尺寸：90*130mm
材质铜版纸157g过哑油
四色印刷
折页方式：风琴折页

RENPHO
Smart Health Simplified

User Manual

Model: R-GS002

Eyesnooze Sleep Mask

Thank you for purchasing the RENPHO Eyesnooze Sleep Mask! Please read this instruction manual carefully and use the product only as indicated. RENPHO accepts no responsibility for any cause of injuries due to misuse or negligence to follow the instructions outlined. Please keep this manual for future reference.

IMPORTANT SAFETY INSTRUCTIONS

1. This device is for household use only and is not intended for medical or commercial purposes.
2. The device is not intended for use by children or persons with reduced physical, sensory, or cognitive capabilities unless they have been given supervision or instructions concerning the use of the device in a safe way and understood the hazards involved.
3. Children should not play with the device. Cleaning and user maintenance should not be done by children.
4. The device contains electrical components. Do not expose the device to high temperatures.
5. Do not submerge the device. Do not place in or drop into water or other liquids. The liner pad is removable for washing.
6. Avoid contact with sharp objects.
7. Remove contact lenses, glasses, false eyelashes, hairpins, hair accessories, etc. before using.
8. Do not attempt to disassemble or repair the device. Otherwise, it may cause damage and void the manufacturer's warranty.
9. Set the volume to the proper level to avoid hearing damage.

SAVE THESE INSTRUCTIONS

ABOUT THE PRODUCT

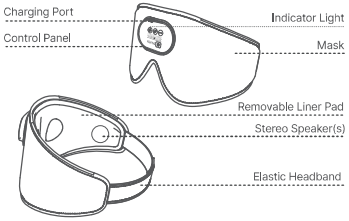
1. What's in the Box

1 x Eyesnooze Sleep Mask
1 x Charging Cable
1 x Storage Bag
1 x Quick Guide Card
1 x User Manual

2. Specifications

Product Name: Eyesnooze Sleep Mask
Model: R-GS002
Input: 5V ⎓ 1A
Auto-off Timers: 30mins / 60mins / No Timer
Volume: 0 - 8 Level(s)
Battery Capacity: 250 mAh
Charging Time: 2H
Working Time: 8 - 10H
Wireless Connection: Version 5.2, supports music playing & phone call & Siri

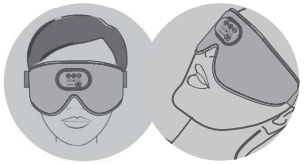
3. Overview



USING THE PRODUCT

1. Wearing

a. Remove any eye accessories (e.g., eyeglasses, contact lenses, false eyelashes, etc.) that may hinder you from using the device.
b. Put on the device and ensure it fits your eyes properly. Move the speakers on both sides left or right for your personalized fit. Then adjust the headband to fit your head.



Tip:
If the liner pad is removed, please put it back in place before use.

2. Button Control

Button	Operation	
Power	a. Press and hold for 2s to turn on/off the device. Default setting: Music 1; Volume: 4; Timer: 30mins. b. Double press to switch between silent mode and voice mode. In silent mode, phone call reminder and voice broadcast will be deactivated.	
	Music playing	Short press to pause/play the music.
	Phone call	a. Short press to answer/hang up the phone call. b. Press twice to decline the incoming phone call (Wireless connected).
Volume + / Next Music	a. Short press to increase the volume. b. Press and hold for 2s to enter the next music. c. Press 3 times to instantly set the volume to the highest level (Maximum Volume).	
Volume - / Previous Music	a. Short press to decrease the volume. b. Press and hold for 2s to enter the previous music. c. Press 3 times to instantly set the volume to the lowest level (No Volume). d. Press "Volume +" and "Volume -" buttons to activate "Siri" on your smartphone (Wireless connected).	
Wireless / Timer	a. Short press to turn on/off the wireless mode. b. Press and hold to adjust the auto-off timer between 30mins/60mins/No Timer.	

- There are 4 built-in music tracks.
- Memory Function: The device will recall the last settings of built-in music track and auto-off timer once turned on again.

RENPHO
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support@renpho.com (US&CA)
support-au@renpho.com (AU)

*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

US Importer: JOICOM CORPORATION
14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

Manufacturer: Shenzhen Ruiyi Business Technology Co., Ltd.
Qianhai Complex A201, Qianwan Road 1, Qianhai Shenzhen-Hong Kong Cooperation Zone, Shenzhen, 518000 P.R.China

Made in China

NA1

3. Light Indication

Status		Indicator Light
Power On		Remains blue for 3s
Power Off		Remains red for 3s
Wireless Connection	Pairing	Flashes blue and red slowly
	Connected	Remains solid blue for 10s and then turns off
Low Battery		Flashes red slowly and turns off if left idle for 1min
Charging		Flashes red slowly
Fully Charged		Remains solid red

4. Wireless Connection

a. Press ⏻ on the device and activate your smartphone's wireless setting.
b. Search and connect to R-GS002 (the indicator light will be solid blue).
c. Play your own music on the device. You can adjust the volume through your smartphone.

Note:
- Once paired successfully, the device will be automatically paired when wireless mode is turned on each time.
- If the device is not paired within 5mins once wireless mode is activated, it will automatically shut off.

CHARGING

a. When the device is in low battery, the power button indicator will flash red slowly and is accompanied by an alert notification "Low power, please charge". It will automatically shut off if left idle and the battery runs out.
b. Charge the device using the provided charging cable and a DC 5V 1A mobile charger (not included). The power button indicator will flash red slowly while charging. When charging is complete, it will turn solid red.

Note: Do not turn on the device while charging.

CLEANING AND MAINTENANCE

a. Turn off the device. Then remove the liner pad and hand wash using a neutral detergent in cold water. Do not rinse the device. Do not use bleach, corrosive cleaners, or other harsh detergents.
b. Make sure the liner pad is completely dry before putting it back on the mask.
c. Place the device in a cool, dry place when not in use. Keep away from humidity, heat and/or corrosive gas.
d. If the device has not been used for over 3 months, please recharge it before use.
e. Do not attempt to disassemble the device by yourself.

TROUBLESHOOTING GUIDE

Problem	Possible Cause	Solution
Power-on failure	Low battery	Charge the device
	Didn't turn on the device as instructed	Press and hold the power button for 2s to turn on the device
The device suddenly stops working	Low battery	Charge the device
	Built-in auto-off timer is activated	Turn on the device again
The device is not charging	Using improper charger	Please use a DC 5V 1A charger
	Loose plug causing poor contact	Check the connection and re-insert into the device
	The charger or charging cable is damaged	Check and replace the charger or charging cable if damaged
No music	Volume level is too low or volume level is at level 0	Press "Volume +" button to increase the volume
	Wirelessly connected, forgot to play music on your smartphone	Play music on your smartphone, or disconnect wirelessly to play built-in music
The device cannot be paired with your smartphone	Wireless setting is not activated	Press "Wireless" button on the device and activate wireless setting on your smartphone to pair
	The device has been paired with another smartphone	Ensure the device is fully disconnected from another smartphone

FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED Regulatory compliance
This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).
Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

WARRANTY POLICY

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit :
https://renpho.com/pages/warranty-terms-and-conditions

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

CUSTOMER SERVICE

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.