
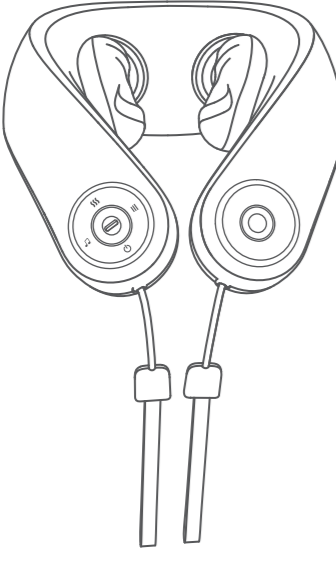


材质128g铜版纸，黑白印刷，过哑油，折页  
尺寸：100x140



**User Manual**  
Smart Health Simplified



Model: R-L001  
**U-Neck Mini**

**IMPORTANT SAFETY INSTRUCTIONS**  
READ ALL INSTRUCTIONS CAREFULLY BEFORE USE.

- This device is intended for personal care use only and not for medical or commercial purposes.
- Children under 8 should not use the device.
- The device is not intended for use by children aged 8-12 or persons with reduced physical, sensory or cognitive capabilities unless they have been given supervision or instructions concerning the use of the device in a safe way and understood the hazards involved.
- Children should not play with the device.
- Cleaning and maintenance should not be done by children.

**DANGER** - To reduce the risk of electric shock:

- Never use pins or other metallic fasteners with this device.
- Do not submerge the device in water or any other liquid.

**WARNING** - To reduce the risk of burns, fire, or injury to persons:

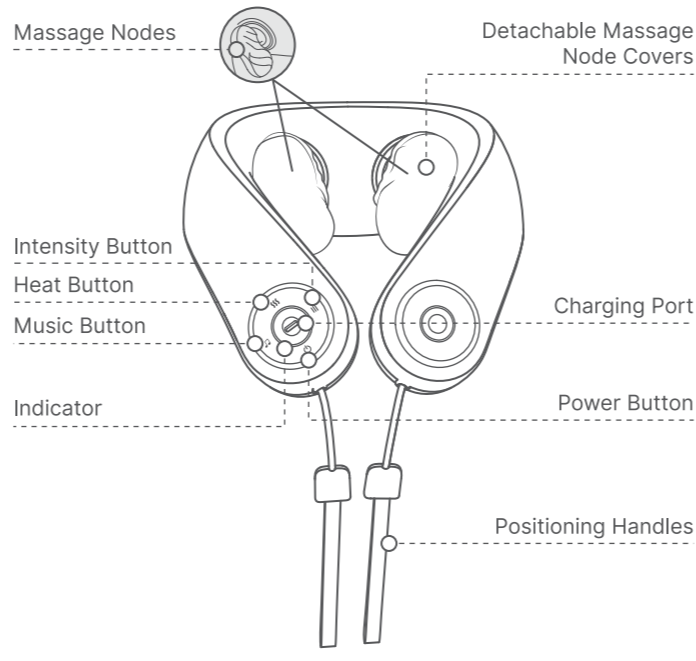
- Please consult a doctor before use if you fit into any of the following user groups:
  - Children and the elderly
  - Persons who are pregnant, postpartum or menstruating
  - Persons who are receiving medical treatment
  - Persons who have recently undergone surgery or have any injuries in the neck area
  - Persons who have a history of blood clotting disorder or are taking blood-thinning medications
  - Persons with heart problems, abnormal blood pressure, diabetes or neurological disorders
  - Persons with phlebitis, thrombosis, joint dysfunction, osteoporosis, stroke or malignant tumors
  - Persons with skin conditions or infections in the neck area
  - Persons with heightened sensitivity to pressure or touch

**SAVE THESE INSTRUCTIONS**

**WHAT'S IN THE BOX**

U-Neck Mini x1  
USB-C Charging Cable x1  
User Manual x1

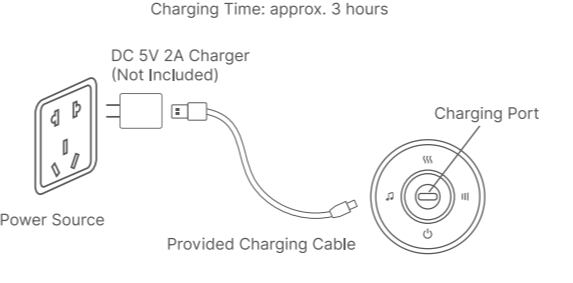
**ABOUT YOUR U-NECK MINI**



**Indicator**

Status	Indicator
Device turned on / Bluetooth disconnected	Turns solid green
Bluetooth connected	Turns solid blue
Low battery / Charging	Flashes red slowly
Fully charged	Turns solid red
Charging at a voltage higher than 5V	Keeps flashing red quickly for 1 minute and then turns off, indicating the wrong charger is used.

**CHARGING YOUR U-NECK MINI**  
Fully charge the device before the first use.



Note: Do not use the device while charging.

**RENPHO**  
Smart Health Simplified

**US Importer: JOICOM CORPORATION**  
14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

**Manufacturer: Shenzhen Ruliy Business Technology Co., Ltd.**  
No. 510-C063, 8th Floor, Xiangjin International Financial Centre, No.18, West Free Trade Street, China Special Economic Zone, Qianhai Bay, Shenzhen, Guangdong Province, 518000 China

Made in China

**USING YOUR U-NECK MINI**

Tip: Tie up long hair, remove any neck accessories and make sure the message node covers are securely attached before wearing the device.

Button/Feature	Description
Power Button	Press and hold for 2 seconds to turn on/off the device. After power on, low heat, weak intensity, built-in music and Bluetooth are enabled by default.
Intensity Button	Press to switch between weak intensity and strong intensity.
Heat Button	Press to adjust the heat level between low heat and high heat or to turn off the heating function.
Music Button	a. Press to switch to the next track. b. Double press to turn on/off the voice broadcast. c. Press and hold to turn on/off the music.
10-Minute Auto-off Timer	The device will automatically shut off after 10 minutes of continuous use. Restart the device if needed.

**CONNECTING TO BLUETOOTH**

- Turn on the device and enable Bluetooth on your mobile device.
- Search for "R-L001" via your Bluetooth settings and connect to play your music playlist.

Note: Once paired successfully, the device will be automatically connected to Bluetooth next time, followed by a voice prompt "Bluetooth is connected".

**CLEANING & MAINTENANCE**

- Turn off the device and allow it to cool down before cleaning or storing.
- Wipe the device surface with a soft, dry cotton cloth. If there are stains or stubborn dirt, use a cotton ball or cloth soaked in alcohol to clean. Do not submerge the device in water or use bleach or corrosive cleaners.
- To clean the message node covers, gently detach them from the message nodes, hand wash with mild detergent and rinse thoroughly with clean water.
- Allow the device and message node covers to air dry completely before use or storage.
- Store the device in a cool, dry place. Do not expose it to direct sunlight, moisture, heat, and corrosive gases.
- If you plan to store your device for longer than six months, charge it to 50% every six months.
- Do not unzip, disassemble or repair the device by yourself as this may cause damage and void the manufacturer's warranty.

**TROUBLESHOOTING GUIDE**

Problem	Possible Cause	Solution
Power-on failure.	Short press the Power Button.	Press and hold the Power Button for 2 seconds to turn on the device.
	Out of power.	Charge the device.
Charging failure.	Use other types of charging cables.	Use the provided charging cable only.
	Use a charger with voltage higher than 5V.	Use the DC 5V 2A charger.
The device shuts off suddenly.	Out of power.	Charge the device.
	10 minutes auto-off timer is activated.	Restart the device if needed.
No voice broadcast.	The voice broadcast is turned off.	Double press the Music Button to turn on the voice broadcast.
No music.	The music is turned off.	Press and hold the Music Button to turn on the music.
	The Bluetooth music volume is at level 0.	Adjust the Bluetooth music volume via your mobile device.

If you encounter any other problems, please contact our customer service.

**SPECIFICATIONS**

Product Name: Neck Massager  
Model: R-L001  
Input: 5V  $\pm$  2A  
Rated Power: 10W  
Battery Capacity: 2000mAh

**WARRANTY POLICY**

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit:  
<https://renpho.com/pages/warranty-terms-and-conditions>

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

**CUSTOMER SERVICE**

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

☎ **TEL: +1(844) 417 0149 (US ONLY)**  
Monday-Friday 9:00AM-4:30PM  
**1800 MY RENPHO (1800 69 7367) (AU ONLY)**  
Monday-Friday 9:00AM-6:00PM (AEST)

✉ **Email: support@renpho.com (US&CA)**  
support-au@renpho.com (AU)

\*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

**FCC Regulatory Compliance**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.  
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.  
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.  
However, there is no guarantee that interference will not occur in a particular installation.  
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
- Reorient or relocate the receiving antenna.  
- Increase the separation between the equipment and receiver.  
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance  
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**ISED Regulatory compliance**

This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).  
Operation is subject to the following two conditions:  
(1) This device may not cause interference.  
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:  
(1) L'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.  
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.  
Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.