

From: Raymond Berhalter

To: Leann Nguyen

Date: August 20, 2008

Subject: FCC File# 0517-EX-PL-2007

Message:

Ms. Leann Nguyen,

I have attempted to pay my fees on the OET site but have been unable to I can not get to the 159 form. I receive the following error:

The following error occurred when I was submitting this page:

Date and Time of Error: Wed Aug 20 11:26:09 EDT 2008

Page: /els/forms/Form159Notice.cfm

Parameters: application_id=725774

Browser used: Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322; .NET CLR 2.0.50727; InfoPath.1; .NET CLR 3.0.04506.30)

Error Info: Error Executing Database Query. Attempt to insert duplicate key row in object '#application_01000370018578885' with unique index 'idx_app_table'
The error occurred on line 28.

I have also tried to go through the 422 form to get to the fee processing page, but instead of allowing me to complete the current application it gave me a new application (0361-EX-PL-2008) and still would not allow me to process the fee.

I have also contacted easadmin@fcc.gov on the matter of not being able to pay my fees as indicated on the website.

Respectively

Raymond W. Berhalter

ARINC Engineering Services LLC

Principal Analyst

405.605.7152 (Fax: 405.601.6008)

rberhalt@arinc.com