



# RENPHO User Manual

## EyeSnooze Sleep Mask



Model: R-GS002

Thank you for purchasing the RENPHO EyeSnooze Sleep Mask. Please read this instruction manual carefully and use the product only as indicated. RENPHO accepts no responsibility for any cause of injuries due to misuse or negligence to follow the instructions outlined. Please keep this manual for future reference.

### Important Safety Instructions

- This device is for household use only and is not intended for medical or commercial purposes.
- This device can only be used by children aged from 8 years and above and persons with reduced physical, sensory or cognitive capabilities if they have been given supervision or instruction concerning use of the device in a safe way and understand the hazards involved.
- Children shall not play with the device. Cleaning and user maintenance shall not be made by children.
- The device contains electrical components. Do not expose the device to high temperatures.
- Do not submerge the device. Do not place in or drop into water or other liquids. The liner pad is removable for washing.
- Avoid contact with sharp objects.
- Remove contact lenses, glasses, false eyelashes, hairpins, hair accessories, etc. before using.
- Do not attempt to disassemble or repair the device. Otherwise, it may cause damage and void the manufacturer's warranty.
- Set the volume to proper level to avoid hearing damages.

SAVE THESE INSTRUCTIONS

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### About the Product

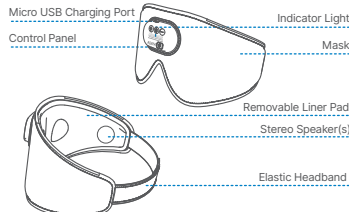
#### 1. What's in the Box

- 1 x EyeSnooze Sleep Mask
- 1 x Micro USB Charging Cable
- 1 x Storage Bag
- 1 x Quick Guide Card
- 1 x User Manual

#### 2. Specification

Product Name: EyeSnooze Sleep Mask  
 Model: R-GS002  
 Input: 5V = 1A  
 Auto-Off Timers: 15mins / 30mins / 60mins  
 Volume: 0 - 8 Level(s)  
 Battery Capacity: 200mAh  
 Charging Time: 2H  
 Working Time: 8 - 10H  
 Wireless Connection: Version 5.2, supports music playing & phone call & Siri

#### 3. Overview

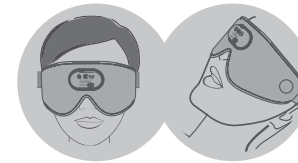


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### Using the Product

#### 1. Wearing

- Remove any eye accessories (e.g., eyeglasses, contact lenses, false eyelashes, etc.) that may distract you from using the device.
- Put on the device and ensure it fits your eyes properly. Move the speakers on both sides left or right for your personalized fit. Then adjust the headband to fit your head.



**Tip:** If the liner pad is removed, please put it back in place before use.

#### 2. Button Control



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Button	Operation	
Power	Press and hold for 2s to turn on/off the device. Default setting: Music 1, Volume 4, Timer: 15mins.	
	Music playing	Short press to pause/play the music.
	Phone call	Short press to answer/hang up the phone call. Press twice to decline the incoming phone call (Wireless connected).
Volume + / Next Music	Short press to increase the volume. Press and hold for 2s to enter the next music. Press 3 times to instantly set the volume to the highest level (Maximum Volume).	
Volume - / Previous Music	Short press to decrease the volume. Press and hold for 2s to enter the previous music. Press 3 times to instantly set the volume to the lowest level (No Volume). • Press "Volume +" and "Volume -" buttons to activate "Siri" on your smartphone (Wireless connected).	
Wireless / Timer	Short press to turn on/off the wireless mode. Press and hold to cycle through 15mins/30mins/60mins auto-off timer.	

• Built-in music tracks: Music 1/Music 2/Music 3/Music 4.  
 • Memory Function: The device will recall the last setting of built-in music track when turned on once again.

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# RENPHO

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**1(844) 417-0149** (US ONLY)  
 support@renpho.com  
 Monday-Friday 9:00AM-4:30PM

\*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

**US Importer:** JOICOM CORPORATION  
 14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

**Manufacturer:** Shenzhen Ruiyi Business Technology Co., Ltd.  
 Qianhai Complex A201, Qianwan Road 1, Qianhai Shenzhen-Hong Kong Cooperation Zone, Shenzhen, 518000 P.R.China

Made in China

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### Charging

- When the device is in low battery, the power button indicator will flash red slowly and is accompanied by an alert notification "Low power, please charge". It will automatically shut off if left idle and battery runs out.
- Charge the device using the provided charging cable and a DC 5V 1A mobile charger (not included). The power button indicator will flash red slowly while charging. When charging is complete, it will turn solid red.

**Note**  
 • Do not turn on the device while charging.

### Cleaning and Maintenance

- Turn off the device. Then remove the liner pad and hand wash using a neutral detergent in cold water. Do not rinse the device. Do not use bleach, corrosive cleaners, or other harsh detergents.
- Make sure the liner pad is completely dry before putting it back on the mask.
- Place the device in a cool, dry place when not in use. Keep away from humidity, heat and/or corrosive gas.
- If the device has not been used for over 3 months, please recharge it before use.
- Do not attempt to disassemble the device by yourself.

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### Troubleshooting Guide

Problem	Cause	Solution
Power-on failure	Low battery	Charge the device immediately
	Didn't turn on the device as instructed	Press and hold the power button for 2s to turn on the device
The device suddenly stops working	Low battery	Charge the device immediately
	Built-in auto-off timer is activated	Turn on the device again
The device is not charging	Using improper charger	Please use the DC 5V 1A charger
	Loose plug causing poor contact	Check the connection and re-insert into the device
	The charger or charging cable is damaged	Check and replace the charger or charging cable if damaged
No music	Volume level is too low or volume level is at level 0	Press "Volume +" button to increase the volume
	Wirelessly connected, forgot to play music on your smartphone	Play music on your smartphone, or disconnect wirelessly to play built-in music
The device cannot be paired with your smartphone	Wireless setting is not activated	Press "Wireless" button on the device and activate wireless setting on your smartphone to pair
	The device has been paired with another smartphone	Ensure the device is fully disconnected from another smartphone

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### FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
 (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.  
 Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.  
 Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
 - Reorient or relocate the receiving antenna.  
 - Increase the separation between the equipment and receiver.  
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
 - Consult the dealer or an experienced radio/TV technician for help.

### Warranty Policy

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.  
 For warranty terms and conditions, please visit :  
<https://renpho.com/pages/warranty-terms-and-conditions>  
 Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

### Customer Service

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

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