



• BRINGING WIRELESS
BROADBAND TO EARTH •

Monday, July 9, 2001

Jim Burtle
Experimental License Bureau
Office of Engineering and Technology
Federal Communications Commission

Dear Jim,

I want to notify you of two complaints we received from DirecTV subscribers in Florida. While I do not believe that we could be the cause of their interference I have contacted one of the subscribers (Newton) and have attempted and are continuing to attempt to contact the other.

1. Michael Newton
727-372-4949
Newport Ritchie Florida
By Tampa (120 miles)

2. Kim Ressler
561 879 0224
Port St. Lucie, Fl
(ca. 80 miles)

As discussed these subscribers are well beyond the reach of our transmitter at 28meters AGL. I called the DirecTV customer service supervisor to coordinate a response for the customer. I will be following up with both the customer and the DirecTV supervisor.

Regards,

A handwritten signature in black ink, appearing to read "Kirk Kirkpatrick", written over a dotted grid background.

Kirk Kirkpatrick
CEO
MDS America