

From: Mike Ramnath

To: Behnam Ghaffari

Date: October 20, 2017

Subject: FCC File No. 0443-EX-CR-2017

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Message:

How can I make the payment. I sent several emails at the time of processing this renewal that the system did not allow me to go into the payment window. I was able to get into my acct with my login outside of the system, but I did not understand why when I was in the system it said my login was wrong. It then kicked me out and when I went in to try and amend/complete the application it stated it was already submitted and did not allow me to access it that way. Please tell me what I need to do to resolve this? My cell is 561-239-0077, which I also left messages with FCC member and IT for assistance.