

# RENPHO

## Caution!

When using digital scale, certain basic safety precautions must be followed, including the following:

1. The WiFi+Bluetooth dual-mode scale should not be used to diagnose or treat any medical condition. You should consult a doctor prior to undertaking any diet or exercise program.
2. If you are pregnant or suffer from Osteoporosis, or have a pacemaker or other internal device, you should not use the body fat function of this smart scale. All body composition data is for reference and should not be used as a substitute for advice from a licensed health care professional.
3. If the scale malfunctions, first check the battery power.
4. Replace the batteries as necessary.
5. Check the device before each use. Do not use the device if damaged. The continuous use of a damaged unit may cause injury or inaccurate results.
6. Please keep the scale dry. Take caution when using the scale on wet and slippery surfaces.
7. The scale is fragile, please handle it with care. This scale is a high-precision measuring device. Never jump on, stomp on, or disassemble the scale. Handle it carefully to avoid breakage.
8. The scale is not waterproof, never immerse the scale in water. To clean its surface, use a damp cloth or glass cleaner. Do not use soap or other chemical cleaning agents.
9. When pairing the scale with your smartphone for the first time, please enable the Bluetooth. After finishing the first measurement, it will ask you whether you need to pair the scale with WiFi. Once you pair the scale with WiFi, you could always choose WiFi or Bluetooth to sync data.



RENPHO is committed to our environment. To reduce paper usage, please scan the QR Code or enter the following URL to download the full version of the electronic User Manual:



<https://renpho.com/pages/003>

Model ES-WBE28/ES-BR001R-A003

## Quick Start Guide

### STEP 3

Download and install the free "Renpho" App onto your smartphone.



Scan the QR code or search "Renpho" in the Apple App Store or Google Play Store.

### STEP 4

Open the App and follow set-up and pairing instructions:  
① Register your account in the RENPHO App using email. You may also login using Guest mode if you do not wish to register.  
Note: The device is a WiFi+Bluetooth dual-mode scale. The guest mode does not support WiFi mode, please register an account to experience the full function.

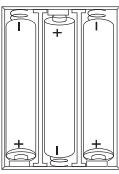
- ② Enable Bluetooth on your smart phone.
  - For iOS Users: iOS 13 requires Bluetooth permissions:
    1. Go to Settings
    2. Scroll down to find the RENPHO App
    3. Switch on the Bluetooth permissions for the App.
  - Android Users: ensure locational data is turned ON for Android 6.0 or later.
- ③ Wait for connecting scale to WiFi. At this time, the WiFi icon will flash on the scale.
- ④ Congratulation! You have successfully paired your scale to WiFi.

**Note:** If you didn't pair the scale with WiFi after the first measurement, you can select the device with the WiFi logo in "Device Management" to configure the WiFi settings.

03

### STEP 1

Before first use, Install batteries:

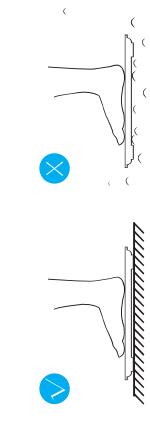


Install the AAA batteries correctly, they are included in the package.

**Note:**  
Do not mix old and new batteries or different compositions brands in order to prevent possible leakage.

### STEP 2

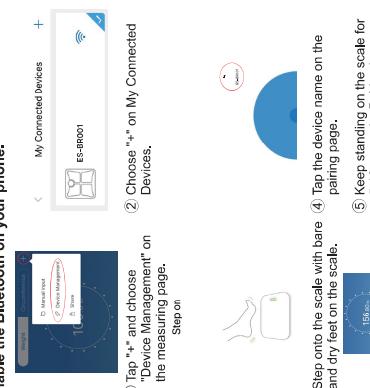
Use the scale in a flat and stable location. Avoid any carpeting, Use the scale in a flat and stable location. Avoid any carpeting.



02

### STEP 6

Pair the RENPHO Scale with WiFi



- ① After completing the first measurement, it will ask you whether need to pair the scale with WiFi, tap OK.
- ② Enter the correct WiFi password.
- ③ Wait for connecting scale to WiFi. At this time, the WiFi icon will flash on the scale.
- ④ Congratulation! You have successfully paired your scale to WiFi.

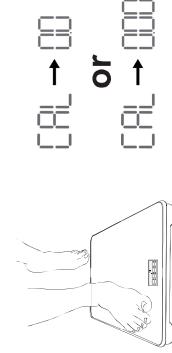
**Note:** If you didn't pair the scale with WiFi after the first measurement, you can select the device with the WiFi logo in "Device Management" to configure the WiFi settings.

05

### Important!

Recalibration:  
If the scale has been moved or turned upside down, it must be recalibrated to ensure accurate results.

1. Please place your scale in a firm and flat, stable location.
2. Place one foot on the scale to wake it up.
3. When the monitor shows digits, remove your foot.
4. Then scale will show "CAL" then "0.00" or "0.00". The recalibration process is complete.



Please have your order number ready before contacting customer support.

06

**FCC Statement**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

#### ISED Statement

- English: This device complies with Industry Canada license - exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES - 3 (B)/NMB - 3(B).

- French: Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

L'appareil numérique du ciem conforme canadien peut - 3 (b) / nmb - 3 (b).

#### For Receiver:

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du cnr - 102 et conformité avec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment. The device is installed and operated without restriction.

Cet équipement est conforme Canada limites d'exposition aux radiations dans un environnement non contrôlé. Die Installation und der Betrieb der Ausrüstung sind uneingeschränkt.

#### For Transmitter:

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du cnr - 102 et conformité avec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment. The device is installed and operated without restriction.

Cet équipement est conforme Canada limites d'exposition aux radiations dans un environnement non contrôlé. Die Installation und der Betrieb der Ausrüstung sind uneingeschränkt.