



Model: R-A0 17

Elis Chroma



RENPHO is committed to our environment.
To reduce paper usage, please scan the QR
Code or enter the following URL to download
the full version of the electronic User
Manual:
<https://renpho.com/pages/body-fat-scale>

Thank you for choosing RENPHO Elis Chroma. The scale provides 13 accurate body measurements and a wide range of customizable lighting options through the Renpho Health App. We wish you a pleasant experience and success on your health and fitness journey!

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS CAREFULLY BEFORE USE.

1. The scale is for household use only and not for medical or commercial purposes.
2. Children under 8 or individuals who are pregnant, have osteoporosis, a pacemaker, artificial joints, portable ECG or other metal implants should use the scale for weighing purposes only and make sure to wear shoes to prevent any electric current when stepping onto the scale.
3. All body composition data provided is for reference and should not be used as a substitute for advice from a licensed healthcare professional.
4. Do not overload the scale. (Maximum Capacity: 400 lb / 180 kg)
5. Inspect the scale for any damage before each use. Do not use a damaged scale to avoid inaccuracy or injury.
6. Only use the provided charging cable and charger (DC 5V 1A, not included) to charge the scale.
7. To ensure accuracy, use the scale on a hard, flat and dry surface.
8. To avoid interference or danger, do not use the scale in an environment near equipment with strong electromagnetic fields.
9. To prevent injury, do not stand on the edges of the scale, jump on or stomp it.
10. The scale is a delicate and precise measuring device. Handle with care to avoid breakage.
11. The scale is not waterproof. Keep it dry and never submerge it in water. To clean the surface, use a damp cloth or glass cleaner. Do not use soap or chemical cleaning agents.
12. Do not expose the scale to direct sunlight or use it in high tempera-

tures or extremely humid areas. Store the scale in a cool, dry place.

13. Do not attempt to disassemble the battery or scale for any reason, as this may cause damage or void the warranty.

14. A lithium battery with a damaged container should not be exposed to water.

15. Do not heat the battery.

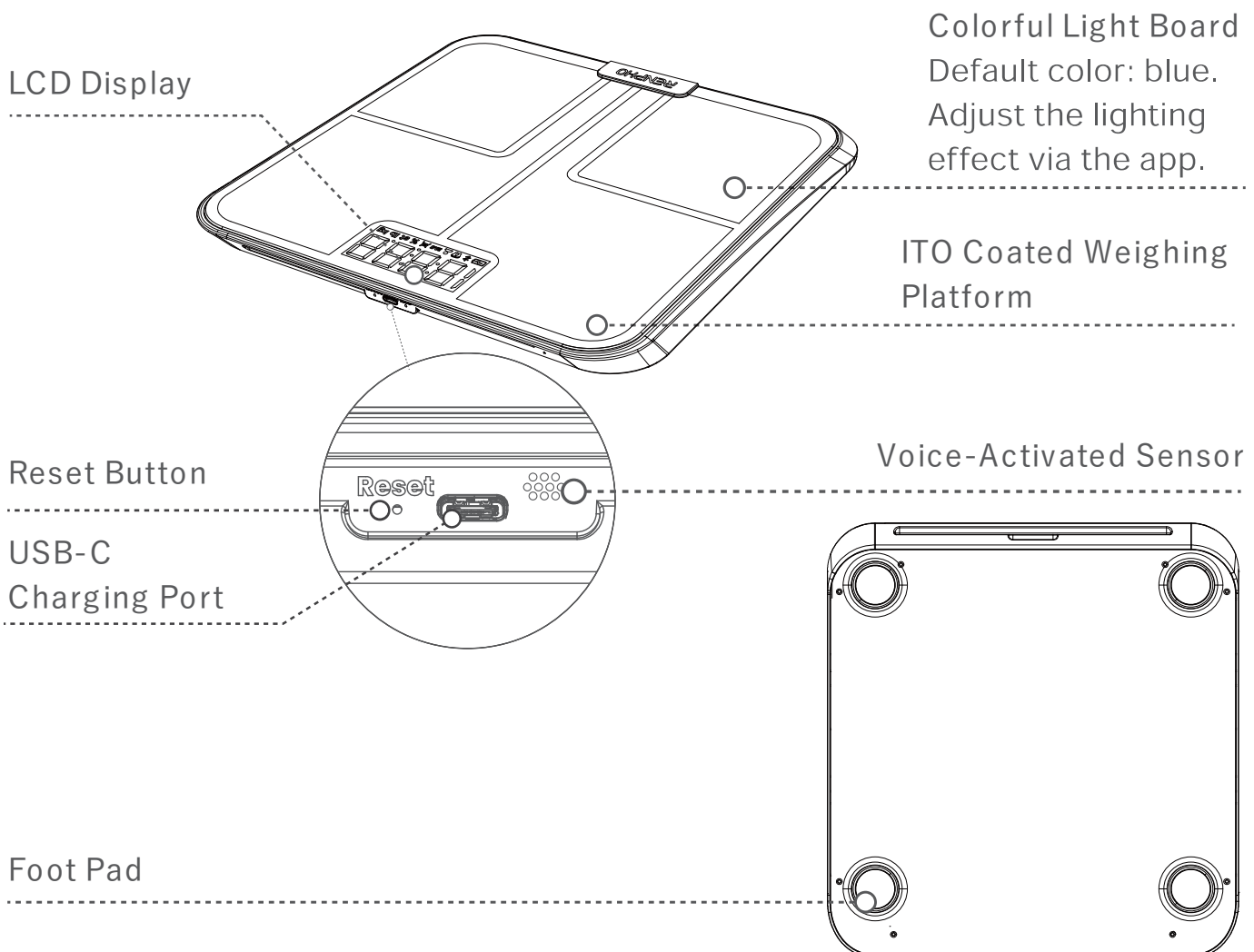
WHAT'S IN THE BOX

Elis Chroma x1

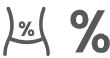
USB-C Charging Cable x1

User Manual x1

ABOUT YOUR ELIS CHROMA



Icons

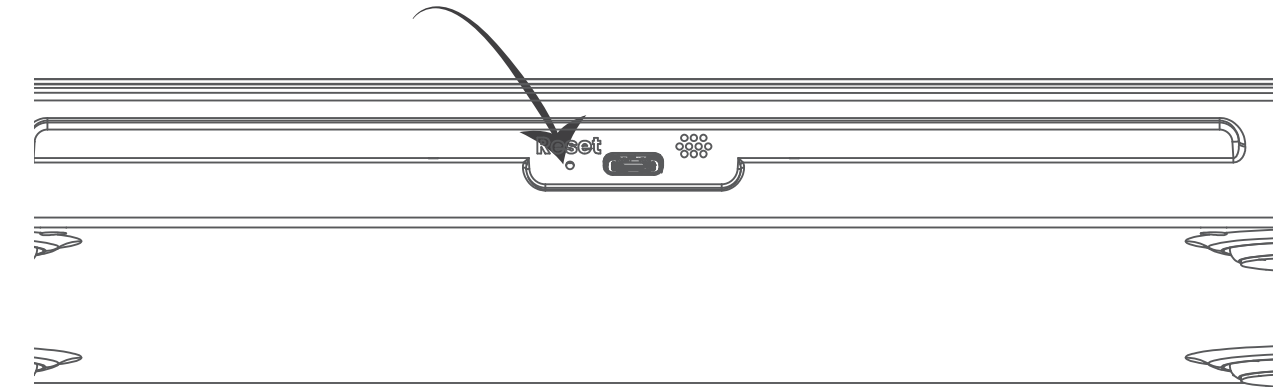
	BMI		lb kg		
User Identification	Body Mass Index	Body Fat (%)	Units Switched via the app.	Measuring Body Fat	Charging

				
Bluetooth Connectivity	Bare Feet Detected	Calibrating	Overloaded	Low Battery
 Bluetooth is connecting.  Bluetooth is connected.	Step onto the scale with bare, dry feet for body fat measurement.	Calibrate the scale before each use.	Maximum Capacity: 400lb / 180kg.	Charge the scale.

* To preserve power, the scale will automatically shut off after 10 seconds of inactivity.

INITIALIZING YOUR ELIS CHROMA

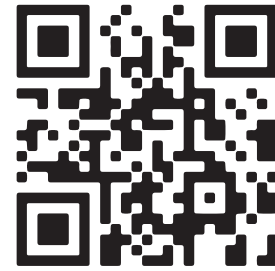
- 1. Locate the reset button on the scale and insert a pin (not included) into it.
- 2. Press and release the pin to activate the scale for initial setup or to



INSTALLING THE APP & PAIRING

1. Download the Renpho Health App

Scan the QR code below or search for “Renpho Health” from the App Store or Google Play to download the app.



Note:

Due to continuous updates and improvements, the “Renpho Health” App may appear slightly different.

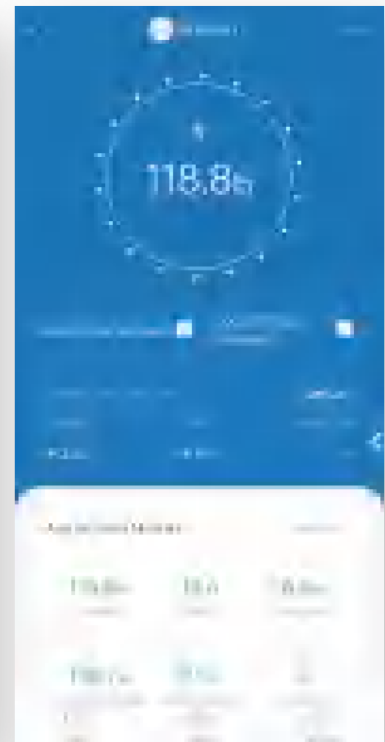
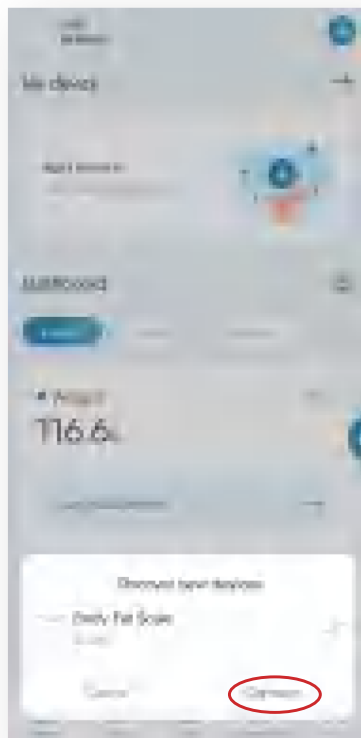
2. Pair the Scale via Bluetooth

Before pairing, enable Bluetooth on your smartphone.

- iOS devices (version: 12.0 or later) require Bluetooth permission.
- Android devices (version: 7.0 or later) additionally need location permission.

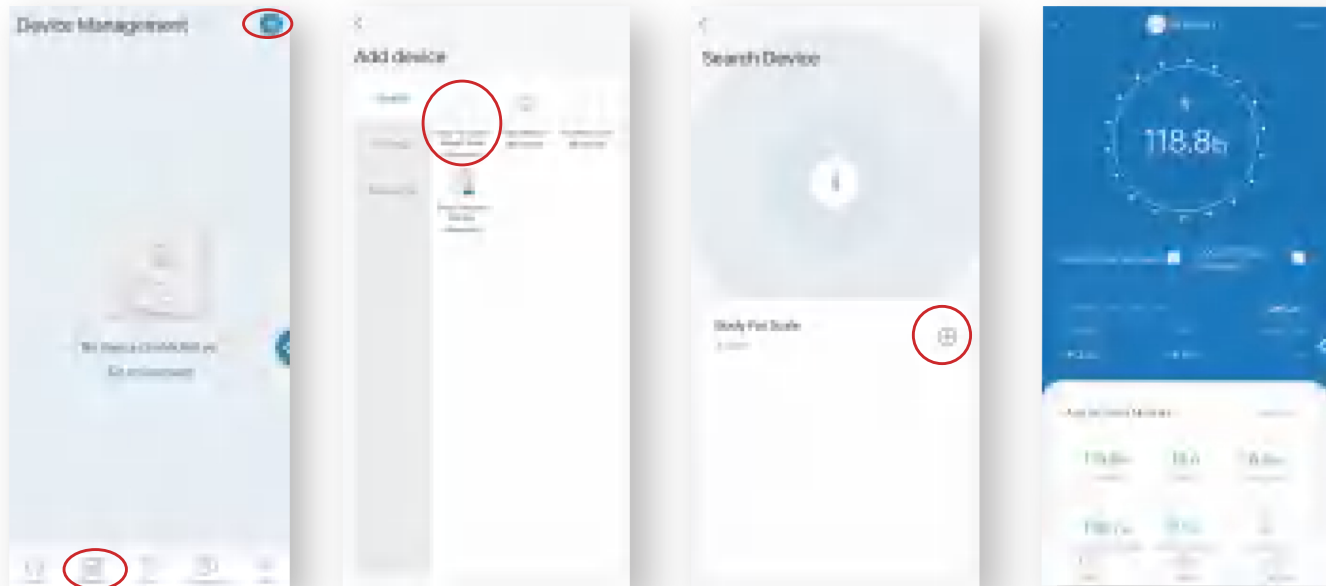
Method 1

- Open the Renpho Health App and step onto the scale with bare, dry feet.
- Tap “Connect” to pair when a window pops up on the app.



Method 2

- a. Open the Renpho Health App and step onto the scale with bare, dry feet.
- b. Tap “+” on the top right corner of the “Device” Page to connect manually.
- c. Tap “Body Fat Scale” and then “+”.



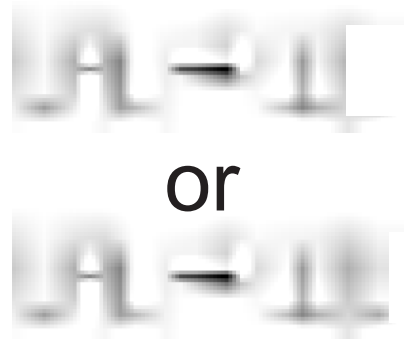
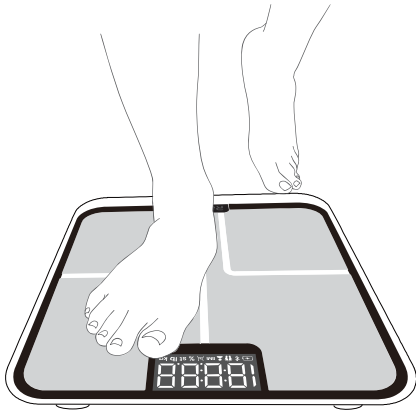
Tip:

To get more out of RENPHO Elis Chroma, connect to the Renpho Health App and discover how to personalize your experience and create the perfect ambiance with various lighting color and effect options.

CALIBRATING YOUR ELIS CHROMA

Calibrate the scale before each use to ensure accuracy.

1. Place the scale on a flat, hard surface. Avoid any carpeting.
2. Step on the scale with a single foot to activate it and then step off.
3. The display will show “CAL” and then “0.0” or “0.00” to indicate calibrating is complete.

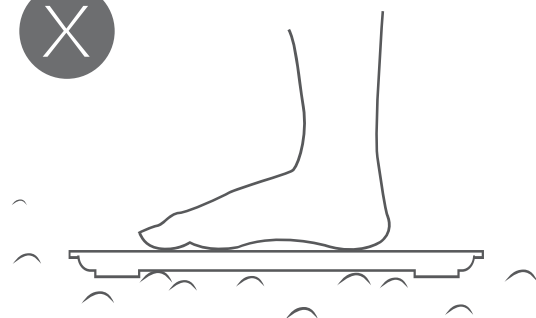
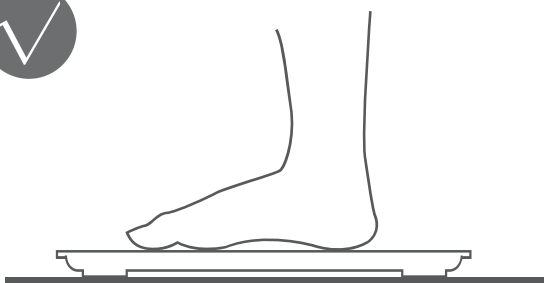


or

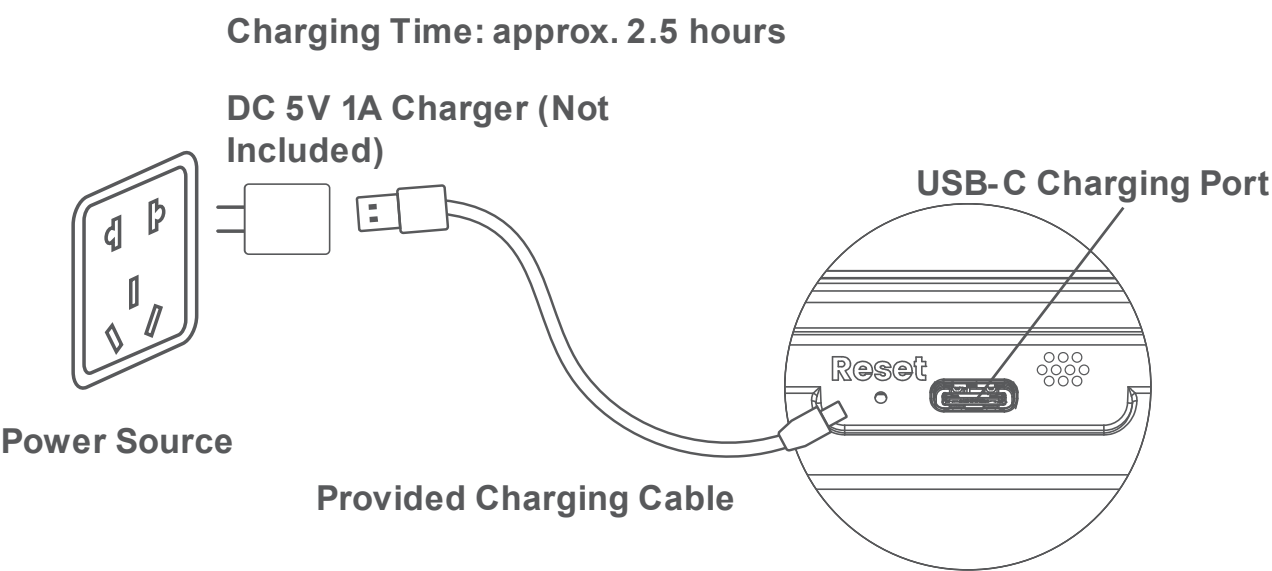
USING YOUR ELIS CHROMA

Tip: To directly obtain your data of weight, BMI and body fat from the scale's display, connect the scale to the Renpho Health App and perform an initial measurement for future user identification.

1. Make sure the scale is placed on a flat, hard surface.
2. After calibrating the scale, step on the scale with bare, dry feet, keep still and wait for the final measurement(s) to be shown on the scale's display.
3. After measuring, the scale will transmit the data to the app via Bluetooth. Open the app to sync and view your detailed measurements, track your progress, and access additional features and insights.



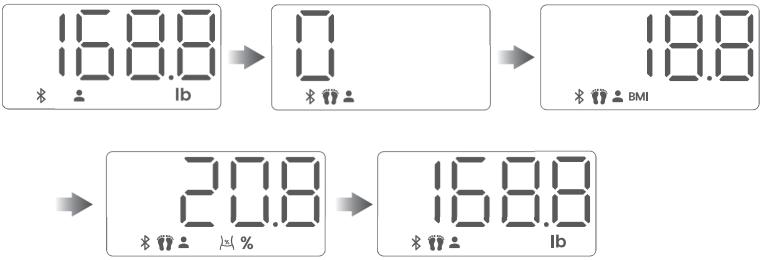
CHARGING YOUR ELIS CHROMA



Note: Do not use the scale while charging.

TROUBLESHOOTING GUIDE

1. Display Issues

Display	Description/Cause
 Weight, BMI, Body Fat	Scale has been connected to the app to use, and this measurement was taken with bare feet.
 Weight, BMI	Scale has been connected to the app to use and this measurement was taken with socks or shoes.

Display	Description/Cause
 Weight	Scale has not been connected to the app to use, and this measurement was taken with socks or shoes.
 Weight	Scale has not been connected to the app, and this measurement was taken with bare feet.

2. Other Issues

Problem	Solution
The scale cannot detect body fat and/or other data.	a. Ensure your feet are dry and bare. b. Stand and keep still until the final measurement(s) appear on the scale's display. If still not available, try applying moisturizer to your feet and measure again or ask another person to try the 2
I registered an account on the RENPHO website but failed to use it to log in to the Renpho Health	The RENPHO website and Renpho Health App are two separate systems. Please create an account for the Renpho Health App.
I can get my data of weight, body fat and BMI from the scale's display, but my family or friends failed.	Your family or friends must complete their profile information on your app using the "add a member" function or log in to the Renpho Health App with their own account.

TECHNICAL SPECIFICATIONS

Product Name: Body Fat Scale

Model: R-A017

Unit: lb / kg

Capacity: 0.4 - 400 lb /
0.2 - 180 kg

Dimension: 295 x 280 x
28mm

11.6 x 11 x 1.1in

Battery Capacity: 1000 mAh

Input: 5V 1A

WARRANTY POLICY

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit:

<https://renpho.com/pages/warranty-terms-and-conditions>

Note: Product registration is not required for the warranty.

If you choose not to register your product, it will not void the product

CUSTOMER SERVICE

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.



TEL: +1(844) 417 0149

Monday-Friday 9:00AM-4:30PM



Email: support@renpho.com

FCC REGULATORY COMPLIANCE POLICY

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED Regulatory compliance

This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

RENPHO

Smart Health Simplified

US Importer: JOICOM CORPORATION

14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

Manufacturer: Shenzhen Ruiyi Business Technology Co., Ltd.

No. 810-C063, 8th Floor, Xiangbin International Financial Centre, No.18, West Free Trade Street, China Special Economic Zone, Qianhai Bay, Shenzhen, Guangdong Province, 518000 China

Made in China

NA1

尺寸: 96x130mm

材质: 128g铜版纸 双面印刷

装订方式: 骑马钉