

From: Keith Miller

To: Doug Young

Date: August 01, 2017

Subject: Request for Info - File # 0998-EX-ST-2017

Message:

Thanks for the confirmation numbers.

Responding to your question "What is the relationship between 1003-EX-ST-2017 and 0998-EX-ST-2017? They look identical."

The dates are different. During the application process, the system moved me to a new page before I could pay the fee, and there was no way to go back to my work to make changes. 1003 has the correct dates and was paid for.

If I can get into them, I'll cancel 0998.

I understand now why I didn't receive the emails. I was assuming they'd come by "email". I spent the better part of 2 hours trying to find the link to open correspondence for a given application and I still can't find it. I found the link to respond, but not to open....

Thanks sir