

From: Stan DuPont

To: Doug Young
Date: October 08, 2021

Subject: Request for Info - File # 1627-EX-ST-2021

Message:

Hi Doug,

We have no issue with paying the additional \$50 fee for the un-used confidentially.
However, it seem that the payment site is broken at the moment.
I have filed a support ticket for this: HD0000934943:

We get the continual: "Session Expired Your user session has expired."
"In order for CORES to function properly, please follow these guidelines:"

This happens each time we log in.

Have a Good Holiday Weekend,
Stan DuPont