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*Monday-Friday 9:00AM-4:30PM*

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**US Importer: JOICOM CORPORATION**

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**Manufacturer: Shenzhen Ruiyi Business Technology Co., Ltd.**

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Shenzhen, 518000 P.R.China

**Made in China**

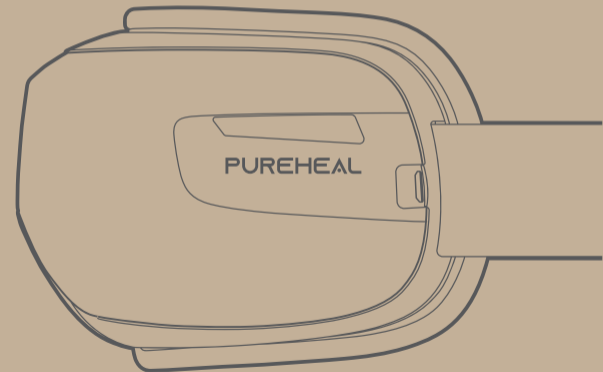
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PUREHEAL

# User Manual

## Thea Eye Massager

Give your eyes the relaxation they need. Unwind with a heated massage on pressure points to relieve eye strain, facial tension, and ease headache for a restful sleep.



Model: PH-G01

## || IMPORTANT SAFETY INSTRUCTIONS

When using the PUREHEAL Thea Eye Massager, basic precautions should be always followed, including the following:

### READ ALL INSTRUCTIONS CAREFULLY BEFORE USING.

Please consult your doctor if you are any of the following user types:

- Persons who had undergone eye surgery or eye conditions such as glaucoma, cataract and retinal detachment
- Elderly
- Pregnant or postpartum women
- Allergic to leather material
- Persons with skin infections, sensitivity, redness and/or burns on the skin
- Persons with any swelling or wound around the eye area
- Patients with a heart condition, malignant tumors, or other serious health conditions
- Persons being treated due to medical condition
- Persons with high or abnormal blood pressure

If you feel unwell or have any unusual discomfort, please stop using the device immediately.

### CAUTION

1. This device is intended for household use only and not for medical or commercial purposes.
2. This device can only be used by children aged from 8 years and above and persons with reduced physical, sensory or cognitive capabilities if they have been given supervision and instruction concerning use of the device in a safe way and understand the hazard involved.
3. Children should not play with the device. Cleaning and user maintenance shall not be made by children without supervision.

**DANGER** - To reduce the risk of electric shock

1. Always unplug the device from the electric outlet after charging and prior to cleaning, using or storing.

2. Never use pins or other metallic fasteners with this device.
3. The device is not waterproof. Keep away from liquids. Do not immerse in water.

**WARNING** - To reduce the risk of fire, electric shock, or injury to persons:

1. Do not operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
2. Close supervision is necessary when this device is used by, on, or near children, invalid, or disabled persons.
3. Never operate this device if it is not working properly, has been damaged, or dropped into water. Return the device to the service center for examination and repair.
4. Do not expose the device to direct sunlight. Keep the device away from humidity, heat, corrosive gas, and flammables.
5. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
6. Do not use the device with wet hands.
7. Remove contact lenses, glasses, false eyelashes, hairpins, hair accessories, etc. before using.
8. Avoid contact with sharp objects.
9. Do not use the device while driving or walking.
10. Do not attempt to disassemble or repair the device.
11. Do not use the device for more than 20 minutes at a time.
12. The device has a heated surface. Persons insensitive to heat must be careful when using this device.
13. Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
14. Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on an infant or invalid or on a sleeping or unconscious person. Do not use on insensitive skin or on a person with poor blood circulation. Check where skin is in contact with the heated area of the appliance frequently to reduce the risk of blistering.

**SAVE THESE INSTRUCTIONS**

## WHAT'S IN THE BOX

- 1 x Eye Massager
- 1 x Micro USB Charging Cable
- 1 x Quick Guide Card
- 1 x User Manual

## SPECIFICATIONS

- Product Name: Eye Massager
- Model: PH-G01
- Input: 5V = 1A
- Rated Power: 5W
- Auto-off Timer: 15mins
- Battery Capacity: 1100mAh
- Charging Time: < 3H
- Working Time: > 60mins

## OVERVIEW

Protein leather surface

Air pressure

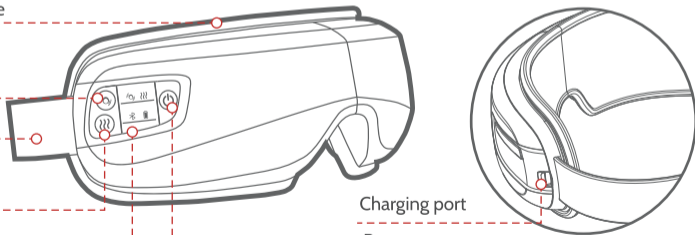
Adjustable headband

Heat

Indicator display

Charging port

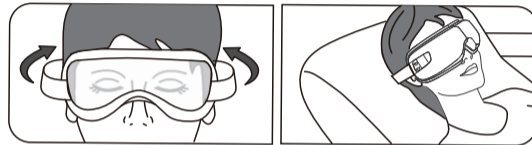
Power



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## WEARING




- Remove any eye accessories (e.g., eyeglasses, contact lenses, false eyelashes, etc.) that may hinder you from using the device.
- Put on the device and ensure it fits your eyes properly. Adjust the elastic band to fit your head.



Note:

- It is not recommended to use the device for more than 20 minutes at a time.
- Your vision may become blurry for a while, as expected after using the device. It is recommended to close your eyes for a few minutes until your vision goes back to normal.
- It is recommended to wipe any sweat, eye cream, or cosmetic residue left on the protein leather surface after use to prolong the lifespan of the device.

## OPERATION

- Long press  to turn on/off the device (Default setting: Soft air pressure, High heat; Voice mode on).
- Short press  to cycle through Soft pressure/Strong pressure/No pressure.
- Short press  to cycle through Low heat/High heat/No temperature.

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Note:

- Auto-off timer: The device will automatically shut off after 15 minutes of continuous use (the duration of one massage cycle).
- If both No pressure and No Temperature are selected, the device will automatically shut off after 10s of idle time.

Wireless Connection 🎵

- Turn on the device and enable wireless connection setting on your smartphone.
- Search for "PH-G01" and connect it. The wireless indicator will turn solid Blue on the display.
- Control the music playlist and volume from your smartphone; or short press the Power button to enter the next track.





Note:

- Once paired successfully, the device will be automatically paired when it is turned on each time.

Silent Mode 🔕

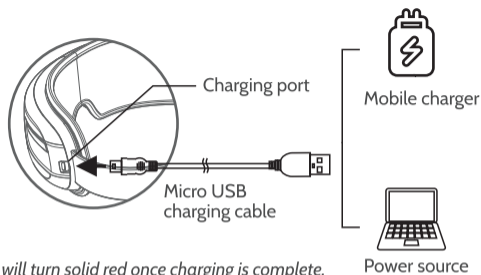
Long press 🗲 to cycle through Silent mode and Voice mode. Once silent mode is activated, the voice broadcast will be disabled. The wireless music will stop playing but can be resumed via your smartphone.

## INDICATOR DISPLAY

Indicator	Display (Status)
	White (Soft pressure selected)
	Red (Strong pressure selected)
	Off (No pressure selected)
	White (Low heat selected)
	Red (High heat selected)
	Off (No temperature selected)
	White (Device paired)
	Blue (Device not paired)
	Off (Normal Operation)
	Flashing red (Low battery / Charging)
	Solid red (Fully charged)
	Flashes red quickly for 1 minute and then goes out (Overcharged: charging the device at a higher voltage than allowed)

## Charging

Charge the device using the provided Micro USB charging cable and a DC 5V 1A mobile charger (not included). You can plug the charging cable into the USB port of a laptop, computer, or other devices.



Note:

- The device **CANNOT** be turned on while charging.
- The battery indicator flashes red while charging; it will turn solid red once charging is complete.
- Charging time: < 3H.

## CLEANING AND MAINTENANCE

1. Turn off the device or unplug the charging cable and allow the device to cool down before cleaning or storing.
2. Wipe down the surface with a soft cotton cloth slightly dampened with mild detergent. Do not use abrasives, solvents, chemical cleaners, or harsh detergents.
3. Do not expose the device to direct sunlight or high temperatures. If the device has not been used for over 3 months, please recharge it before use.
4. Do not disassemble the device by yourself. Otherwise, it may cause damage and void the manufacturer's warranty.

## TROUBLESHOOTING GUIDE

Problem	Cause	Solution
There is a mechanical or air sound coming from the device	Normal sound of air inflation or air pressure	No need to do anything
Power-on failure	Low battery	Charge the device
	Short press the power button	Long press the power button for 2-3 seconds
Low massage intensity or weak air pressure	Low battery	Charge the device
The device shuts off suddenly	Low battery	Charge the device
	15mins auto-off timer is activated	Restart the device
The device cannot be charged	Using other types of charging cables	Use the Micro USB charging cable provided in the package only
	Using improper charger with voltage as not indicated	Use the DC 5V 1A charger

No air pressure	Air pressure function is not activated	Short press the air pressure button to activate
No heat	Heat function is not activated	Short press the heat button to activate
No voice broadcast or music	Silent mode is activated	Long press the heat button to activate voice mode
	Device is not paired	Pair the device and play the music from your smartphone

## WARRANTY POLICY (1-YEAR PERIOD)

The manufacturer's warranty is void under the following circumstances but not limited to:

- Improper or inadequate maintenance or modification.
- Accident, misuse, abuse, contamination, or other external causes.
- The use of unspecified accessories.
- Loss or damage in transit.
- Damages that occur as a result of one's failure to follow the instructions.

## CUSTOMER SERVICE

We have an award-winning warranty, exchange, and customer service team that guarantees hassle-free solutions to any issue you might have within business hours.

\* For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

### FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

*Warning:* Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

*Note:* This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### RF Exposure Compliance

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### ISED Regulatory compliance

This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.