

From: Thomas Brown

To: Anthony Serafini

Date: May 18, 2012

Subject:

---

Message:

I have never been involved with this process before, so it is all new to me.

All I am trying to do is to update the present license with my name (change) for the alert sign area postings, since the other person is no longer with our company.

I was not aware of fees and there costs that need to be paid.

Additionally, my company wants to install the another system (same) in Chicago which I am assuming will be another license request. Or will the second system be under the same call sign?

Can you please help me understand this process a little better to get these approvals?

Applicant: Product Support Services, Inc.

File Number: 0083-EX-ML-2012

Correspondence Reference Number: 16960

Date of Original Email: 05/15/2012

Thanks!

Tom