displayed.

## About Phone Overview

The following About Phone items may be reviewed or set:

About Phone Item	Description
<b>My phone Number</b>	Check the phone number.
<b>Status</b>	Check IMEI, ICCID, Battery level, etc.
<b>Network</b>	Check network, service state, IP address, etc.
<b>Hardware information</b>	Check model, hardware version, up time, etc.
<b>Software information</b>	Check software version, app version, software status, etc.
<b>Build Number</b>	Check the phone's build number.

# Software Update

Your phone's software update settings menu lets you check for, download and apply updates. For detailed instructions, see [Update Your Phone](#).

# Appendix

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The following topics offer additional information for your phone, including troubleshooting, account information, FCC information, warranty information, and customer service contact information.

## Troubleshooting

Check the questions and answers below for troubleshooting solutions for common phone issues.

**Question:** Phone freezes/operation is unstable.

**Answer:** Restart the phone. If you are unable to turn the phone off, press and hold the Power key for a few seconds to force your device to restart. Data that was being edited is erased after your phone is powered on again.

**Question:** Cannot use phone, or internet.

**Answer 1:** Check whether you are where signal is weak or out of service area.

**Answer 2:** Restart the phone.

**Answer 3:** Is the phone in Airplane mode? To check that Airplane mode is canceled:

**Answer 4:** Is data communication disabled? To check that data communication is enabled:

**Question:** Battery level goes down quickly.

**Answer:** Are you where signal is weak or have been out of service area for a long period? Calling where signal is weak or being out of service area uses a lot of Battery.

**Question:** Cannot unlock screen.

**Answer:** Restart the phone. If you are unable to turn the phone off, press and hold the Power key for a few seconds to force your device to restart. Data that was being edited is erased after your phone is powered on again.

**Question:** Difficulty during a call.

**Answer 1:** It may not be possible to make a call properly in a noisy location.



**Answer 2:** When calling using Speaker, check the call volume. Raising the call volume if the sound is not clear.

**Question:** Sound pops momentarily during a call.

**Answer:** Are you changing location while calling? Sound pops when the signal is weak and the phone switches to a different area.

**Question:** Call does not connect.

**Answer 1:** Was the number dialed using the area code? If not, try dialing using the full 10-digit number including the area code.

**Answer 2:** Are you in an area with poor wireless coverage? Try calling again from another area.

# FCC Notice and Cautions

This device and its accessories comply with Part 15 of FCC Rules. Operation is subject to the following conditions:

- (1) This device and its accessories may not cause harmful interference.
- (2) This device and its accessories must accept any interference received, including interference that may cause undesired operation.

## **Section 15.21 Statement:**

Changes or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

## **Section 15.105 Statement:**

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If you experience interference with reception (e.g., television), determine if this equipment is causing the harmful interference by turning the equipment off and then back on to see if the interference is affected.

If necessary, try correcting the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for further assistance.

# Consumer Information on SAR

This Model Phone Meets the Government's Requirements for Exposure to Radio Waves. Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These FCC exposure limits are derived from the recommendations of two expert organizations, the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy. The exposure limit for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements. Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Because the phone is designed to operate at multiple power levels to use only the power required to reach the network, generally, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. This device was tested for typical body-worn operations with the back of the phone kept 0.59 inches (1.5 cm) between the user's body and the back of the phone. To comply with FCC RF exposure requirements, a minimum separation distance of 0.59 inches (1.5 cm) must be maintained between the user's body and the back of the phone. Third-party belt clips, holsters, and similar accessories containing metallic components should not be used.

Body-worn accessories that cannot maintain 0.59 inches (1.5 cm) separation distance between the user's body and the back of the phone, and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.

**The SAR values for this model phone (FCC ID: 2A28USL006D) when tested for use at the ear is 0.61 W/kg and when worn on the body is 0.97 W/kg as described in this user's guide.** While there may be differences between SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid/> after searching on FCC ID: 2A28USL006D.

To find information that pertains to a particular model phone, this site uses the phone FCC ID number which is usually printed somewhere on the case of the phone. Once you have the FCC ID number for your phone, follow the instructions on the website and it should provide values for typical or maximum SAR for that phone.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at <http://www.ctia.org/>

In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaging over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

## **FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices**

This device has been tested and rated for use with hearing aids, with some of the wireless technologies that it uses. However, there may be newer wireless technologies used in the device that has not been tested yet for use with hearing aids. It is important to try the different features on your device thoroughly and in different locations whilst using a hearing aid or cochlear implant to determine if there is any interfering noise.

The FCC has adopted HAC rules for digital wireless phones. These rules require certain devices to be tested and rated under the American National Standard Institute (ANSI) C63.19-2011 hearing aid compatibility standards. The ANSI standard for hearing aid compatibility contains two types of ratings:

- M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than mobile devices that are not labeled. M4 is the better/higher of the two ratings.
- T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to work better with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note not all hearing devices have telecoils in them.)
- **The tested M-Rating and T-Rating for this device (FCC ID: 2A28USL006D) are M4 and T4.**

## Standard Limited Warranty

(This standard Limited Warranty supersedes and replaces for all purposes the Standard Limited Warranty that appears in the enclosed documentation if any)

Coosea USA Technologies Inc. ("hereinafter: the "Manufacturer") are free from defects in material and accessories enclosed herein ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase by the first consumer purchaser and continuing for the following specified period of time after that date:

Phone with Battery/ Phone with Battery after Manufacturing	12 / 15 months
Accessories (If included in the box set)	12 months

This Limited Warranty is conditioned upon proper use of the Products.

### **This Limited Warranty does not cover:**

1. Normal wear and tear of the product (including on-camera lenses, batteries, and screens) requiring periodic repair and replacement.
2. Defects and damages due to negligence, to the product being used other than in a normal and customary manner, to non-compliance with the recommendations of this User Guide, to an accident, regardless of the cause. Instructions for the use and

maintenance of the product can be found in your product's User Guide.

3. The opening, unauthorized disassembly, modification being carried out, or repair of the product by the end-user or by persons or by service providers not approved by the Manufacturer and/or with spare parts not approved by the Manufacturer.
4. Use of the product with accessories, peripherals, and other products whose type, condition, and/or standards do not meet the Manufacturer's standards.
5. Defects associated with the use or connection of the product to equipment or software not approved by the Manufacturer. Some defects may be caused by viruses due to unauthorized access by yourself or by a third-party service, computer systems, other accounts, or networks. This unauthorized access may take place through hacking, misappropriation of passwords, or various other means.
6. Defects and damage due to the exposure of the product to humidity, extreme temperatures, corrosion, oxidation, or any spillage of food or liquids, chemicals, and generally any substance likely to alter the product.
7. Any failure of embedded services and applications that have not been developed by the Manufacturer and whose functioning is the exclusive responsibility of their designers.
8. Installation and use of the product in a manner that does not comply with the technical or security standards of regulations in force in the country where it's installed or used.
9. Modification, alteration, degradation, or illegibility of the IMEI number, serial number, or EAN of the product.
10. Absence of proof of purchase.

Manufacturer's Standard Limited Warranty will abide by the following options regarding claims:

1. Repair the Manufacturer's product using new or previously used parts that are equivalent to new in performance and reliability.
2. Replace the Manufacturer's product with the same model (or with customer consent a product that has similar functionality) formed from new and/ or previously used parts that are equivalent to new in performance and reliability.
  - a) When a Manufacturer's product or part is replaced or provided, any replacement item becomes the customer's property and the replaced or refunded item becomes the Manufacturer's property.
  - b) Manufacturer will not provide any data transfer service. This is the customer's responsibility. The manufacturer shall not be liable for the loss of any saved/stored data in products that are either repaired or replaced. Customers should maintain a

separate backup copy of the contents of the device's data.

3. All refund requests shall be submitted to the retailer where the device(s) were originally purchased and shall be subject to the retailer's refund policies.
4. Repair or Replacement of any Manufacturer's product under the terms of this warranty does not provide the right to extension or renewal of the warranty period.
5. Warranty repairs are available free of charge at Manufacturer authorized repair centers for products that comply with the General Terms and Conditions of this warranty. The shipping cost of the defective product(s) to the Manufacturer's authorized repair center is to be paid by the customer. The customer is responsible for any damage to the defective product during shipment to the authorized repair center.
6. This warranty is not transferrable. This warranty will be the purchasers' sole and exclusive remedy and neither Manufacturer nor its service centers shall be liable for any incidental or consequential damages or breach of any express or implied warranty of this product.
7. This warranty extends to products purchased and sold within the United States. All products sold in the United States will be subject to their respective state and federal laws.

## Warranty Contact Information

Customer Help: [cooseaus\\_care@cooseaus.com](mailto:cooseaus_care@cooseaus.com)

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