

From: Bertold Van den Bergh

To: Leann Nguyen

Date: November 26, 2021

Subject: Request for Info - File # 0698-EX-CN-2021

Message:

Hello,

As said before, we tried to use this URL but it returns an empty page. We tried several computers inside and outside the USA and also tried multiple browsers. Unfortunately it didn't help. We had a call with the FCC support but they were not able to resolve the issue. They proposed to pay by mail which is fine for us. We just need to know the amount required and we will send you the (paper) form and check next week.

This issue never happened before, we were able to pay for other licenses online without any problems.

PS: We have a permanent license for this system now, so if possible it may be easier to cancel this application. Nonetheless, we don't mind paying for it, we just need to be able to :(.

Sincerely,
Bertold Van den Bergh