

From: Matthew Butler

To: Hung Le

Date: October 03, 2018

Subject: Request for Info - File # 1546-EX-ST-2018

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Message:

Hello,

I've tried to login and pay the fee but I'm getting a "Login ID Error" Which says:

"We cannot serve the page that you requested because Remittance ID you provided has no records in database. Please click here or use your browser's back button to try again."

I've never seen this message before.

What are my options?

Thanks!

Matt